

Nets Easy plugin guide

1. Download / Installation

method 1

- 1. Download the Oxid 6 Easy plugin from Github: https://github.com/DIBS-Payment-Services/oxid6_easy
- 2. Unzip and upload the plugin folder nets manually to root /source/modules
- 3. Clear your cache by 3.rd party plugin or simply delete all files in the folder root /source/tmp IMPORTANT: do not delete the .htaccess file or the smarty folder but only its content.

NOTE: Keep your plugin version updated by regular checks on our Github account.

4. Connect with a SSH client and navigate to root directory of your Oxid 6 installation and run command: php vendor/bin/oe-console oe:module:install-configuration source/modules/nets

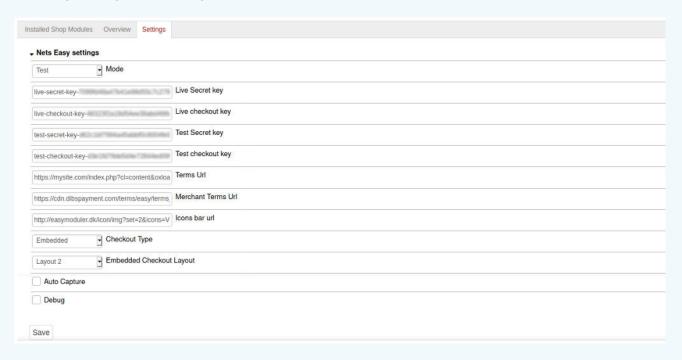
2. Configuration

- To configure and setup the plugin navigate to :
 Admin > Extensions > Modules
- 2. Locate and select Nets Easy plugin from the list of installed plugins.
- 3. Select the Overview tab and press the Activate button. If the Nets Easy has been installed correct you will now see a green checked circle under active column next Nets Easy on your list.
- 4. To activate your new payment method and setup the plugin for your shop navigate to : Admin > Shop Settings > Payment Methods
- 5. Payment methods are listed in alphabetical order on multiple pages. Find or search for Nets Easy and select.
- 6. On Main tab make sure to check the Active box.

NOTE: Name and Payment Description input fields can be used for a customized description of the Nets Easy plugin to your customers on selection of payment methods.

- 7. Once assigned User Groups and Countries and translations if needed then remember to Save.
- 8. Navigate back to the plugin settings :
 Admin > Extensions > Modules > Nets Easy
- 9. Select the Settings tab and press on Nets Easy settings to reveal the content of configuration settings.

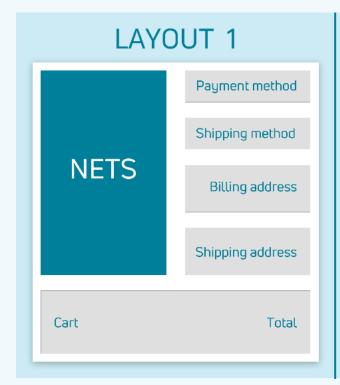
Nets plugin configuration settings

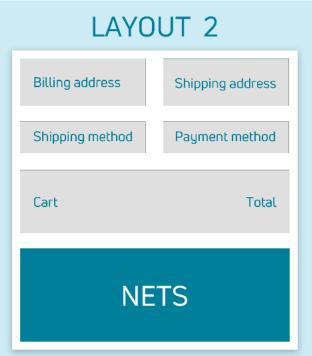


- 1. **Mode**. Select between Test/Live transactions. Live mode requires an approved account. Testcard information can be found here: https://tech.dibspayment.com/easy/test-information
- 2. **Test / Live keys**. Login to your Nets Easy account. Keys can be found in Company > Integration: https://portal.dibspayment.eu/
- 3. Terms Url. Set the url for your Terms and Conditions page.
- 4. **Merchant Terms Url**. Set the url for your Terms of use and Cookies page. **NOTE**: Term Links can be found inside the Nets Easy payment window.
- 5. **Icons bar url**. Set and customize icons listing by editing directly in parameters in the url or Visit our custom Icons url generator: https://easymoduler.dk/icon/
- 6. Checkout Type. Hosted / Embedded. Select between 2 checkout types. Hosted Nets Hosted loads a new payment page. Embedded checkout inserts the payment window directly on the checkout page.
- 7. Embedded Checkout Layout 1 / Layout 2. Select between 2 layouts for your Embedded checkout
- 8. Auto-capture. This function allows you to instantly charge a payment straight after the order is placed.

 NOTE. Capturing a payment before shipment of the order might be liable to restrictions based upon legislations set in your country. Misuse can result in your Easy account being forfeit.
- 9. **Debug**. This function will reveal raw api data that you can copy / paste in case you experience errors on your transactions. Data will be visible in order details. This is intended to be used when contacting Nets support.

Layout scheme - Embedded Checkout





3. Operations

cancel / capture / refund - Partial capture/refund

Navigate to admin > Administer Orders > Orders. Select an Order payed through Nets Easy. Choose your desired function.



Fully cancel / charge / refund your order.



Partially charge / refund your order.

NOTE:

- Partial functionality handles items in your order as blocks. Custom amount is not possible.
- Use -/+ to adjust quantity for partial functionality.
- Press partial button to execute action per line.

All transactions by Nets are accessible in our portal: https://portal.dibspayment.com/login

Payment status is real-time and updated in Order details even if you make the changes in Nets Easy Portal.

4. Troubleshooting

Nets payment plugin is not visible as a payment method

- Ensure the Nets plugin is activated in Shop Settings and in the Extensions plugin configuration.
- Ensure the Nets plugin is assigned in available listings in various User Groups and Countries.
- Various User Groups, Countries and Payment Methods setup listings can be found in Admin > Shop Settings : Payment Methods and Shipping Methods

Nets payment window is blank

- Ensure your keys in Nets plugin Settings are correct and with no additional blank spaces.
- Temporarily deactivate 3.rd party plugins that might effect the functionality of the Nets plugin.
- Check if there is any temporary technical inconsistencies: https://nets.eu/Pages/operational-status.aspx

Payments in live mode dont work

- Ensure you have an approved Live Easy account for production.
- Ensure your Live Easy account is approved for payments with selected currency.
- Ensure payment method data is correct and supported by your Nets Easy agreement.

How do I choose currency or language in the payment window?

- Currency and Language is based on customers selection on the frontend shop page.
- A complete list of supported currencies and languages can be found here : https://tech.dibspayment.com/easy/integration-guide

5. Contact

Nets customer service

- Nets Easy provides support for both test and live Easy accounts. Contact information can be found here: https://nets.eu/en/payments/customerservice/