

# **TITLE: Services**

**Version:** v1

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## **Q: What services does NestAid provide?**

**A:**

- Non-medical in-home care for seniors and adults
- Personal care assistance, including bathing, grooming, dressing, and mobility support
- Household support such as light housekeeping, laundry, and home organization
- Meal preparation with attention to nutrition and dietary preferences
- Transportation for appointments, errands, and everyday outings
- Respite care providing short-term relief for family caregivers
- Flexible care schedules, including short-term and ongoing support
- Care delivered respectfully, privately, and with a focus on comfort and safety

## **Q: Does NestAid offer 24/7 in-home care?**

**A:**

- Care available day and night
- Overnight and continuous care options
- Support for changing or ongoing needs
- Reliable assistance whenever required

## **Q: What personal care services are available?**

**A:**

- Assistance with bathing, grooming, and dressing

- Support with daily routines and mobility
- Respectful and private care delivery
- Comfort-focused and dignity-centered support

**Q: Does NestAid help with meal preparation?**

**A:**

- Nutritious meal preparation at home
- Support with daily meals and nourishment
- Respect for dietary needs and preferences
- Assistance aligned with personal routines

**Q: What household support services are offered?**

**A:**

- Light housekeeping and laundry
- Home organization and tidying
- Maintaining safe and clean living spaces
- Support for everyday comfort at home
- Meal Preparation
- Grocery Errands

**Q: Can NestAid assist with errands and shopping?**

**A:**

- Grocery shopping assistance
- Help with daily errands
- Support for essential outings
- Encouraging independence and mobility

**Q: Does NestAid provide transportation services?**

**A:**

- Transportation to appointments
- Assistance with errands and outings
- Safe and dependable rides
- Punctual and reliable caregiver support

**Q: What is respite care at NestAid?**

**A:**

- Temporary relief for family caregivers
- Short-term care coverage
- Flexible scheduling options
- Continued care without disruption

**Q: Does NestAid offer hospital companionship services?**

**A:**

- Support during hospital stays
- Companion presence during medical visits
- Assistance and reassurance for clients
- Peace of mind for families

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**Q: What short-term care options are available?**

**A:**

- QuickCare starting from 2 hours per day
- Steady weekly care options
- Overnight care up to 10 hours per night
- Flexible schedules based on need

**Q: How quickly can care be arranged?**

**A:**

- Care matching within as little as 24 hours
- Fast response to urgent care needs
- Personalized caregiver matching
- Smooth and efficient onboarding

**Q: Who can benefit from NestAid services?**

**A:**

- Seniors needing daily support
  - Adults requiring non-medical assistance
  - Individuals seeking companionship
  - Families needing trusted in-home care
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**Q: Where does NestAid provide services?**

**A:**

- Currently Nestaid is providing services across Massachusetts.
- Care delivered in local communities
- Support for families at home

**Q: Is support available outside regular business hours?**

**A:**

- Care available 24/7
- Continuous caregiver support
- Assistance during nights and weekends

**Q: How can someone get started with NestAid services?**

**A:**

- Schedule a free consultation
- Build a personalized care plan
- Meet a carefully matched caregiver
- Begin compassionate in-home care