

Critique of Group – 8 (Sombrero)

Basic Understanding about the Idea.

- Group 8 are developing a complain system that will be used within AIT such that user can make a complaints about anything in AIT from classrooms, dorms, streetlight and so on.
- Their main feature is complaints, but they also will have tag to these comments and also can flag them as well. Users can comment on their complaints via face book.
- Once a complaint is tagged it will send the email to respective manager of the tagged field.
- Images can also be posted while complaining.
- Anyone can view the complaints but users have to login to post complaints.

Is the proposed data model sufficient?

- Yes, their data model is sufficient for what they are trying to do but there are few redundant models which are not being used.
- They are using active admin for the admin part which seems very nice. However only few options work, but we were assured that it will all be done by the due date. Since it is just a complain system and that also within AIT, so having 11-12 tables makes it a little complex.

Check that their auth+auth system is reasonable.

- Yes, since they are using AIT username for login it is very convenient for their targeted users and we could not find any problems in it.

Look and feel.

- Look and feel is good but with the active admin part they have changed the theme completely which shouldn't be the case since it is still in the same website.
- I found the navigations quite simple and easy to use and understand.

Check that the user is able to do what he/she would like to do in the community.

- Yes, but it could have been much more. We talked with group members and they said that they will have tag feature such that, whenever a user posts one complain, they will be able to tag any department but that part was not functioning when we looked at their website. Also they will flag their post but that was also not working.
- Not to criticize too much but they don't have much time to finish their project. So our concern is that they should work faster and finish it on time. Only then they will be able to serve their targeted community. Now it's just a complain system where anyone can view anything.

Other comments

- They should add admin approval for, now anyone can post anything so lots of spam is possible.
- Also, in the admin part, whenever user views recent complains there is no link to go to that comment. This feature should be added to make it more user friendly.
- We also found the website's name *Sombrero* meaning '*type of wide-brimmed hat in Mexico*' didn't relate to what they were trying to do. But they said it's an alias name like planets and will change the name once the website is live.

Please take all the criticism in a positive way and don't be angry with us.

Critiqued by

Web Application Engineering - Group 6

st116388 - Manish Shakya

st116391 - Worapol Leerunyakul

st116596 - Benjamin Lissillour