NICOLE EVERS-EVERETTE

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PROFESSIONAL EXPERIENCE

Tempus   **Norcross, GA, USA**
Data Analyst (Jr)   *April 2022 - Present*
- Generates comprehensive reports using advanced data analysis tools to provide actionable insights for data-driven decision-making.
- Employs cutting-edge techniques to cleanse and harmonize heterogeneous data streams, preparing a robust foundation for thorough analysis.
- Conducts rigorous analysis of intricate real-world data access applications, devising strategic solutions for resilient data storage, seamless retrieval, and secure data destruction.
- Actively engaged in Quality Assurance (QA) and manual software testing using JIRA, ensuring that our data analysis solutions met the highest standards of accuracy and reliability, in line with TDD best practices

Mississippi State Department of Health   **Jackson, MS, USA**
Disease Intervention Specialist   *March 2020 - January 2023*
- Championed the accurate and high-velocity processing of a substantial daily volume of 200-350 testing documents, consistently maintaining an impressive accuracy rate of 95%-99%.
- Collaborated effectively within a call center environment, providing exceptional customer service.
- Pioneered the strategic implementation of performance metrics, culminating in the successful finalization of over 40% of departmental cases, a testament to meticulous attention to detail.
- Positioned at the forefront of contact tracing and emergency response efforts during the pandemic, exemplifying proactive crisis management and resourceful decision-making.

Indeed   **Austin, TX, USA**
Data Research Analyst   *July 2018 - December 2019*
- Orchestrated the orchestration of automated data workflows, empowering cross-functional teams with the agility to make data-informed decisions and accelerating operational efficacy.
- Forged collaborative partnerships with sales, client success, and engineering units, facilitating the seamless exchange of insights, and maximizing data-driven strategies.
- Conceived, executed, and supervised the systematic collection, validation, and integration of data, channeling a relentless pursuit of excellence to drive continuous program enhancement.

EDUCATION

Northeastern University
Bachelor of Science (BS), Behavioral Neuroscience (2012) | **Certifications:** Data Analytics | Thinkful (2021)

PROJECTS & OUTSIDE EXPERIENCE

Programming Analysis Project   **Norcross, GA, USA**
Data Analyst   *April 2023 - Present*
- Programming (Python) is used for deeper analysis and comparisons of multiple files on a project. Classes and Decorators.

Data Science Analysis Project   **Remote, USA**
Data Analyst   *November 2021 - December 2021*
- Data analysis tools (Python) were utilized in understanding the relationships among contributing factors for Data Scientists' annual salaries. Pandas, Seaborn.

SKILLS & INTERESTS

Skills: AWS, Bash, Confluence, Customer Service, Data Analysis, Data Science, Data Structures & Algorithms, Docker, GitHub, Jenkins, JIRA, Jupyter, HTML/CSS, Airflow, PowerShell, Linux/Unix, R, MySQL, NumPy, Pandas, Postgres, CRM: Salesforce, SQL, Tableau, Python, Operations Research, PowerPoint/Keynote/Slides, Word/Pages/Docs, Excel/Numbers/Sheets, Quality Assurance (QA), Software Testing

Interests: Artificial Intelligence, Test Driven Development, Quality Assurance, Data Analytics, Full-Stack Engineering, Data Science, Statistics, Problem-Solving, Development, Machine Learning