

TICAU ALEXANDRU

Customer Service Agent - CGS Romania

From Braşov

Contact details

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About me

I am an ambitious and performance driven person. I wish to become part of a dynamic, friendly team that will offer me the opportunity to learn, improve and motivate to overcome my own limits. I always set new goals and do my best to achieve them.

Professional experience

Experience by Client Service / Call Center: Less than a month

departments Alimentation: 5 months

NGO / Volunteering: 1 year and 1 month

Jun 2022 - present Customer Service Agent - CGS Romania

Less than a month Brasov | Client Service / Call Center | IT / Telecom

Jun 2021 - Oct 2021 Server-Assistant - Chatham Bars Inn , Chatham, Massachusets

5 months Abroad | Alimentation | Food and Drinks

Oct 2020 - Oct 2021 Volunteer/Member of IT&PR compartments - Asociația Tinerilor Basarabeni din Brașov

1 year and 1 month (ATB Braşov)

Brasov | NGO / Volunteering | Advertising / Marketing / PR

Education

2012 - 2019 Liceul Teoretic "Constantin Spătaru"

Umanist

2007 - 2012 Liceul Teoretic "Mihai Eminescu"

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Skills

General skills

API, Bootstrap, Node.js, Algorithms and Data Structures, Object-Oriented Programming (OOP), CSS3, HTML5, JavaScript, Java, Python, microsoft powerpoint, microsoft word, Stress resistance, Express, Time management skills, react, Tailwind CSS, npm, git/github

Foreign languages

english - Advanced, romanian - Advanced, russian - Advanced