NextGenSwitch: Revolutionizing Voice Communication Solutions

What is NextGenSwitch?

NextGenSwitch is a programmable API-driven SIP SoftSwitch designed for businesses of all sizes. It integrates PBX, Call Center, and Call Campaign solutions into a unified and scalable platform.

What We Offer

Multi-Tenant Virtual PBX: Scalable solution with complete isolation and customization.

AI BOT: Automates customer interactions and repetitive tasks.

Call Center: Efficient management of inbound and outbound calls with analytics.

Campaign and Survey: Automated call campaigns, broadcasts, and surveys.

Our Products

1. Virtual PBX and Call Center

   Cloud-based solution with unlimited extensions and concurrent calls.

   Features: Multi-Tenant Support, Call Recording, Real-Time Analytics.

2. Advanced IVR

   IVR systems with speech recognition and multi-level menus.

   Features: Speech-to-Text, CRM Integration, Customizable Call Flows.

3. Call Campaign, Broadcast, and Survey

   Automates outbound calls for marketing and notifications.

   Features: Automated Calls, SMS Broadcasts, Real-Time Feedback.

4. Multi-Tenant PBX and Call Center Software

Scalable with tenant isolation and customizable routing.

Features: Role-Based Access Control, Centralized Dashboard.

Our Solutions

1. Automated Voice Calling Solution

Features: Scheduled Calls, Personalized Messages, CRM Integration.

2. Contact Center Solution

Features: ACD, Call Queuing, Real-Time Monitoring, Omnichannel Support.

3. AI VoiceBot

Features: NLU, Multi-Language Support, Seamless Human Handoff.

4. Voice API Integration

Features: REST API, Webhooks, Secure Authentication.

5. Custom Voice Application

Features: Custom Call Flows, API Integration, Scalable Architecture.

Why Choose NextGenSwitch?

1. Comprehensive Communication Suite: PBX, Call Center, and Call Campaign in one platform.

2. Programmable API-Driven Architecture: Flexible and developer-friendly.

3. Scalability and Growth: Elastic scaling for business expansion.

4. Security and Compliance: Encrypted communication, GDPR, HIPAA compliant.

5. Enhanced Customer Experience: Omnichannel support and AI-driven automation.

6. Cost-Efficiency: Pay-as-you-go pricing, reduced infrastructure costs.

Pricing Plans

Free Plan: $0/mo, 10 concurrent calls, unlimited extensions, API access.

Hosted Basic: $20/mo, 100 concurrent calls, multi-tenant support.

Hosted Pro: $50/mo, 300 concurrent calls, custom log rotation.

Standard: $100/mo, 100 concurrent calls, free support for 1 year.

Pro: $500/mo, 500 concurrent calls, installation support.

Custom: Tailored solutions based on business needs.

Support

Phone: please call the number for support <call>8801734936561<call>

Email: info@infosoftbd.com

Website: https://infosoftbd.com/

Contact: https://infosoftbd.com/contact-us/