

31/01/2026, 16:42

WattOS

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Total Open

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Open Status

5

In Progress

3

Critical

1

Open Tickets

View and manage all open support tickets across sites

Search by ticket ID, title, or site...

All Priorities

All Status

Ticket ID	Title	Site	Category	Priority	Status	Assigned To	Created	Actions		
TKT-2026-001	<div>Inverter INV-SN-003 showing communi</div> <div>The inverter has been intermittently losing com</div>	Surya Nagar Solar Park	Technical	HIGH	In Progress	A Armit Patel	26/01/26, 9:30 am			
TKT-2026-002	<div>Solar panels require cleaning at Marina</div> <div>Significant dust accumulation observed on pane</div>	Marina Power Station	Cleaning	MEDIUM	Open	Unassigned	27/01/26, 8:00 am			
TKT-2026-003	<div>Ground fault detected on MPPT 4</div> <div>Critical alarm: Ground fault current detected on</div>	Pimpri Industrial Unit	Emergency	CRITICAL	In Progress	A Rajesh Kumar	27/01/26, 11:00 am			
TKT-2026-004	<div>Annual maintenance inspection due</div> <div>Scheduled annual preventive maintenance insp</div>	Vidyut Bhavan Installation	Inspection	MEDIUM	Pending	A Armit Patel	25/01/26, 2:00 pm			
TKT-2026-005	<div>DC combiner box door hinge broken</div> <div>DC combiner box #7 door hinge is broken, leavi</div>	Himalayan Ridge Array	Maintenance	HIGH	Open	Unassigned	27/01/26, 7:45 am			
TKT-2026-006	<div>Replace faulty cooling fans in INV-VB-0</div> <div>Two of four cooling fans in inverter are making</div>	Vidyut Bhavan Installation	Maintenance	MEDIUM	In Progress	A Priya Sharma	26/01/26, 4:00 pm			
TKT-2026-007	<div>Monitoring system offline at Surya Nag</div> <div>Data logger and monitoring system not respon</div>	Surya Nagar Solar Park	Technical	HIGH	Open	Unassigned	27/01/26, 6:30 am			
TKT-2026-008	<div>Vegetation growth around perimeter fe</div> <div>Bushes and vegetation growing near perimeter</div>	Marina Power Station	Maintenance	LOW	Open	Unassigned	24/01/26, 10:00 am			
TKT-2026-009	<div>String voltage imbalance on MPPT 6</div> <div>One string showing 50V lower voltage than oth</div>	Pimpri Industrial Unit	Technical	MEDIUM	Pending	A Armit Patel	26/01/26, 1:00 pm			
TKT-2026-010	<div>Security camera not functioning</div> <div>CCTV camera #3 at main gate has stopped wor</div>	Himalayan Ridge Array	Other	LOW	Open	Unassigned	27/01/26, 8:30 am			

AD

Admin User

Super Adr

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https://wattos.figma.site

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