

27.3%

(3/11)

Details

Outlet Name	Start Date	End Date	Auditor
A7 Exp Ardee Mall GGN	26 Nov 2025, 05:09 pm	26 Nov 2025, 05:09 pm	Ankit

Score By Category

Category	Perfect Score	Actual Score	Percentage
QUALITY	6	0	0%
SERVICE	5	3	60%

Category-wise Details

QUALITY - 0% (0/6)

#	Question	Score	Response	Status
1	Food served at the right temperature	0/3	No	' FAIL
2	Food served as per specification	0/3	No	' FAIL

SERVICE - 60% (3/5)

#	Question	Score	Response	Status
1	Person available at the entrance at all times	3/3	Yes	' PASS
2	Hostess desk is approachable and manned at peak hours	0/2	N/A	' FAIL

& Top-3 Deviations

Category	Checklist Item	Severity	Deviation Reason
SERVICE	Hostess desk is approachable and manned at peak hours	MAJOR	Selected option score = 0
QUALITY	Food served as per specification	MAJOR	Selected option score = 0
QUALITY	Food served at the right temperature	MAJOR	Selected option score = 0

Ø=ÜË Action Plan

Category	Deviation	Severity	Corrective Action	Responsible	Target Date	Status
RGR		MINOR	—	—	26 Nov	pending

