

Cash Withdrawal Module



Some simple rules to get you started:

- For the Beneficiary Name by default, Saxo Capital Markets will pay out to a bank account held under the exact same name as per client's account with Saxo Capital Markets as Saxo Capital Markets does not facilitate withdrawal to 3rd party accounts.
- Do not select to payout any unsupported currencies by Saxo Capital Markets (refer to Saxo Capital Markets Funding Instructions for the Supported Currencies in Saxo Capital Markets).

SAXOTRADER


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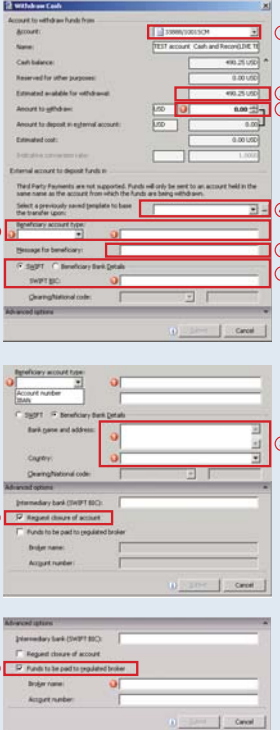
WITHDRAWING CASH

1. Click on the **Account** tab and select **Withdraw Cash**




1. Choose the Account to debit (if the client has more than one account)
2. See the estimated cash available for withdrawal
3. Indicate Amount to withdraw
4. Manage Template
5. Under 'Beneficiary Account Type', choose Account Number or IBAN follow by client's account number
6. Insert any payment details to beneficiary, if any
7. Choose 'SWIFT'(Recommended) or 'Beneficiary Bank Details'
8. If 'SWIFT' code is not available, click on 'Beneficiary Bank Details' and fill in bank and country details here
9. Check this box for request closure of account
10. Choose this option if payment is to be made to a Regulated Broker for further credit to your account

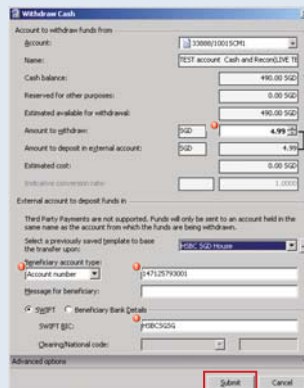
 Mandatory Field



The screenshot displays the 'Withdraw Cash' form with the following fields and annotations:

- 1**: Account to withdraw funds from (Dropdown menu)
- 2**: Estimated available for withdrawal (Text field)
- 3**: Amount to withdraw (Text field)
- 4**: Beneficiary account type (Dropdown menu)
- 5**: Beneficiary account type (Dropdown menu)
- 6**: Beneficiary account number (Text field)
- 7**: Beneficiary bank details (Text field)
- 8**: Beneficiary bank details (Text field)
- 9**: Request closure of account (Checkbox)
- 10**: Funds to be paid to regulated broker (Checkbox)

1. Fill up all mandatory fields, denoted by  and click the 'Submit' button to proceed
2. Once submitted, you will see a 'Confirmation' screen



Withdraw Cash

Account to withdraw funds from
Account: 3300001001SGM

Name: TEST account Cash and RecordLINE IT

Cash balance: 490.00 SGD

Reserved for other purposes: 0.00 SGD

Estimated available for withdrawal: 490.00 SGD

Amount to withdraw: SGD 4.99

Amount to deposit in external account: SGD 4.99

Estimated cost: 0.00 SGD

Indicative conversion rate: 1.0000

External account to deposit funds in

Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.

Select a previously saved template to base the transfer upon: SGD House

Beneficiary account type: ☒ Bank ☐ Other

Account number: 4112579000

Message for beneficiary:

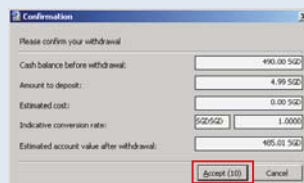
SWIFT BIC: SINGSG20

Clearing/branch code:

Advanced options

Submit Cancel

3. Click the 'Accept' button within 10 seconds. Failure to accept within the time frame will result in starting the process again



Confirmation

Please confirm your withdrawal

Cash balance before withdrawal: 490.00 SGD

Amount to deposit: 4.99 SGD

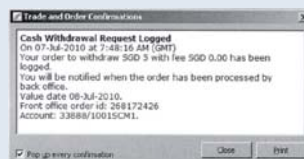
Estimated cost: 0.00 SGD

Indicative conversion rate: SGD/SGD 1.0000

Estimated account value after withdrawal: 485.01 SGD

Accept (10) Cancel

4. Upon accepting, a pop-up confirmation will inform that the withdrawal request has been sent for processing



Trade and Order Confirmations

Cash Withdrawal Request Logged

On 07-Jul-2010 at 7:48:16 AM (GMT)

Your order to withdraw SGD 3 with fee SGD 0.00 has been logged.

You will be notified when the order has been processed by back office.

Value date 08-Jul-2010.

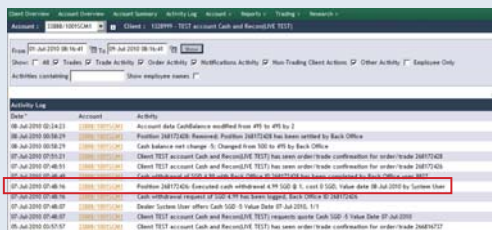
Front office order id: 268172426

Account: 3300001001SGM.

☒ Pop up entry confirmation

Close Print

5. Click **Activity Log** to see more details



Date	Account	Activity
08-Jul-2010 07:48:16	3300001001SGM	Account Date Confirmation modified from 490 to 485 to 2
08-Jul-2010 08:08:29	3300001001SGM	Position 34817426 Account Position 34817426 has been created by Back Office
08-Jul-2010 08:08:29	3300001001SGM	Cash balance net change: 5, Changed from 100 to 495 by Back Office
07-Jul-2010 07:51:21	3300001001SGM	Client TEST account Cash and RecordLINE TEST has seen order/trade confirmation for order/trade 34817426
07-Jul-2010 07:48:16	3300001001SGM	Client TEST account Cash and RecordLINE TEST has seen order/trade confirmation for order/trade 34817426
07-Jul-2010 07:48:16	3300001001SGM	Cash withdrawal request of SGD 3 with fee SGD 0.00 has been confirmed by Back Office
07-Jul-2010 07:48:16	3300001001SGM	Position 34817426 Debit cash withdrawal 4.99 SGD & 1 cost 1.000, value date 08-Jul-2010 by System User
07-Jul-2010 07:48:16	3300001001SGM	Cash withdrawal request of SGD 3 with fee SGD 0.00 has been logged by Back Office
07-Jul-2010 07:48:07	3300001001SGM	Backend System User offers Cash 100 - 0 Value Date 07-Jul-2010, 1/1
07-Jul-2010 07:48:07	3300001001SGM	Client TEST account Cash and RecordLINE TEST has seen order/trade confirmation for order/trade 34817426
07-Jul-2010 07:48:07	3300001001SGM	Client TEST account Cash and RecordLINE TEST has seen order/trade confirmation for order/trade 34817426

1. Fill up all details under 'Beneficiary Account Type' and choose 'SWIFT' or 'Beneficiary Bank Details'
2. Click on Manage templates

Account to withdraw funds from

Account: 3398601001 SCM

Name: TEST account - Cash and Records, LSE 15

Cash balance: 490.25 USD

Reserved for other purposes: 0.00 USD

Estimated available for withdrawal: 490.25 USD

Amount to withdraw: 0.00 USD

Amount to deposit in external account: 0.00 USD

Estimated cost: 0.00 USD

Indicative conversion rates: 1.0000

External account to deposit funds in

Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.

Select a previously saved template to base the transfer upon:

Beneficiary account type:

Account number:

Message for beneficiary:

☒ SWIFT ☐ Beneficiary Bank Details

SWIFT BIC:

Clearing/National code:

Advanced options

Save Cancel

Templates

Select previous settings or save current settings as a template named:

pes SGD

Save Delete Close

3. Type in desired template name and save
4. To add new template, repeat step 1 - 3
5. Once template has been created and saved, client can choose from 'Saved Template' and use it for subsequent withdrawal, if payment is to the same bank account

Account to withdraw funds from

Account: 3398601001 SCM

Name: TEST account - Cash and Records, LSE 15

Cash balance: 490.25 USD

Reserved for other purposes: 0.00 USD

Estimated available for withdrawal: 490.25 USD

Amount to withdraw: 0.00 USD

Amount to deposit in external account: 0.00 USD

Estimated cost: 0.00 USD

Indicative conversion rates: 1.0000

External account to deposit funds in

Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.

Select a previously saved template to base the transfer upon:

Beneficiary account type:

Account number:

Message for beneficiary:

☒ SWIFT ☐ Beneficiary Bank Details

SWIFT BIC:

Clearing/National code:

Advanced options

Save Cancel

Account to withdraw funds from

Account: 3398601001 SCM

Name: TEST account - Cash and Records, LSE 15

Cash balance: 490.25 USD

Reserved for other purposes: 0.00 USD

Estimated available for withdrawal: 490.25 USD

Amount to withdraw: 0.00 USD

Amount to deposit in external account: 0.00 USD

Estimated cost: 0.00 USD

Indicative conversion rates: 1.0000

External account to deposit funds in

Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.

Select a previously saved template to base the transfer upon:

Beneficiary account type:

Account number:

Message for beneficiary:

☒ SWIFT ☐ Beneficiary Bank Details

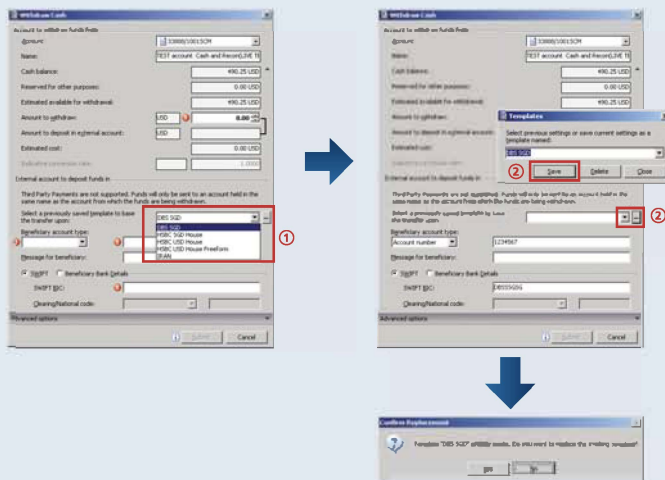
SWIFT BIC:

Clearing/National code:

Advanced options

Save Cancel

1. To edit, choose the template and change accordingly
2. Once done, just click 'Manage Template' and save



1. To delete template - Go to 'Manage Templates', choose the template to delete and click 'yes'

Withdraw Cash

Account to withdraw Funds From

Account: USD SGD

Name: USD SGD

Cash balance: 490.25 USD

Reserved for other purposes: 0.00 USD

Estimated available for withdrawal: 490.25 USD

Amount to withdraw: 0.00 USD

Amount to deposit in external account: 0.00 USD

Estimated cost: 0.00 USD

Estimated commission: 0.00 USD

External account to deposit funds in:

Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.

Select a previously saved template to save the transfer upon:

Beneficiary account: USD SGD

Message for beneficiary: USD SGD

☒ Swift ☐ Beneficiary Bank Details

Swift BIC: USD SGD

Clearing/National code: USD SGD

Advanced options

Submit Cancel



Templates

Select previous settings or save current settings as a template named:

USD SGD

USD SGD

HSBC SGD House

HSBC USD House

HSBC USD House Freeform

BRAN



Templates

Select previous settings or save current settings as a template named:

USD SGD

Save Delete Close



Confirm Deletion

Are you sure you want to delete the template "USD SGD"?

Yes No

1. It is not possible to choose Value Date
2. 3rd party transfer is not possible
3. No special characters except (-:./?)
4. Not able to pay without Account Number

Withdrawal Cash

Account to withdraw funds from:
 (Account): 1000011001SCHM
 Name: TEST account - Cash and Reconciling IB
 Cash balance: 500.00 USD
 Reserved for other purposes: 0.00 USD
 Estimated available for withdrawal: 500.00 USD
 Amount to withdraw: 500.00 USD
 Amount to deposit in external account: 500.00 USD
 Estimated cost: 0.00 USD
 Indulgence commission rate: 1.0000

External account to deposit funds in:
 Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.
 Select a previously saved template to base the transfer upon: FIBC USD House
 Beneficiary account type: 147125700001
 (Account number)
 (Storage for beneficiary):
☒ SWIFT ☐ Beneficiary bank details
 SWIFT BIC: FIBCUSD33
 Opening/external code: FIBCUSD33

Advanced options
 [OK] [Cancel]

5. If more than the available amount is chosen, the system will not accept it

Withdrawal Cash

Account to withdraw funds from:
 (Account): 1000011001SCHM
 Name: TEST account - Cash and Reconciling IB
 Cash balance: 490.25 USD
 Reserved for other purposes: 0.00 USD
 Estimated available for withdrawal: 490.25 USD
 Amount to withdraw: 490.25 USD
 Amount to deposit in external account: 490.25 USD
 Estimated cost: 0.00 USD
 Indulgence commission rate: 1.0000

External account to deposit funds in:
 Third Party Payments are not supported. Funds will only be sent to an account held in the same name as the account from which the funds are being withdrawn.
 Select a previously saved template to base the transfer upon: FIBC USD House
 Beneficiary account type: FIBC USD House
 (Account number)
 (Storage for beneficiary):
☒ SWIFT ☐ Beneficiary bank details
 SWIFT BIC: FIBCUSD33
 Opening/external code: FIBCUSD33

Advanced options
 [OK] [Cancel]

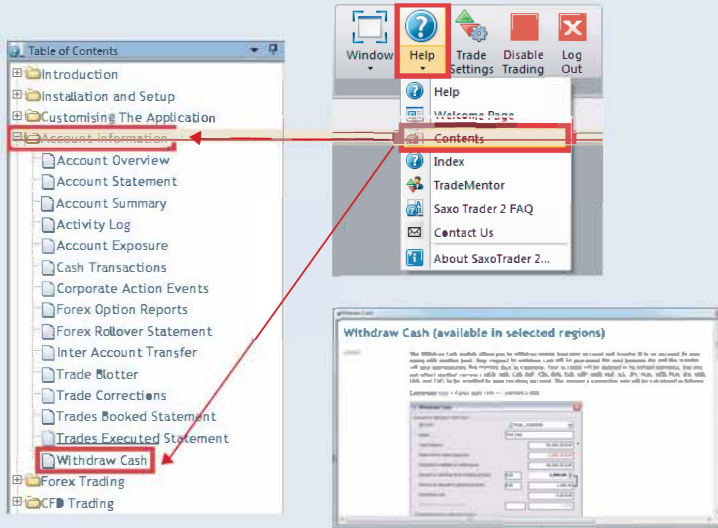
- While transferring, if the wrong 'SWIFT' code is used, the system will not allow user to proceed further

- Choose 'SWIFT' for STP
The commonly used bank 'SWIFT' codes in Singapore are:

• DBS/POSB	- DBSSSGSG
• UOB	- UOVBSGSG
• OCBC	- OCBCSGSG
• Citibank	- CITISGSG
• Standard Chartered	- SCBLSGSG
• HSBC (retail clients)	- HSBGSGSG
• HSBC (corporate clients)	- HSBGSGSG

When in doubt, please check with your bank for more details

1. Click on 'Help', choose 'Contents', go to 'Account Information' and choose 'Withdraw Cash'



1. Select Account > Cash Transactions > Withdraw Cash

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Account Overview
Subscriptions
Cash Transactions
Credit / Debit Card Deposit
Inter-Account Transfer
Withdraw Cash
Trading Conditions
Margin and Collateral Changes
Corporate Action Voluntary Events
Securities Transfer
Reports
Activity Log
Access
Contact support

Withdraw cash

Withdraw from

Select Account

Estimated available for withdrawal

Amount to withdraw USD

Transfer funds to

Country

Local Clearing Code

Account no.

SWIFT BIC

Message to beneficiary

140 Characters remaining

☐ Save as template

☒ Advanced options

Intermediary bank (swift bic)

☐ Request closure of account

☐ Funds to be paid to a regulated broker

RESET TRANSFER

☐ Show info and tips

DATA DISCLAIMER

Third party payments are not supported. Funds will only be sent to an account held in the same name as the account from which the

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