



WEST BENGAL STATE UNIVERSITY
BBA(TAH) Honours 2nd Semester Examination, 2022

BTHACOR04T-BBA (TAH) (CC4)

FUNDAMENTALS OF AVIATION AND HOSPITALITY

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.
All symbols are of usual significance.*

GROUP-A

Answer any two questions from the following

10×2 = 20

1. Discuss the freedoms of airlines. Write a short note on UDAN scheme. 7+3 = 10
2. Discuss the functions and objectives of IATA. 10
3. When was AAI established? Discuss its functions. 1+9 = 10
4. Write short notes on the following: 5+5 = 10
 - (a) Cleaning Equipments
 - (b) Cleaning Agents.
5. Discuss the types of aircrafts. How is the security of an international airport maintained? 5+5 = 10
6. What is LCC or no-frill airlines? Why are these airlines important in Indian aviation infrastructure? 3+7 = 10

GROUP-B

Answer any two questions from the following

15×2 = 30

7. Write short notes on the following: $7\frac{1}{2} + 7\frac{1}{2} = 15$
 - (a) Revenue management of an airline
 - (b) Types of rooms.
8. What do you mean by ground handling? Discuss on the ground handling system at an airport. 5+10 = 15
9. Discuss the premier hotel chains operating in India. What do you mean by an e-travel agent? 10+5 = 15

10. Define housekeeping. Discuss the equipments required in housekeeping in a star-category hotel in India. 3+12 = 15
11. Discuss on the evolutions and history of Aviation. 15
12. Discuss on the accommodation operations, with special reference to importances of Front Office and Guest Rooms. 15

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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