

# **TITLE: Getting Started with NestAid**

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## **Q: How do I get started with NestAid?**

**A:**

- Schedule a free consultation with the NestAid team
- Discuss care needs, preferences, and goals
- Receive clear guidance on available care options
- Ask questions with no pressure or obligation

## **Q: What happens during the free consultation?**

**A:**

- Review of the client's daily needs and routines
- Discussion of care expectations and scheduling
- Explanation of services and next steps
- Initial guidance on creating a care plan

## **Q: How is the care plan created?**

**A:**

- Assessment of the home environment
- Evaluation of support needs and safety considerations
- Personalized care schedule and services
- Care plan created with client and family input

## **Q: How is the caregiver selected?**

**A:**

- Caregivers screened and trained by NestAid
- Matching based on experience and compatibility
- Consideration of personality and care needs
- Assignment of a dedicated caregiver

**Q: When does care begin?**

**A:**

- Care can begin after the care plan is approved
- Scheduling based on urgency and availability
- Some services can start within 24 hours
- Ongoing adjustments as needs change