Brett R. Ward

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Objective

Advancement in technical carrier primarily as a software engineer, where I can make a meaningful contribution and continue to learn and grow in the field.

Skills

C++, C#, .net, WPF, XAML, PERL, PHP, RUBY, PYTHON, JAVA, SQL, XML, Linux, BASH, Computer Hardware, Computer Services, Help Desk Services, Technical Support, Trouble Shooting, Customer Service, Fast Learner.

Employment History

March 2012 – Present
Software Engineer 3
RR Donnelley   Logan, UT
Work with a team to develop proprietary software and tools to help development speed and reliability of client software. Communicate with customers, business analysts, and team members to understand business requirements that drive the analysis and design of quality technical solutions that are aligned with business and IT strategies and comply with the organization's architectural standards. Involved in all phases of the full systems life cycle. Responsible for designing, coding, testing, implementing, maintaining and supporting applications and systems software. I also participate in the Programmer Advisory Council where we work to create SOP's and best practices.

March 2008 – September 2012
Geek Squad CIA
Best Buy   Logan, UT
Worked with clients to diagnose and repair computer hardware and software. Taught computer virus prevention and removal processes to clients and coworkers. Created new procedures to improve customer service and turn time of infected client computers.

November 2006 – March 2008
Guest Service Representative
Hollywood Video   Logan, UT
Worked with coworkers as a team to help customers find movies and video games that they would enjoy. Maintained and organized inventory. Input customer information into database.

Education

B.S. Degree, Management Information Systems   Anticipated April 2018
University of Phoenix
  • Financing education by working full-time