



WEST BENGAL STATE UNIVERSITY
B.A./B.Com. Honours 6th Semester Examination, 2021

BATACOR13T- TOURISM AND TRAVEL MANAGEMENT (CC13)

**AIR TICKETING AND TRANSPORTATION IN TOURISM
(ROAD, RAIL AND AIR)**

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

PART-1

1. Answer any **five** questions from the following: 2×5 = 10
- (a) What does ICAO stands for? Where is its headquarter located at?
 - (b) Name the places where the headquarter of TAAI and IATO located at.
 - (c) What does OAG and TIM stands for?
 - (d) What does RTW fare mean?
 - (e) What does IATT and PSF stands for?
 - (f) Write a note on MCT.
 - (g) Write down the three letter city code of RANCHI, JAMMU, GOA and IMPHAL.
 - (h) Name the currency of UK, THAILAND, TURKEY and MALDIVES.

PART-2

2. Answer any **four** questions from the following: 5×4 = 20
- (a) The local time in Santiago, Chile (GMT–3) is 20:25 hours on 15th February. What is the local time and date in Karachi, Pakistan's (GMT+5) ?
 - (b) Flight AF 033 leaves Paris (GMT+1) at 12:30 on Tuesday, 12th December and arrives in Montreal (GMT–5) at 13:55 on the same day. What is the total transport time?
 - (c) Write the **two** letter airline code for the following:
 - (i) Singapore Airlines
 - (ii) Continental Airlines
 - (iii) Qantas Airways
 - (iv) Thai Airways
 - (v) Finn air.

- (d) Write the capitals for the following countries, their three letter codes and IATA Area and sub area/region :
- (i) Mauritius
 - (ii) Switzerland
 - (iii) Australia
 - (iv) Ecuador
 - (v) Myanmar.
- (e) Write the three letter airport code and mention the city of their location for the following:
- (i) Heathrow Airport
 - (ii) Charles De Gaulle Airport
 - (iii) Pearson International Airport
 - (iv) Leonardo Da Vinci Airport
 - (v) John F Kennedy Airport.
- (f) Identify the Global Indicators for the following journey:
- (i) HKG-YVR-LON
 - (ii) BKK-TYO-FRA
 - (iii) MOW-BJS-SEL
 - (iv) SIN-MRU-JNB-SAO
 - (v) ZRH-NYC-RIO.

PART-3

3. Answer any *two* questions from the following: 10×2 = 20
- (a) Define Global Indicator. Explain the different types of global indicators with suitable examples.
 - (b) What is IATA? Briefly discuss the role and functions of IATA for promoting international Air Transport worldwide.
 - (c) What does VISA stands for? Discuss different types of visa issued by Indian Embassy abroad for different purpose. Substantiate your answer with suitable examples.
 - (d) Explain different types of credit cards and their advantages and disadvantages used in hospitality and tourism industry.

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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