



YOHANNES NABABAN

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Jambatan Bosi, Desa Pagarbatu, Kec. Sipoholon, Kab. Tapanuli Utara, Sumatera Utara

People who are interested in and explore the product field, always try to expand their knowledge and experience in that field. Having knowledge about research, quality assurance, and product management as well as a person who is adaptable, innovative, and has good leadership.

EDUCATION

Institut Teknologi Del - North Sumatra, Indonesia

Sep 2016 - Sep 2020

Bachelor Degree in Informatic, 3.18/4.00

- Completed the final project in the field of UX Research with the title "Usability Evaluation on DiTenun" using the Usability Testing and Heuristic Evaluation methods

Binar Academy Bootcamp - DKI Jakarta, Indonesia

Feb 2022 - Jun 2022

Certificate in Product Management

- Collaborated with 7 people consisting of Product Managers and UI/UX Designer in completing the project collaborating with the UI/UX team in adding features and improving the Fore Coffee application
- Perform competitor analysis, user research, prioritization, product roadmap, feature analysis, team analysis, user flow creation and PRD (Product Requirement Document) documents

WORKING EXPERIENCE

Stockbit - DKI Jakarta, Indonesia

Nov 2021 - Present

Application Reviewer

- Responsible for the web platform in the field of transactions in terms of conducting tests and creating test documentation
- Converted 80% of test documentation for some transaction-related features
- Completed several features such as Auto Order, E-IPO, Deposit and Withdrawal Improvement and Tracker in terms of feature testing and improvement, approximately 1 month per feature

Melia Sehat Sejahtera - West Java, Indonesia

Feb 2021 - Nov 2021

Product Manager

- Create and design a centralized Big Data system for overall membership and product transactions by updating the appearance and features of the existing website for approximately 4 months
- Completed requirement documents by 80-90% consisting of UI design, database design, system flow design and other product documents
- Completed several features such as hierarchical member data collection, product purchases, and warehouses for supplying and distributing products in terms of controlling the product development cycle

Spada Indonesia - DKI Jakarta, Indonesia

Dec 2020 - Feb 2021

Quality Assurance

- Completed almost 100% of test documents for 3 platforms within 3 months
- Communicating and conveying B2B and B2C products to various divisions to increase understanding of product features both in terms of appearance and use
- Completed 3 different platforms with several features such as optimizing prices by route, picking up goods from multiple locations, delivering goods to multiple locations and others in terms of testing and documenting all features

PROJECTS/ RESEARCH EXPERIENCE

Usability Evaluation on DiTenun - Sumatera Utara, Indonesia

Mar 2020 - Aug 2020

UX Research

- Conduct usability evaluation with 3 expert evaluators and 5 participants using Heuristic Evaluation and Usability Testing methods, breaking down data with other teams to produce conclusion and improvement recommendations
- Finding website usability aspects on average 56.6% through usability testing
- Converted 61 findings through Heuristic Evaluation into 52 usability improvements
- Redesign the website based on recommendations for improvements in the form of High Fidelity Prototype

SKILLS/INTERESTS/ACHIEVEMENTS/ABILITIES

- Languages and Proficiency:** English
- Hard Skills:** Jira, Figma, Office, Katalon, Adobe XD, Clever Tap, Lucid App, Trello, Postman
- Soft Skills:** Communication, Leadership, Cooperation, Innovation, Problem Solving, Time Management
- Certifications or Certificates:** UI Design Specialization (Coursera), Product Management Bootcamp (Binar Academy), Human-Computer Interaction (ID Foundation)