

Term	Definition	Notes / Context
LMS	Learning Management System	Platform for students and instructors to access courses, submit assignments, track attendance, and grades. Supports web and mobile access.
SIS	Student Information System	System for managing student data, approvals, enrollment, and unified student profiles across platforms.
NAFATH	National ID Verification System	Used to verify students' identities and obtain parental approvals for applicants under 14, as per regulations.
CMS	Content Management System	Platform for managing course catalogue, news, blogs, marketing content, and featured courses. Supports dynamic updates.
RBAC	Role-Based Access Control	Defines system access rights for different roles: Student, Parent, Instructor, SIS Admin. Enables secure workflows.
SSO	Single Sign-On	Allows users to sign in once and be authenticated across all connected systems (Web Portal, LMS, Mobile App).
SEO	Search Engine Optimization	Tools and settings to improve website visibility, rankings, and engagement metrics.
KPI	Key Performance Indicator	Metrics used to measure system performance, engagement, enrollment, and other success criteria.
UX / UI	User Experience / User Interface	Design and usability aspects to ensure smooth navigation, mobile responsiveness, and consistent branding.
RTO	Recovery Time Objective	Time target for system recovery in case of failure, e.g., 2 hours for daily backups.
MVP	Minimum Viable Product	Initial release with core features to test functionality and gather user feedback.
Notifications	Alerts / Messages	Push notifications or in-app messages to inform students/parents/instructors about courses, approvals, and marketing content.
Arabic / English Bilingual Support	Dual language interface	Enables users to navigate the system in either Arabic or English, depending on preference.
Payment Gateway	Online Payment System	Integration for handling online payments, subscriptions, and refunds for future paid courses.
Mobile App	Application for iOS / Android	Provides access to LMS features, notifications, dashboard, and course content on mobile devices.