Aspen Readme

April 23, 2007

1 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

A trademark symbol (®, TM, etc.) denotes a Novell trademark; an asterisk (*) denotes a third-party trademark

2 Legal Notices

Novell, Inc. makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc. makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export, or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. Please refer to the Novell International Trade Services Web page (http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright \bigcirc 2007 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc. has intellectual property rights relating to technology embodied in the product that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed on the Novell Legal Patents Web page (http://www.novell.com/company/legal/patents/) and one or more additional patents or pending patent applications in the U.S. and in other countries.

For Novell trademarks, see the Novell Trademark and Service Mark list (http://www.novell.com/company/legal/trademarks/tmlist.html).

All third-party trademarks are the property of their respective owners.

3 Release Notes

This is an alpha release of the product. There are incomplete features, UI styling, and documentation.

- 1. Presence is not available unless you have access to an existing SiteScape Zon server. The ICEcorps Zon software is not included with this alpha release.
- 2. Drag and Drop/Copy and Paste Applet For the FireFox 1.5.0.4 browser on SUSE Linux using JRE Version 1.4.x, the Drag and Drop of files to the applet does not work. The work around for this is to use the Copy and Paste functionality. To get both "Drag and Drop" as well as "Copy and Paste" to work, you must use JRE version 1.5.x with your browser.

The term "Aspen" is used in this document as the product name for the current alpha version. The actual product name for release is "ICEcorps."

4 Installing & Configuring Aspen

The following sections cover how to initially install and configure Aspen*:

- 1. Section 4.1, "Prerequisites," on page 3
- 2. Section 4.2, "Steps for Installing Aspen," on page 3
- 3. Section 4.3, "Database Planning," on page 3
- 4. Section 4.4, "File System Planning," on page 4
- 5. Section 4.5, "Editing the Installer (.xml) File," on page 5
- 6. Section 4.6, "Run the Installer: Sample Installer Sequence," on page 8
- 7. Section 4.7, "Starting and Stopping Aspen," on page 9
- 8. Section 4.8, "Initial Logon," on page 10
- 9. Section 4.9, "Adding Users," on page 10
- 10. Section 4.10, "Mail Setup," on page 12
- 11. Section 4.11, "Memory Guidelines," on page 13
- 12. Section 4.12, "Document Support," on page 14

4.1 Prerequisites

You need a few things before you install Aspen:

- 1. A good, solid computer with lots of memory.
- 2. JDK 1.5 installed. (Preferably a relatively recent vintage)
- 3. A database:
 - MySQL 5 for Linux or Windows
 - SQLserver for Windows

Required RAM:

2 GB minimum.

NOTE: You may potentially run with less RAM for specific development and testing configurations without simultaneous users, lots of database traffic, etc.

How much disk do you need?

This depends on how much data you plan to put into the system.

The software takes about 250 MB.

4.2 Steps for Installing Aspen

The following sequence shows the steps you want to follow to install Aspen:

- 1 Install JDK
- 2 Install and Configure the Database
- **3** Download the appropriate Aspen kit
- 4 Edit the installer.xml file (see Section 4.5, "Editing the Installer (.xml) File," on page 5)
- **5** Run the installer (on Linux, do a chmod +x installer.linux to make the installer executable)
- 6 Starting and Stopping Aspen
- 7 Initial Login
- **8** Adding Users

4.3 Database Planning

Aspen (and LifeRay) uses a separate, dedicated, database within your database server.

A set of SQL configuration scripts are used to initialize the database (creating the necessary tables, etc.).

Aspen's default database is MySQL. It also supports SQLserver on Windows. (It will support Oracle.)

Aspen's database requirements are relatively modest. The bulk of the data uploaded to Aspen is stored in a file repository (see File System Planning) - the database is primarily used for storing metadata and descriptive text.

Because the amount of data stored in the database is highly sensitive to the usage patterns of Aspen (which are highly variable) there is no reliable formula for determining disk space usage, but the following can be used as a guideline:

- numberAttachments x averageAttachmentSize = totalAttachmentSpace
- totalAttachmentSpace * .04 = sqlDataSpace
- sqlDataSpace x 5 = sqlStorageSapce

MySQL

- MySQL 5 is required
- Specify root for the administrator password (or make commensurate changes in the Aspen installer.xml file)
- Set the default character set to UTF-8 by selecting "Best support for Multilingualism"

Microsoft SQLserver

- You can use SQLserver 2000 or SQLserver 2005
- Make sure to select SQL Server and Windows for authentication (the default is Windows only)
- Set the administrator password to "sa" (or make commensurate changes in the Aspen installer.xml file)

4.4 File System Planning

Aspen software and configuration files are stored in a tree shared with LifeRay, Tomcat, etc. There are some temporary files also located here, but mainly locks, etc.

Aspen data is stored in the database (see Database Planning) and on the file system. The file system usage is divided up into several functional areas:

- filerepository This is where all attachment files are located, so it tends to be a large consumer of disk space. The tree is roughly organized by zone, binder (folder/workspace), and entry.
- archiveStore Only activated in the Enterprise version of Aspen, this is where previous versions of files are stored. The files are stored here to meet compliance and archival goals.
- cachefilestore This tree holds information derived from the attachments, such as
 thumbnails, scaled images, text, and HTML renderings. Depending on the nature of the
 attachments this tree consumes somewhat less space than the file repository (but it can,
 conceivably, store more).
- lucene This tree holds the search index for the data. It tends to be a fraction of the space consumed by the file repository, but it is also sensitive to the type of information stored.
- Other trees These are other trees that are not configurable and typically consume a small amount of space (relatively speaking).
 - rss Caches of RSS feeds for folders
 - temp Temporary files
 - definitions Custom definitions are stored here

4.5 Editing the Installer (.xml) File

The installer.xml file provides the Aspen installer with detailed configuration information regarding network, memory, database, file system, e-mail, presence, and other settings. Edit this file with your specific data. An example installer.xml file is shown below:

```
<!--
<!--
               Aspen Installation Configuration File
                                                                -->
<!--
                                                                -->
<AspenConfig>
   <!--
                                                                    -->
    <!--
                           Network Settings
                                                                    -->
    <!--
                                                                    -->
    <!-- The host name or IP address of the server must be
                                                                  -->
    <!-- specified here. The default, localhost, is only
                                                                  -->
    <!-- appropriate for test configurations with no remote
                                                                  -->
    <!-- access.
                                                                    -->
    <!--
                                                                    -->
    <Network>
        <host name="myhost" port="8080" />
        <WebServices endpoint="http://myhost:8080" />
    </Network>
    <!--
                                                                    -->
    <!--
                                                                    -->
                      Memory (RAM) Settings
    <!--
                                                                    -->
    <!-- Aspen requires a minimum of 512m to operate.
                                                                   -->
    <!-- 1g is recommended for basic production.
                                                                   -->
    <!-- More is better.
                                                                    -->
    <!--
    <Memory>
        <JavaVirtualMachine mx="1g" />
    </Memory>
    <!--
                                                                    -->
    <!--
                      File System Configuration
                                                                    -->
    <!--
                                                                    -->
    <FileSystem configName="basic">
      <!-- The basic configuration only requires that you -->
      <!-- specify a root directory for the data and
                                                            -->
      <!-- we'll take care of the rest.
      <Config id="basic">
        <RootDirectory path="/home/aspendata" />
      </Config>
      <!-- The advanced configuration requires that you
                                                            -->
      <!-- specify individual directory locations.
                                                            -->
      <Config id="advanced">
        <RootDirectory path="/home/aspendata" />
        <FileRepositories />
        <ArchiveStore />
        <CacheStore
                        />
        <LuceneIndex
        <Other
                        />
      </Config>
    </FileSystem>
    <!--
                                                                    -->
```

```
<!--
                                                                    -->
                      Database Configuration
    <!--
                                                                    -->
    <!-- Modify the configName to your desired configuration.
                                                                   -->
   <!-- Change the Resources for the configuration if needed
                                                                  -->
    <!-- (the defaults are pretty good)
    <Database configName="MySQL Default">
        <Config id="MySQL Default" type="MySql">
            <Resource for="liferay"</pre>
                driverClassName="com.mysql.jdbc.Driver"
                url="jdbc:mysql://localhost:3306/
lportal?useUnicode=true& characterEncoding=UTF-8"
                username="root"
                password="root"
            />
            <Resource for="aspen"</pre>
                driverClassName="com.mysql.jdbc.Driver"
                url="jdbc:mysql://localhost:3306/
sitescape?useUnicode=true&characterEncoding=UTF-8"
                username="root"
                password="root"
            />
        </Config>
        <Config id="SQLServer Default" type="SQLserver">
            <Resource for="liferay"</pre>
                driverClassName="net.sourceforge.jtds.jdbc.Driver"
                url="jdbc:jtds:sqlserver://localhost/
lportal; SelectMethod=cursor"
                username="sa"
                password="sa"
             />
            <Resource for="aspen"
                driverClassName="net.sourceforge.jtds.jdbc.Driver"
                url="jdbc:jtds:sqlserver://localhost/
sitescape; SelectMethod=cursor"
                username="sa"
                password="sa"
             />
        </Config>
   </Database>
 <!--
 <!--
                   Email Configuration Settings
                                                                  -->
                                                                    -->
    <!-- Edit the Outbound and Inbound settings as required.
                                                                   -->
    <!--
    <!--
                                                                     -->
    <!-- For inbound mail (postings) you need to specify either -->
    <!-- pop3 or imap, and fill out the settings for which one -->
   <!-- you choose.
                                                                     -->
    <!--
                                                                    -->
    <EmailSettings>
        <Outbound>
            <Resource
                mail.smtp.host="mailhost.yourcompany.com"
                mail.smtp.user="aspen@yourcompany.com."
```

```
mail.smtp.password=""
                mail.smtp.auth="false"
                mail.smtp.port="25"
            />
         </Outbound>
        <Inbound>
            <Resource
                mail.store.protocol="pop3"
                mail.pop3.host="localhost"
                mail.pop3.auth="true"
                mail.pop3.user="popEmailUserId"
                mail.pop3.password="passwordHere"
                mail.pop3.port="110"
                mail.imap.host="localhost"
                mail.imap.auth="true"
                mail.imap.user="imapEmailUserId"
                mail.imap.password="passwordHere"
                mail.imap.port="143"
                mail.smtp.user="aspen@sitescape.com"
                mail.transport.protocol="smtp"
                mail.smtp.host="localhost"
                mail.smtp.port="25"
            />
        </Inbound>
    </EmailSettings>
    < ! --
                                                                     -->
    <!--
                      Presence Configuration Settings
                                                                     -->
    <!--
                                                                     -->
    <Presence>
        <Resource
            presence.service.enable="false"
           presence.service.jabber.server="zon-server.yourcompany.com"
            presence.broker.admin.id="admin"
            presence.broker.admin.passwd="admin"
            presence.broker.jabber.domain="newzon"
            presence.broker.default.community.id="yourcommunity"
            presence.broker.zon.url="http://zon-
server.yourcompany.com:8000/imidio api/"
    </Presence>
    <!--
                        Custom Configuration Settings
    <!--
                                                                     -->
    <!-- Custom properties set here will be placed in the
                                                                   -->
    <!-- ssf-ext.properties file.
                                                                     -->
                                                                     -->
    <!--
    <CustomProperties>
        <Resource
        />
    </CustomProperties>
</AspenConfig>
```

4.6 Run the Installer: Sample Installer Sequence

```
Aspen Installer 0.1.0
Installing this software requires agreement to the terms and
conditions set forth in the:
SiteScape End User License Agreement for Beta Software
You can review this agreement again at the download site.
Note: You must answer "YES" to install the software.
Have you read and agree with the license? : yes
JAVA HOME is set to: C:\Program Files\Java\jdk1.5.0 11
Creating installer working directory: C:/aspen/temp-installer
Enter the type of installation:
  1. Aspen Enterprise 0.1.0 with Liferay/Tomcat - FULL INSTALL
  2. Aspen Enterprise 0.1.0 with Liferay/Tomcat - UPDATE
  3. Aspen Lucene Server (Not Available)
  4. Apply settings only (Use with care)
Installation type [1]: 1
We have to install the software into a dedicated directory
Install directory: [C:/aspen-team-0.1.0]:
   Directory C:/aspen-team-0.1.0 does not exist. Creating...
Copying deployment kits to work directory...
   (this takes about a minute)
   ... done
Ready to apply kits to the installation directory
Enter Y to install, enter N to cancel installation [Y]:
Installing Aspen (LifeRay/Tomcat) ... (this will take a minute or so)
Installing Aspen converters ...
   ... done
Applying installation settings...
   Loading installer.xml...
   Loading current configuration files...
   Database settings...
      using database configuration: SQLServer Default
      Database type is: SQLServer
   File system settings...
      using configuration: basic
   File system root path: C:/aspendata
   Email settings...
   Network settings...
   Custom settings...
   Startup files...
   Writing all settings...
   Settings applied.
New installation selected. Getting database creation scripts....
   Creating Liferay database for SQLServer ...
osql -U sa -P Born2test -i C:/aspen/temp-installer/liferay/create/
create-sql-server.sql
   Creating Aspen database for SQLServer ...
osql -U sa -P Born2test -i C:/aspen/temp-installer/aspen/create/
create-database-sqlserver.sql
   Databases created.
Installation completed.
You can startup Aspen/Liferay by running the startup script
in: C:/aspen-team-0.1.0/liferay-portal-tomcat-jdk5-4.1.2/bin
```

4.7 Starting and Stopping Aspen

Starting Aspen

On Windows:

/yourinstall/liferay-portal-tomcat-jdk5-4.1.2/bin/startup.bat

On Linux:

/yourinstall/liferay-portal-tomcat-jdk5-4.1.2/bin/startup.sh

NOTE: While this is dependent on your system configuration, it can take upwards of 60 seconds before Aspen/Liferay starts accepting web transactions. Initial transactions also tend to be slower as various caches load into RAM. These delays are amplified somewhat when working with a new installation or updated software as the JSPs are recompiled as they are referenced.

Log Files / Monitoring

On Windows:

A Tomcat window appears when you issue the startup.bat command. Messages (good and bad) appear here.

On Linux:

Unlike Windows, the Tomcat process starts as a background process and no window appears. To monitor the messages in real time:

```
tail -f /yourinstall/liferay-portal-tomcat-jdk5-4.1.2/logs/
catalina.out
```

Stopping Aspen

On Windows:

/yourinstall/liferay-portal-tomcat-jdk5-4.1.2/bin/shutdown.bat

On Linux:

/yourinstall/liferay-portal-tomcat-jdk5-4.1.2/bin/shutdown.sh

4.8 Initial Logon

After installing Aspen/Liferay you need to log in. Liferay predefines a number of accounts, including a system administrator account.

- 1. Access your installation via the following URL: http://yourhost.name.here:8080
- 2. At the login screen enter: liferay.com.1
- 3. Enter the following Password: test
 - This brings up the initial LifeRay portal window. There are no Aspen portlets predefined for the system administrator account.
- 4. Click on the "Add Content" link in the upper-right-hand corner. This brings up a panel of portlets along the left-hand margin. Expand the "ICEcorps" section and add the following portlets:
 - ICEcorps Administration
 - ICEcorps Navigator

The portlets are placed in the narrow column on the left side. For each of the two Aspen portlets mouse down on the title and drag them over the right-hand column above the other portlets. They move to fill the column. Click on the links to initialize the portlets.

4.9 Adding Users

As this is a teaming product, you probably want to add some people besides yourself.

There are two methods of managing users:

- 1. Basic User Management create and manage individual accounts manually
- 2. LDAP/eDirectory synchronize user account management to a corporate directory

Regardless of which method you choose it is important to realize that because Aspen is embedded within a portal, a portion of user management is delegated to the portal. For example, the portal is responsible for all user authentications.

Basic User Management

This capability comes "out of the box" with the product - no additional setup is required. Using the Liferay "*Enterprise Admin*" portlet, click on the *Users* tab. (Note: Liferay has two portlets, "*Enterprise Admin*" and "*Admin*." Both have "*Users*" tabs, but they do very different

things. Make sure you are using the correct portlet.) This brings up a list of current Liferay accounts. You can refer to the Liferay documentation for more advanced management, but the basic steps needed are:

- 1. Click Add.
- 2. Fill in the First, Last Name, assign a User ID, and specify the e-mail address.
- 3. Click Save.
- 4. Liferay shows an extended form.
- 5. In the second section you can set the timezone and portal window size. While Aspen can operate in an 800x600 pixel window, we recommend the 1024x768 or Full Screen option.
- 6. Click Save.
- 7. Click on the *Password* tab.
- 8. Type in the password.
- 9. Click Save.

The account is now created and ready for use. The user does appear in Aspen until they log in. The first time the user logs in, Aspen creates their user workspace, including a blog, calendar, and file area.

User Management with LDAP/eDirectory

If you want to use a corporate directory as the master reference for user accounts you need to configure both Liferay and Aspen in a similar manner. Aspen's LDAP configuration pages are designed to look and work in a similar fashion to Liferay, easing this task significantly. You can refer to the Liferay documentation for more detailed information, but the basic steps needed are:

- 1. Using the Liferay "Admin" portlet, click on the *Users* tab. (Note: Liferay has two portlets, "Enterprise Admin" and "Admin". Both have "Users" tabs, but they do very different things. Make sure you are using the correct portlet.)
- 2. Click on the Authentication tab.
- 3. Click on the LDAP tab.
- 4. Fill out the form with the values needed to map to your corporate directory.
- 5. Click Save.
- 6. Using the ICEcorps Administration portlet, click on "Configure LDAP."
- 7. Fill out the form using the corresponding values that were used to configure Liferay. (See below for details on this form).
- 8. Click Apply.

The Aspen LDAP Configuration Form

This form is similar to the Liferay form but includes additional information on scheduling synchronization of all users and, optionally, groups.

Connection settings:

- URL: ldap://host:port/dc=foo,dc=bare.g.,ldap://192.168.3.3:389/dc=sleepy,dc=com
- Principal: LDAP principal to authenticate access with
 - e.g., cn=admin, o=itdepartment
- Credentials: Above principal's password or authenticating token

Users settings:

- Ldap attribute that identifies the user
 - e.g, uid
- Attribute mapping This is how you map the LDAP attribute names of the user record to the Aspen internal identifiers. Syntax is: aspenId=ldapAttName
 - e.g, lastName=sn
 - e.g., name=uid
 - AspenIds: lastName, firstName, name, description, email, Address, phone
- Select "Synchronize user profiles" (recommended)
- Select "Register LDAP user profiles automaticially" (recommended)
- Select others as appropriate

Groups settings:

- Register LDAP group profiles automatically (recommended)
- Synchronize group membership (recommended)

4.10 Mail Setup

Aspen e-mail integration is divided into two primary functions:

- 1. Notification e-mail messages generated by Aspen to inform people of events (e.g., new entries, changes) occurring within Aspen.
- 2. Posting the processing of e-mail messages sent to Aspen with the intent of having the e-mail content added to a particular folder (as a new entry or reply).

System Configuration

As part of installing and configuring Aspen, the system administrator must supply information related to the address and access to the mail system. E-mail integration is not required and the level of integration is configurable.

The installer.xml file contains sections on e-mail configuration for both notification (Outbound) and posting (Inbound).

Outbound configuration requires the basic information for generating SMTP mail messages: server, port, and optional authentication information.

Aspen posting works by the system accessing a single e-mail account (sometimes referred to as the "posting account"). Using your e-mail system, multiple e-mail addresses (aliases) can be mapped to this account. Aspen periodically reads e-mail sent to this account and apply the messages to individual folders (more on this below).

Create the account using your normal e-mail system management tools. You can configure the posting account to use either POP3 or IMAP. Aspen needs a host, port, e-mail account id and password for the posting feature to work.

Setting up Incoming Mail schedule

In the *ICEcorps Administration* portlet, click on the "Configure site incoming email schedule" link. This brings up a form that instructs Aspen how when to check the posting e-mail account. You may choose to poll at specific times during the day or at some regular frequency.

The right-hand side of the setup page lists any aliases and the folder that is using that alias. You set up the alias address to folder mapping within the folders themselves (see next section).

Associating an E-mail Address with a Folder

If you enable incoming e-mail the final step that you need to take is to associate a particular e-mail alias address with a folder. When this is done, e-mail sent to that address is "read" by the folder and turned into entries (or replies).

- 1. Navigate to the folder you want to receive e-mail and click on the "Manage this folder" menu item, then select "Email settings".
- 2. Enter the e-mail alias address you want to associate with this folder. Click on the *Apply* button to save the address.

You can optionally set up the notification schedule for this folder at the same time (see next section).

Establishing a Notification Schedule for a Folder

You can configure each folder to send out e-mail messages highlighting activity within the folder.

- 1. Navigate to the folder you want to receive e-mail and click on the "Manage this folder" menu item, then select "Email settings".
- 2. Enable outgoing mail and select the type of schedule you want for notification. You can configure the schedule for specific times of the day or a regular frequency. You also need to specify who is to receive the e-mail. This can be a combination of users, groups, and arbitrary e-mail addresses.
- 3. Click the *Apply* button to save the schedule.

4.11 Memory Guidelines

Java virtual machine uses a memory pool that is configurable at startup time. (You can see catalina.bat/.sh for all of Tomcat's startup options).

Memory settings are defined in the installer.xml file. The default configuration assumes 1GB is available for the Java virtual machine.

Virtual memory configurations in excess of 2GB for large production environments are common, therefore 64-bit server systems are recommended.

LifeRay has its own (non-trivial) memory pools that needs to be factored in when determining overall memory demands. These are not accounted for in great detail here.

Aspen memory usage factors:

- 1. Number of sessions (users logged in)
- 2. Number of active/concurrent sessions
- 3. Hibernate cache (database)
- 4. Lucene cache

The largest and most important of these are the Hibernate and Lucene caches.

Hibernate Cache

Hibernate is a software framework that manages the mapping between Java objects and relational databases. Consequently, it has a sophisticated cache system that works on top of any database caching mechanisms.

By default Aspen uses the ehcache plug-in, which is a non-clustering cache manager. Fine tuning of the Hibernate cache is done through ehcache.xml.

Lucene Cache

Lucene has a number of tuning parameters. At this time, we have not done any work with them.

4.12 Document Support

When a file is uploaded into Aspen it is processed in a number of ways:

- 1. Textual content is extracted and sent to the search engine. For some file types (e.g., word processing documents) the textual content is obvious. For others, such as graphics files, there may be little or no textual content beyond basic metadata.
- 2. If possible, a thumbnail (and scaled image somewhat larger than a thumbnail) of the file is created. The thumbnail of a multi-page document shows the first page.
- 3. If possible, an browser-only renderable (HTML) version of the file is created. This allows people who do not have the ability to open the file with its native application to get an idea of what is in the file. The rendering is on a "best effort" basis and the level of detail and fidelity of the rendering varies greatly.

The Open and Enterprise versions of Aspen vary greatly in their ability to perform the above tasks.

The Open version uses OpenOffice to provide access to common Microsoft and OpenOffice document formats, and that is about it.

The Enterprise version uses a licensed technology from the Stellent* company (now part of Oracle*) which provides processing capabilities to a wide spectrum of file types (over 200).

Editing Support

There are two ways of editing files stored in Aspen:

- 1. Download the file to your desktop. Edit the file. Upload the file to the entry (as an attachment). A new version of the attachment is created reflecting your changes. It is possible to manually "lock" the entry if you want to prevent other people from modifying any of the attached files.
- 2. Certain file types provide an [Edit] button which allows for "edit in place". When available, clicking on the [Edit] button will launch a small Java applet which, in turn, launches the associated edit program for the file. The program accesses the file stored in Aspen through WebDAV and is subject to the individual file locking protocols that WebDAV provides. Saving the file (or exiting the application) creates a new version of the attachment no interaction with the browser is needed.

Because the "edit in place" option requires the WebDAV URL support by the application, which is not universally supported by the operating systems, Aspen must be configured to know which applications are "WebDAV-aware".

The following table (still very much a work in progress) shows the planned default configuration of file/document support in Aspen.

Ext			HTML	View	Thuml	onails	Application		Edit via	Search	
doc MS Excel ? X x winword ooffice X X X x x X x x X x x X x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x x </th <th>Ext</th> <th>Description</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Ext	Description									
ppt MS Powerpoint ? X X powerpnt codfice X X X ods OO Calc X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	doc	•					winword			-	
ods OO Calc X X X soffice coffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	xls	MS Excel	?	Χ		Χ	excel	ooffice	X	X	X
odg OO Draw X X Soffice ooffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	ppt	MS Powerpoint	?	Χ		Χ	powerpnt	ooffice	X	Χ	Χ
odp OO Impress X X X Soffice ooffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X <td>ods</td> <td>OO Calc</td> <td>Χ</td> <td>X</td> <td></td> <td>Χ</td> <td>soffice</td> <td>ooffice</td> <td>X</td> <td>X</td> <td>X</td>	ods	OO Calc	Χ	X		Χ	soffice	ooffice	X	X	X
odf OO Math X X X Soffice ooffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	odg	OO Draw		Χ		Χ	soffice	ooffice	X	X	X
odt OO Writer X X X soffice ooffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	odp	OO Impress					soffice				
sxw OO Text ? X x soffice X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	odf										
docx MS Word 2007 X X winword ? W X xlsx MS Excel 2007 X X excel ? W X X xscel ? W X X X xscel ? W X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	odt	OO Writer					soffice	ooffice			
xlsx MS Excel 2007 X X excel ? W X pptx MS Powerpoint 2007 X X powerpnt ? W X 123 Lotus 1-2-3 X X X X X avi Windows Multimedia X X X X X bmp Bitmap Graphic X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	SXW		?					ooffice	X	X	
pptx MS Powerpoint 2007 X X powerpnt ? W X 123 Lotus 1-2-3 X X X X X avi Windows Multimedia X X X X X X bmp Bitmap Graphic X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X	docx										
123 Lotus 1-2-3 X X avi Windows Multimedia X X bmp Bitmap Graphic X X cdr Corel Draw X X cgm Computer Graphics Metafile X X dsf Micrographix Designer X X dwg AutoCAD Dexchange Format X X dwf AutoCAD Exchange Format X X gif Graphics ? X hpg HP Graphics Language X X v X X X htm HTML X X htm HTML X X htm HTML X X lwp Lotus WordPro X X wov QuickTime Movie X X mov QuickTime Movie X X mpp Movie X X pp MS Project X											
avi Windows Multimedia X X bmp Bitmap Graphic X X cdr Corel Draw X X cgm Computer Graphics Metafile X X dsf Micrographix Designer X X dwg AutoCAD Drawing Format X X dxf AutoCAD Exchange Format X X dxf Graphics ? X hpgl HP Graphics Language X X htm HTML X X htm HTML X X htm HTML X X htm Lotus WordPro X X wb Movie X <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>powerpnt</td> <td>?</td> <td>W</td> <td></td> <td></td>							powerpnt	?	W		
bmp Bitmap Graphic X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X											
cdr Corel Draw X X cgm Computer Graphics Metafile X X dsf Micrographix Designer X X dwg AutoCAD Drawing Format X X dxf AutoCAD Exchange Format X X dxf Graphics ? X hpg HP Graphics Language X X htm HTML X X htm Lotts WordPro X X w QuickTime Movie X X mpg Movie X X pp											
cgm Computer Graphics Metafile X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X											
dsf Micrographix Designer X X dwg AutoCAD Drawing Format X X dxf AutoCAD Exchange Format X X gif Graphics ? X hpgl HP Graphics Language X X htm HTML X X html HTML X X html HTML X X html Lotus WordPro X X hwp Lotus WordPro X X mb MS Access X X x X X X mpo Movie X X mpa Movie X X x X X X pg Ms Powerpoint X X <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>											
dwg AutoČAD Drawing Format X X dxf AutoCAD Exchange Format X X gif Graphics ? X hpgl HP Graphics Language X X htm HTML X X khtm HTML X X khtm HTML X X khtm HTML X X kmp Graphics X X kmp Lotus Worksheet X X kmp Movie X X kmp Movie X X kmp Movie X X kmp Movie X X kmp Moverpolet	-	·									
dxf AutoCAD Exchange Format X X gif Graphics ? X hpgl HP Graphics Language X X htm HTML X X html HTML X X html HTML X X ipg Graphics X X lwp Lotus WordPro X X mb MS Access X X mov QuickTime Movie X X mp3 Audio X X mp4 Movie X X mp5 Movie X X mp6 Movie X X pp7 MS Project X X pp8 MS Project X X pp9 MS Powerpoint X X pp8 Postscript X X ps Postscript X X ps <		• . •									
gif Graphics hpgl HP Graphics Language HTML HTML X X X X Iwp Lotus WordPro X X X X Mov QuickTime Movie X X X X Mpg Movie MS Access MS Project MS Project MS Project MS Postscript MS Postscript MS Postscript MS Postscript X X X X X X X X X X X X X X X X X X X	-	S S									
hpgl HP Graphics Language X X X X htm HTML X X X X X X X X X X X X X X X X X X X		_		Х	_						
htm HTML X X html HTML X X jpg Graphics X X lwp Lotus WordPro X X mdb MS Access X X mov QuickTime Movie X X mp3 Audio X X mp4 Movie X X mp5 Movie X X mp6 Movie X X mp7 MS Project X X pd Adobe Portable Document X X pm6 Graphics ? X pm7 Graphics ? X pm8 Powerpoint X X X pm8 Powerpoint X X X pm9 MS Powerpoint X X X pm9 Postscript X X X pm8 Powerpoint X <td>-</td> <td>•</td> <td></td> <td></td> <td>?</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	-	•			?						
html HTML X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X </td <td></td>											
jpg Graphics X X X											
Iwp Lotus WordPro X X mdb MS Access X X mov QuickTime Movie X X mp3 Audio X X mpe Movie X X mpp MS Project X X pdf Adobe Portable Document X X png Graphics ? X pps MS Powerpoint X X X ps Postscript X X X ps Postscript X X X ps Postscript X X X psd Adobe Photoshop X X X qt QuickTime Movie X X X rf Rich Text Format X X X tif Graphics X X X tt Text X X X tf Graphics				Х	.,						
mdb MS Access X X mov QuickTime Movie X X mp3 Audio X X mpeg Movie X X mpg Movie X X mpp MS Project X X pdf Adobe Portable Document X X png Graphics ? X pps MS Powerpoint X X X ps Postscript X X X psd Adobe Photoshop X X X qt QuickTime Movie X X X rm Real Movie X X X rff Rich Text Format X X X tiff Graphics X X X txt Text X X X xtff Graphics X X X xtff Graphics		•			Х						
mov QuickTime Movie X X mp3 Audio X X mpeg Movie X X mpg Movie X X mpp MS Project X X pdf Adobe Portable Document X X pg Graphics ? X ps MS Powerpoint X X ps Postscript X X psd Adobe Photoshop X X qt QuickTime Movie X X rm Real Movie X X rtf Rich Text Format X X xtf Graphics X X xtf Graphics X X xtt Text X X xtt X X X xtf Graphics X X xtt X X X xttf G	•										
mp3 Audio											
mpeg Movie X X X mpg Movie X X X X mpg Movie X X X X X X X X X X X X X X X X X X X											
mpg Movie X X X X X X X X X X X X X X X X X X X	-										
mpp MS Project X X X X X X X X X X X X X X X X X X X											
pdf Adobe Portable Document											
png Graphics ? X pps MS Powerpoint X X X ps Postscript X X psd Adobe Photoshop X X qt QuickTime Movie X X rm Real Movie X X rtf Rich Text Format X X tiff Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X wxv Windows Wave Audio X X wk1 Lotus Worksheet X X X											
pps MS Powerpoint X X X powerpnt ? X X psd Adobe Photoshop X X X X qt QuickTime Movie X X X X rm Real Movie X X X X rtf Rich Text Format X X X X tiff Graphics X X X X X X X X X X X X X X X X X X X	•			^	2						
ps Postscript X X psd Adobe Photoshop X X qt QuickTime Movie X X rm Real Movie X X rtf Rich Text Format X X tif Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X Y wav Windows Wave Audio X X X wk1 Lotus Worksheet X X X		-		~	f		nowornnt		2		
psd Adobe Photoshop X X qt QuickTime Movie X X rm Real Movie X X rtf Rich Text Format X X tif Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X wav Windows Wave Audio X X wk1 Lotus Worksheet X X		· · · · · · · · · · · · · · · · · · ·					powerprit		ŗ		
qt QuickTime Movie X X rm Real Movie X X rtf Rich Text Format X X tif Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X wav Windows Wave Audio X X wk1 Lotus Worksheet X X	• .										
rm Real Movie X X rtf Rich Text Format X X tif Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X wav Windows Wave Audio X X wk1 Lotus Worksheet X X											
rtf Rich Text Format X X tif Graphics X X tiff Graphics X X txt Text X X vsd MS Visio X X wav Windows Wave Audio X X wk1 Lotus Worksheet X X											
tif Graphics X X X X X X X X X X X X X X X X X X X											
tiff Graphics X X txt Text X X vsd MS Visio X X ?? wav Windows Wave Audio X X X wk1 Lotus Worksheet X X X											
txt Text X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X X <td></td>											
vsd MS Visio X X ?? X wav Windows Wave Audio X X X wk1 Lotus Worksheet X X X										X	
wav Windows Wave Audio X X X X X X X X X X X X X X X X X X X							??		?	, ,	
wk1 Lotus Worksheet X X									-		
wk3 Lotus Worksheet X X X	wk3	Lotus Worksheet		Χ		Χ					Χ
wk4 Lotus Worksheet X X											
wpd WordPerfect X X											
xbm X-Windows Bitmap X X	-										
xml XML X X		•									
xpm X-Windows Pixmap X X	xpm	X-Windows Pixmap		X							
zip Compressed files (PKZIP) X X	zip	Compressed files (PKZIP)		X		Χ					Χ