

Febri Wisnu Fitriandana

Software Developer | IT Support Specialist



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Summary

I am a software engineer with advanced skills in both development and IT support. With a proven track record of creating software solutions in a test-driven environment, I bring a problem-solving mindset to every task. My experience in IT support has provided me with a deep understanding of technology systems and user support. I am committed to staying abreast of the latest technological developments in both fields.

Work Experiences

IT Support & Developer at RS Mata "Dr. YAP"

January 2022 - Now

- Build customized software solutions according to company requirements.
- Collaborate on cross-functional teams for effective implementation.
- Provide ongoing software maintenance, addressing bugs and optimizing performance.
- Conduct routine checks and updates on hardware components.
- Offer technical support to user issues and troubleshoot IT-related problems.

Digital Marketing Specialist at PropertyToday

September 2020 - December 2021

- Develop and execute content strategies for brand visibility.
- Create engaging content for social media platforms.
- Analyze metrics to optimize content and drive engagement.
- Analyze and report on SEO performance.
- Execute campaigns for lead generation.
- Analyze and optimize strategies for increased conversions.

Software Developer at PropertyToday

September 2020 - December 2021

- Conduct thorough analysis of software requirements.
- Design effective solutions and develop software based on company needs.
- Perform comprehensive testing to identify and address software issues.
- Provide ongoing maintenance for existing software.
- Implement updates and improvements as needed.
- Create comprehensive documentation for easy understanding by the team and stakeholders.

Administrator at CV. Dokter Internet Management

July 2015 - December 2016

- Ensure regular software and hardware maintenance.
- Oversee and manage daily transactions efficiently.
- Maintain accurate and up-to-date transaction records.
- Maintain documentation for software, hardware, and transaction processes.
- Collaborate with cross-functional teams to enhance system efficiency

Projects

Company Profile and Marketplace

Koperasi PropertyToday Indonesia (KPTI)

August 2020 - December 2020

- Developed a dynamic and visually appealing Company Profile for KPTI.
- Ensured alignment with the organization's branding and goals.
- Prioritized user experience to enhance engagement and satisfaction.
- Established regular maintenance procedures to ensure optimal performance of both the Company Profile and Marketplace.
- Monitored and addressed potential issues promptly.
- Tech Stack: PHP Codeigniter, JavaScript, RESTful API, MySQL

Ads Automation Tools

PropertyToday

February 2021 - March 2021

- Conducted research for optimal development practices in Ads Automation Tools.
- Informed project strategy through industry standards.
- Developed a comprehensive report system within the Ads Automation Tools.
- Provided insights into the performance and effectiveness of advertising campaigns.
- Tech Stack: Python, Selenium, Pandas and RESTful API

Staffing Management Information System (SIMPEG)

RS Queen Latifa

March 2020 - June 2020

- Implemented features to manage master and staff data efficiently.
- Integrated a robust day off leave management system within the SIMPEG.
- Automated and streamlined the process for staff leave requests and approvals.
- Implemented a reporting system to generate relevant reports on staff data and leave management.
- Provided stakeholders with valuable insights through customizable reports.
- Tech Stack: PHP Codeigniter, JavaScript, MySQL

RESTful API

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December 2020 - December 2020

- Explored optimal RESTful API practices.
- Informed project approach through industry standards.
- Created specific endpoints for efficient data interaction.
- Generated clear documentation for API endpoints and authentication.
- Facilitated seamless developer integration.
- Tech Stack: PHP Codeigniter, MySQL

Company Profile

Alaric Photography

October 2018 - November 2018

- Developed and customized a WordPress website for Alaric Photography.
- Implemented custom features to meet specific needs.
- Ensured a user-friendly interface for enhanced user experience.
- Established regular maintenance procedures for optimal performance.
- Strengthened company profile and online presence.
- Tech Stack: WordPress

Educations

Universitas Teknologi Yogyakarta

Informatic Engineering/Bachelor of Informatics Engineering

2020 - GPA: 3.51

SMK Muhammadiyah Seyegan

Software Engineering

2015 - Grade: -

Courses

Data Analyst (Professional Academy)

Digital Talent Scholarship & DQLab, February 2024 - February 2024

- Fundamental SQL Using FUNCTION and GROUP BY
- Fundamental SQL Using SELECT Statement
- Fundamental SQL Using INNER JOIN and UNION
- Python for Data Professional Beginner - Part 1,2,3
- Exploratory Data Analysis with Python for Beginner
- Fundamental Data Visualization with Python
- Data Visualization with Python Matplotlib for Beginner - Part 1,2
- Project Data Analysis for B2B Retail: Customer Analytics Report
- Project Data Analysis for Retail: Sales Performance Report

Data Engineer (Professional Academy)

Digital Talent Scholarship & DQLab, April 2022 - April 2022

- Data Quality with Python for Beginner
- Data Manipulation with Pandas - Part 1, 2
- Telkom Case Study: Data Science in Telco: Data Cleansing
- Fundamental SQL using SELECT statement
- Fundamental SQL using FUNCTION & GROUP BY
- Fundamental SQL using INNER JOIN and UNION
- Data Engineer Challenge with SQL
- Project Simple ETL with Pandas

Python (Professional Academy)

Digital Talent Scholarship & Cisco Network Academy, February 2021 - February 2021

- Computational Thinking
- Introduction to Python
- Data Types, Variables, Basic Input-Output Operations, Basic Operators
- Boolean Values, Conditional Execution, Loops, Lists and List Processing, Logical and Bitwise Operations
- Functions, Tuples, Dictionaries, and Data Processing
- Modules, Packages, PIP
- Exceptions, Strings, and List Methods
- The Object-oriented Programming
- Miscellaneous
- Big Data Intro
- Library pandas, numpy, visualization

Skills

IT Support Specialist

Technical Support, Troubleshooting, Software Troubleshooting, Network Administration, IT Hardware Support

Automation

Python (Programming Language), Selenium, Pandas (Python Package), RESTful API, Automation, Building Automation Systems

Web Development

PHP, JavaScript, jQuery, Bootstrap, CodeIgniter, Web SQL Databases, RESTful API

