Role / Stakeholder	Access Method	Main Responsibilities	Reports / Data
Student (≥14 yrs)	Sign up & login via **NAFATH** (SSO with Portal & LMS)	- Create account via Nafath- Enroll in courses- Access LMS materials- Participate in community/forums	- Sees personal dashboard (progress, attendance, grades)- Notifications (course updates)
Student (<14 yrs)	Sign up via **NAFATH**, but requires **Parent Approval**	- Same as above *after approval* - Limited access until parent approves	- Enrollment status (Pending/Approved/Rejected)- Notifications to parent & student
Parent / Guardian	Email/SMS link from SIS (approval workflow)	- Approve/reject child's account or course enrollment- Optional: view child's status	- Receives approval requests- Receives status updates of approvals
Instructor	Login via **LMS local account** (credentials from LMS Admin)	- Upload materials, assignments, grades- Manage attendance- Interact in community/forums	- Course-level reports (attendance, grades)- Student participation reports
LMS Admin	Local login (admin credentials)	- Manage LMS users (students, instructors)- Configure courses, permissions- Handle LMS technical issues	- Operational LMS reports (errors, usage, capacity)- Can export student/instructor data
SIS Admin	Local login (admin panel)	- Manage approval workflows (signup, course enrollment)- Sync student profile with Portal & LMS- Manage student records	- Enrollment history- Approval logs- Unified student profile exports
CMS Admin	Local login (CMS panel)	- Manage website content (news, blogs, featured courses)- Update marketing materials	- Content analytics (via Google Analytics)- SEO performance
Academy Admin (Governance)	Access via internal Admin Dashboard (read-only mostly)	- Monitor compliance- Approve strategic policies- Oversee reports from SIS & LMS	- High-level dashboards (student numbers, success rates)- Compliance summaries
Sponsor / Executives	Read-only access to dashboards (via reports)	- Funding & strategy- Check ROI, growth	- Business-level reports (registrations, engagement, revenue when payments start)
Technical Support	Local login (support panel)	- Handle incidents- Ensure uptime, backups, integrations	- System uptime/availability reports- Error/incident logs
National eLearning Center (NELC)	External **Integration / API or CSV Upload**	- Regulatory oversight- Ensure compliance with parent approval & unified profile rules	- Receives standardized reports (enrollments, unified student profile, compliance logs)