

Order Number: [Order Number]  
Common Name: [Domain Name]

Dear Symantec Customer,

Symantec is unable to verify the order details you have provided in our currently available public resources. To continue processing your Extended Validation certificate, Symantec needs to receive a professional opinion letter from your legal counsel.

The opinion letter template and instructions are provided for your convenience below the dotted line. Please have your legal counsel return the letter to Symantec Extended Validation Customer Support.

Once the opinion letter is submitted, Symantec will contact the regulatory agency that issued your legal counsel's license to verify their professional standing. Using the contact information they have on record, Symantec will then contact them to confirm the accuracy of the opinion.

Please be advised that your legal counsel may need to contact their legal regulatory agency to request release of their information to Symantec regarding their professional standing.

Your prompt attention to this matter is greatly appreciated!

Thank you,  
Symantec Customer Support  
<https://www.symantec.com/contactsupport>  
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Check Order Status:

To view the current status of your order, visit [go.symantec.com/login](https://go.symantec.com/login)

Note: If your order was placed through a reseller (indicated by either a 7 or 8 digit order number above), use the following URL to access your order status via the User Portal:

<https://products.websecurity.symantec.com/orders/orderinformation/authentication.do>

Americas:

Telephone: 1-877-438-8776 or 1-520-477-3102

E-mail: [auth\\_support@symantec.com](mailto:auth_support@symantec.com)

Chat: [go.symantec.com/login](https://go.symantec.com/login)

Australia and Asia Pacific:

Telephone: +61 3 9674 5500

E-mail: [auth\\_support\\_apac@symantec.com](mailto:auth_support_apac@symantec.com)

Chat: [go.symantec.com/login-au](https://go.symantec.com/login-au)

Europe, Middle East, and Africa:

Telephone: +353 1 793 9053

E-mail: [emea\\_auth\\_support@symantec.com](mailto:emea_auth_support@symantec.com)

Chat: [go.symantec.com/login-ch](https://go.symantec.com/login-ch)

Dear Legal Practitioner,

You have been asked by your client to provide a legal opinion to aid them in obtaining a Symantec Extended Validation SSL Digital Certificate. The Extended Validation (EV) SSL Certificate standard is intended to provide an improved level of authentication of entities that request digital certificates for securing transactions on their Web sites. A new vetting format, which all issuing Certification Authorities (CAs) must comply with, ensures a uniform standard for certificate issuance. This means that all CAs must adhere to the same high security standards when processing certificate requests.

Because of the heightened assurance level of this product, Symantec must take added steps, as detailed in the current version of the industry standard CA/Browser Forum EV SSL Certificate guidelines: <http://www.cabforum.org/documents.html>

The legal opinion can be used to verify any or all of the following items:

- Address of the place of business
- Assumed name of client
- Telephone number at place of business
- Operational existence of the business
- Exclusive right to use a domain name
- The name, title, authority, and agency of organizational contact
- Parent/Subsidiary Relationships [Majority Ownership: A subsidiary company can also be confirmed by proof of majority ownership (51% stake or higher) by another company]

The information above must be verified by yourself. The Guidelines allow lawyers to include customary limitations and disclaimers for opinion letters in their jurisdiction, "provided that the scope of the disclaimed responsibility is not so great as to eliminate any substantial risk (financial, professional, and/or reputational) to you should the legal opinion prove to be erroneous." An example of such disclaimer language that Symantec could not accept, other than for the authorization of the Organizational Contact is, "We have assumed the accuracy of the oral or written statements and other information of public officials, and officers and representatives of our Client, without having made independent investigation of factual matters". Any such disclaimers of investigation and/or your knowledge of facts could nullify the opinion. Once the opinion letter is submitted, Symantec will contact the legal board/association that issued your license to verify your professional standing. Using the contact information they have on record, Symantec will then contact you to confirm the accuracy of the opinion.

Should you have any questions, contact Symantec Customer Support.

Americas:

Telephone: 1-877-438-8776 or 1-520-477-3102

E-mail: [auth\\_support@symantec.com](mailto:auth_support@symantec.com)

Chat: [go.symantec.com/login](https://go.symantec.com/login)

Australia and Asia Pacific:

Telephone: +61 3 9674 5500

E-mail: [auth\\_support\\_apac@symantec.com](mailto:auth_support_apac@symantec.com)

Chat: [go.symantec.com/login-au](https://go.symantec.com/login-au)

Europe, Middle East, and Africa:

Telephone: +353 1 793 9053

E-mail: [emea\\_auth\\_support@symantec.com](mailto:emea_auth_support@symantec.com)

Chat: [go.symantec.com/login-ch](https://go.symantec.com/login-ch)

-----PLEASE PRINT PROFESSIONAL OPINION BELOW -----

To: Symantec Corporation

Re: EV Certificate Order Number: [Order Number]

Client: <Exact Organization Name of Client's>: [Organization Name]

Organizational Contact: <Exact name of Organizational Contact who signed the Acknowledgement of Agreement>: [Site Admin]

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Instructions for completion of Opinion

1. This opinion may be completed by Applicant's legal counsel (or an in-house legal counsel employed by the Applicant), who must be properly registered with the appropriate authorizing agency in the country of the Applicant's Jurisdiction of Incorporation or any jurisdiction where the Applicant maintains an office or physical facility.
2. If you are unable to attest to any fact below, you may indicate so by striking a line through the relevant section.
3. Symantec will contact you to verify your legal opinion.

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To Symantec Corporation:

I represent the Organization ('Client') that has submitted the EV certificate order ('EV Certificate Order Number') referenced above. I have been asked by my Client to present you with my opinion as stated in this letter. My opinion below is based on my familiarity with the relevant facts and the exercise of my professional judgment and expertise.

[Optional: Insert customary preliminary matters for opinion letters in your jurisdiction.]

On this basis, I hereby offer the following opinion:

1. \_\_\_\_\_ [name of Organizational Contact] \_\_\_\_\_ [enter job title],  
has the necessary authority to act on behalf of my Client to:

- (a) Provide the information about my Client's organization that is required for issuance of the EV Certificates as referenced above
- (b) Request one or more EV Certificates and to designate other persons to request EV Certificates
- (c) Agree to the relevant contractual obligations contained in the Symantec SSL Certificate Subscriber Agreement. A copy of the agreement is available at  
<https://www.symantec.com/content/en/us/about/media/repository/ssl-subscriber-agreement.pdf>
- (d) Confirm ownership of domain(s) to be included in any EV Certificate order

2. My client has a physical presence and its principal place of business at the following location:

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

ZIP/Postal Code: \_\_\_\_\_

Telephone [Area Code] \_\_\_\_\_ [Number] \_\_\_\_\_

3. Client conducts business under the assumed name(s) \_\_\_\_\_. The business name(s) is active and registered with \_\_\_\_\_ [registration agency where assumed name is filed].

4. Client owns or has lawful right to use the domain name \_\_\_\_\_  
[Domain(s) included in EV request] in identifying itself on the Internet.

5. Client is the Parent Company that directly or indirectly controls or has under its common control the following organization(s) which I testify is/are my Client's majority-owned Subsidiary/ies:  
\_\_\_\_\_ [insert name(s) of subsidiary company/ies].

[OR]

I testify that my Client is, directly or indirectly, controlled by or is under common control of Parent Company \_\_\_\_\_ [insert name of parent company] as a majority-owned Subsidiary of \_\_\_\_\_ [insert name of parent company].

[Optional: Insert customary limitations and disclaimers for opinion letters in your jurisdiction.]

Name: \_\_\_\_\_

License Number: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Professional Capacity (check one): ( ) Lawyer

Contact information for the authorizing agency where Symantec may verify your authority to practice(e.g. a bar association):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

<sup>1</sup> This must be the Client's exact corporate name, as registered with the relevant Incorporating Agency in the Client's Jurisdiction of Incorporation. This is the name that will be included in the EV Certificate.

<sup>2</sup> Demand Deposit Account: a deposit account held at a bank or other financial institution, the funds deposited in which are payable on demand. The primary purpose of demand accounts is to facilitate cashless payments by means of check, bank draft, direct debit, electronic funds transfer, etc. Usage varies among countries, but a demand deposit account is commonly known as: a checking account, a share draft account, or a current account

-----END PROFESSIONAL OPINION LETTER -----