**SURENDRA CHOUDARY NETTAM**

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LinkedIn: [surendranettam](https://www.linkedin.com/in/surendranettam/) | Portfolio: [surireactportfolio](https://surireactportfolio.herokuapp.com/) | GitHub:  [netsy001](https://github.com/netsy001)

Full stack web developer leveraging background in customer service to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the University of Adelaide Coding Boot Camp.  Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

**TECHNICAL SKILLS**

**Languages:** JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

**Applications:** GitHub, MongoDB, MySQL , firebase

**Tools:** Express, React, Node, Handlebars, Query, Bootstrap

**PROJECTS**

**The Amazon Clone | GitHub:** [**/Amazon-challenge**](https://github.com/netsy001/Amazon-challenge) **| Deployed:** [**/myshop-d68d9.web.app/**](https://myshop-d68d9.web.app/)

* Summary: Amazon Clone using React. Entire E-commerce solution from designing. Authentication and till payment.
* Role: Sole author
* Tools: Express, Node JS, React Context API, Firebase for Authentication, Database, Functions and Hosting, JavaScript, HTML, CSS.

**Workday Scheduler | GitHub:** [**workdayscheduler**](https://github.com/netsy001/Theworkdayscheduler) **| Deployed:**[**Theworkdayscheduler**](https://netsy001.github.io/Theworkdayscheduler/)

* Summary: A scheduler to add daily events.
* Role: Sole author
* Tools: HTML, CSS, JavaScript, JQuery, Bootstrap

**Weather Dashboard | GitHub:** [**Weather-Dashboard**](https://github.com/netsy001/Weather-Dashboard) **| Deployed:**[**Weather-Dashboard**](https://netsy001.github.io/Weather-Dashboard/)

* Summary: Weather app that provides current and future weather forecasts in cities.
* Role: Sole author
* Tools: HTML, CSS, JavaScript, jQuery, API, Bootstrap

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**EXPERIENCE**

**Volunteer – Intern Web Developer 06/2021-Present**

**Protobs Adelaide, SA**

* The company is building a product for the retail industry.
* My Responsibility: Involved in building React Components.

**Customer Service Consultant 11/2019 – Present**

**Telstra           Adelaide, SA**

* Informed customers about billing procedures, processed payments and provided payment option setup assistance.
* Set up and activated customer accounts.
* Assessed customer needs and upsold products and services to maximize sales.
* Educated customers on special pricing opportunities and company offerings.
* Consulted with customers to determine best methods to resolve service and billing issues.

**EDUCATION**

**Certificate, Full Stack Web Development** – The University of Adelaide

Adelaide, SA      June 2021.

**Master’s in engineering management** – University of South Australia

Adelaide, SA      August 2017