

# SURENDRA CHOUDARY NETTAM

Phone: +61416195789 | Email: [nettamsurendra3@gmail.com](mailto:nettamsurendra3@gmail.com) | Adelaide, SA, 5024  
LinkedIn: [surendranettam](#) | Portfolio: [surireactportfolio](#) | GitHub: [netsy001](#)

Full stack web developer leveraging background in customer service to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the University of Adelaide Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

## TECHNICAL SKILLS

**Languages:** JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

**Applications:** GitHub, MongoDB, MySQL

**Tools:** Express, React, Node, Handlebars, Query, Bootstrap

## PROJECTS

**Workday Scheduler** | GitHub: [workdayscheduler](#) | Deployed: [Theworkdayscheduler](#)

- Summary: A scheduler to add daily events.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, JQuery, Bootstrap

**Weather Dashboard** | GitHub: [Weather-Dashboard](#) | Deployed: [Weather-Dashboard](#)

- Summary: Weather app that provides current and future weather forecasts in cities.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, API, Bootstrap

**Event Creator** | GitHub: [/myproject](#)

- Summary: Application to create event and invite the community.
- Role: Sole author
- Tools: Express, Node JS, React, Redux, Mongo DB, JavaScript, jQuery, CSS, Bootstrap.

## EXPERIENCE

**Volunteer – Intern Web Developer**  
**Protobs**

**06/2021-Present**  
**Adelaide, SA**

- The company is building a product for the retail industry.
- My Responsibility: Involved in building React Components.

**Customer Service Consultant**  
**Telstra**

**11/2019 – Present**  
**Adelaide, SA**

- Informed customers about billing procedures, processed payments and provided payment option setup assistance.
- Set up and activated customer accounts.
- Assessed customer needs and upsold products and services to maximize sales.
- Educated customers on special pricing opportunities and company offerings.

- Consulted with customers to determine best methods to resolve service and billing issues.

## **EDUCATION**

**Certificate, Full Stack Web Development** – The University of Adelaide  
Adelaide, SA     June 2021.

**Master's in engineering management** – University of South Australia  
Adelaide, SA     August 2017