

## OBJECTIVE

Looking for a Senior Software QA Engineer position opportunity in a professional environment where I could contribute value to both the product and the company.

## SUMMARY

Experienced and certified software quality assurance engineer with more than nine-years expertise in providing guidance. I have been aligning technical solutions with product goals, and conducting QA thorough mobile, web, backend applications. Have experience in coordinating deployments across teams, ensuring seamless integration and utilize defect tracking tools for timely issue resolution.

Participated in Agile, Spiral, Waterfall environments, contribute to management and delivery processes, plan QA resources, and facilitate knowledge sharing, ensuring on-time project delivery. Proficient in documenting changes, facilitate effective communication and deliver user-centric UI/UX solutions. Skilled in gaining and providing extended status information that allows making informed decisions by stakeholders and management to ensure successful deployments.

Have successfully taught and prepared newcomers to junior and middle levels of qualifications from scratch who has no previous experience in area as well as with some experience. Provided on-boarding activities conducting tech interviews in accordance to hard and soft skills requirements for projects.

In addition, having a technical background allows to perform tasks and consider not only business aspects but also technical ones, which let running the QA processes within projects in a more optimal and efficient way. Able to work in the teams as well as independently.

## EXPERIENCE

(August 2013 - May 2023) – Synergetica LLC – **Senior Software QA Engineer / QA Lead**

### Key Responsibilities:

- Test planning
- Test execution
- Defect management
- Test reporting
- Team management
- Requirements analysis
- Collaboration and communication
- Mentoring and Leadership
- Test strategy and process improvement
- Configuration management
- Test Design
- Risks Identification and control
- Test implementation
- Test completion
- Debugging
- Shift left approach
- Monitoring and Control
- Test Estimation

## PROJECTS AND ROLES DESCRIPTION

- NDA – Web /REST API (2021 - 2023) – Senior QA Engineer**  
SaaS B2B platform which helps companies to evaluate candidates for their vacancies. Adopted by Amazon EU, with 50K+ monthly assessments and screening of over 2K daily users.  
**Key Achievements:**
  - Successfully Integrated a mechanism for version control, enabling faster delivery of hot fixes and extra updates by 75%.
  - Enhanced the test design strategy by combining structure-based and experience-based approaches, resulting in improved test coverage.
  - Created a highly optimized Postman collection from the ground up, reducing the time required to validate public API and external API by 80%.
  - Implemented service tool for validating database changes made during replacing data requested by customer side.
- Synergy Network - native iOS / native Android / Web / REST API (2016 - 2021) – Senior QA Engineer /Team Lead**  
SaaS B2B2C powered white label social networks function within web and mobile environments provide an easy way to engage users into a collaborative ecosystem.  
**Key Achievements:**
  - Implemented branch management integration and streamlined the release version preparation process for the QA team, enabling them to work independently on WEB/API releases and optimizing communications time with the dev teams.
  - Successfully integrated a customized delivery process to prevent overlapping of parallel releases.
  - Adapted to and effectively worked in 4-day sprints, ensuring efficient productivity within the given timeframe.
  - Implemented cross-instance sanity checks, providing flexibility in delivering new features promptly while avoiding missed deadlines.
  - Successfully integrated QA processes in a highly dynamic and constantly changing high-load environment.
  - Developed tool to server rendering checks on 20+ instances, reducing maintenance testing time by 88%, on the prod. env.
- Mensch – Web / REST API (2016) – Senior QA Engineer / Team Lead**  
B2B SaaS Data Driven HR Platform - Acquired by Papaya Global  
**Key Achievements:**
  - Successfully established complete QA process activities as test design, to existing cover functionality as well as for new.
  - Established STLC from the scratch.

- Integrated Requirements analysis process, to have predictable results at the end of the sprints.
- Integrated custom Software maturity score metric to monitor coverage, defects and its severity to keep stakeholders highly informed about quality of the product.

4. **Wild Stories – native iOS (2016) – Senior QA Engineer**

This is iOS game, where actor tries to collect items and not to be caught by NPCs.

5. **NDA – native iOS / native Android/ REST API (2016) – Middle QA Engineer / Team Lead**

iOS and Android mobile applications to connect and pair particular wearable BLE device as well as smart watch. Provides tracking and score calculating abilities for rocket games players, allow them to setup different games with other players and generates ranking tables and leaderboards.

6. **NDA – native iOS / Android / REST API (2015) – Middle QA Engineer / Team Lead**

Advice app where people can connect to each other in their locations and ask questions.

7. **Omni – native iOS/ Salesforce/ REST API/ SOAP API - (2014 - 2015) – Middle QA Engineer**

iOS app for storage service where people can schedule and send their stuff to the warehouses of company, after stuff is processed the user can manage every single item (return, donate etc)

8. **NDA – native iOS / REST API (2014 - 2015) – Middle QC Engineer**

Application for media platform for watching tv channels, movies etc

9. **NDA – native iOS / Android / Web / REST API (2013-2014) – Junior QC Engineer**

Social network for celebrities and their fans, provides exclusive content from celebs, allows users to communicate, comment and get exclusive content.

10. **NDA – native iOS (2013) – Junior QC Engineer**

Door manager app, implemented for restaurants, events etc, allows the service workers to quick check in and check out their guests

11. **NDA – native iOS (2013) – Junior QC Engineer**

Customizable iOS app for media platform which allows users watching tv channels, movies etc.

12. **NDA – native iOS (2013) – Junior QC Engineer**

iOS Game where 2-4 users need to build word with the biggest score

13. **Playgem Backgammon – native iOS / Android (2013) – Junior QC Engineer**

iOS and Android versions for Playgem backgammon

## TOOLS

- **Bug-tracking systems:** Jira, Trello, Redmine, Craft;
- **Test-management tools:** Testrail, PractiTest, TestLink;
- **Debugging traffic tools:** Charles, Postman, Fiddler, Wireshark;
- **Frameworks:** WebDriver, Appium 2, Cucumber BDD, TestNG, Allure, Rest Assured, Spring Boot;
- **Graphic editors:** Snagit, Adobe Photoshop, Figma, Sketch;
- **IDE's:** Xcode, Android Studio, Visual Studio, IntelliJ Idea;
- **Operating Systems:** IOS, Android, Windows, Mac OS, Kali, Ubuntu, FreeBSD;
- **Programming:** Java, SQL, HTML, CSS, JSON, XML, C++, C#;
- **Version Control:** Git, SVN;
- **Analytics:** Google analytics, Game analytics, MixPanel;
- **Virtualization Systems:** Parallels, VirtualBox, Docker, VMware ESXi, Proxmox;
- **CI/CD systems:** Jenkins, Gitlab, CircleCI;

## LANGUAGES

- English – B2 (Upper-Intermediate)
- Ukrainian – Native
- Russian – Native

## CERTIFICATIONS

- ISTQB Certified Tester, Foundation Level (v4.0) - **24-CTFL 4-246214-12**

## DEGREE

- (2011- 2012) – Specialist - Donetsk National Technical University - Software Engineering
- (2007- 2011) – Bachelor - State University of Informatics and Artificial Intelligence - Software Engineering