

TITLE: Getting Started with NestAid

Version: v1

Last Updated: 2026-01-05

Q: How do I get started with NestAid?

A:

- Schedule a free consultation with the NestAid team
- Discuss care needs, preferences, and goals
- Receive clear guidance on available care options
- Ask questions with no pressure or obligation

Q: What happens during the free consultation?

A:

- Review of the client's daily needs and routines
- Discussion of care expectations and scheduling
- Explanation of services and next steps
- Initial guidance on creating a care plan

Q: How is the care plan created?

A:

- Assessment of the home environment
- Evaluation of support needs and safety considerations
- Personalized care schedule and services
- Care plan created with client and family input

Q: How is the caregiver selected?

A:

- Caregivers screened and trained by NestAid
- Matching based on experience and compatibility
- Consideration of personality and care needs
- Assignment of a dedicated caregiver

Q: When does care begin?

A:

- Care can begin after the care plan is approved
- Scheduling based on urgency and availability
- Some services can start within 24 hours
- Ongoing adjustments as needs change