

# **Terms and Conditions**

## **Acceptance of Terms**

By using our missed call text back service (the "Service"), you agree to be bound by these Terms and Conditions. If you do not agree to these terms, please do not use the Service.

## **Description of Service**

Our Service provides automated text message responses when you place a call to our designated phone number. The Service is designed to facilitate communication and provide information about our business.

## **Use of Service**

### **Eligibility**

You must be at least 13 years of age to use this Service. By using the Service, you represent that you meet this age requirement.

### **Acceptable Use**

You agree to use the Service only for lawful purposes and in accordance with these Terms. You agree not to:

- Use the Service in any way that violates applicable laws or regulations
- Send spam, harassment, or abusive messages
- Attempt to interfere with or disrupt the Service
- Use automated systems to access the Service without authorization
- Impersonate any person or entity

## **SMS/Text Messaging Terms**

### **Consent to Receive Messages**

By calling our Service number, you consent to receive automated text messages from us at the phone number you provide. These messages may include:

- Automated responses to your missed call
- Information about our services
- Customer service communications

### **Message Frequency**

Message frequency varies based on your interaction with the Service.

## **Opt-Out**

You can opt out of receiving text messages at any time by:

- Replying STOP to any message you receive
- Contacting us to request removal from our messaging list

After opting out, you will receive one final confirmation message, and then no further messages unless you re-initiate contact.

## **Help**

For assistance, reply HELP to any message or contact us through the methods provided in our communications.

## **Message and Data Rates**

Message and data rates may apply based on your mobile carrier's plan. Please contact your carrier for details about your messaging plan.

## **Carrier Liability**

Mobile carriers are not liable for delayed or undelivered messages.

## **User Responsibilities**

You are responsible for:

- Providing accurate phone number information
- Maintaining the security of your mobile device
- All charges associated with text messaging on your mobile plan
- Notifying us if your phone number changes

## **Service Availability**

We strive to provide reliable Service, but we do not guarantee that the Service will be uninterrupted, timely, secure, or error-free. We reserve the right to:

- Modify or discontinue the Service at any time
- Refuse service to anyone for any reason
- Change these Terms at any time

## **Limitations of Liability**

To the maximum extent permitted by law:

- The Service is provided "as is" without warranties of any kind
- We are not liable for any indirect, incidental, or consequential damages arising from your use of the Service
- We are not responsible for delays, failures, or errors in message delivery caused by your mobile carrier or other third parties

## **Indemnification**

You agree to indemnify and hold us harmless from any claims, damages, losses, or expenses (including legal fees) arising from your use of the Service or violation of these Terms.

## **Privacy**

Your use of the Service is also governed by our Privacy Policy. Please review our Privacy Policy to understand how we collect, use, and protect your information.

## **Termination**

We may terminate or suspend your access to the Service immediately, without prior notice, if you breach these Terms. Upon termination, your right to use the Service will immediately cease.

## **Dispute Resolution**

These Terms shall be governed by and construed in accordance with the laws of the jurisdiction in which we operate, without regard to conflict of law principles.

## **Severability**

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.

## **Changes to Terms**

We reserve the right to modify these Terms at any time. Changes will be effective when posted. Your continued use of the Service after changes are posted constitutes acceptance of the modified Terms.

## **Entire Agreement**

These Terms, together with our Privacy Policy, constitute the entire agreement between you and us regarding the Service.

## **Contact**

If you have questions about these Terms, please contact us through the information provided in our Service communications.

