

CLIENT ID	
CLIENT NAME	
ACCOUNT MANAGER (IF RELEVANT)	
HAVE YOU BEEN IN CONTACT WITH ACCOUNT SERVICES OR AN ACCOUNT EXECUTIVE (YES/NO)	
INSTRUMENT(S) INVOLVED	
ESTIMATED LOSS INCURRED	
DESCRIPTION OF THE ISSUE IN CASE OF A TRADE RELATED COMPLAINT, PLEASE ENSURE TO INFORM US OF: <ul style="list-style-type: none">• ORDER OR POSITION NUMBER, INSTRUMENT & AMOUNT• ANY PREVIOUS EMAIL CORRESPONDENCE OR CRM CASE NO. RELATED TO THE SAME CASE.• CLEARLY STATE WHY YOU BELIEVE THERE IS AN ISSUE BASED YOUR OWN INVESTIGATION	
ENCLOSURE(S)	

PLEASE SEND THE COMPLETED FORM VIA EMAIL TO COMPLAINTS@SAXOBANK.COM

THE SPECIALIST IN TRADING AND INVESTMENT

SAXO BANK | Philip Heymans Allé 15 | DK 2900 Hellerup | Denmark | Telephone +45 39 77 40 00
Reuters Dealing Code: SAXO | Web: www.home.saxo

