SRI LANKA INSTITUTE OF INFORMATION TECHNOLOGY

Visual Analytics and User Experience Design (IT4031)

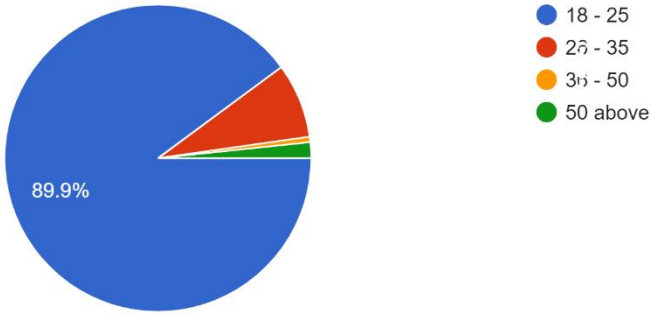
Assignment 1 – 2023, Semester 1

GROUP ID: ***2023_A1_G04***

Survey Questions with Answers

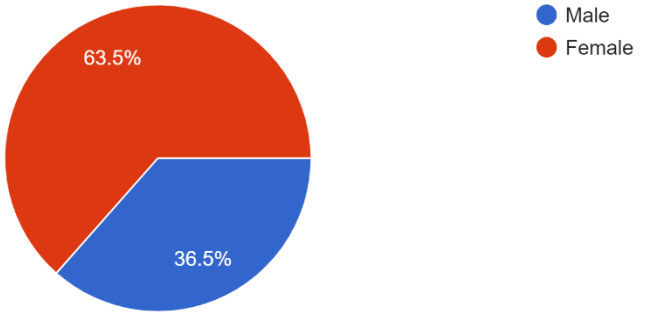
Age

178 responses



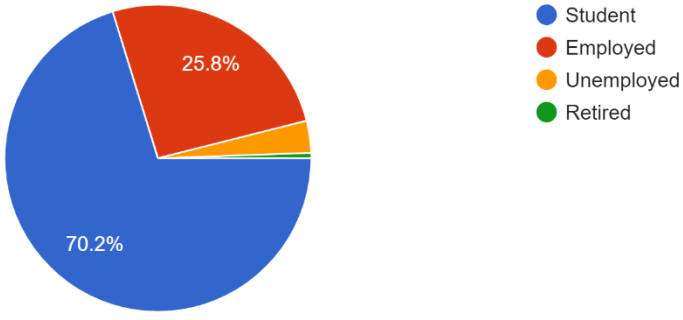
Gender

178 responses



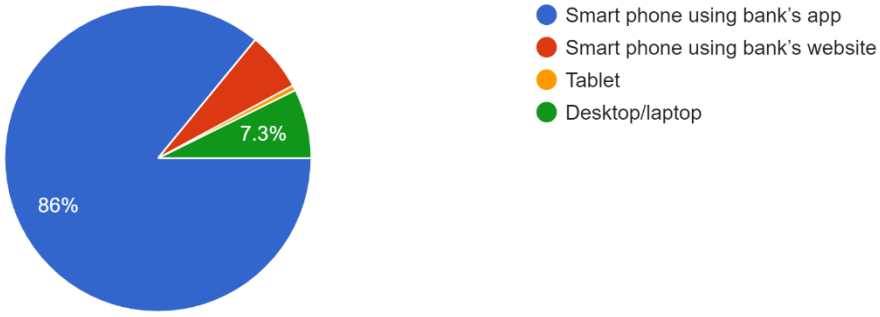
Occupation

178 responses



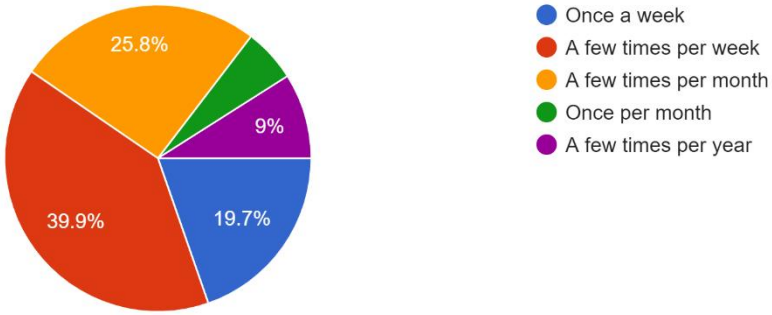
Which of the following methods do you regularly use for online banking?

178 responses

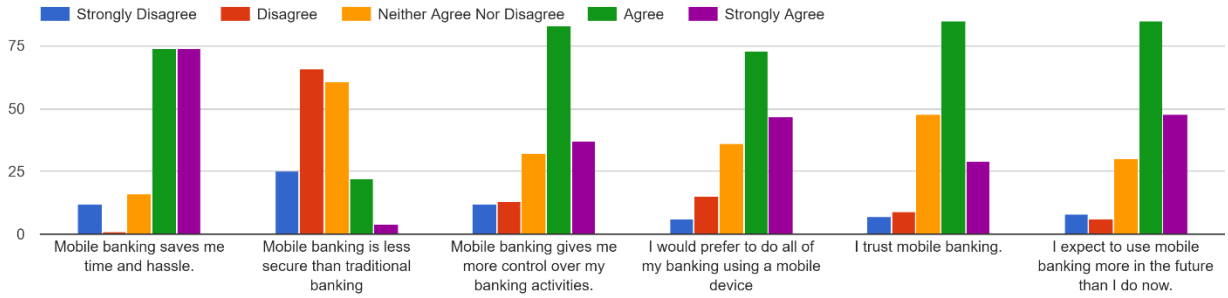


How often do you visit the banking app?

178 responses

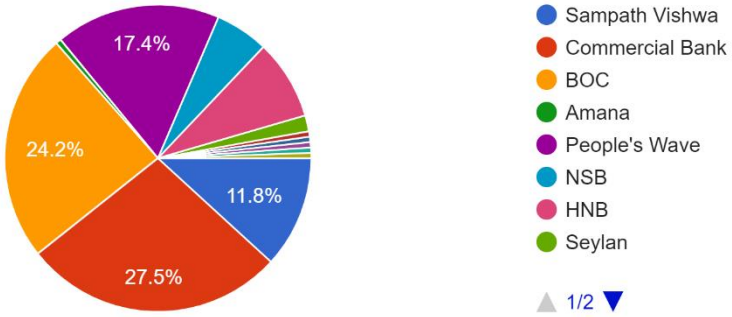


Using the scale below, please indicate your level of agreement with the following statements.



Which bank do you use?

178 responses

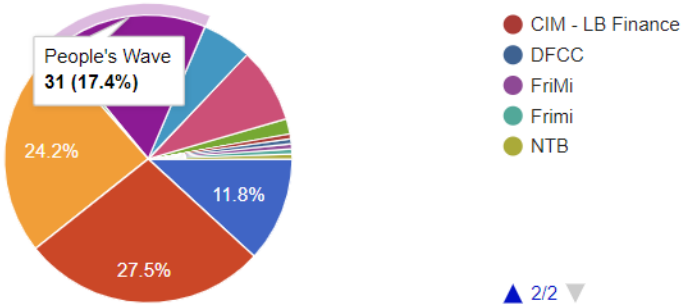


Select The Banking App You Use

Which bank do you use?

Copy

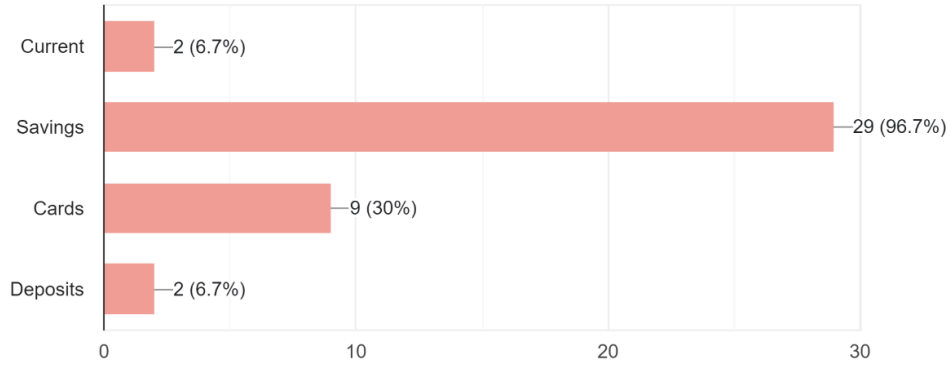
178 responses



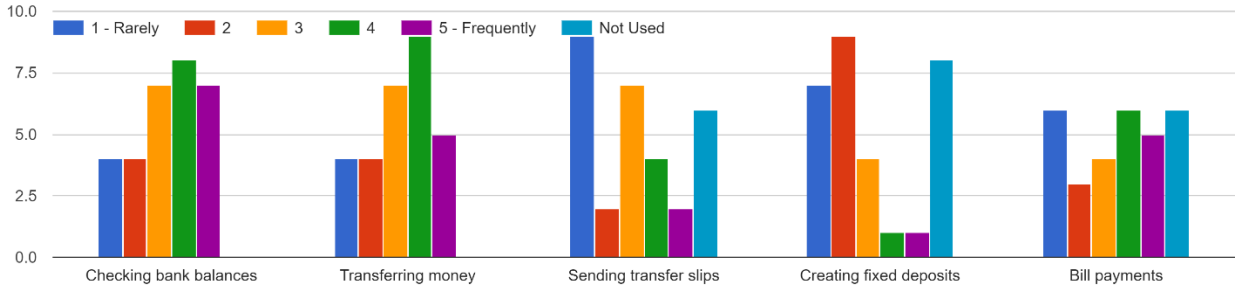
Sampath Vishwa App

What type of account do you use the most frequently through your bank's mobile application?

30 responses

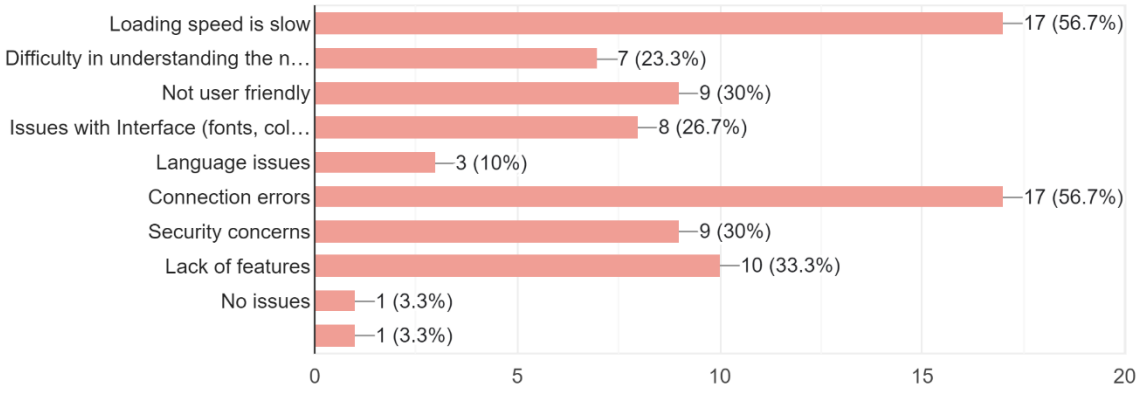


Which of these activities do you do in mobile banking app, and how frequently?



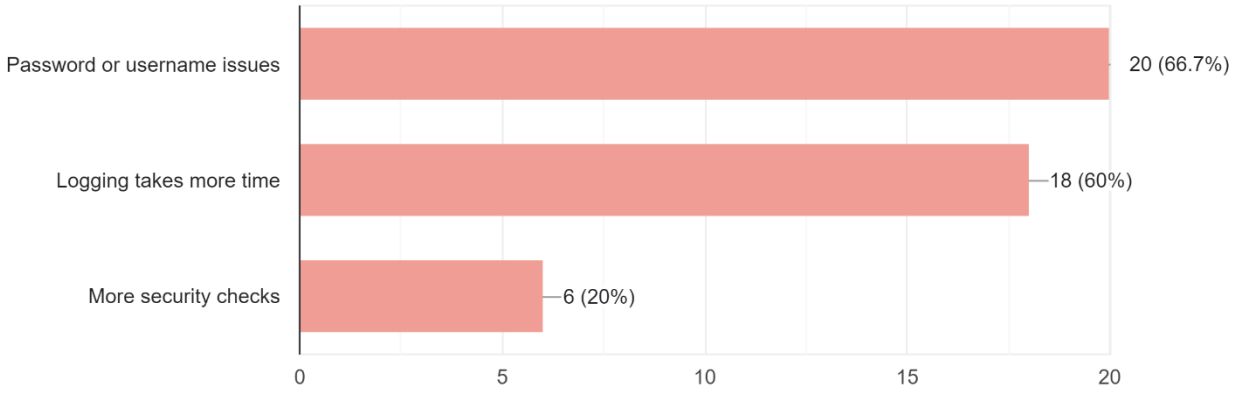
What are the current issues / pain points in the bank app?

30 responses

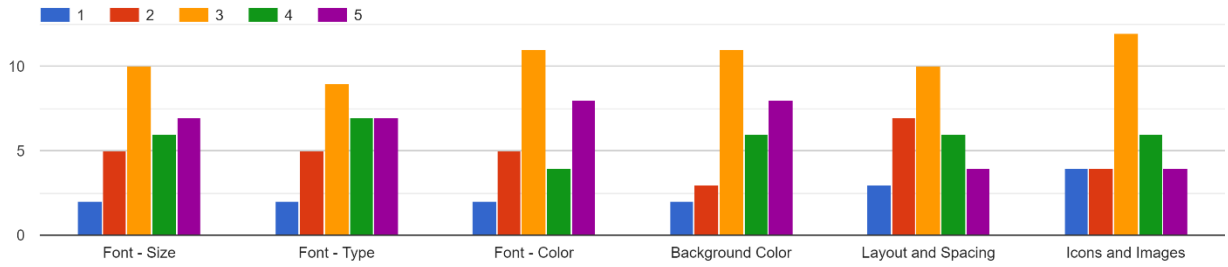


What are the inconveniences faced when logging to you online banking Apps?

30 responses

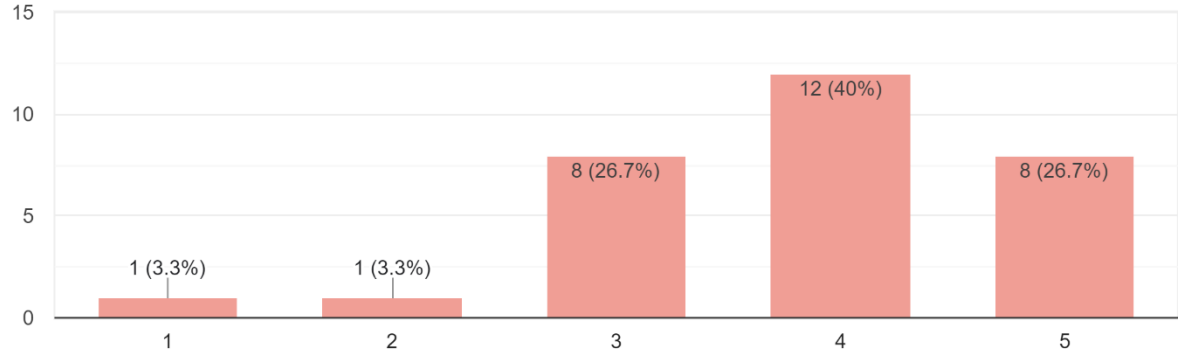


Please rate regarding the following user interface elements



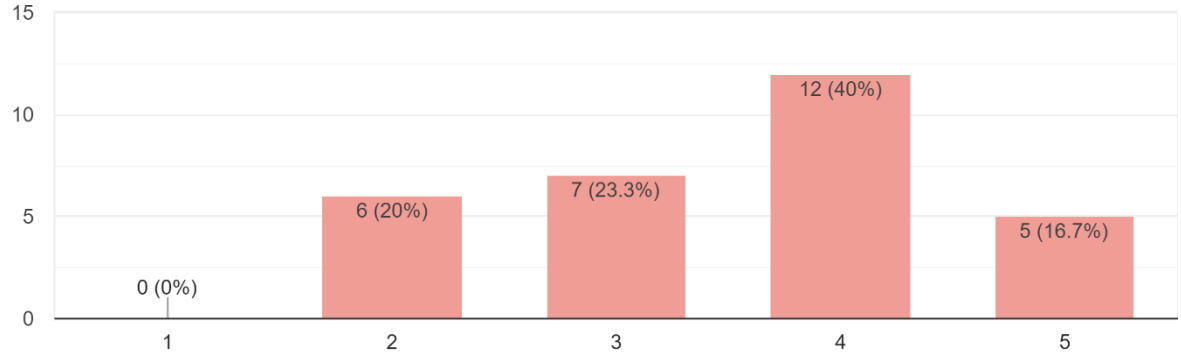
How satisfied are you with the mobile banking experience using bank app?

30 responses



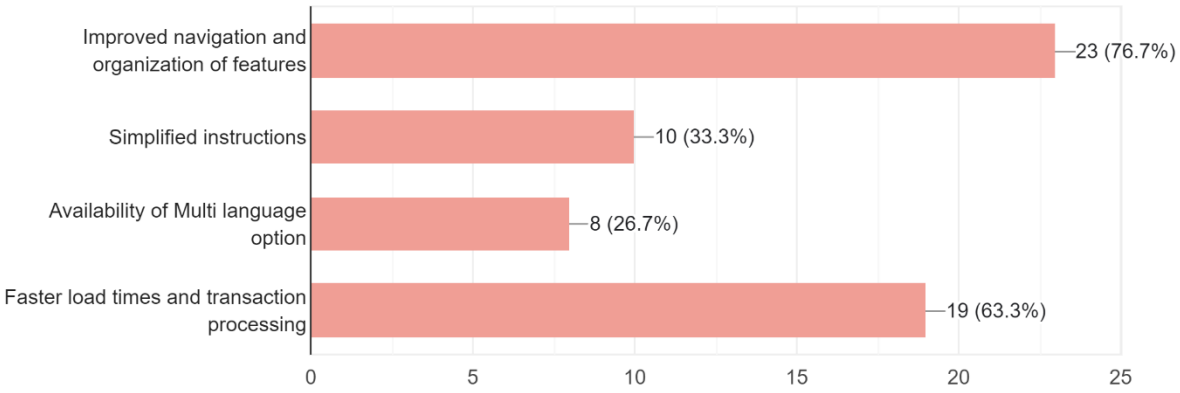
How satisfied are you with the User interface of the bank app?

30 responses



Please share any improvements or additions you would like to see in the mobile application.

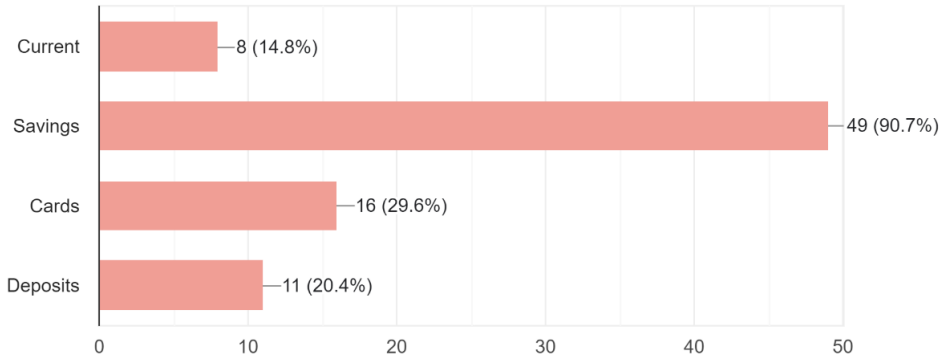
30 responses



Commercial Bank App

What type of account do you use the most frequently through your bank's mobile application?

54 responses



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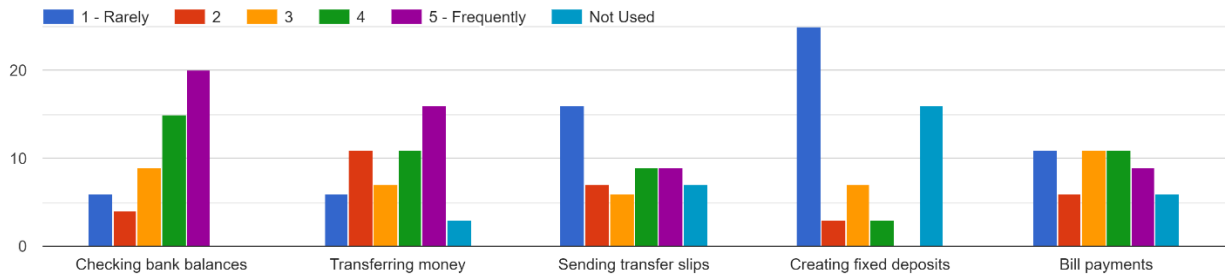
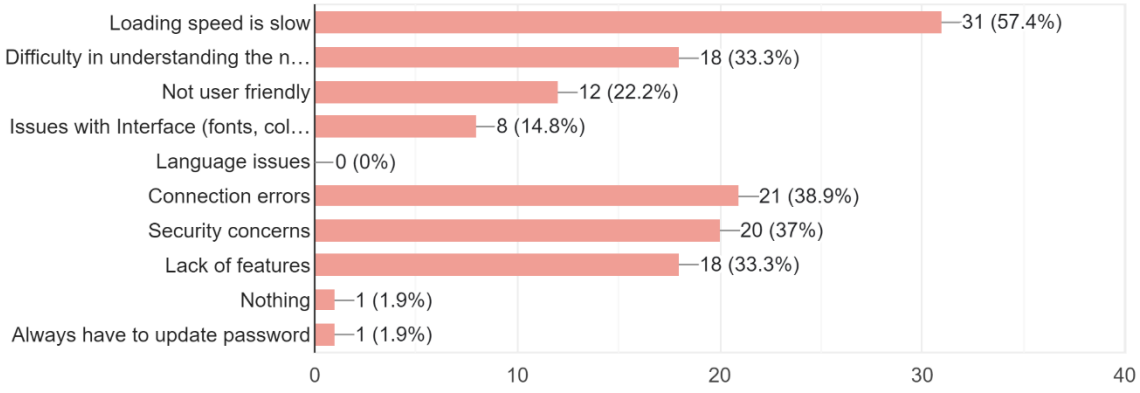


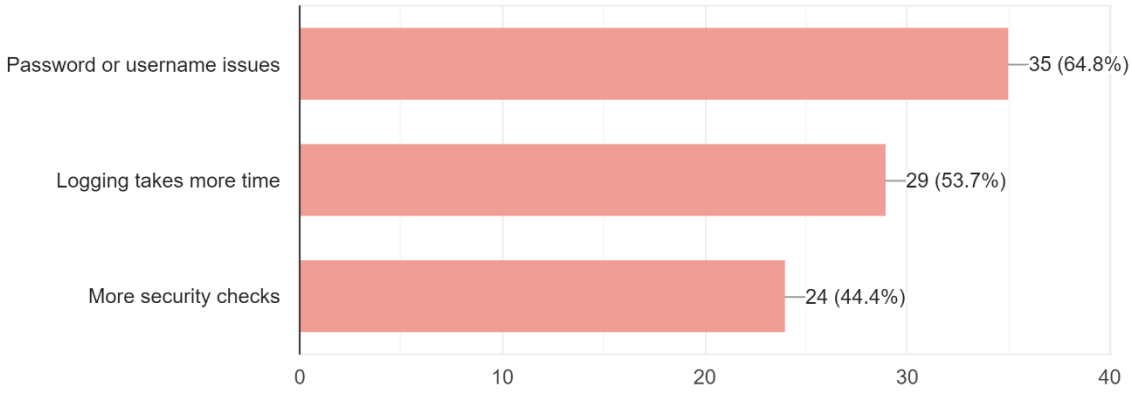
What are the current issues / pain points in the bank app?

54 responses



What are the inconveniences faced when logging to you online banking Apps?

54 responses



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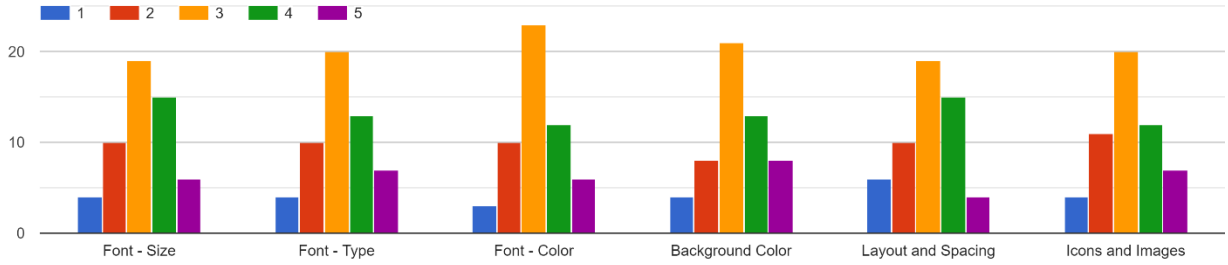
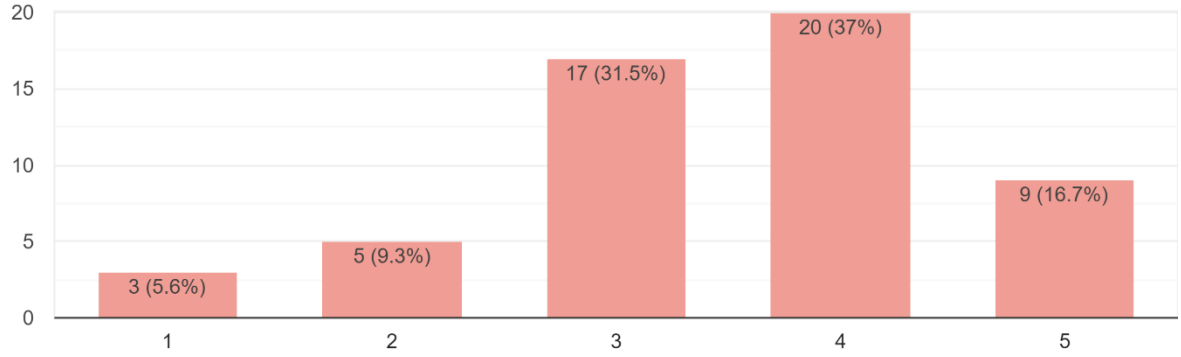


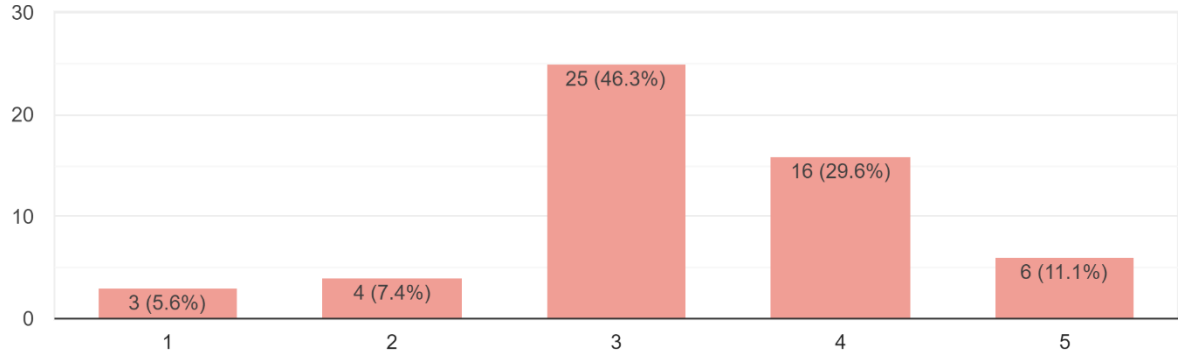
How satisfied are you with the mobile banking experience using bank app?

54 responses



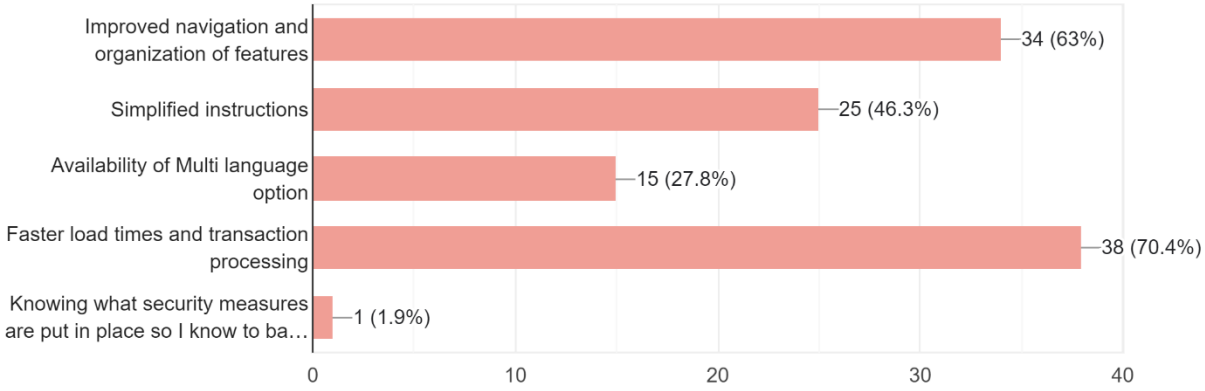
How satisfied are you with the User interface of the bank app?

54 responses



Please share any improvements or additions you would like to see in the mobile application.

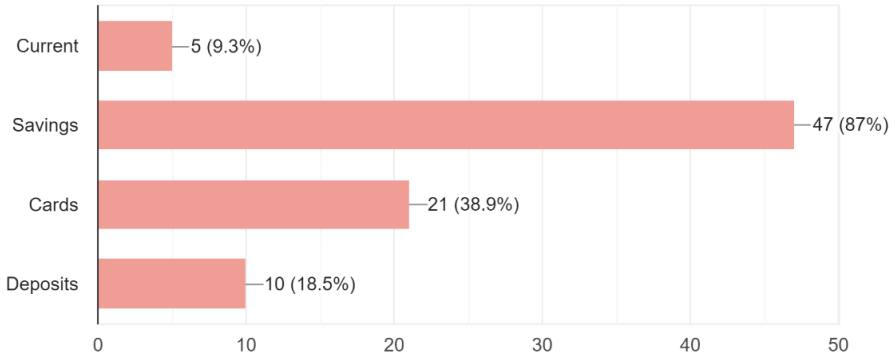
54 responses



BOC Bank app

What type of account do you use the most frequently through your bank's mobile application?

54 responses



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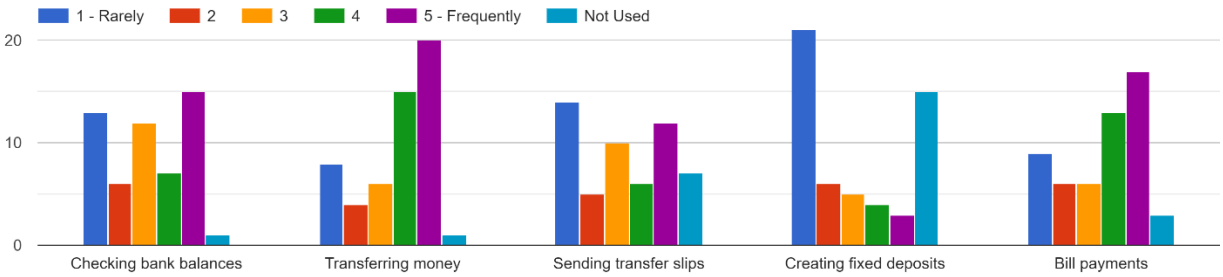
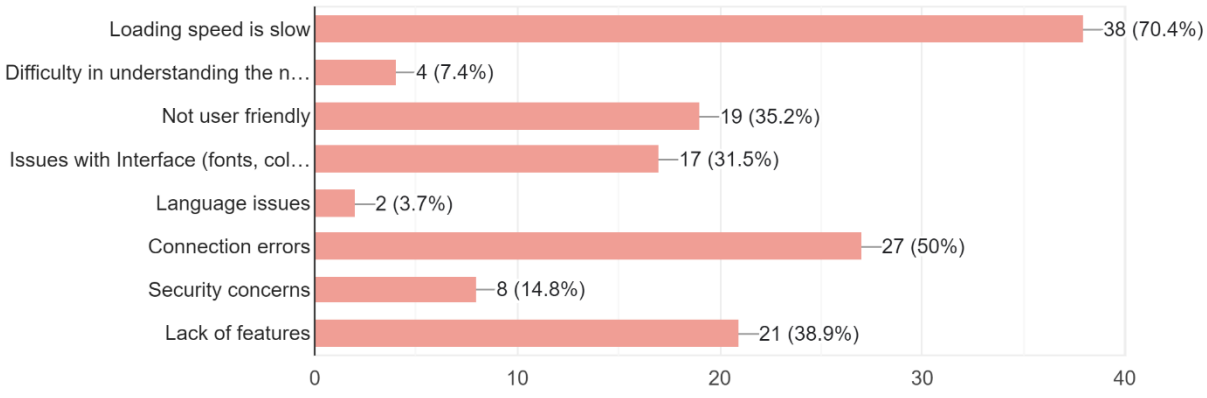


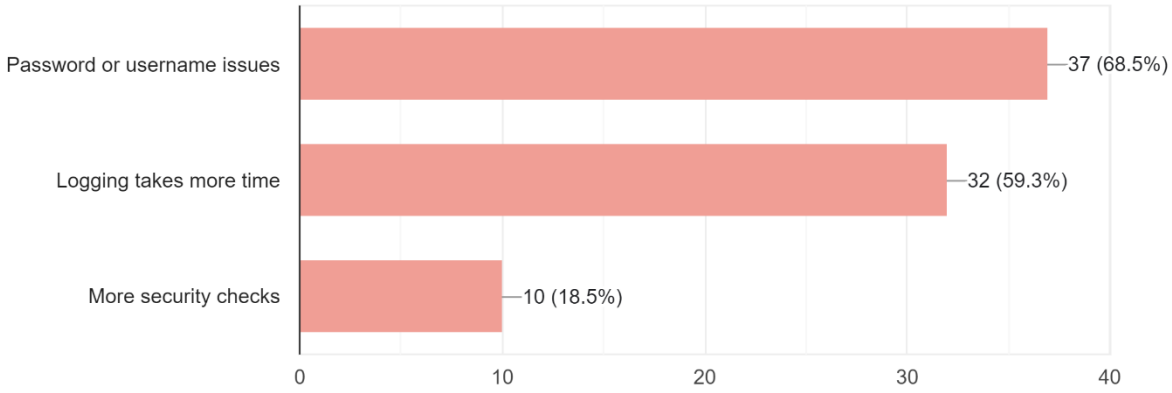
What are the current issues / pain points in the bank app?

54 responses



What are the inconveniences faced when logging to you online banking Apps?

54 responses



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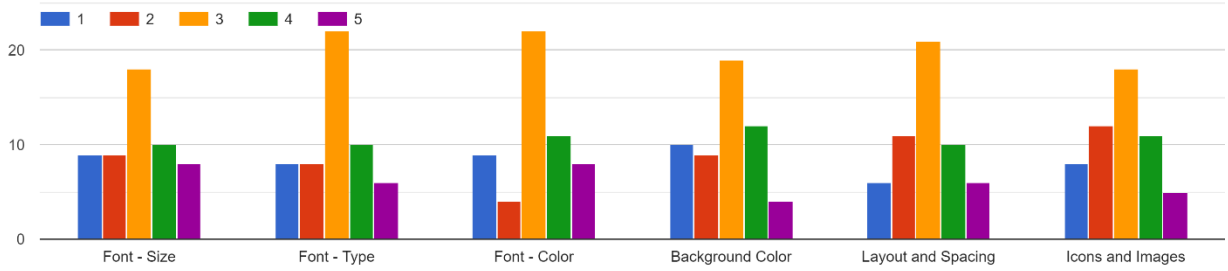

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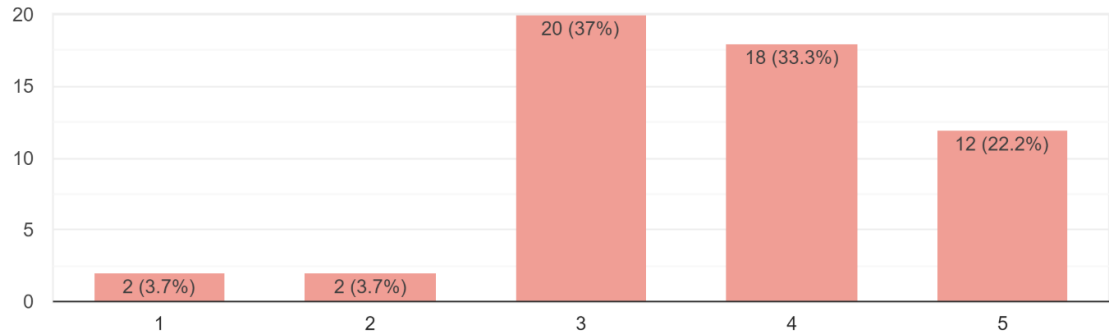
54 responses



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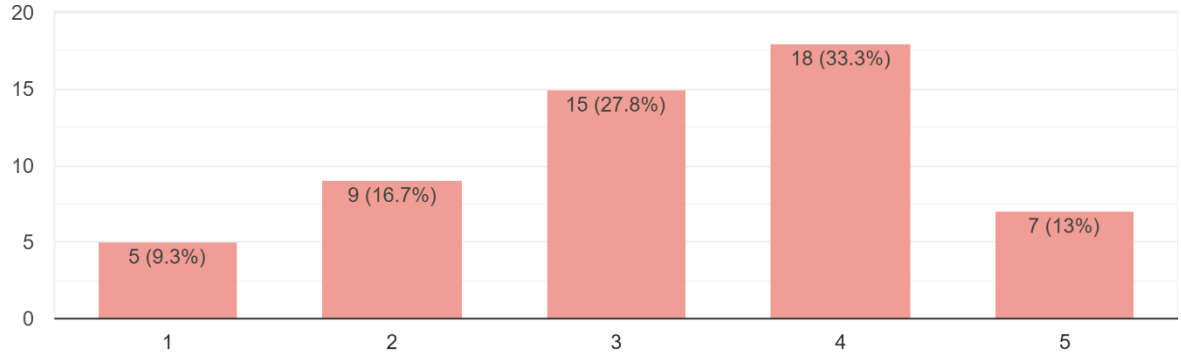
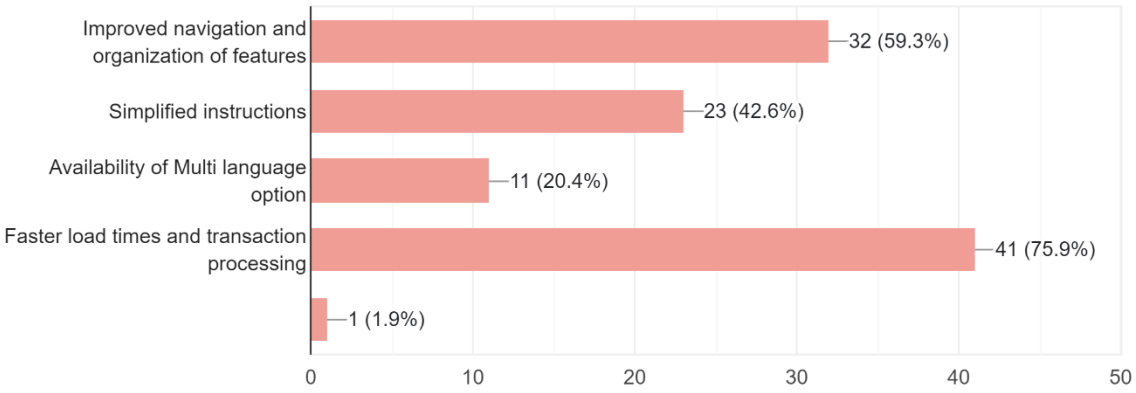
54 responses



Please share any improvements or additions you would like to see in the mobile application.

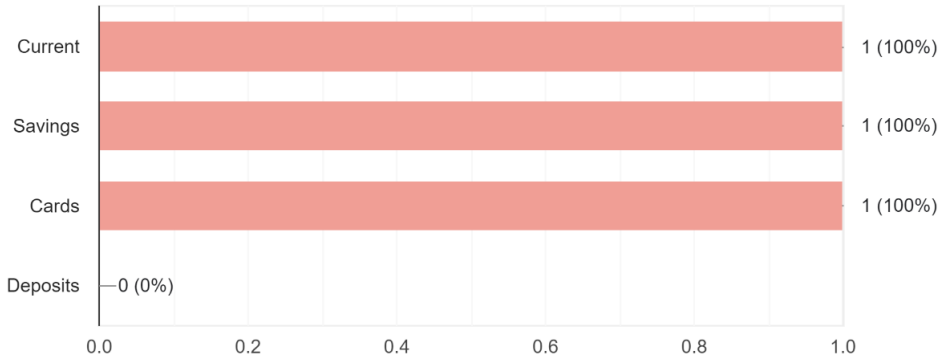
54 responses



Amana Bank App

What type of account do you use the most frequently through your bank's mobile application?

1 response



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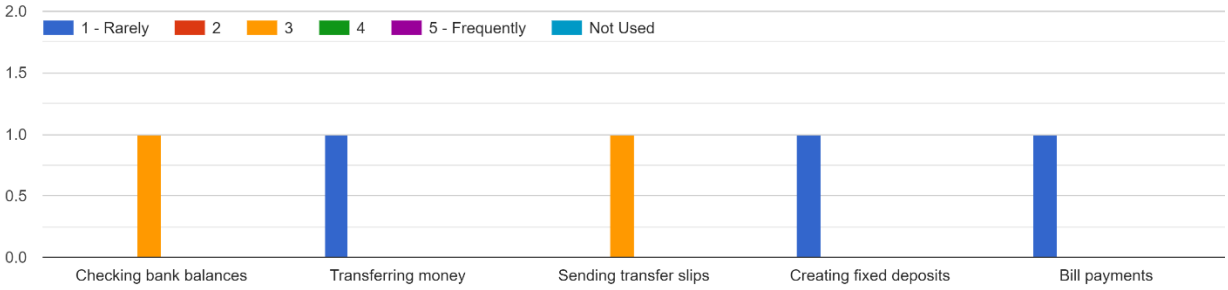
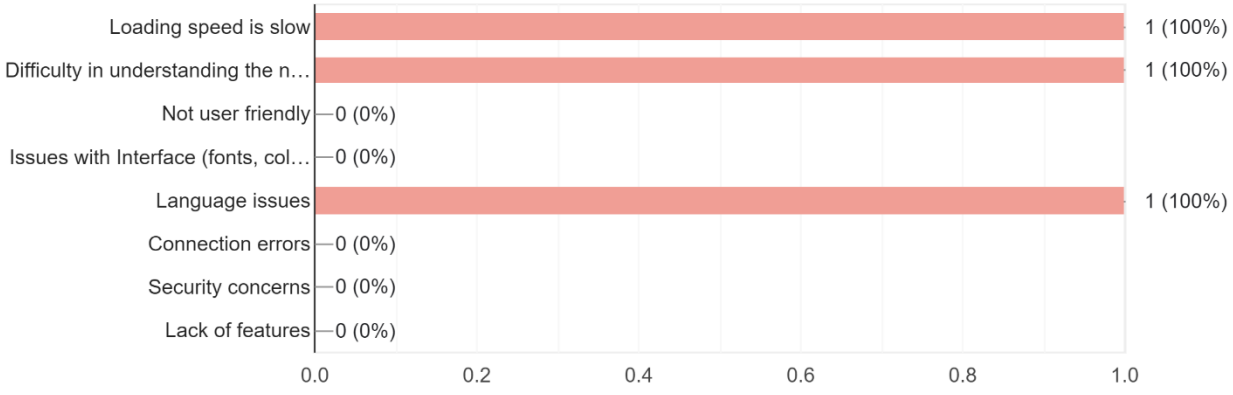


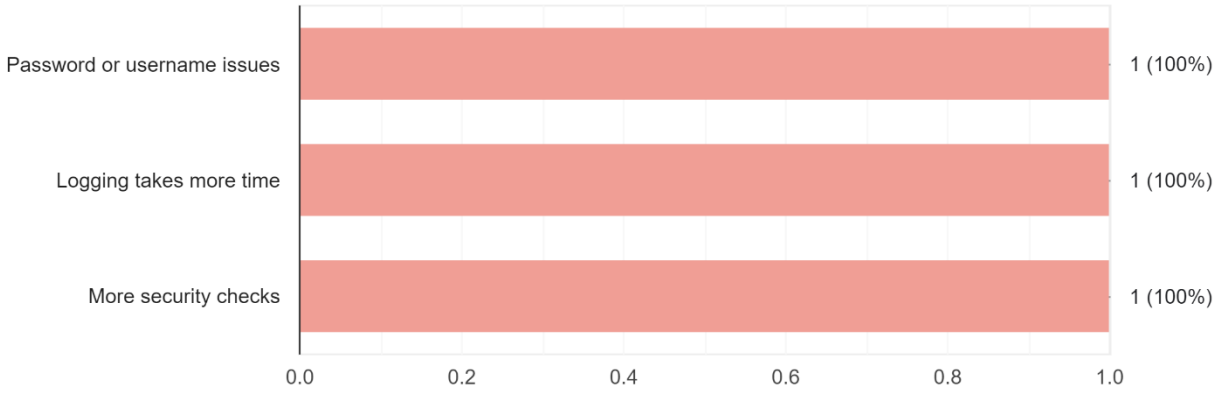
What are the current issues / pain points in the bank app?

1 response



What are the inconveniences faced when logging to you online banking Apps?

1 response



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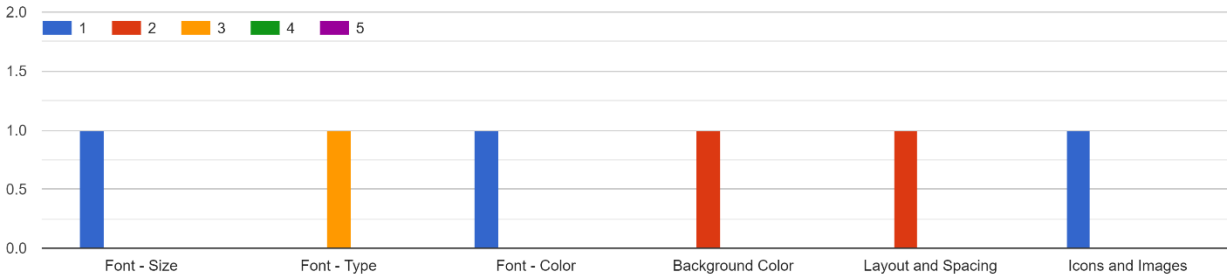
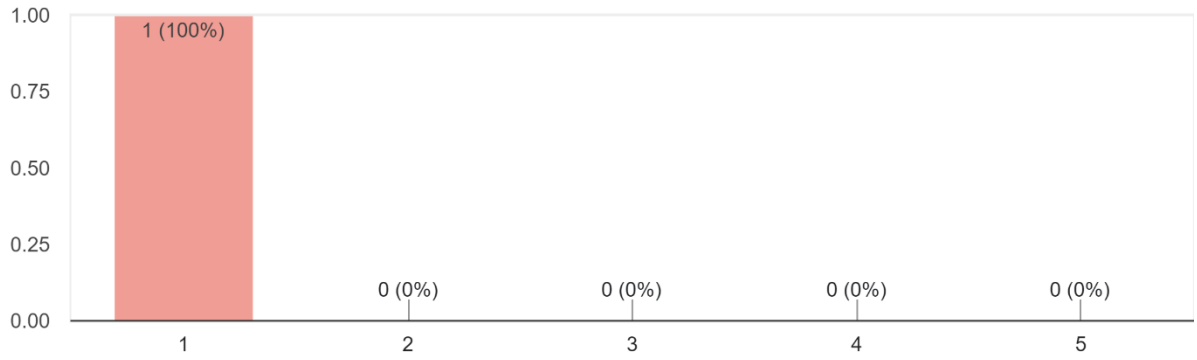


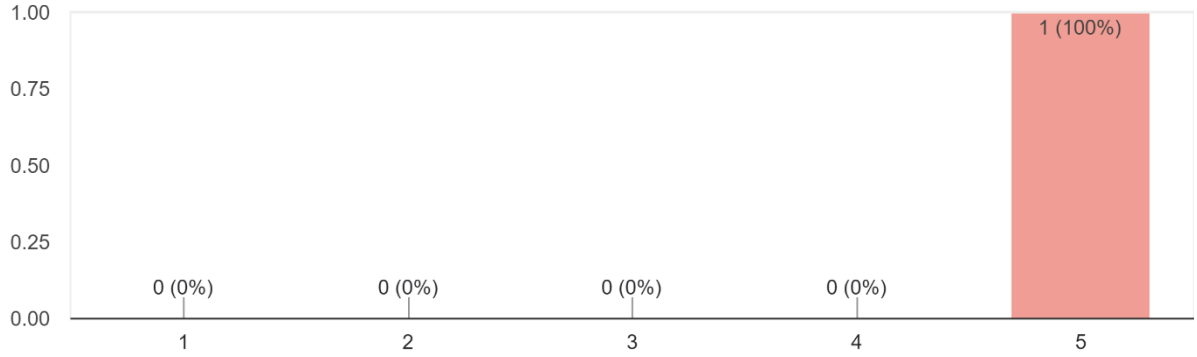
How satisfied are you with the mobile banking experience using bank app?

1 response



How satisfied are you with the User interface of the bank app?

1 response



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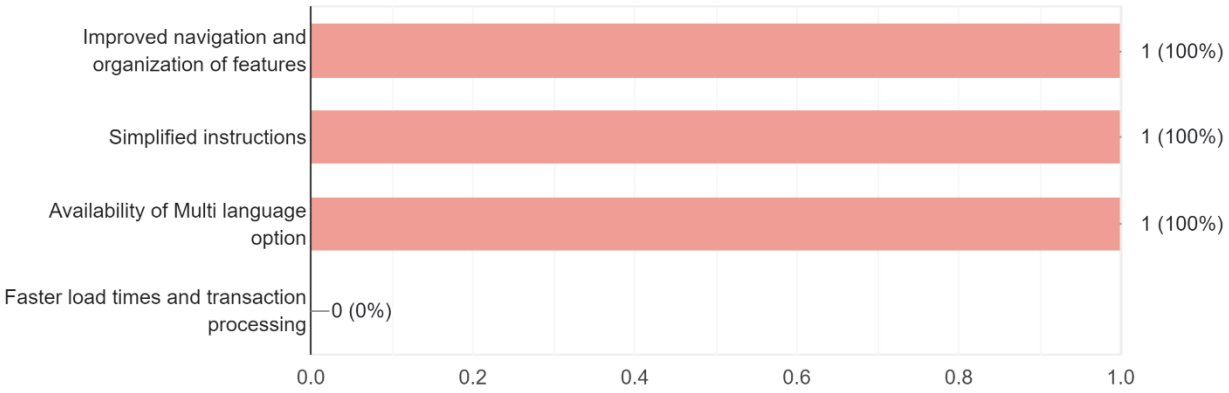
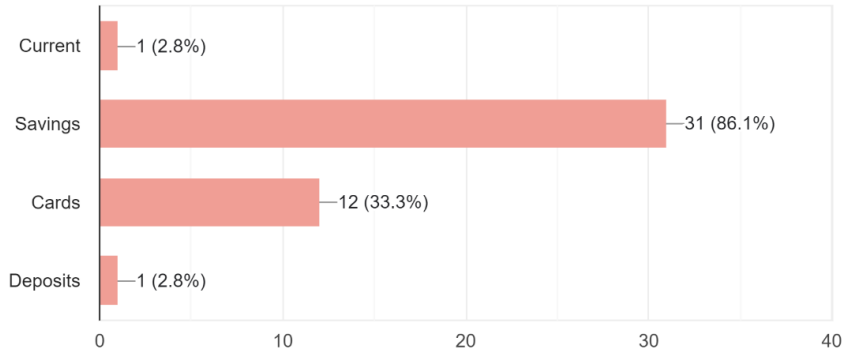


Peoples wave App

What type of account do you use the most frequently through your bank's mobile application?

36 responses



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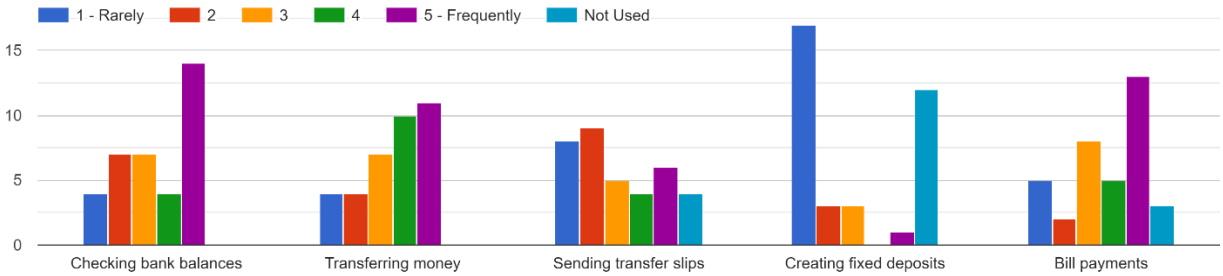
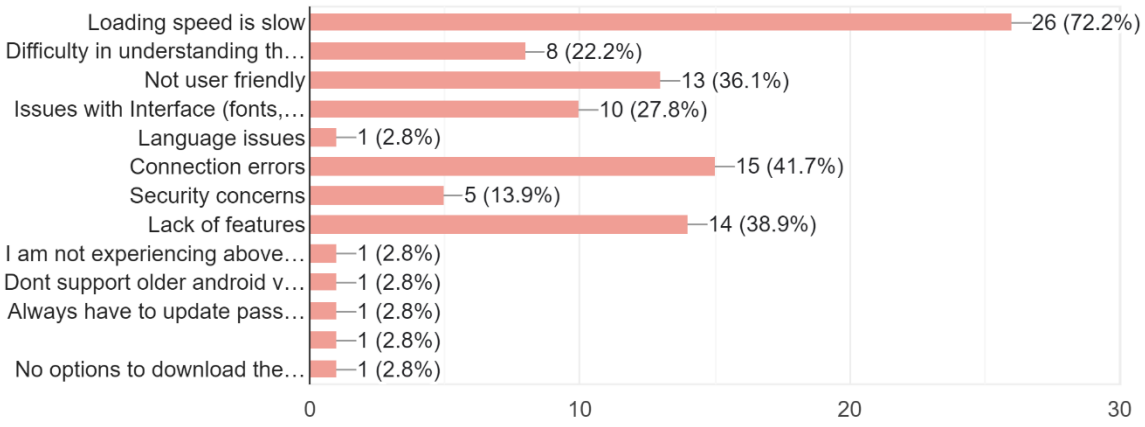


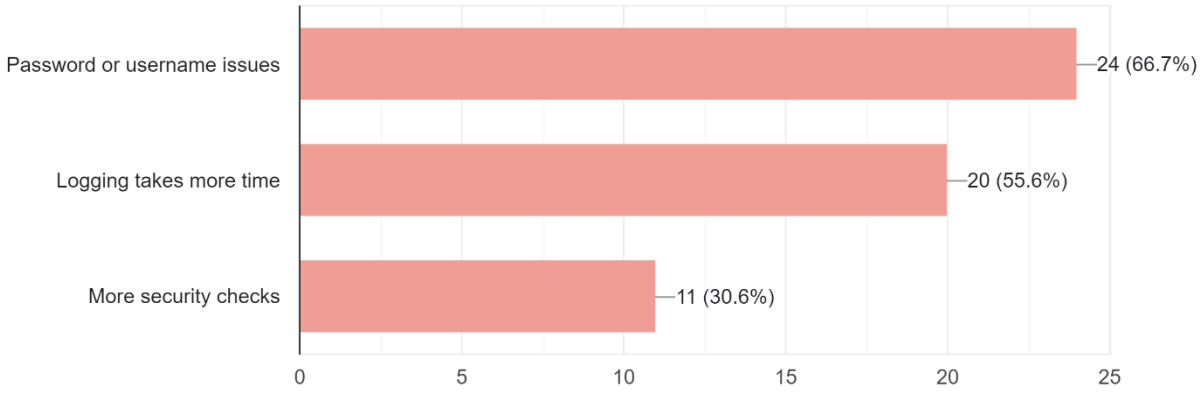
What are the current issues / pain points in the bank app?

36 responses



What are the inconveniences faced when logging to you online banking Apps?

36 responses



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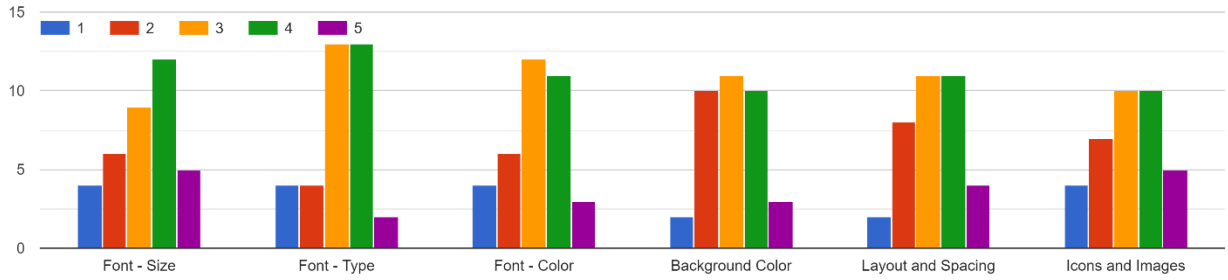
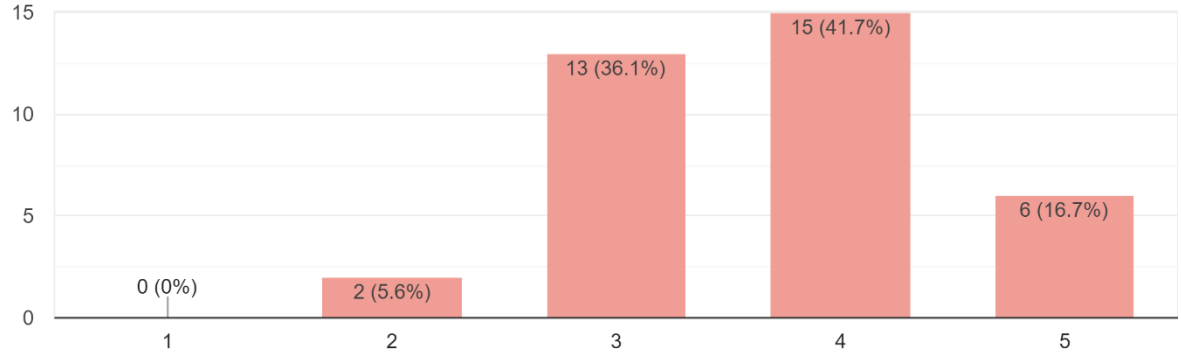


How satisfied are you with the mobile banking experience using bank app?

36 responses



How satisfied are you with the User interface of the bank app?

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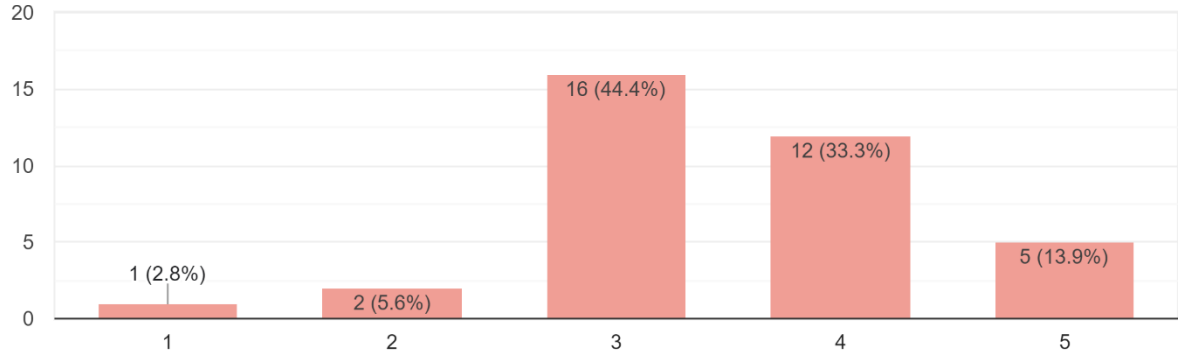

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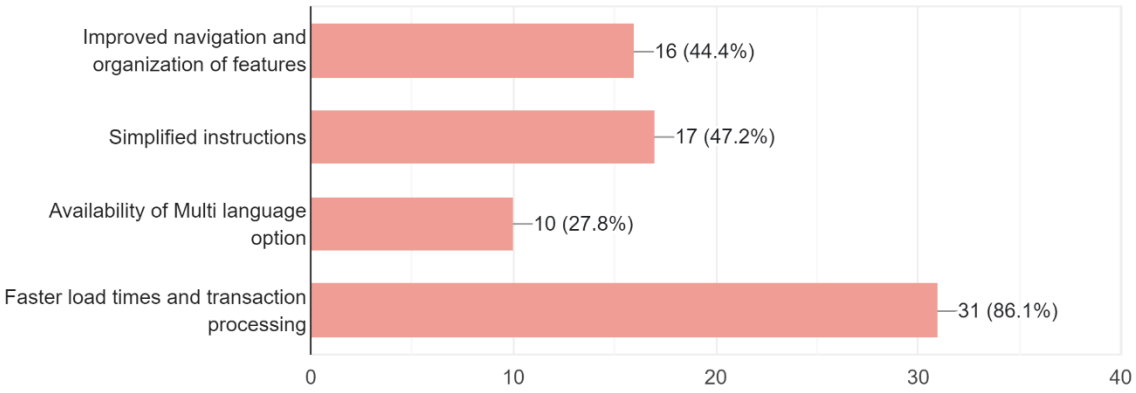
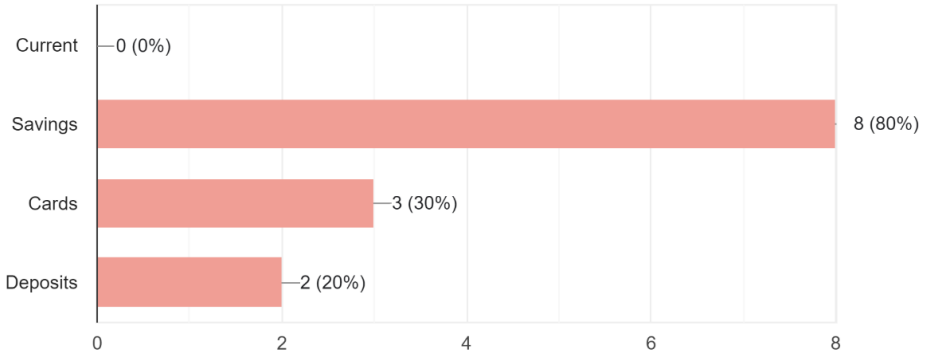


NSB Bank App

What type of account do you use the most frequently through your bank's mobile application?

10 responses



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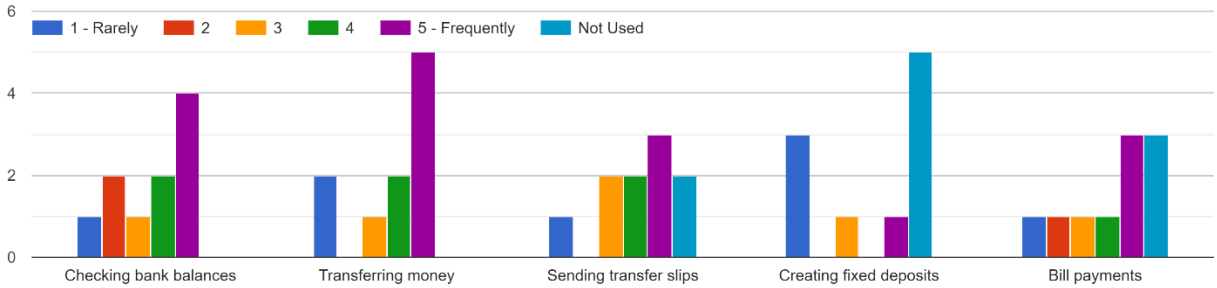
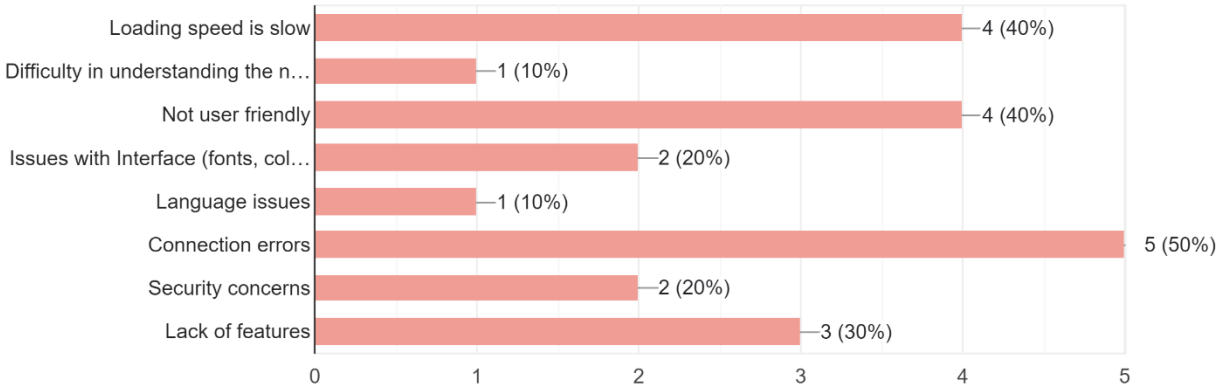


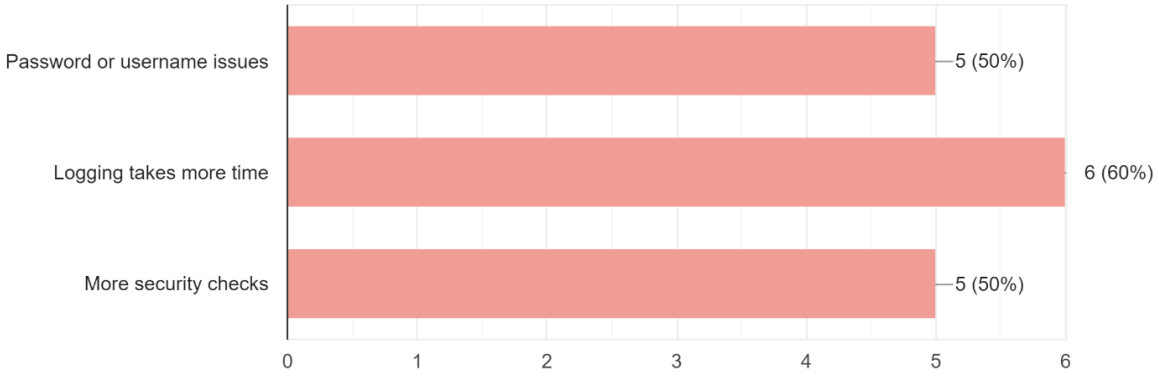
What are the current issues / pain points in the bank app?

10 responses

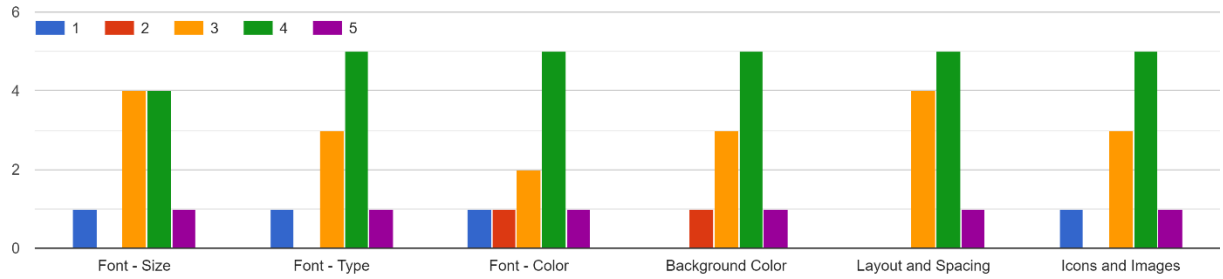


What are the inconveniences faced when logging to you online banking Apps?

10 responses

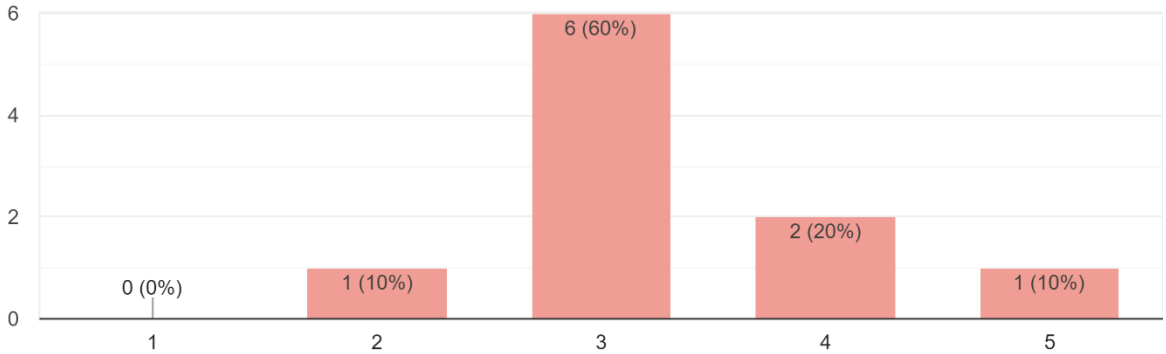


Please rate regarding the following user interface elements



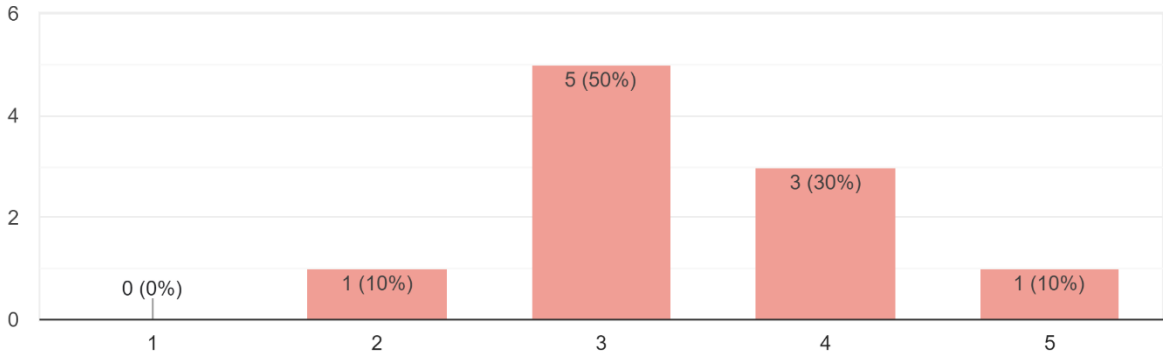
How satisfied are you with the mobile banking experience using bank app?

10 responses



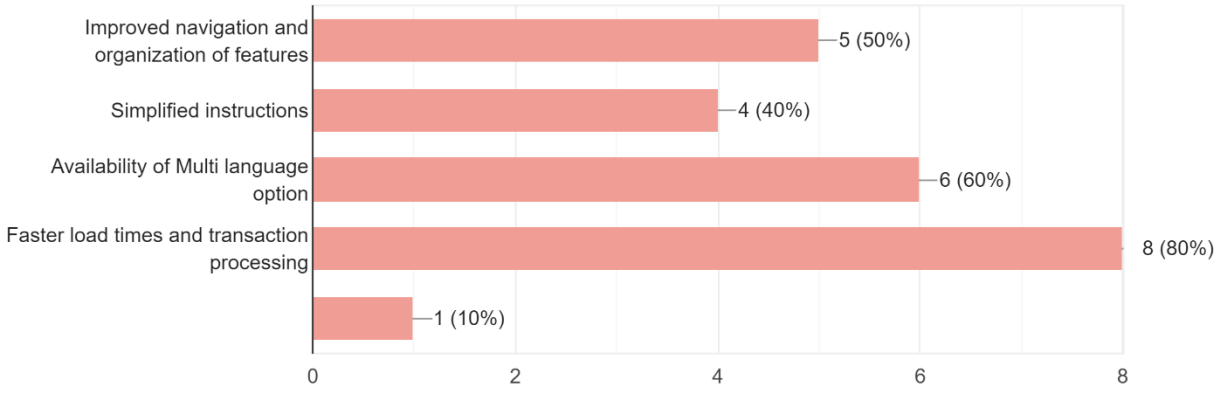
How satisfied are you with the User interface of the bank app?

10 responses



Please share any improvements or additions you would like to see in the mobile application.

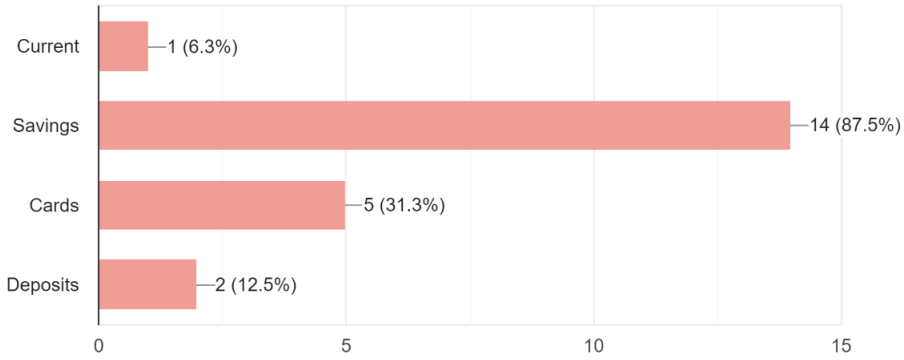
10 responses



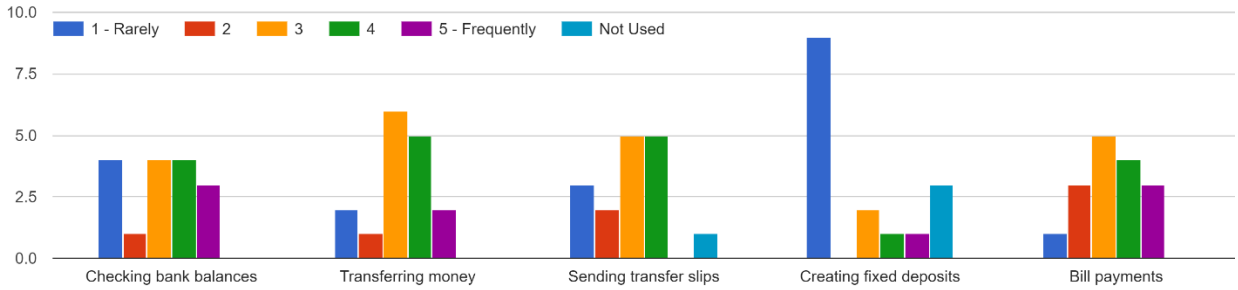
HNB Bank App

What type of account do you use the most frequently through your bank's mobile application?

16 responses

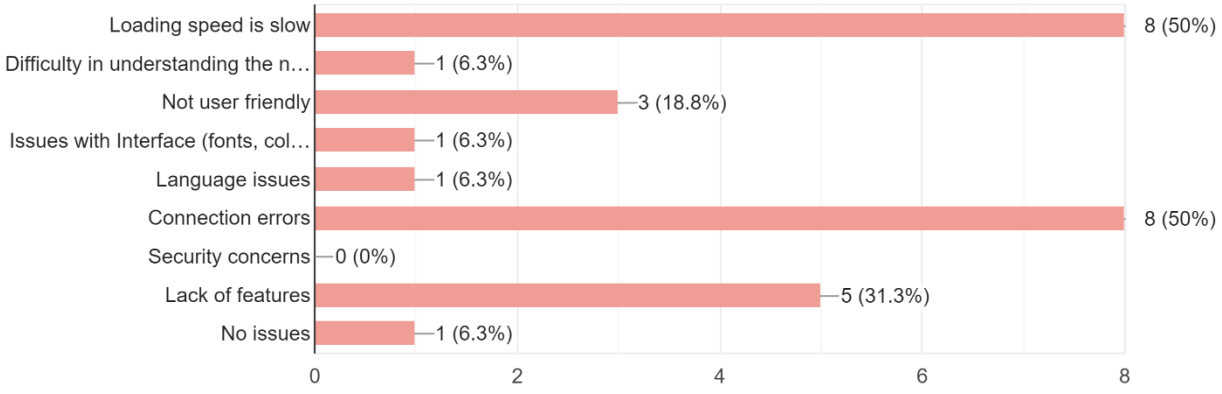


Which of these activities do you do in mobile banking app, and how frequently?



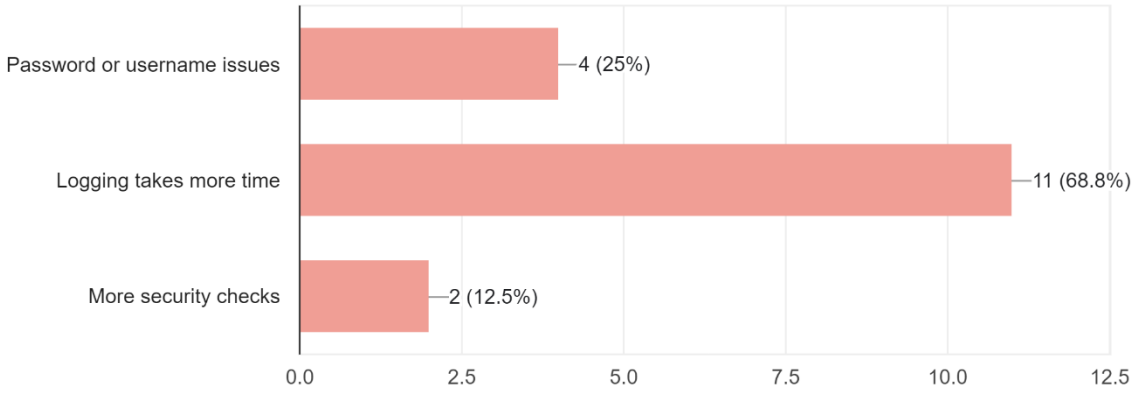
What are the current issues / pain points in the bank app?

16 responses

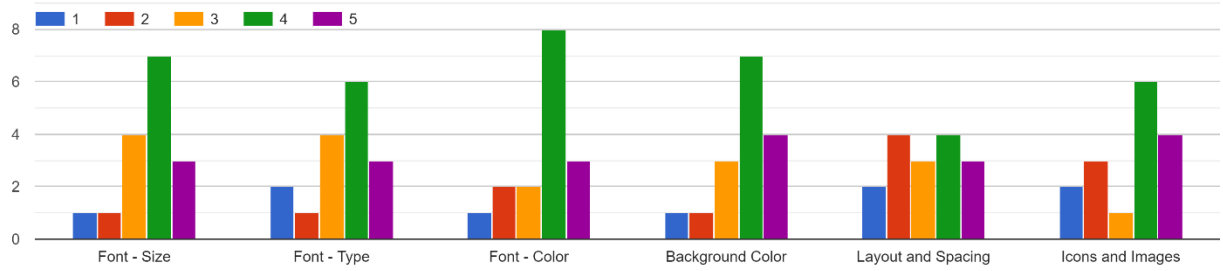


What are the inconveniences faced when logging to you online banking Apps?

16 responses

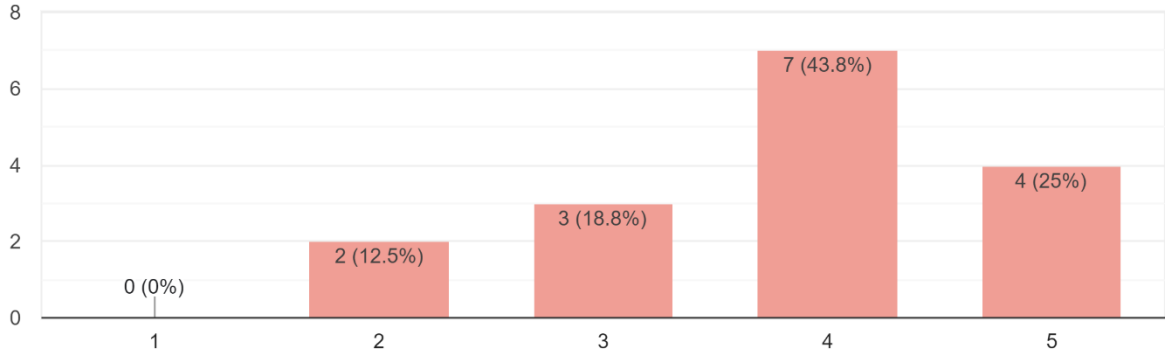


Please rate regarding the following user interface elements



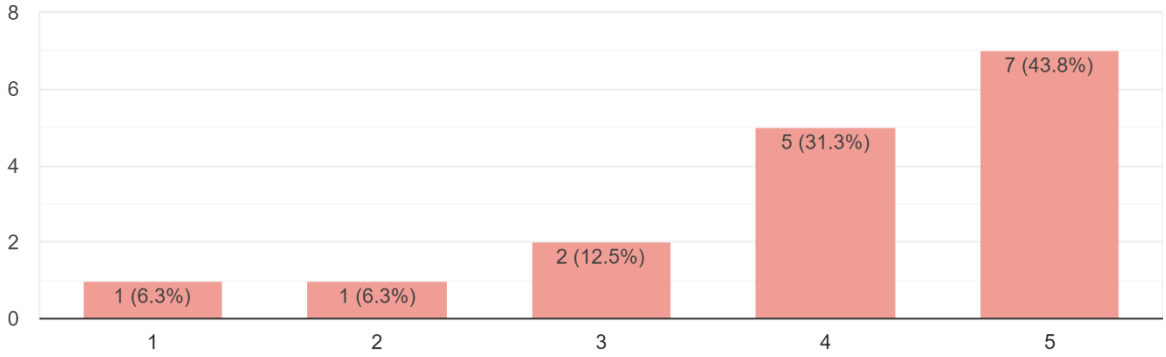
How satisfied are you with the mobile banking experience using bank app?

16 responses



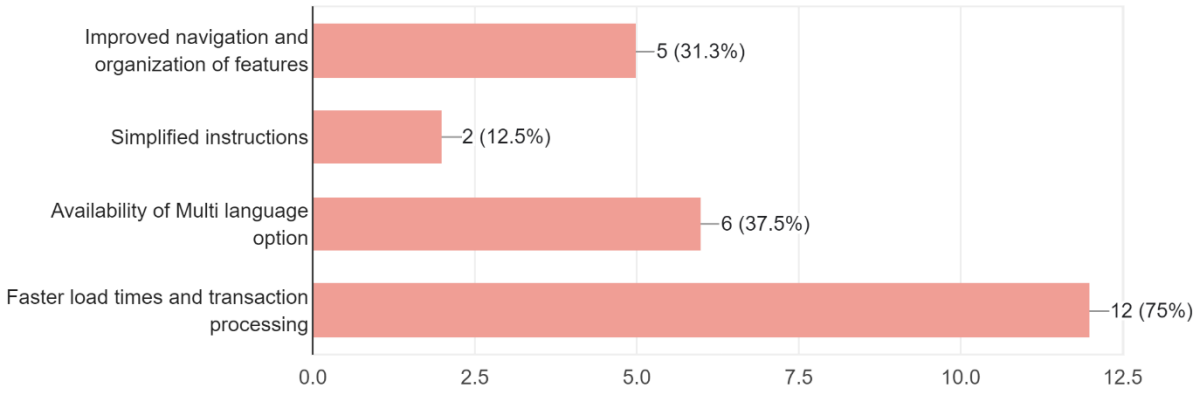
How satisfied are you with the User interface of the bank app?

16 responses



Please share any improvements or additions you would like to see in the mobile application.

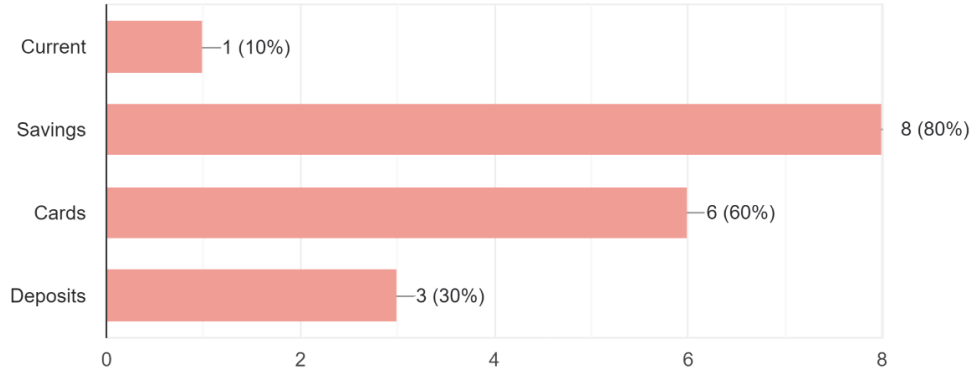
16 responses



Other Bank Apps

What type of account do you use the most frequently through your bank's mobile application?

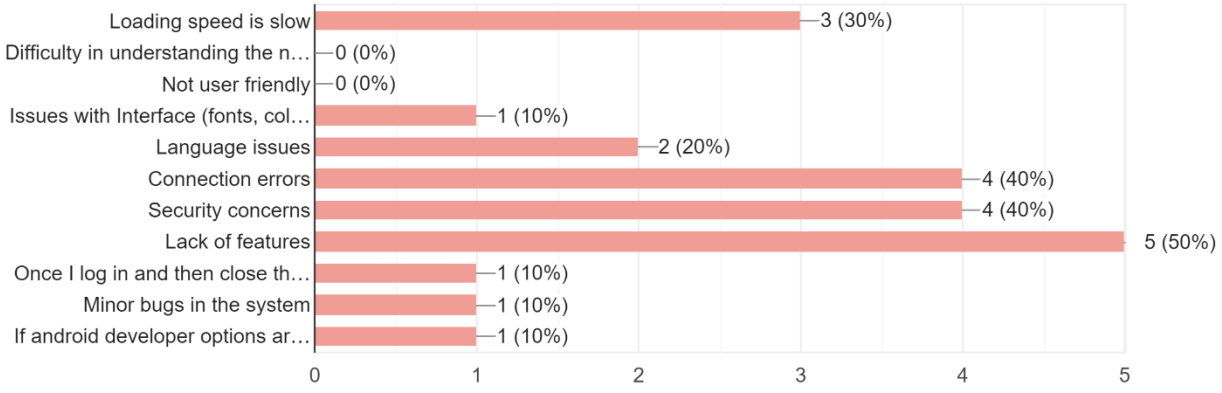
10 responses



Which of these activities do you do in mobile banking app, and how frequently?

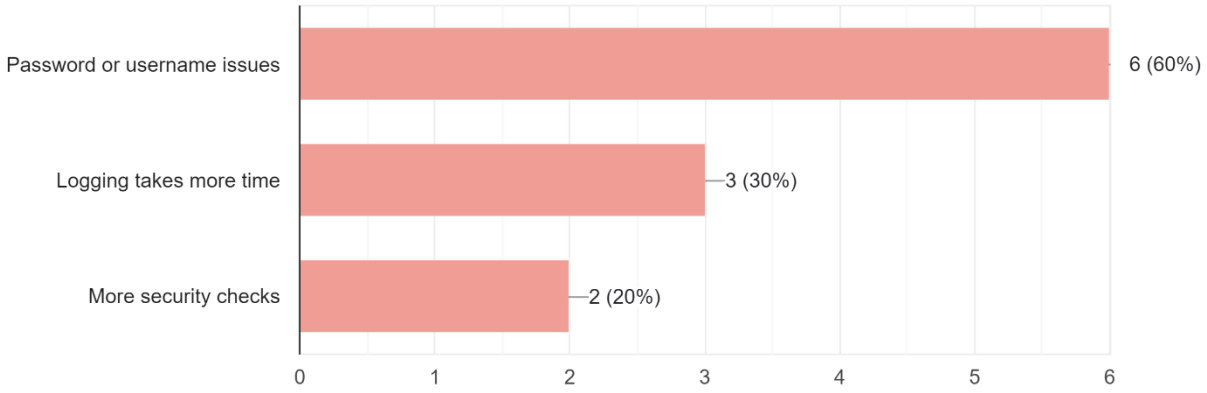
What are the current issues / pain points in the bank app?

10 responses



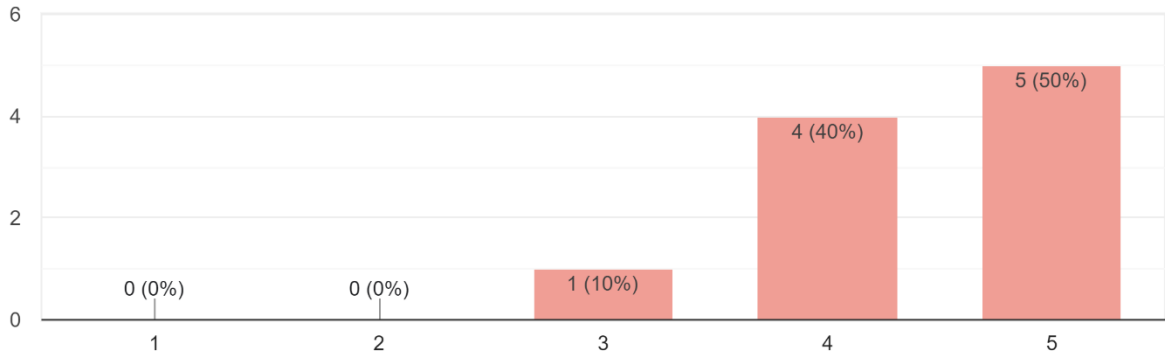
What are the inconveniences faced when logging to you online banking Apps?

10 responses

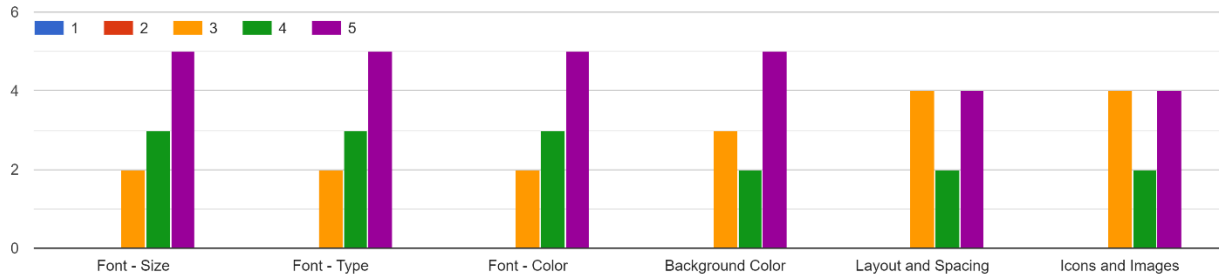


How satisfied are you with the mobile banking experience using bank app?

10 responses

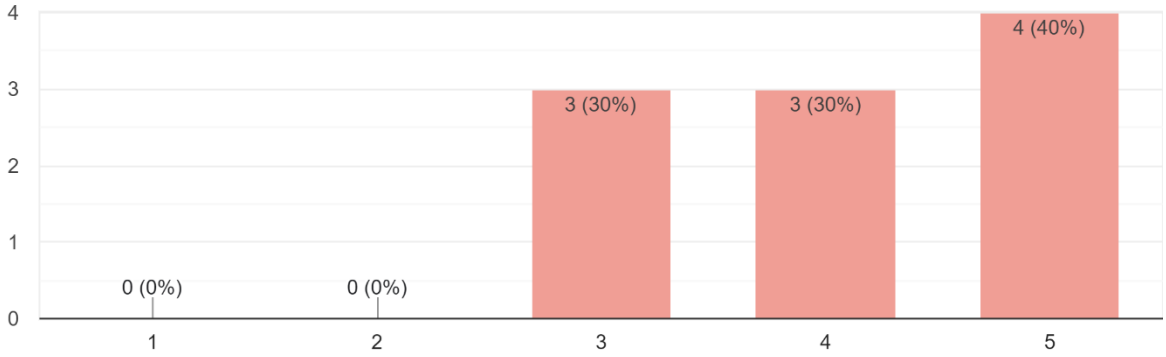


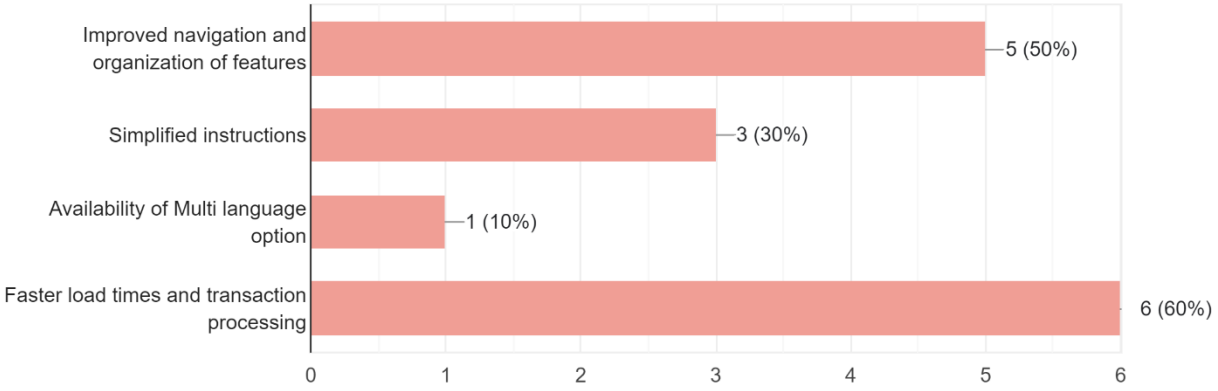
Please rate regarding the following user interface elements



How satisfied are you with the User interface of the bank app?

10 responses



Please share any improvements or additions you would like to see in the mobile application.

10 responses