NEHAL KHAN

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PROFESSIONAL SUMMARY

Customer-focused professional with over 2 years of experience in sales and client-facing roles, currently transitioning into the IT domain. Strong foundation in C, Python, HTML, CSS, JavaScript, and Linux basics, along with proven problem-solving and communication skills. Seeking an entry-level IT, software support, or frontend role where technical aptitude and customer experience add value.

TECHNICAL SKILLS

- **Web Technologies:** HTML5, CSS3, JavaScript (Basics)
- **Programming Languages**: C, Python (Basics)
- **Operating Systems:** Linux (Basics)
- **Core Concepts:** Basic Data Structures

EDUCATION

Bachelor of Computer Applications (BCA) — Pursuing
Manipal University Jaipur
Diploma in Pharmacy — 2021
T. John College of Pharmacy, Bangalore
Higher Secondary Certificate (Class 12) — 2018
Godwin Modern School

PROJECTS

Student Management System (C): Developed a basic console-based application to manage student records.
Personal Portfolio Website: Created a responsive static website using HTML and CSS to showcase personal details and skills.

PROFESSIONAL EXPERIENCE

Sales Associate
Local Pharmacy, Banarhat
September 2021 – January 2023
- Managed inventory, billing support, and customer interactions in a fast-paced pharmacy environment
- Improved customer satisfaction and repeat visits through effective communication

Sales Associate
Puma India Ltd – Retail Store
January 2025 – Present
Consistently exceeded sales targets, contributing approximately 85% of store revenue
Utilized POS systems and sales data to track inventory levels and customer preferences

LANGUAGES

English | Hindi | Bengali | Nepali