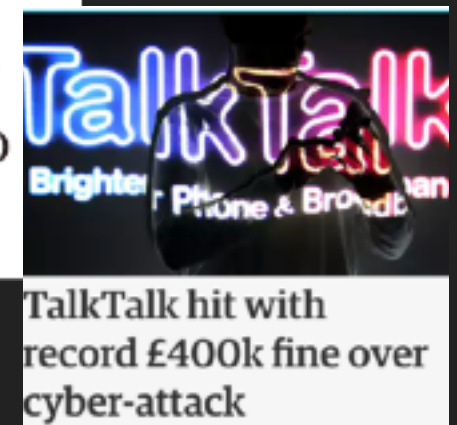


ASK THE COMPETITION PT. 1 (C)

TalkTalk has been fined a record £400,000 fine for security failings which led to the theft of personal data of almost 157,000 customers.

The **cyber attack** in October last year exposed the latest security failure for the company, which was **forced to admit** it had not encrypted some personal details of customers.

The Information Commissioner's Office (ICO) said the attack could have been prevented if TalkTalk had taken basic steps to protect customers' information.



<https://www.independent.co.uk/news/business/news/talktalk-fine-data-breach-theft-customers-information-stolen-record-penalty-a7346316.html>

<https://www.theguardian.com/business/2016/feb/02/talktalk-cyberattack-costs-customers-leave>

ASK THE COMPETITION PT. 1 (D)

TalkTalk chief executive Dido Harding to step down

Has TalkTalk's security been breached yet again?

Customers claim scammers have fresh details of their accounts – and even a new router password

<https://www.theguardian.com/business/2017/feb/01/talktalk-chief-executive-dido-harding-cyber-attack>
<https://www.theguardian.com/money/2017/mar/11/talktalk-security-breached-again-scammers-india>