

EDWARD ALEXANDER WILLIAMS

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I'm a high energy IT professional eager to make the transition into Web Development. In an industry where things are always evolving, I'm always trying to actively learn from those around me whom are knowledgeable.

SKILLS

HTML/CSS	Javascript
Photoshop	Network Admin
WordPress	Training
PHP/MySQL	SCCM
Technical Support	Adaptability
Custom Reports	Fullstack Web Dev
Automation	Bootstrap 4

EDUCATION

Texas Southern University, 2014
B.S. Aviation Science Management
Houston, TX

INTERESTS

Radio-Controlled Aircraft
Automobiles
Programming
Learning

WORK EXPERIENCE

Aldine ISD

AldineISD.org | District Tech | Houston, TX | Oct 2015 - Present

- Managed the technology used within the learning environment ensuring all is fully functional
- Receive, prioritize, and complete tickets for an organization with over 8,000 clients
- Keep clients up to date with IT related projects
- Typical Desktop Administration
- Technology Training
- Graphic Design using Photoshop
- Personally responsible for the technology operation of 8 schools (including two high schools!)

Houston Airport System Internship via A1-Personnel

Data Analyst | Houston, TX | 6/2013 – 8/2013

- Modernized how traveler data was entered, stored, and presented on a weekly basis.
- Proposed and produced an online form to populate a spreadsheet and have the spreadsheet do the majority of the work autonomously, including report production.
- Later discovered that the data and calculations would prove too demanding for Google Sheets and expanded to Excel, then SQL.

Aranda Brothers Construction

IT Technician & Consultant | Houston, TX | May 2012 – Oct 2015

- Modernized the workflow by converting their pen and paper daily reports into a digital medium
- Identified the needs of the business and recommended the ideal hardware for the small office, which ultimately saved costs
- Saved time and money as the designated on-call IT support tech and eventually trained an employee hired to assist with IT related issues

Circuit City's Firedog and Staples' Easy Tech Rep

Desktop Support | Humble, TX | May 2007 – Jan 2011

- Data backup
- Customer Service
- Ticket and Time Management
- Hardware removal/installation
- Software removal/installation
- Virus removal
- PC and peripheral sales

