Stakeholder Group	Stakeholder	Name	Role	Impact	Influence	Stakeholder Attributes / Comments
Affected External Stakeholders	Student		End users (register & join courses)/Use LMS for learning activities	High	Low	Main users: register, learn, interact. Need user-friendly interface, smooth registration, and payments (future).
	User Register		Prospective students who apply/register	High	Low	Prospective applicants (not yet students, go through registration & approval)
	Parents		Approve registration for <14	Low	Low	Approve under-14 applicants. Limited direct system use.
	Website Visitors		Potential Applicants	Low	Low	Non-registered visitors. Influenced by marketing, usability.
	National eLearning Center (NELC)		Regulator	Low	High	Sets compliance rules: unified student profile, parent approval for minors.
	NAFATH		Identity Provider	Low	High	Provides ID verification. Without them, onboarding impossible.
	Payment Gateway Provider (Future)		Service Provider	Low	High	Future stakeholder. Will process online payments for future courses. Critical for scalability.
Organization / Enterprise	Sponsor		Funding & Decision Authority/Board / Executives	Low	High	Provide funding, set strategic direction, and approve major decisions.
	Educational Consultants		Domain SMEs/Subject Matter Experts	Low	Low	Provide knowledge of academic processes, accreditation needs, and education standards.
	Academy Admin(Governance & Oversight)		Regulatory Oversight/Executive Management / Board	Low	High	Ensure alignment with enterprise policies, digital transformation goals, and national compliance.
Affected Organizational Units	CMS Admin		Content Admin (reviews + publishes)	High	Low	Publish/update course catalogue, marketing content, and event streaming. Need easy tools for updates.
	Content Creator		Content Specialist (creates course/news)	Low	Low	Prepares raw content but no publishing rights.
	SIS Admins		Process Managers	High	Low	Manage student registration workflows, approvals, and data entry. High operational impact.
	LMS admins		Course & Enrollment Manager	High	Low	Manage course setup, enrollment data, and student&instructors profiles in LMS. Ensure smooth experience for learners.
	Instructors		Learning Facilitators	High	Low	Use the platform to add course materials, assignments, and track student performance.
	Customer Service		Support Staff	High	Low	Handle inquiries from applicants/parents. Their needs imply requirements for support workflows

	Technical Support		System Support	High	Low	Maintain platform uptime, resolve technical issues, support integrations with NAFATH, SIS.
Solution Delivery Stakeholders	Project Manager		Project Lead	Low	High	Manages scope, schedule, cost, and risks. Main link with sponsors.
	Business Analyst (BA)		Requirements Manager	Low	High	Gathers and analyzes requirements. Ensures compliance and business alignment.
	Developer(s)		System Builders	Low	Low	Implement features and integrations. High product impact, low strategic influence.
	Tester / QA		Quality Assurance	Low	Low	Validate system works as expected. Ensure quality.
	UI/UX Designer		User Experience Designer	Low	Low	Design user-friendly interfaces. Direct impact on satisfaction.
	Solution Architect		Technical Strategist	Low	High	Define architecture, stack, ensure scalability & secure integrations.
	Implementation SME		Technology Specialist	Low	Low	Optional experts (e.g., Moodle, Cloud). Provide specialized guidance.