



CVS Health 3rd Party Landing Zone Portal

Our Understanding

This initiative is a strategic modernization of CVS's third-party connectivity model, delivering a secure, automated, and self-service 3PLZ platform. The solution will replace manual, bespoke integrations with a standardized, policy-driven approach that enforces tenant isolation, least-privilege access, and identity-based controls by default. Through a simple portal and API, application teams will onboard partners without network expertise while maintaining compliance and reducing operational overhead. The program's success is defined by delivering a production-ready platform within one year, onboarding up to five initial partners, and establishing a scalable foundation capable of supporting enterprise-wide third-party connectivity at scale.

Key Assumptions

- CVS will provide executive sponsorship and timely decision-making
- A primary vendor will be selected and fully engaged for the duration of the program
- Existing CVS IAM, PKI, and SIEM platforms are available for integration
- Initial scope is limited to defined service patterns and up to five partner onboardings
- The platform will prioritize automation and self-service over custom integrations
- Security and compliance requirements are approved during design and remain stable through delivery

Solution Approach & Architecture

12 Month Breakdown of Activities and Outcomes by Phase

Activities	Design and Alignment	Platform Build & MVP	Pilot Onboarding	Scale Pilot & Transition
Months 1-2	<ul style="list-style-type: none">Define portal workflows, RBAC, and approval gatesEstablish governance, roles, and success metricsFinalize reference architecture, tenant/VLZ model, and service patternsAlign security, compliance, and operating model	<ul style="list-style-type: none">Build portal, APIs, and automation/orchestration layerImplement tenant/VLZ creation and IPsec "VPN to nowhere"Deliver DNS rewriting and initial service proxies (Web/API and generic TCP)Enable logging, monitoring, and SIEM integration	<ul style="list-style-type: none">Onboard first 1-2 pilot partners using self-service workflowsExecute functional, security, and failover testingRefine portal UX, automation, and dashboardsDevelop and validate runbooks and support processes	<ul style="list-style-type: none">Onboard additional partners (up to 5 total) using standardized patternsValidate repeatability, onboarding SLAs, and minimal operational touchComplete production acceptance and security sign-offDefine Year-2 roadmap and scale strategy
Outcomes	<ul style="list-style-type: none">Approved end-to-end architecture and delivery planClear service catalog and onboarding workflowsSecurity and compliance requirements lockedReadiness to begin platform build	<ul style="list-style-type: none">Functional MVP platform in a production-like environmentAutomated, self-service tenant and tunnel provisioningFirst service patterns available for consumptionOperational visibility and auditability established	<ul style="list-style-type: none">Successful onboarding of initial pilot partnersValidated security, resilience, and operational modelRefined platform based on real-world usageOperations team ready to support production use	<ul style="list-style-type: none">Up to five partners live on the platformProven, repeatable self-service onboarding modelReduced manual effort and operational riskScalable foundation ready for enterprise-wide expansion

Team Summary / Metrics

- Solution Owner | US
- Application Architect | US
- Sr. AppDev Principal Engineer | India
- Sr. UI Designer | India (100% for 2 months)
- 3 Engineers *
- Sr. QA Engineer *
- (*) Resources assignment and refinement will adjust as scope as the project matures
- All Resources shown are at 100% allocation unless otherwise stated

Price

Estimated Cost: \$2,032,000.00

(*) Pending refinement of scope as the project matures