

54.5%

(6/11)

Details

Outlet Name	Start Date	End Date	Auditor
5532 YM PMC KURLA	02 Dec 2025, 02:28 pm	02 Dec 2025, 02:28 pm	Admin User

Score By Category

Category	Perfect Score	Actual Score	Percentage
QUALITY	6	3	50%
SERVICE	5	3	60%

Category-wise Details

QUALITY - 50% (3/6)

#	Question	Score	Response	Status
1	Food served at the right temperature	3/3	Yes	' PASS
2	Food served as per specification	0/3	No	' FAIL

SERVICE - 60% (3/5)

#	Question	Score	Response	Status
1	Person available at the entrance at all times	3/3	Yes	' PASS
2	Hostess desk is approachable and manned at peak hours	0/2	No	' FAIL

& Top-3 Deviations

Category	Checklist Item	Severity	Deviation Reason
SERVICE	Hostess desk is approachable and manned at peak hours	MAJOR	Selected option score = 0
QUALITY	Food served as per specification	MAJOR	Selected option score = 0

