

TITLE: Caregiver Training

Version: v1

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Q: How are NestAid caregivers trained?

A:

- Caregivers complete a structured onboarding process
- Training focused on non-medical in-home care standards
- Emphasis on safety, respect, and professionalism
- Clear expectations for quality and consistency

Q: What areas are covered in caregiver training?

A:

- Personal care assistance and daily routine support
- Safe mobility assistance and fall awareness
- Household support best practices
- Client privacy, dignity, and respectful care
- Professional communication with clients and families

Q: How does NestAid ensure quality care from caregivers?

A:

- Initial screening and ongoing performance standards
- Training aligned with NestAid care guidelines
- Continuous feedback and support
- Monitoring to maintain consistent care quality

Q: Are caregivers trained to work with different client needs?

A:

- Training tailored to varying care requirements
- Guidance on adapting care to individual routines

- Focus on flexibility and client-centered support
- Ongoing learning as client needs evolve