

Matthew Kilcup

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GitHub: github.com/nevermindthelabel | **Portfolio:** MattKilcup.dev

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A full stack web developer with extensive customer relations and interpersonal skills, with a passion to expand upon and nurture my love of writing code.

Technical Skills: HTML, JavaScript, jQuery, Nodejs, Express, CSS, Bootstrap, Responsive Design, React.js, MySQL, MongoDB, Handlebars, MERN Stack

APPLICATIONS BUILT

bAmazon github.com/nevermindthelabel/bamazon-nodeAndMySQL

- This project was designed for us to create an Amazon style online store
- There are three levels in the project – Customer, Manager, and Supervisor
- Nodejs, MySQL, inquirer, cli-table, and ESLint
- As our first back end project, this one was one of my favorites and is visible on a YouTube demo [here](#), where I display functionality, and the code is on GitHub [here](#).

FriendFinder github.com/nevermindthelabel/FriendFinder

- This project was designed to simulate the full stack, with data stored in an array
- The data is passed thru from the array to the front end with ajax calls
- jQuery, HTML, CSS, Bootstrap, Nodejs, and Express, Full Stack App
- The app is live on Heroku [here](#), and code on [GitHub](#)

TrafficMon github.com/cbessjr/Project-3

- This project was created with the MERN stack
- Crowdsourcing traffic-related information, allows a registered user to create new traffic events
- React, Google Maps, Passport.js, MongoDB, React-Bootstrap, Express, Node
- Link to the project on a live Domain [here](#), and code on [GitHub](#)

RELEVANT EXPERIENCE

WebCreationUS - Project Manager

2018 - Present

- Acting as a liaison between customer and developers to assist projects completion in a timely fashion, using HTML and CSS knowledge to build and fix issues and ensure 24-hour code turnaround
- Established, promoted, and diagnosed client issues by redesigning, troubleshooting, and building rapport through effective customer relationship building
- Advanced and established client and product management processes that added record earnings for the quarter

X-Terminator Termite Control, Operations Manager

2015 - 2018

- Answering phones and setting the schedule, balancing the cost to the company in resources used with maintaining customer happiness and satisfaction while performing field duties
- Interacting with customers, realtors and other trades to establish and maintain great relationships
- Perform office administrative duties, including filling out inspection reports and state forms

X-Terminator Termite Control, Field Manager

2012 - 2015

- Organize the equipment and routes to best utilize the time during the day, help other employees on large or involved projects as needed while maintaining a consistent workload
- Always keep a professional image to gain and maintain the customer's trust
- Maintain existing relationships with realtors, clients and other trades
- Complete 5 - 10 stops per day

EDUCATION

University of Arizona

Full Stack Web Development Certification