

# **Micro Credit Defaulter Prediction**

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# **ACKNOWLEDGMENT**

We would like to express our deep and sincere gratitude to FlipRobo for giving us the opportunity to do this project. As a great bridge between academic and industry, this program educated us how to perform theoretical methodology in real life. We would like to express our sincere thankfulness to my mentor Khushboo Garg, As our academic mentor, Khushboo Garg supported and helped in this project.

#### INTRODUCTION

### **Problem Statement:**

A Microfinance Institution (MFI) is an organization that offers financial services to low income populations. MFS becomes very useful when targeting especially the unbanked poor families living in remote areas with not much sources of income. The Microfinance services (MFS) provided by MFI are Group Loans, Agricultural Loans, Individual Business Loans and so on.

Many microfinance institutions (MFI), experts and donors are supporting the idea of using mobile financial services (MFS) which they feel are more convenient and efficient, and cost saving, than the traditional high-touch model used since long for the purpose of delivering microfinance services. Though, the MFI industry is primarily focusing on low income families and are very useful in such areas, the implementation of MFS has been uneven with both significant challenges and successes.

Today, microfinance is widely accepted as a poverty-reduction tool, representing \$70 billion in outstanding loans and a global outreach of 200 million clients.

We are working with one such client that is in Telecom Industry. They are a fixed wireless telecommunications network provider. They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber.

They understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low income families and poor customers that can help them in the need of hour.

They are collaborating with an MFI to provide micro-credit on mobile balances to be paid back in 5 days. The Consumer is believed to be defaulter if he deviates from the path of paying back the loaned amount within the time duration of 5 days. For the loan amount of 5 (in Indonesian Rupiah), payback amount should be6(in Indonesian Rupiah), while, for the loan amount of 10(in Indonesian Rupiah), the payback amount should be 12(in Indonesian Rupiah).

The sample data is provided to us from our client database. It is hereby given to you for this exercise. In order to improve the selection of customers for the credit, the client wants some predictions that could help them in further investment and improvement in selection of customers.

#### **Exercise:**

Build a model which can be used to predict in terms of a probability for each loan transaction, whether the customer will be paying back the loaned amount within 5 days of insurance of loans. In this case, Label '1' indicates that the loan has been paid i.e. Non- defaulter, while, Label '0' indicates that the loan has not been paid i.e. defaulter.

#### **Business Goal:**

Using micro credit as a poverty-reduction tool, by focusing on providing their services and products to low income families and poor customers that can help them in the need of hour.

#### **Domain Understanding:**

The telecom sector continues to be at the epicenter for growth, innovation, and disruption for virtually any industry. Mobile devices and related broadband connectivity continue to be more and more embedded in the fabric of society today and they are key in driving the momentum around some key trends such as video streaming, Internet of Things (IoT), and mobile payments. Our client is also a telecom player. They are a fixed wireless telecommunications network provider. They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber.

They understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low income families and poor customers that can help them in the need of hour.

#### Literature:

- The main steps in our research were the following.
- Exploratory Data Analysis (EDA): By conducting explanatory data analysis, we obtain a better understanding of our data. This yields insights that can be helpful later when building a model, as well as insights that are independently interesting.
- Balancing Dataset: In order to balance the imbalance dataset, we use technique like SMOTE.
- **Modeling:** We apply Decision Tree , Logical Regression models for prediction of the micro credit defaulter prediction

# **Analytical Problem Framing**

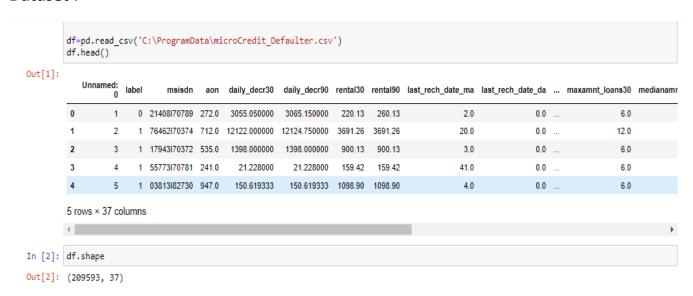
## • Mathematical/ Analytical Modeling of the Problem

Telecom Industry client is collaborating with an MFI to provide micro-credit on mobile balances to be paid back in 5 days.

Client is a fixed wireless telecommunications network provider. They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber.

They understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low income families and poor customers that can help them in the need of hour.

#### Dataset:

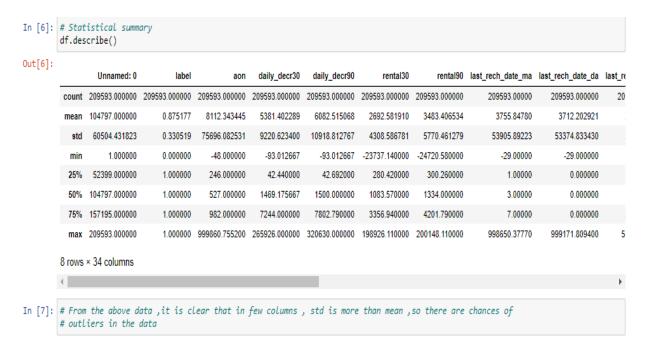


#### **EXPLORATORY DATA ANALYSIS**

• Data exploration is the first step in data analysis and typically involves summarizing the main characteristics of a data set, including its size, accuracy, initial patterns in the data and other attributes. It is commonly conducted by data analysts using visual analytics tools, but it can also be done in more advanced statistical software, Python. Before it can conduct analysis on data collected by multiple data sources and stored in data warehouses, an organization must know how many cases are in a data set, what variables are included, how many missing values there are and what general hypotheses the data is likely to support. An initial exploration of the data set can help answer these questions by familiarizing analysts with the data with which they are working.

```
In [4]: df.info()
                        <class 'pandas.core.frame.DataFrame'>
                        RangeIndex: 209593 entries, 0 to 209592
                        Data columns (total 37 columns):
                                   Column
                                                                                      Non-Null Count
                                                                                                                                  Dtype
                                                                                          -----
                                   Unnamed: 0
label
msisdn
                                                                                        209593 non-null int64
209593 non-null int64
                          0
                                                                                       209593 non-null object
                                                                                      209593 non-null float64
                                   aon
                                  aon 209593 non-null float64
daily_decr30 209593 non-null float64
daily_decr90 209593 non-null float64
rental30 209593 non-null float64
rental90 209593 non-null float64
                          4
                          5
                                                                                       209593 non-null float64
                         7 rental90 209593 non-null Tloato4
8 last_rech_date_ma 209593 non-null float64
9 last_rech_date_da 209593 non-null float64
10 last_rech_amt_ma 209593 non-null int64
11 cnt_ma_rech30 209593 non-null float64
12 fr_ma_rech30 209593 non-null float64
13 sumamnt_ma_rech30 209593 non-null float64
14 medianamnt_ma_rech30 209593 non-null float64
15 medianmarechprebal30 209593 non-null float64
16 cnt ma_rech90 209593 non-null int64
                          7
                                   rental90
                         float64
float64
                         20 medianmarecnprebais0 209593 non-null float64
21 cnt_da_rech30 209593 non-null float64
22 fr_da_rech30 209593 non-null int64
23 cnt_da_rech90 209593 non-null int64
24 fr_da_rech90 209593 non-null int64
25 cnt_loans30 209593 non-null int64
26 amnt_loans30 209593 non-null int64
27 maxamnt loans30 209593 non-null float64
```

## **Statistical Summary:**



## **Checking null values in dataset**

```
In [8]: # checking for null values in dataset
        df.isnull().sum()
Out[8]: Unnamed: 0
                                 0
        label
                                 0
                                 0
        msisdn
                                 0
        daily_decr30
                                 0
        daily decr90
                                 0
        rental30
                                 0
        rental90
                                 0
        last_rech_date_ma
                                 0
        last rech date da
                                 0
        last rech amt ma
                                 0
        cnt_ma_rech30
                                 0
        fr_ma_rech30
                                 0
        sumamnt_ma_rech30
                                 0
        medianamnt ma rech30
        medianmarechprebal30
                                 0
        cnt ma rech90
                                 0
        fr_ma_rech90
                                 0
        sumamnt ma rech90
                                 0
        medianamnt_ma_rech90
                                 0
        medianmarechprebal90
                                 0
        cnt_da_rech30
                                 0
        fr_da_rech30
                                 0
        cnt da rech90
                                 0
        fr_da_rech90
                                 0
        cnt_loans30
                                 0
        amnt_loans30
                                 0
        maxamnt loans30
                                 0
```

#### **CORRELATION:**



```
In [11]: corr_matrix['label'].sort_values(ascending=False)
Out[11]: label
                                   1.000000
          cnt_ma_rech30
                                   0.237331
          cnt_ma_rech90
                                   0.236392
          sumamnt_ma_rech90
                                   0.205793
          sumamnt_ma_rech30
                                   0.202828
          amnt_loans90
                                   0.199788
          amnt_loans30
cnt loans30
                                   0.197272
                                   0.196283
          daily_decr30
                                   0.168298
          daily_decr90
                                   0.166150
          medianamnt_ma_rech30
                                   0.141490
          last_rech_amt_ma
                                   0.131804
          medianamnt_ma_rech90
                                   0.120855
          fr_ma_rech90
                                   0.084385
          maxamnt loans90
                                   0.084144
          rental90
                                   0.075521
                                   0.058085
          rental30
          payback90
                                   0.049183
          payback30
                                   0.048336
                                   0.044589
          medianamnt_loans30
          medianmarechprebal90
                                   0.039300
          medianamnt loans90
                                   0.035747
          cnt_loans90
                                   0.004733
          cnt_da_rech30
                                   0.003827
          last_rech_date_ma
                                   0.003728
          cnt_da_rech90
                                   0.002999
          last_rech_date_da
                                   0.001711
          fr_ma_rech30
                                   0.001330
          maxamnt loans30
                                   0.000248
```

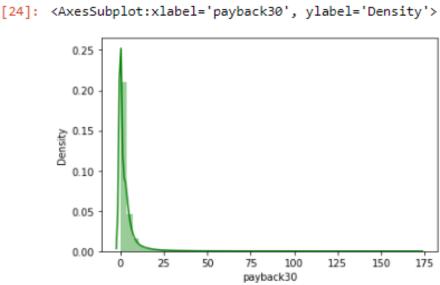
### **DATA VISUALIZATION:**

Data visualization is the graphical representation of information and data. By using visual elements like charts, graphs, and maps, data visualization tools provide an accessible way to see and understand trends, outliers, and patterns in data. In the world of Big Data, data visualization tools and technologies are essential to analyse massive amounts of information and make data-driven decisions.

### **Distribution Plots:**



```
In [15]: # checking distibution of label feature
          sns.distplot(df['label'], color = 'green')
Out[15]: <AxesSubplot:xlabel='label', ylabel='Density'>
             40
             30
           Density
8
             10
              0
                    0.0
                            0.2
                                           0.6
                                                  0.8
                                   0.4
                                      label
In [16]: df['label'].value_counts()
Out[16]:
                 26162
          Name: label, dtype: int64
In [24]: # checking distibution of payback30 feature
         sns.distplot(df['payback30'], color = 'green')
Out[24]: <AxesSubplot:xlabel='payback30', ylabel='Density'>
```

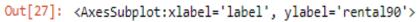


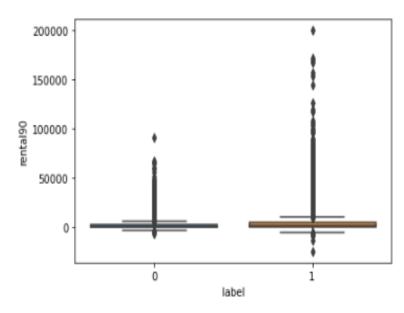
## **BOX PLOTS:**

```
In [26]: # Relation between label and rental30
sns.boxplot(x='label',y='rental30',data=df)
Out[26]: <AxesSubplot:xlabel='label', ylabel='rental30'>

200000
150000
50000
1 label
```





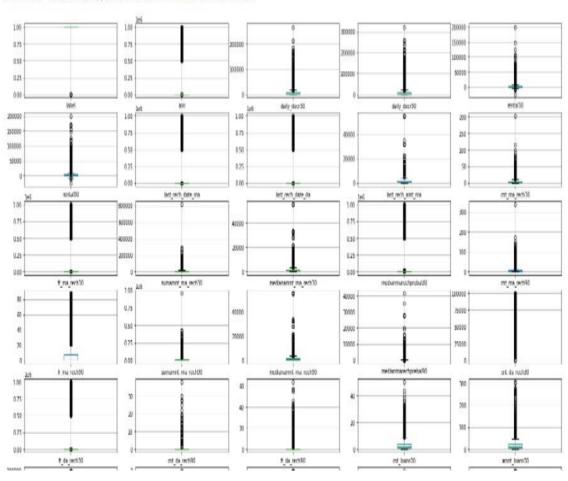


### **OUTLIERS:**

- An outlier is an object that deviates significantly from the rest of the objects. They can be caused by measurement or execution error. The analysis of outlier data is referred to as outlier analysis or outlier mining.
- It is a data point that is noticeably different from the rest. They represent errors in measurement, bad data collection, or simply show variables not considered when collecting the data.

```
df.plot(kind='box', subplots=True, layout=(8,5), figsize=(25,20), grid=True)
plt.show
```

Out[28]; <function matplotlib.pyplot.show(close=None, block=None)>



# Splitting, scaling, balancing Dataset:

```
In [34]: # Splitting dataset into X and Y
         X=df.drop('label',axis=1)
         y=df.label
In [35]:
         # Scaling the dataset and normalizing feature variables
         from sklearn.preprocessing import StandardScaler
         scale = StandardScaler()
         X features=X
         X= scale.fit_transform(X)
In [36]: # Balancing unbalanced dataset
         from imblearn.over sampling import SMOTE
         X, y = SMOTE().fit_resample(X, y)
```

### **EVALUATION OF MODELS**

```
In [37]:
         # Training the model using LogisticRegression and evaluating the model
         import numpy as np
         from sklearn.model_selection import train_test_split
         model_lr_1 = LogisticRegression()
         score s=0
         state=0
         for i in range(0,25):
             X_train, X_test, y_train, y_test = train_test_split(X,y,test_size=0.3, random_state =i)
             model_lr_1.fit(X_train, y_train)
            y_pred_lr_1 = model_lr_1.predict(X_test)
             score=accuracy_score(y_test,y_pred_lr_1)
             if score>score_s:
                 score_s=score
                 state=i
         print('best random_state for LogisticRegression : ',state)
         print('best accuracy score for LogisticRegression : ',score_s)
         best random_state for LogisticRegression : 20
         best accuracy score for LogisticRegression: 0.7698929539674111
In [38]: # Accuracy score for LogisticRegression on training data
         y_pred_lr_train = model_lr_1.predict(X_train)
         score_train=accuracy_score(y_train,y_pred_lr_train)
         print('best accuracy score for LogisticRegression on training data : ',score_train)
         best accuracy score for LogisticRegression on training data: 0.7689306975759923
```

```
In [42]: # Training the model using DecisionTreeClassifier and evaluating the model
          import numpy as np
          from sklearn.model selection import train test split
          model_dtc = DecisionTreeClassifier()
          score s=0
          state=0
          for i in range(0,25):
              X_train, X_test, y_train, y_test = train_test_split(X,y,test_size=0.3, random_state =i)
              model_dtc.fit(X_train, y_train)
              y_pred_dtc = model_dtc.predict(X_test)
              score=accuracy_score(y_test,y_pred_dtc)
              if score>score_s:
                  score_s=score
                  state=i
          print('best random_state for DecisionTreeClassifier : ',state)
          print('best accuracy score for DecisionTreeClassifier : ',score_s)
          best random state for DecisionTreeClassifier: 3
          best accuracy score for DecisionTreeClassifier: 0.8862927042864995
In [43]: # finding classification report for DecisionTreeClassifier
        print(classification_report(y_test, y_pred_dtc))
                    precision recall f1-score support
```

```
0.88
                       0.89
                               0.88 53542
               0.89
                       0.87
                               0.88
                                    53795
  accuracy
                               0.88 107337
  macro avg
              0.88
                       0.88
                               0.88 107337
weighted avg
              0.88
                       0.88
                               0.88 107337
```

```
In [44]: # finding cross validation score for DecisionTreeClassifier

cvs = cross_val_score(DecisionTreeClassifier(), X_test, y_test, scoring='accuracy', cv = 10).mean()
print("cross_val_score for DecisionTreeClassifier : ",cvs)
```

cross\_val\_score for DecisionTreeClassifier : 0.8630760955170291

# **HYPERPARAMETER TUNING OF DecisionTreeClassifier:**

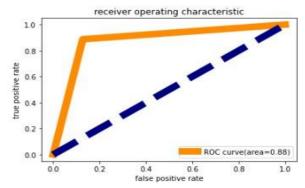
```
In [46]: # HyperParameterTuning using DecisionTreeClassifier
         from sklearn.model selection import RandomizedSearchCV
         from sklearn.tree import DecisionTreeClassifier
         from scipy.stats import randint
         # Setup the parameters and distributions to sample from: param_dist
         param_dist = {"max_depth": [3, None],
                        "max features": randint(1, 9),
                       "min samples leaf": randint(1, 9),
                       "criterion": ["gini", "entropy"]}
         # Instantiate a Decision Tree classifier: tree
         tree = DecisionTreeClassifier()
         # Instantiate the RandomizedSearchCV object: tree_cv
         tree_cv = RandomizedSearchCV(tree, param_dist, cv=5)
         # Fit it to the data
         tree_cv.fit(X_train,y_train)
         # Print the tuned parameters and score
         print("Tuned Decision Tree Parameters: {}".format(tree_cv.best_params_))
         print("Best score is {}".format(tree_cv.best_score_))
         Tuned Decision Tree Parameters: {'criterion': 'entropy', 'max_depth': None, 'max_features': 7, 'min_samples_leaf': 3}
         Best score is 0.8750184421191124
```

## **AUC\_ROC Curve:**

```
In [50]: # AUC_ROC curve

from sklearn.metrics import roc_curve,auc
    fpr,tpr,thresholds=roc_curve(tree_cv_predictions,y_test)
    roc_auc=auc(fpr,tpr)

plt.figure()
    plt.plot(fpr,tpr,color='darkorange',lw=10,label='ROC curve(area=%0.2f)'% roc_auc)
    plt.plot([0,1],[0,1],color='navy',lw=10,linestyle='--')
    plt.xlabel('false positive rate')
    plt.ylabel('true positive rate')
    plt.title('receiver operating characteristic')
    plt.legend(loc='lower right')
    plt.show()
```



### **IMPORTING OF MODEL:**

```
In []: # Exporting the model through pickle
   import pickle
   filename='loan_app_status.pkl'
   pickle.dump(tree_cv,open(filename,'wb'))
```

## **Conclusion:**

```
In [51]: # Conclusion:
         import numpy as np
          a=np.array(y_test)
         predicted=np.array(tree_cv.predict(X_test))
         df_com=pd.DataFrame({'original':a,'predcited':predicted},index=range(len(a)))
         df com.head(20)
Out[51]:
              original predcited
           0
                            0
           1
           2
           3
                   0
                            0
           5
           6
           7
                   1
                            1
                   0
           8
                            0
           9
                   0
                            0
                   0
          10
```