



WattOS

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**Open Tickets**

View and manage all open support tickets across sites

Search by ticket ID, title, or site...

All Priorities

All Status

Ticket ID	Title	Site	Category	Priority	Status	Assigned To	Created	Actions
TKT-2026-001	Inverter INV-SN-003 showing commun The inverter has been intermittently losing com	Surya Nagar Solar Park	Technical	HIGH	In Progress	Amit Patel	26/01/26, 9:30 am	
TKT-2026-002	Solar panels require cleaning at Marina Significant dust accumulation observed on pane	Marina Power Station	Cleaning	MEDIUM	Open	Unassigned	27/01/26, 8:00 am	
TKT-2026-003	Ground fault detected on MPPT 4 Critical alarm: Ground fault current detected on	Pimpri Industrial Unit	Emergency	CRITICAL	In Progress	Rajesh Kumar	27/01/26, 11:00 am	
TKT-2026-004	Annual maintenance inspection due Scheduled annual preventive maintenance inspe	Vid�ut Bhavan Installation	Inspection	MEDIUM	Pending	Amit Patel	25/01/26, 2:00 pm	
TKT-2026-005	DC combiner box door hinge broken DC combiner box #7 door hinge is broken, leav	Himalayan Ridge Array	Maintenance	HIGH	Open	Unassigned	27/01/26, 7:45 am	
TKT-2026-006	Replace faulty cooling fans in INV-VB-0 Two of four cooling fans in inverter are making	Vid�ut Bhavan Installation	Maintenance	MEDIUM	In Progress	Priya Sharma	26/01/26, 4:00 pm	
TKT-2026-007	Monitoring system offline at Surya Nag Data logger and monitoring system not respons	Surya Nagar Solar Park	Technical	HIGH	Open	Unassigned	27/01/26, 6:30 am	
TKT-2026-008	Vegetation growth around perimeter fe Bushes and vegetation growing near perimeter	Marina Power Station	Maintenance	LOW	Open	Unassigned	24/01/26, 10:00 am	
TKT-2026-009	String voltage imbalance on MPPT 6 One string showing 50V lower voltage than oth	Pimpri Industrial Unit	Technical	MEDIUM	Pending	Amit Patel	26/01/26, 1:00 pm	
TKT-2026-010	Security camera not functioning CCTV camera #3 at main gate has stopped wor	Himalayan Ridge Array	Other	LOW	Open	Unassigned	27/01/26, 8:30 am	