



WattOS



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## + Raise New Ticket

Create a new maintenance or support ticket for any site issue

## Basic Information

Ticket Title \*

Brief description of the issue

Description \*

Detailed description of the issue or request

Site \*

Related Device (Optional)

Select site

e.g., INV-SN-001, DCB-007

## Classification

Category \*

Priority \*

Estimated Time

Select category

Select priority

e.g., 4 hours, 2 days

## Assignment

Assign To (Optional)

Select technician

Leave empty to assign later

## Attachments

Add Attachment

+ Create Ticket

Reset Form