

Sri Lanka Institute of Information Technology

Assignment I

Data Warehouse & Business Intelligence

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1. Data set selection

The selected dataset is taken from "Kaggle website" which is about a food delivery company. With different operational hubs spread throughout Brazil, the Food Delivery Centers are the places that takes food orders from the users and do deliveries in the region. Firstly, the users required to order foods and make necessary payments online through the system. After the food making process is finished, the paid order will be delivered to relevant places by the delivery partners (drivers) spread across all regions of the country.

Modifications were done to the dataset as needed to meet the requirements as mentioned in the guidelines.

Link to the source dataset is given below.

https://www.kaggle.com/datasets/nosbielcs/brazilian-delivery-center?select=hubs.csv

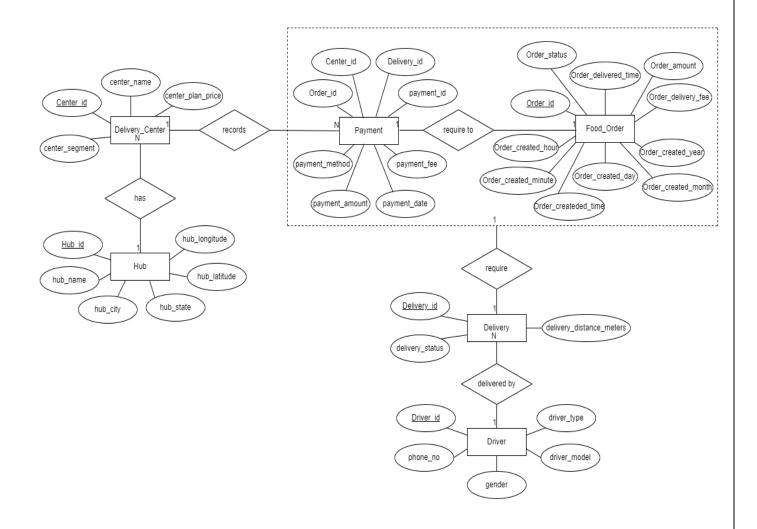
The main sources are listed below:

- SQL Database
- One text file Drivers Data
- CSV files
 - Deliveries
 - Hubs
 - Food Orders
 - Payments
 - Delivery Centers

Also, to calculate the time to complete a payment for an order in the assignment, I have created a **sql table** as "Complete time details" with following two columns:

- 1. fact_table_natural_key (tonnid) int (By considering payment_id as a unique key)
- accm_txn_complete_time datetime

1.1. Er diagram:

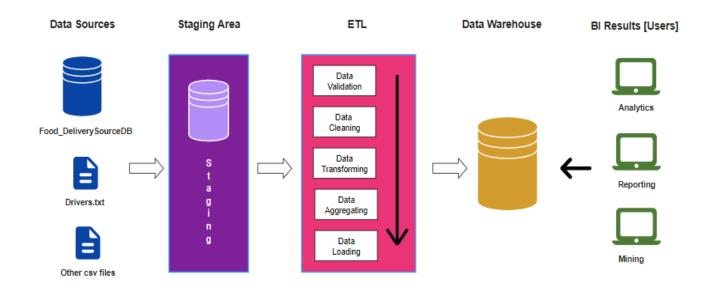


2. Preparation of Data sources - Description of the dataset

Table name	Column name	Data type	Description	
	Hub_id	tinyint		
	Hub_name	nvarchar(50)		
Hubs	Hub_city	nvarchar(50)	Summary of the hubs	
	Hub_state	nvarchar(50)		
	Hub_latitude	float		
	Hub_longitude	float		
Delivery Centers	Center_id	smallint	Summary of the	
Delivery Certiers	Hub_id	Tinyint	delivery centers which	
	Center_name	nvarchar(50)	are delivering food orders	
	Center_segment	nvarchar(50)		
	Center_plan_price	float		
	Delivery_id	int		
	Driver_id	int		
Deliveries	Delivery_distance	int	Details of payments	
	Delivery_status	nvarchar(50)	1	
	Drivers driver_id int driver_modal nvarchar(50) Details or	int		
Drivers		Details of drivers who		
	driver_type	nvarchar(50)	delivers food orders	
	phone_no	nvarchar(50)		
	gender	nvarchar(50)		
	Order_id	Int		
	Center_id	smallint		
	Delivery_id	int	Details of the customer	
Payments	Payment_id	int	transactions	
	Payment_amount	Float		
	Payment_fee	Float		
	Payment_method	Nvarchar(50)		
	Payment_date	datetime		
	Order_id	Int		
	Order_status	Nvarchar(50)		
	Order_amount	Float	Details about the food	
Food Orders	Order_delivery_fee	Float	orders made through the delivery center platform	
	Order_created_hour	Tinyint		
	Order_created_minute	Tinyint		
	Order_created_day	Tinyint		
	Order_created_year	smallint		

Order_created_time	Datetime2
Order_delivered_time	Datetime2

3. Solution Architecture

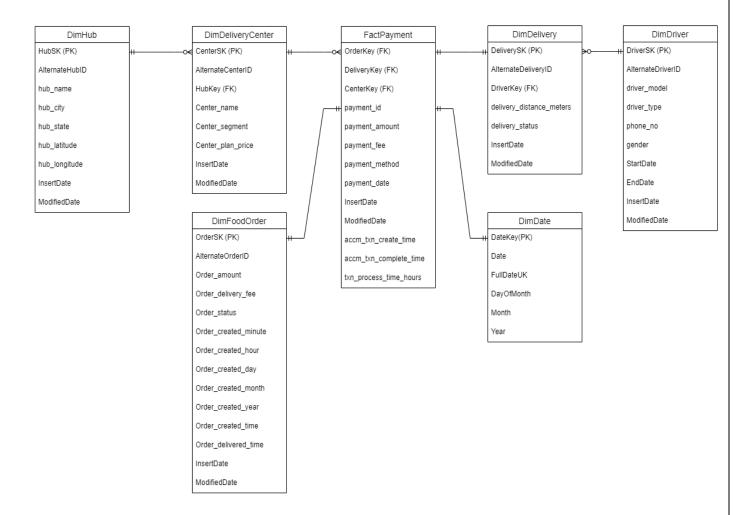


After creating the Food_DeliverySourceDB with the help of other source files, the first step to do is staging the source data set. After the staging layer developed, the below mentioned staging tables were created: StgHubs, StgDeliveryCenters, StgDeliveries, StgDrivers, StgFoodOrders and StgPayments.

Then the staged tables were profiled, and aggregations were performed when necessary. The next step is data transforming and loading with the ETL process. After completing the described stages, the Datawarehouse is created. Names of data warehouse tables are: DimHub, DimDeliveryCenters, DimDrivers, DimDeliveries, DimFoodOrders, DimPayments, DimDate, FactPayments.

After the warehouse is created BI results such as OLAP analysis, Reports, Data visualization, Data mining can be obtained as results after further modifications.

4. Data warehouse design and development



Snowflake schema is used to design the above dataset into a data warehouse. There is one fact table as Fact Payment which contains the transaction details of the food orders. All the others are dimensions. DimDrivers dimension is taken as a slowly changing dimension.

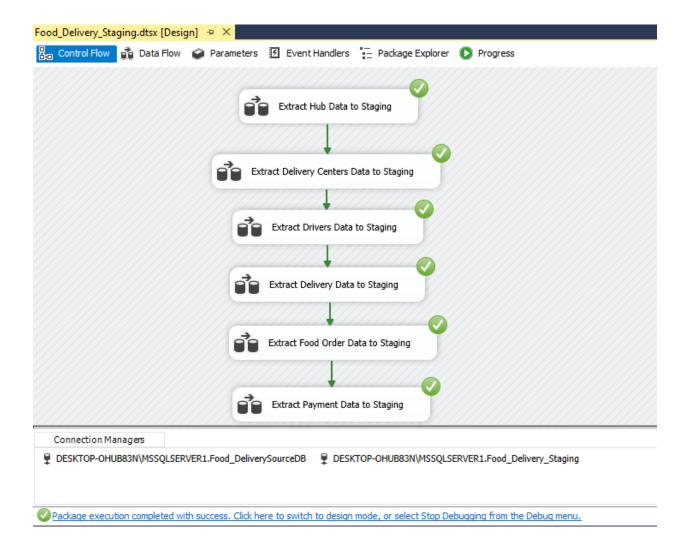
Assumptions:

Users must pay for food orders to confirm the order. If they cancel the order later, the paid money will be returned. Users can pay by the online system or voucher, debit card or paychecks. Online paid orders will be home delivered.

5. ETL Development

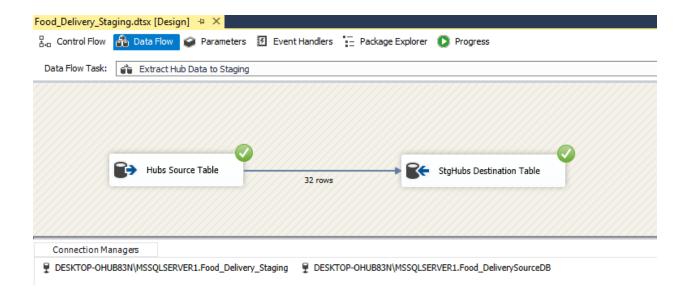
5.1. Source database to Staging database

The first ETL process is extracting data from the "Food_DeliverySourceDB" using data flow tasks and transferring them to the "Food_Delivery_StagingDB." To do this task a SSIS package named "Food_Delivery_Staging" has been created. A truncate table for every staging table was created. All the data flow tasks were joined as shown below at the end:

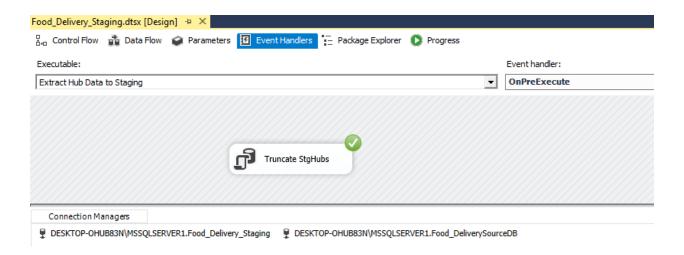


Screenshots of all the data sources that were staged, truncate tables created, and view of the staging tables are attached below:

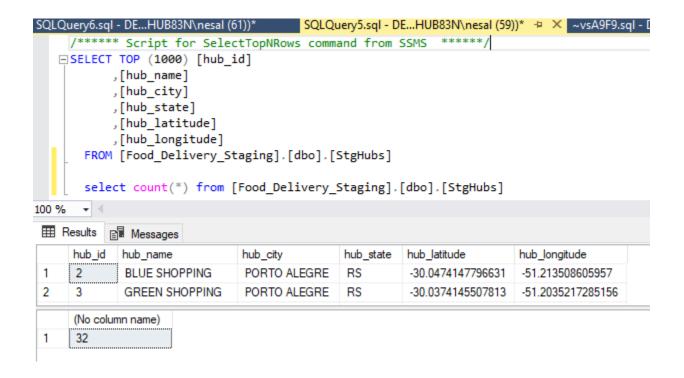
5.1.1. Staging Hub Details:



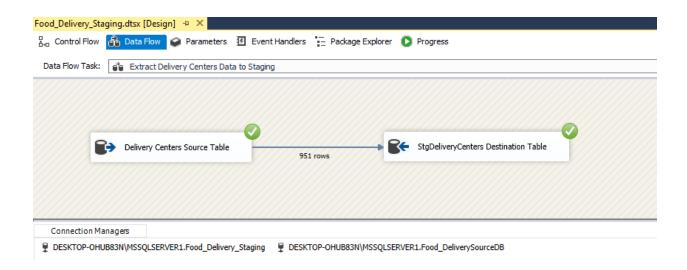
5.1.1.1. Truncate Hubs Staging table:



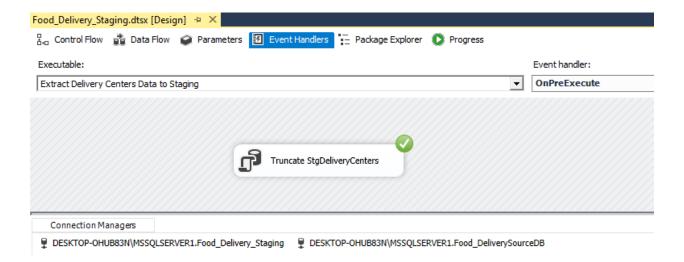
5.1.1.2. Hubs Staging table after extracting data from source database:



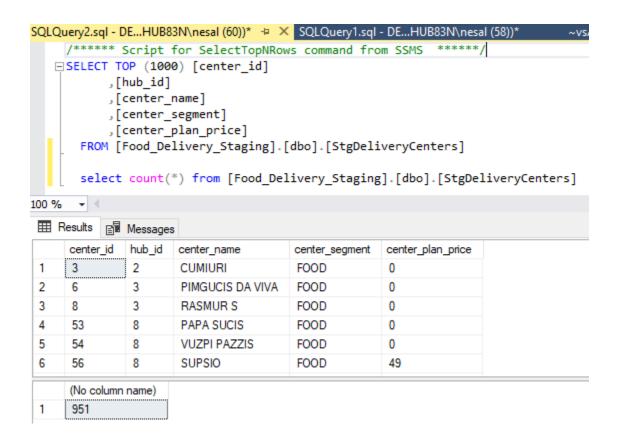
5.1.2. Staging Delivery Center Details:



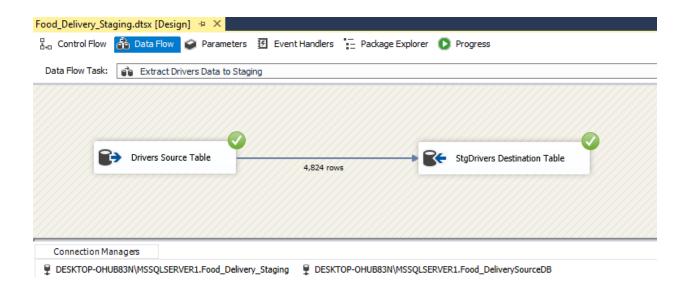
5.1.2.1. Truncate Delivery Centers Staging table:



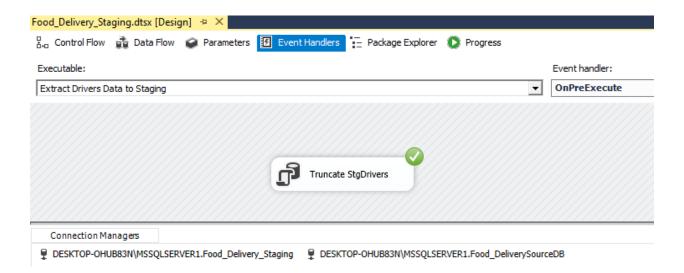
5.1.2.2. Delivery Centers Staging table after extracting data from source database:



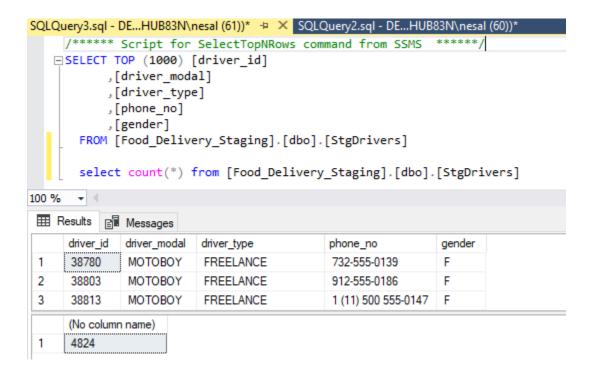
5.1.3. Staging Driver Details:



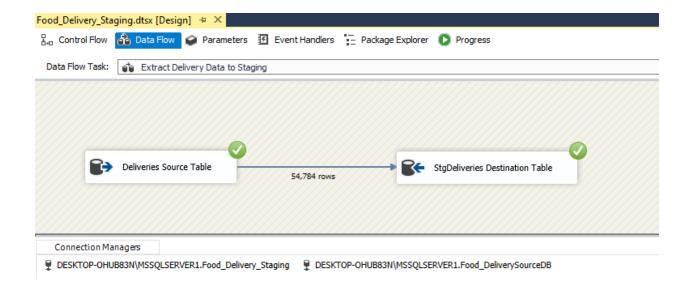
5.1.3.1. Truncate Drivers Staging table:



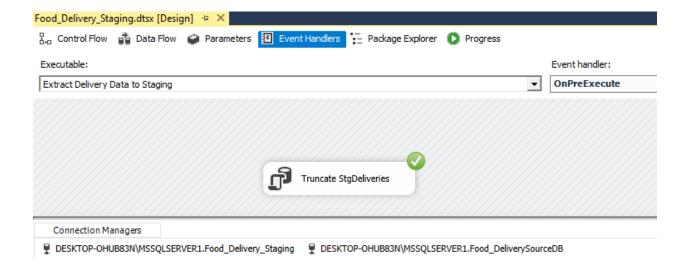
5.1.3.2. Drivers Staging table after extracting data from source database:



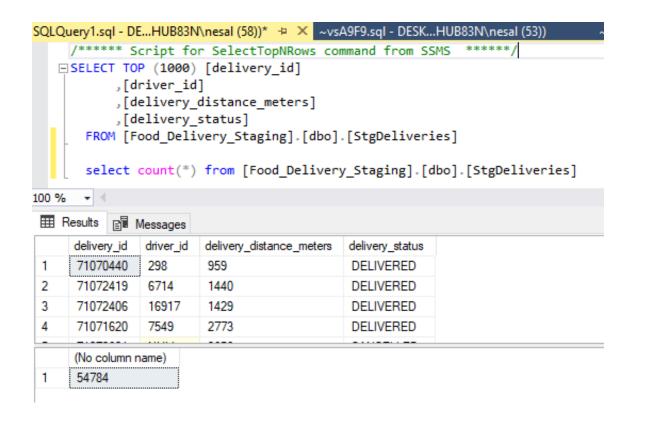
5.1.4. Staging Delivery Details:



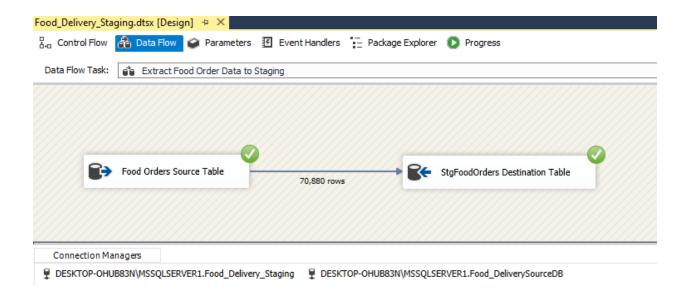
5.1.4.1. Truncate Deliveries Staging Table:



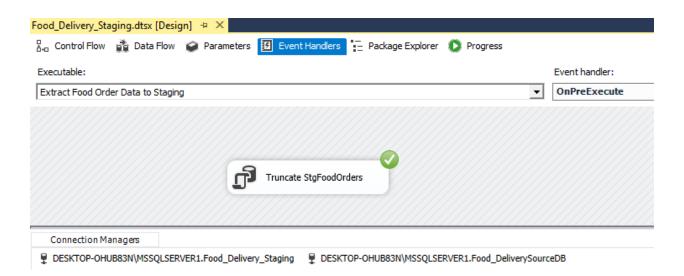
5.1.4.2. Deliveries Staging table after extracting data from source database:



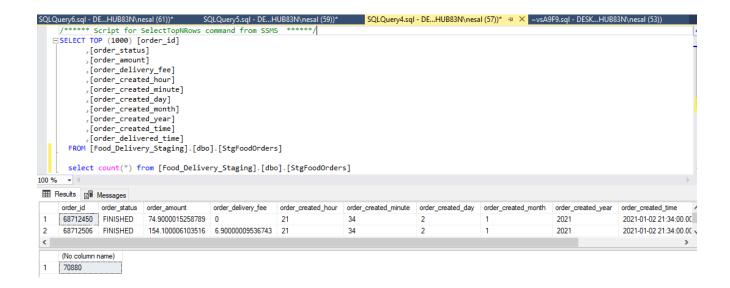
5.1.5. Staging Food Order Details:



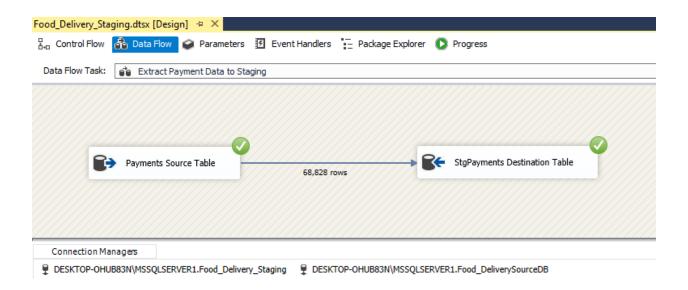
5.1.5.1. Truncate Food Orders Staging table:



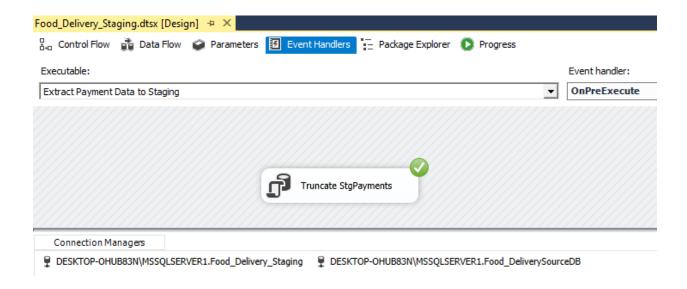
5.1.5.2. Food Orders Staging table after extracting data from source database:



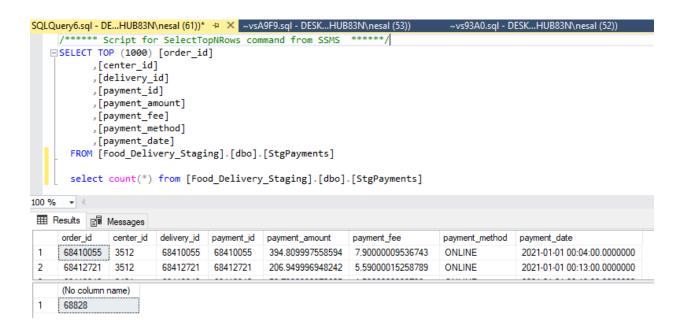
5.1.6. Staging Payment Details:



5.1.6.1. Truncate Payments Staging table:



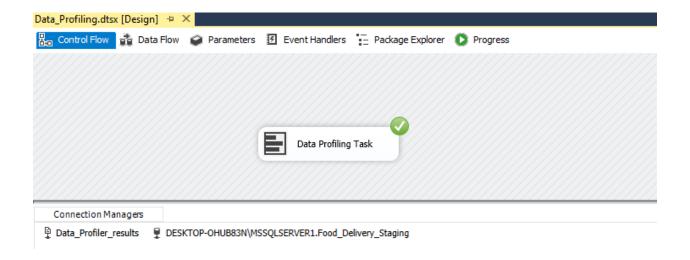
5.1.6.2. Payments Staging table after extracting data from source database:



5.2. Data Profiling:

Next, to use the staging table data to analyze how the data looks like to determine what type of transformations we need to perform on the data, a **data profiling** task has been executed by selecting all tables option as shown below:

A separate SSIS package named "Data Profiling" was created for this task.

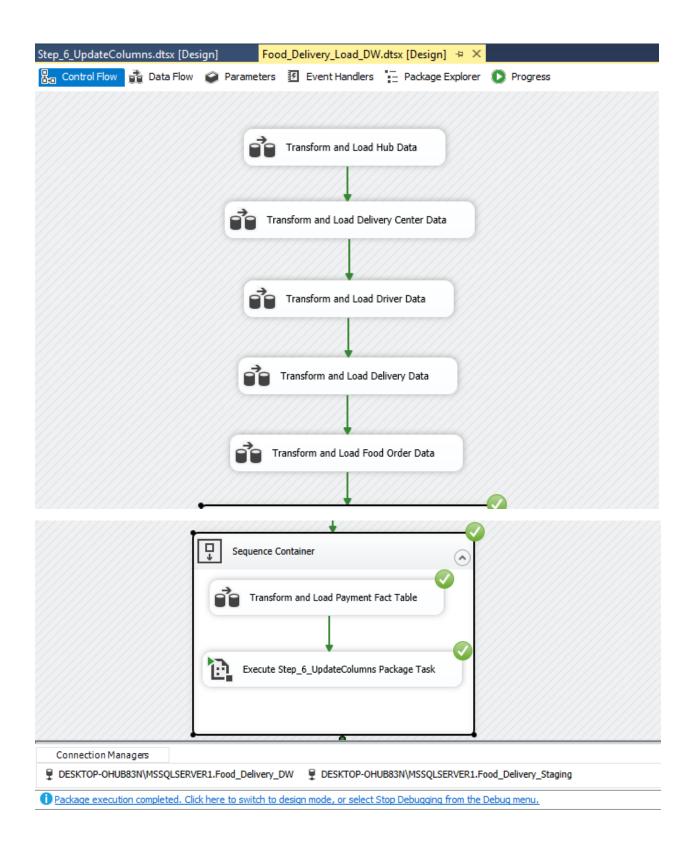


5.3. Staging database to Data Warehouse:

The second ETL process is to transfer data from Staging database to Data Warehouse. Unlike the first ETL process this process has a lot of transformations to be done to the data before they can be loaded into the data warehouse dimension and fact tables such as data transformations, data cleaning, data enrichments. In the second ETL process the ETL task execution order is very most important. To preserve the links between dim and fact tables and to populate derived key columns with relevant surrogate keys, business keys and surrogate keys have been created.

Data Flow tasks have not been assigned any event handlers to truncate any of the data warehouse tables because truncating data warehouse tables may cause issues of unexpected surrogate key changes which might be the root cause to end up with a faulty set of data in the data warehouse. Data for all data warehouse tables are either updated or inserted only.

A separate SSIS package named "Food_Delivery_Load_DW" has been created to transform and load data from staging database to data warehouse.



Before performing any ETL task, fact and dimension tables needed to be created in data warehouse. Then the ETL tasks were executed.

5.3.1. Transform and Load Hubs data to Data Warehouse:

Since there were no transformations to be done, the extracted data is sent to an OLE DB command component to pass the data to a stored procedure in the data warehouse to do the insert and update accordingly.

Stored procedure call: exec dbo.UpdateDimHub?,?,?,?,?,?

Stored procedure to do insertions and updates: UpdateDimHub

```
SQLQuery1.sql - DE...HUB83N\nesal (54))* □ ×
  CREATE PROCEDURE dbo.UpdateDimHub
     @hub id tinyint,
    @hub_name nvarchar(50),
    @hub_city nvarchar(50),
    @hub_state nvarchar(50),
    @hub latitude float,
    @hub_longitude float
   BEGIN
   if not exists (select HubSK
    from dbo.DimHub
     where AlternateHubID = @hub id)
   BEGIN
   insert into dbo.DimHub
     (AlternateHubID, hub name, hub city, hub state, hub latitude, hub longitude, InsertDate, ModifiedDate)
     (@hub_id, @hub_name, @hub_city, @hub_state, @hub_latitude, @hub_longitude, GETDATE()), GETDATE())
     END;
   if exists (select HubSK
     from dbo.DimHub
     where AlternateHubID = @hub_id)
   BEGIN
    set hub_name = @hub_name, hub_city = @hub_city, hub_state = @hub_state, hub_latitude = @hub_latitude, hub_longitude = @hub_longitude,
     ModifiedDate = GETDATE()
    where AlternateHubID = @hub id
     END;
     FND:
100 % → ◀
Messages
   Commands completed successfully.
      -1-+:-- +:--- 1011 OF OUTOC-15-14 F71014010F-10
100 % -
                                                                        DESKTOP-OHUB83N\MSSQLSERVER... DESKTOP-OHUB83N\nesaf... Food_Delivery_DW

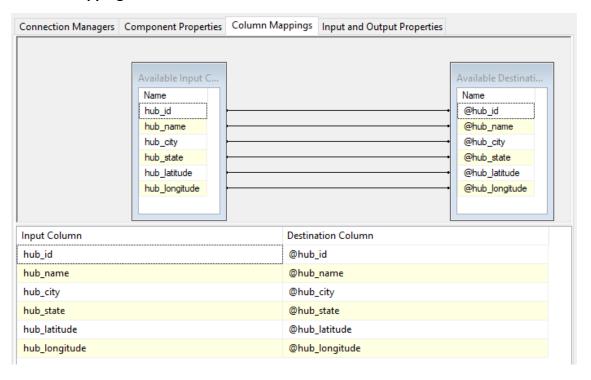
    Query executed successfully.
```

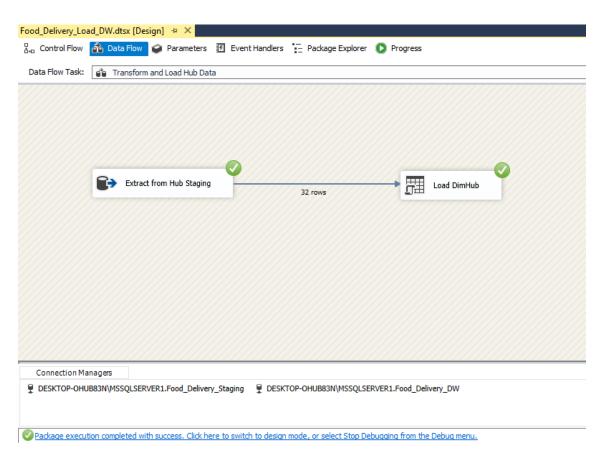
SQL query to create the Hub Dimension: DimHub

```
SQLQuery7.sql - DE...HUB83N\nesal (54))* - × ~vsA9F9.sql - DESK...HUB83N\nesal

drop table if exists DimHub;
create table DimHub(
HubSK tinyint identity(1,1) primary key,
AlternateHubID int,
hub_name nvarchar(50),
hub_city nvarchar(50),
hub_state nvarchar(50),
hub_latitude float,
hub_longitude float,
InsertDate datetime,
ModifiedDate datetime
```

Column mappings to load data:





5.3.2. Transform and Load Delivery Centers data to Data Warehouse:

Since it has foreign key reference to Hub dimension it is chosen secondly.

Stored procedure call: exec dbo.UpdateDimDeliveryCenters?,?,?,?,?

Stored procedure to do insertions and updates: UpdateDimDeliveryCenters

```
SQLQuery4.sql - DE...HUB83N\nesal (51))* → X SQLQuery1.sql - DE...HUB83N\nesal (54))* SQLQuery3.sql - DE...HUB83N\nesal (52))
   □ CREATE PROCEDURE dbo.UpdateDimDeliveryCenters
     @center_id smallint,
     @HubKey tinyint,
    @center_name nvarchar(50),
    @center_segment nvarchar(50),
    @center_plan_price float
   BEGIN
   if not exists (select CenterSK
    from dbo.DimDeliveryCenters
     where AlternateCenterID = @center id)
   BEGIN
   insert into dbo.DimDeliveryCenters
     (AlternateCenterID, HubKey, center name, center segment, center plan price,
    InsertDate, ModifiedDate)
    (@center_id, @HubKey, @center_name, @center_segment, @center_plan_price,
      ETDATE(), GETDATE())
    END:

—if exists (select CenterSK)

    from dbo.DimDeliveryCenters
     where AlternateCenterID = @center id)
   BEGIN
   update dbo.DimDeliveryCenters
    set HubKey = @HubKey, center_name = @center_name, center_segment = @center_segment, center_plan_price = @center_plan_price,
     ModifiedDate = GET
     where AlternateCenterID = @center id
    END:
    END;
100 % → ◀ ■

    Messages

   Commands completed successfully.
                                                                    DESKTOP-OHUB83N\MSSQLSERVER... | DESKTOP-OHUB83N\nesafi... | Food_Delivery_DW

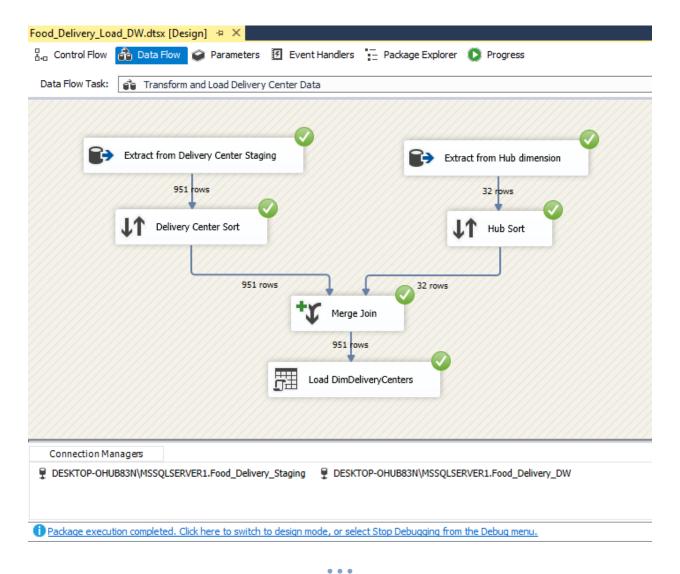
    Query executed successfully.
```

SQL query to create the Delivery Centers Dimension: DimDeliveryCenters

Since delivery_centers table has a foreign key from hubs table, both delivery_centers and hubs tables needed to be joined in order to load and transfer data from delivery centers staging to the delivery center dimension table. We can use either merge join component or a lookup component to do this task. Here I have used the merge join method.

Steps:

- 1). Extract data from delivery centers staging table and the Hub dimension.
- 2). Delivery center details were sorted according to delivery id and hub details were sorted according to HubSK.
- 3). Two tables were joined using the Left Outer Join.
- 4). Finally, the data were loaded into DimDeliveryCenters after the specified mappings were done in the OLE DB Destination component.



5.3.3. Transform and Load Drivers data to Data Warehouse:

Driver's dimension (DimDrivers) was considered as the Slowly Changing dimension as it was assumed that Food Delivery Company is interested in the types and models of the drivers who are doing delivery tasks and would like to perform analysis based on the driver types and models. Driver model and phone number were set to be Changing Columns which means if one these column values were changed, they will simply get updated in the existing record itself. Driver type was set as Historical Column which means if it was updated in an existing row in DimDrivers, the existing row will be expired and a new row will be inserted, preserving the history of the location based on main columns mentioned earlier. All other non-specified columns were considered as Fixed Columns. Down below is the query to create the dimension table for drivers in mssql.

```
SQLQuery7.sql - DE...HUB83N\nesal (54))* → × ~vsA9F9.sql - DESK...HUB83N\nesal (53))

□drop table if exists DimDrivers;
□create table DimDrivers(

DriverSK int identity(1,1) primary key,

AlternatedriverID int,

driver_modal nvarchar(50),

driver_type nvarchar(50),

StartDate datetime,

EndDate datetime,

InsertDate datetime,

ModifiedDate datetime

ModifiedDate datetime
```

Steps to load and transform data from drivers staging table to drivers slowly changing dimension table is given below.

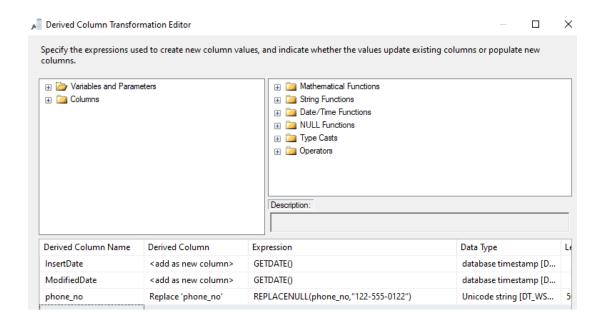
- 1) Extract data from drivers staging table (StgDrivers).
- 2) Sorted records by driver id.
- 3) Then three derived columns were specified, InsertDate and ModifiedDate columns to get the current timestamp and phone_no column to replace null value with a default phone number.
- 4) Dimension was specified as slowly changing dimension by selecting a change type for slowly changing dimension columns. StartDate and EndDate were set to system start time.

OLE DB Command Component

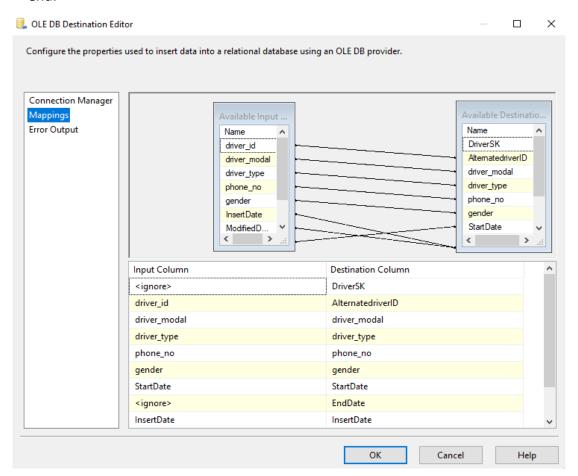
UPDATE [dbo].[DimDrivers] SET [EndDate] = ? , ModifiedDate = GETDATE() WHERE [AlternatedriverID] = ? AND [EndDate] IS NULL

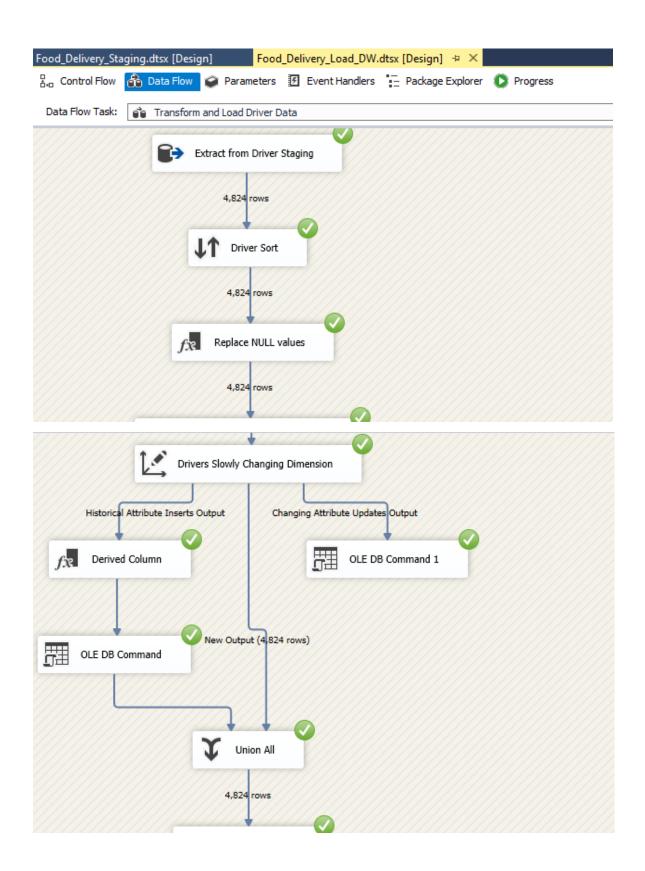
OLE DB Command 1 Component

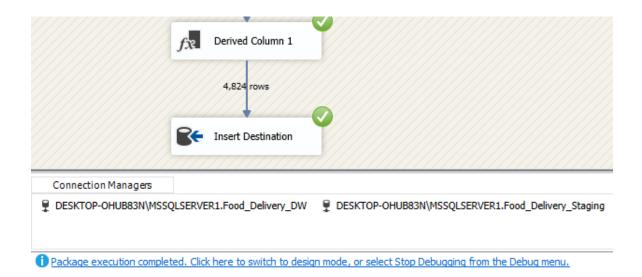
UPDATE [dbo].[DimDrivers] SET [driver_modal] = ?,[phone_no] = ? , ModifiedDate =
GETDATE() WHERE [AlternatedriverID] = ? AND [EndDate] IS NULL



5) Finally, the changes will get either inserted or updated in the DimDrivers dimension according to the specified mappings done in the OLE DB Destination component in the end.







5.3.4. Transform and Load Deliveries data to Data Warehouse:

Since it has foreign key reference to Drivers dimension it has chosen next.

Stored procedure call: exec dbo.UpdateDimDeliveries?,?,?,?

Stored procedure to do insertions and updates: UpdateDimDeliveries

```
SQLQuery16.sql - D...HUB83N\nesal (58))* 💠 💢 SQLQuery14.sql - D...HUB83N\nesal (53)) SQLQuery12.sql - D...HUB83N\nesal (58)
   □CREATE PROCEDURE dbo.UpdateDimDeliveries
    @delivery_id int,
    @DriverKey int,
    @delivery_distance_meters int,
    @delivery_status nvarchar(50)
   BEGIN
   ⊨if not exists (select DeliverySK
    from dbo.DimDeliveries
    where AlternateDeliveryID = @delivery_id)
   BEGIN
   insert into dbo.DimDeliveries
     (AlternateDeliveryID, DriverKey, delivery_distance_meters, delivery_status,
    InsertDate, ModifiedDate)
     (@delivery_id, @DriverKey, @delivery_distance_meters, @delivery_status,
     GETDATE(), GETDATE())
    END;
   if exists (select DeliverySK
    from dbo.DimDeliveries
    where AlternateDeliveryID = @delivery id)
   BEGIN
   update dbo.DimDeliveries
    set DriverKey = @DriverKey, delivery_distance_meters = @delivery_distance_meters, delivery_status = @delivery_status,
    ModifiedDate = 0
     where AlternateDeliveryID = @delivery_id
    END;
   END;
100 % + 4

    Messages

  Commands completed successfully.
100 % - 4
                                                                         DESKTOP-OHUB83N\MSSQLSERVER... | DESKTOP-OHUB83N\nesal... | Fo

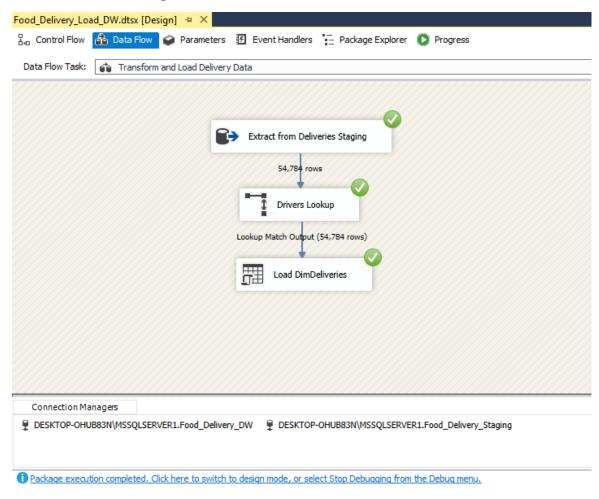
    Query executed successfully.
```

SQL query to create the Deliveries Dimension: DimDeliveries

```
SQLQuery7.sql - DE...HUB83N\nesal (54))* -> ~vsA9F9.sql - DESK...HUB83N\nesal (53))

| drop table if exists DimDeliveries;
| create table DimDeliveries(
| DeliverySK int identity(1,1) primary key,
| AlternateDeliveryID int,
| DriverKey int foreign key references DimDrivers(DriverSK),
| delivery_distance_meters int,
| delivery_status nvarchar(50),
| InsertDate datetime,
| ModifiedDate datetime
| )
```

Since deliveries table has a foreign key from drivers table, it is also developed as the delivery centers dimension. In this process I have used lookup component instead of merge join to join to load and transfer data from deliveries staging to the deliveries dimension table. In lookup I have selected full cache mode, OLE DB Connection Manager type and ignore failure when there are rows with no matching entries.



5.3.5. Transform and Load Food Orders data to Data Warehouse:

Since this was as same as Hubs table there were no transformations to be done, the extracted data is sent to an OLE DB command component to pass the data to a stored procedure in the data warehouse to do the insert and update accordingly.

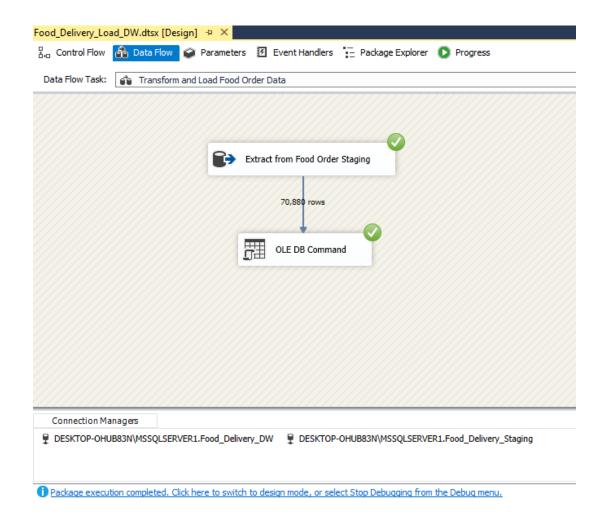
Stored procedure to do insertions and updates: UpdateDimFoorOrders

```
SQLQuery7.sql - DE...HUB83N\nesal (54))* → × ~vsA9F9.sql - DESK...HUB83N\nesal (53))
   □CREATE PROCEDURE dbo.UpdateDimFoodOrders
    @order_id int,
    @order_status nvarchar(50),
    @order_amount float,
    @order_delivery_fee float
    @order_created_hour tinyint,
    Morder created minute tinyint,
    @order_created_day tinyint,
    @order_created month tinyint.
    @order_created_year smallint,
    @order_created_time datetime,
    @order_delivered_time datetime
   BEGIN
   if not exists (select OrderSK from dbo.DimFoodOrders where AlternateOrderID = @order id
   BEGIN
   insert into dbo.DimFoodOrders
    (AlternateOrderID, order_status, order_amount, order_delivery_fee, order_created_hour, order_created_minute, order_created_day, order_created_month,
    order_created_year, order_created_time, order_delivered_time, InsertDate, ModifiedDate)
     (@order_id, @order_status, @order_amount, @order_delivery_fee, @order_created_hour, @order_created_minute, @order_created_day, @order_created_month,
    @order_created_year, @order_created_time, @order_delivered_time, GETDATE(), GETDATE())
     END;
   if exists (select OrderSK from dbo.DimFoodOrders where AlternateOrderID = @order_id)
   BEGIN
   update dbo.DimFoodOrders
    set order status = @order_status, order_amount = @order_amount, order_delivery_fee = @order_delivery_fee, order_created_hour = @order_created_hour,
    order_created_minute = @order_created_minute, order_created_day = @order_created_day, order_created_month = @order_created_month,
    order_created_year = @order_created_year, order_created_time = @order_created_time, order_delivered_time = @order_delivered_time,
     where AlternateOrderID = @order_id
    FND:
    END:
```

SQL guery to create the Food Orders Dimension: DimFoodOrders

```
SQLQuery7.sql - DE...HUB83N\nesal (54))* → × ~vsA9F9.sql - DESK...HUB83N\nesal (53))

   drop table if exists DimFoodOrders;
   create table DimFoodOrders(
        OrderSK int identity(1,1) primary key,
        AlternateOrderID int,
        order_status nvarchar(50),
        order_amount
                       float,
        order_delivery_fee float,
        order created hour tinyint,
        order_created_minute tinyint,
        order created day tinyint,
        order created month tinyint,
        order_created_year smallint,
        order_created_time datetime2,
        order_delivered_time
                                datetime2.
        InsertDate datetime,
        ModifiedDate datetime
```



5.3.6. Transform and Load Payments data to Data Warehouse:

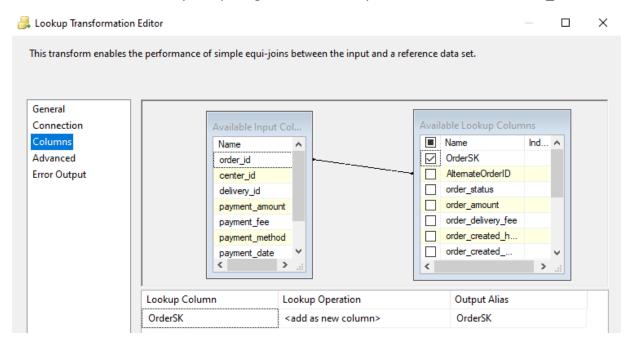
SQL query to create the Payments Fact Table: Fact Payments

```
SQLQuery9.sql - DE...HUB83N\nesal (52))* → X SQLQuery8.sql - DE...HUB83N\nesal (65))* SQLQuery7.sql - DE...HUB83N\nesal (57)

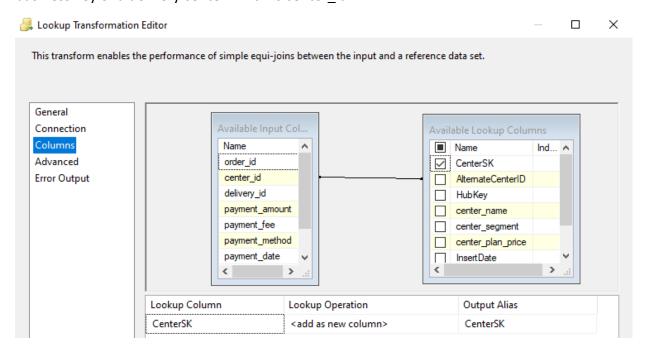
   drop table if exists FactPayments;
    create table FactPayments(
          OrderKey int foreign key references DimFoodOrders(OrderSK),
CenterKey smallint foreign key references DimDeliveryCenters(CenterSK),
          {\tt DeliveryKey\ int\ foreign\ key\ references\ Dim Deliveries}({\tt DeliverySK}),
          payment_id int,
          payment_amount float,
          payment_fee float,
          payment_method nvarchar(50),
          payment_date datetime2(7),
          InsertDate datetime.
          ModifiedDate datetime,
          accm_txn_create_time datetime,
          accm_txn_complete_time datetime,
          txn_process_time_hours int
    select * from FactPayments;
100 % +
 Results Messages
     OrderKey CenterKey DeliveryKey payment_id payment_amount payment_fee payment_method payment_date InsertDate ModifiedDate accm_txn_create_time accm_txn_complete_t
```

After loading to all the dimensions, lastly data was loaded to the fact table. The below steps were followed:

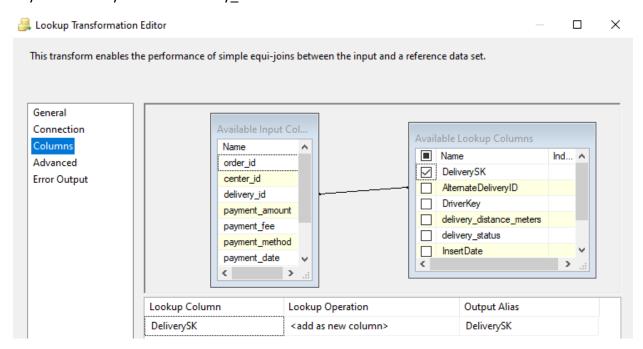
- 1). Firstly, the payment details were extracted from Payment staging table.
- 2). Since the fact table refers a lot of dimension tables, lookups were used to get the corresponding surrogate keys to establish table references. 1st Lookup is done to retrieve the OrderSK from DimOrder by comparing the business key of an Order which is order_id.



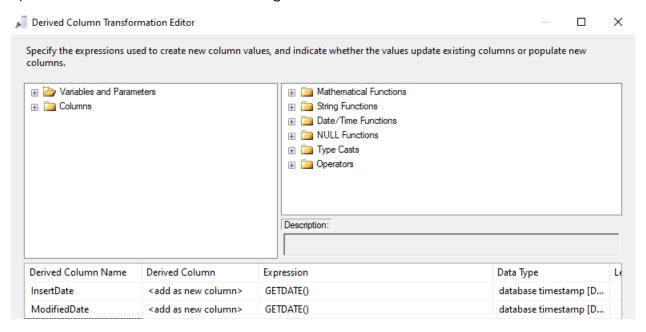
3). 2nd Lookup is done to retrieve the CenterSK from DimDeliveryCenters by comparing the business key of a delivery center which is center id.



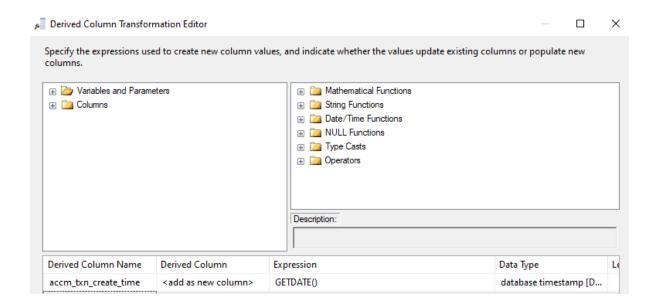
4). 3rd Lookup is done to retrieve the DeliverySK from DimDeliveries by comparing the business key of a delivery which is delivery id.



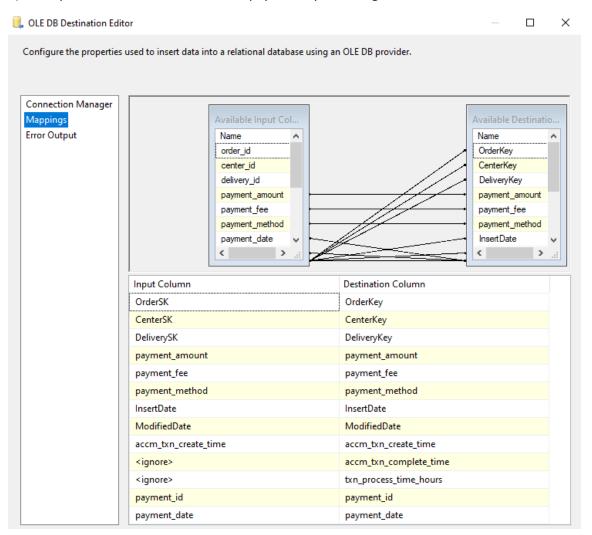
5). Then a derived column is used to assign insert date and modified date the current date.



6). Another derived column is used to assign accm_txn_create_time column the event time as same as the above.



7). Finally, the data was loaded into fact payment by matching columns.

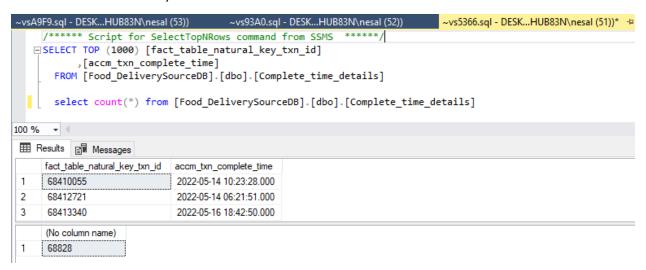




1 Package execution completed. Click here to switch to design mode, or select Stop Debugging from the Debug menu.

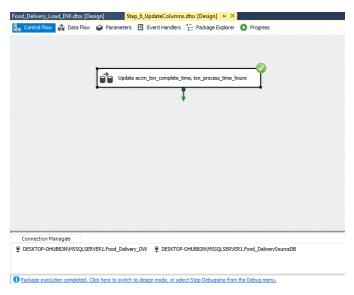
I have added three additional columns to the fact table named accm_txn_create_time, accm_txn_complete_time and txn_process_time_hours to calculate the time (number of hours) to complete a payment. I assigned accm_txn_create_time to be equal to the current system date when loading the fact table data. The other two columns were null.

Then I prepared a separate sql table name Complete_time_details in the source database as shown below to fill the other two columns (I have exported the sql table as a flat file and added into data sources folder):

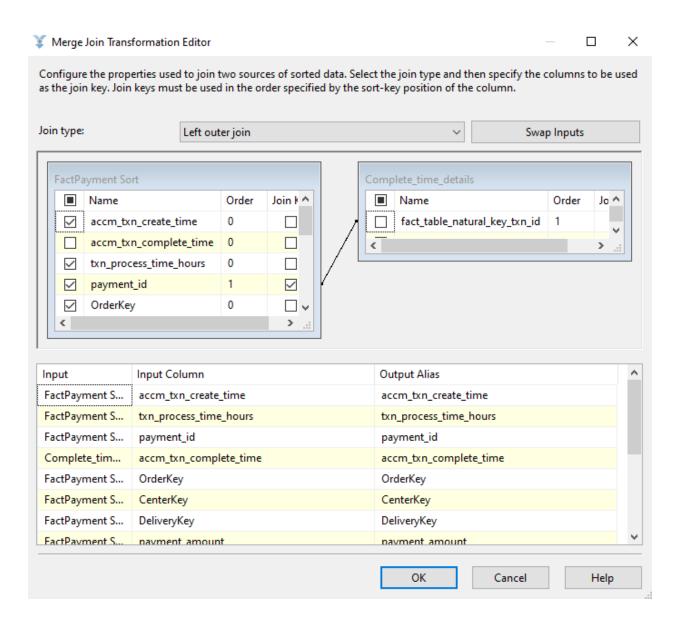


Then I created a separate ETL ssis package named "Step_6_UpdateColumns" which reads data from this file and update the corresponding accm_txn_complete_time in the DW fact table and update txn_process_time_hours by taking the hours difference between accm txn create time and accm txn complete time.

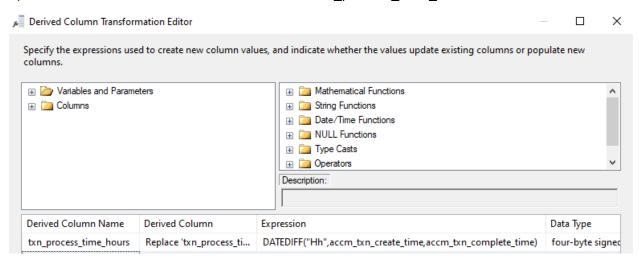
1). First, I added a data flow task named "Update accm_txn_create_time, accm_txn_complete_time" in the control flow



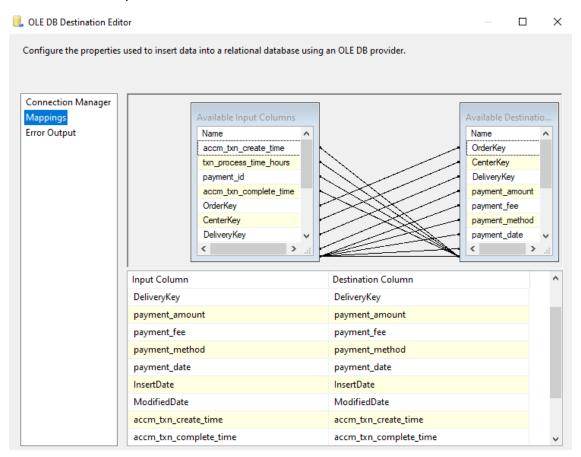
- 2). In the data flow, First I extracted data from Payments Fact table in the data warehouse and Complete time details from the source database.
- 3). The data were sorted according to payment id(unique) in the fact table and txn id(primary key) in Complete time details.
- 4). Two tables were joined using the merge join component as shown below:



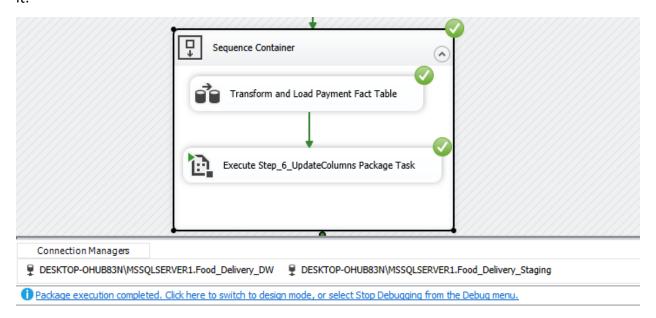
5). Then I added a derived column to calculate txn process time hours as shown below:

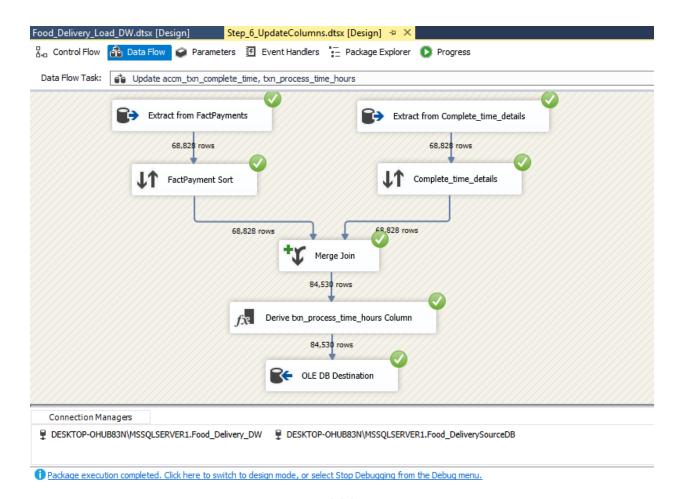


6). At the end of data flow a destination component was added and mapped the columns as shown below to update two null columns:



7). Finally, I added an execute task at the end of the data warehouse SSIS package below the fact table data flow, inside a container to be execute after loading the fact table and executed it:





The final fact table looks as shown below in the data warehouse:

