

SURENDRA NETTAM



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Adelaide, SA 5011

PROFESSIONAL SUMMARY

Enthusiastic Full stack web developer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of tasks and training in programming. Motivated to learn, grow and excel in the industry.

SKILLS

- HTML Expertise
- JavaScript Programming
- CSS (Bootstrap, Bulma) Proficiency
- JQuery Library
- Node.js
- MySQL
- MongoDB

EDUCATION

University Of South Australia
Adelaide, SA • 08/2017

Master of Science:
Engineering

- Graduated with 5.5 GPA
- Thesis: Developing a sustainable business model for Independent petrol station in Adelaide.

University Of Adelaide
Adelaide • Expected in
06/2021

LINKS

- <https://github.com/netsy001>
- www.linkedin.com/in/surendraNettam

WORK HISTORY

Telstra - Customer Service Specialist
Adelaide, SA • 02/2020 - Current

- Offered internal and external customers first-rate customer service to maximize satisfaction and business success.
- Surpassed performance goals by approaching all interactions with resourcefulness, organization and customer-centric solutions.
- Conferred with customers about concerns with products or services to resolve problems and drive sales.
- Evaluated customer information to explore issues, develop potential solutions and maintain high-quality service.

