



# **Version 1.5**

# **Release Notes**

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Blue Jungle, Inc.

1875 South Grant Street, Suite 200

San Mateo, CA 94402 1711

(650) 364-5060

[www.bluejungle.com](http://www.bluejungle.com)

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## Administration

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### ***Known Issue***

#### **Servlet Exception on Policy Enforcement Configuration page (922)**

Intermittently, a Servlet Exception error will be seen the first time the Policy Enforcement Configuration (ICE Configuration) page is visited after a new install of the server. Refreshing the page from the browser will correct this error.

#### **Policy Activity statistic shows zero records after server restart (1717)**

The Policy Activity count statistic shown on the system status page may show zero (0) records immediately after a server restart. This value is updated the first time a report is run using the Reporter application.

#### **Error occurs when Enforcer Configuration Profile Name is set to a space character (1891)**

An system error may occur if a Enforcer Configuration Profile name is set to a space character (i.e. " "). Please specify a descriptive text name.

#### **Able to create multiple users with the same id (1910)**

There is a known issue, where it is possible to create a local user that has the same user id as a valid Windows user. In this case, the locally created user will not be able to log into Compliant Enterprise applications.

#### **Able to create multiple groups with the same name (1912)**

There is a known issues where it is possible to create a local user group that has the same name as a linked Windows group. In this case the locally defined group will not function correctly.

#### **URL does not appear to be a valid ICENet error when editing enforcer profiles (2016)**

Validation of the ICENet server URL entry is performed as a user attempts to edit an enforcer configuration profile. The specified ICENet server must be installed and running to be able to edit configuration profiles.

#### **ICENet server URL values are mutually exclusive (2131)**

The ICENet server URL values found on the policy enforcer configuration profile pages have two inputs: a dropdown which contains a list of known ICENet servers and a text box, which allows manual entry of a loadbalancer address. These inputs are mutually exclusive such that if a manual value is entered, it will override the selected value.

#### **High heartbeat and log upload frequency can affect Control Center performance (2229)**

Setting the heartbeat frequency and the log upload frequency lower than the default setting can reduce the Control Center performance and scalability. It is recommended to set these parameters appropriately but not lower than the default values.

**The GetDupDirs utility fails when DFS shares are not listed correctly in the utility's input file. (2401)**

DFS shares with parent and child domains require the GetDupDirs input file to list the machines according to domain hierarchy, e.g.

[WORKSTATION\_LIST]

vm11.corp.com

VM12.child.corp.com

**System statistics incorrect after setting server clock ahead (2680)**

The System Statistics shown on the status overview page of Administrator will not be correct after setting the server clock ahead. To correct the reporting of statistics, restart the Control Center server.

**Users not able to log into Administrator after incorrect email server configuration (2794)**

Users may be prevented from logging into the Administrator application if the email server configuration is incorrect.

## Information Network Directory

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### *Known Issue*

**The ResourcePathDiscovery utility does not find DFS root share that points to another DFS root share (2845)**

The ResourcePathDiscovery utility does not find and identify DFS root share that points to another DFS root share. The linked DFS root share path needs to be explicitly included in the Document component definition.

**Default user's last name incorrectly registered in Reporter (3501)**

Local users enrolled by default lack a correct Last Name. This means that Resource Component definitions should not include the Last Name property, and searches and reports should use other ways to refer to the user than by Last Name. Username, First Name and Full Name are all valid.

**Developer Edition invalidates default local user enrollment after enrolling from Active Directory (3541)**

When Compliant Enterprise Developer Edition is installed by a local user, establishing a subsequent connection to Active Directory will invalidate any deployed policies using the default user and host as subject. Those initial components and policies, which refer to the default enrolled user, need to be deactivated when switching to a Active Directory enrollment.

**ICENET is required to be restarted if a new application is enrolled into directory to have such application component recognized by enforcers. (3547)**

When a new application is enrolled into directory, ICENET needs to be restarted so that enforcers can recognize this new application. Thus it is recommended to enroll application in a batch mode to avoid restarting ICENET too frequently.

## Installation

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### *Known Issue*

**Repairing a Control Center installation causes Compliant Enterprise Control Center service to fail (2346)**

Repairing a Control Center installation causes the Compliant Enterprise Control Center service to fail start. A re-installation is necessary when this occurs.

**Commandline silent installation of policy enforcers must have the correct Management Server setting. (2387)**

Silent installation of policy enforcers pointing to a non-existing Management Server prevents the agent from stopping once the service is started.

**Developer Edition requires Idifde.exe for Active Directory enrollments (3460)**

Before you can run a manual enrollment to import users, groups and computers from your Active Directory server, you need a copy of the Idifde.exe utility, which is distributed with any server running Active Directory. This file is not typically part of the XP operating system, and will likely not exist on your system. This file resides in C:\Windows\system32 and it needs to be copied into that directory on your system. For any questions of assistance with this step, kindly contact BlueJungle Customer Support, at: 1-800-898-3067 or by email, at: 1-800-898-3067.

**Developer Edition requires default enforcer password to be unchanged (3467)**

Because the Developer Edition is not meant for a full deployment, the uninstallation relies on the default desktop enforcer password to complete the uninstallation. If the uninstaller fails, check that the password was not altered, and restore it to the default ("password"). This may be done in the Administrator tool, under the Policy Enforcer Configuration, Desktop Enforcer, Settings.

**Information Network Directory Server can only be installed on the same machine as the Management Server (3697)**

The Information Network Directory Server only supports co-installation on the same host that runs the Management Server.

**Developer Edition requires host to belong to a domain (3736)**

Developer Edition installation will fail if the host is not registered on a domain. It cannot be installed on a host in Windows Workgroup.

## Policy Author

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### *Known Issue*

**Objects submitted for deactivation are not included in Deploy All (2247)**

Objects that have been submitted for deactivation by users are not included in the Deploy All dialogue. Users will have to deactivate these objects individually.

**Maintain Superuser permissions. (2378)**

It is not recommended that superuser permissions be changed for any object.

**Switching from Manual Deployment to Smart Deployment does not take effect. (2440)**

When a policy is deployed to specific machines using Manual Deployment, those machines do not automatically receive that policy when Smart Deployment is used.

**Search only returns Components used by the first policy with the specified name (2529)**

A search over Policy Components based on a Policy Name, for example components used by Policy X, will only return the components used by a single policy name Policy X. If you have multiple policies with the same name in different folders, the search will only return those components used by the first policy of that name. Users should try to avoid using the same name for policies, even if located in different folders.

**Show Deployed version enabled for an inactive policy (2530)**

The Show Deployed Version action is incorrectly enabled in the menu when an inactive policy or policy component is selected. This action should not be enabled in these cases, and choosing this command will not perform any action.

**Built-in Monitor Application Components not shown under Deploy All (2731)**

The built in Application Components, "Monitor All Application - Exceptions" and "Monitor Specific Applications" are not shown when the Deploy All action is taken and the component definitions have been modified and submitted. These Application Components should be deployed individually.

**Preview not available for Removable Media (2762)**

The document component, Removable Media, does not show details in the Preview pane. This functionality will be further defined as to what is the best preview information to show for removable media devices.

**Policy Components defined using Property value is not empty (2873)**

A computer or users component is defined based on a property value is not equal to blank, may not evaluate correctly. For example a user component defined as Name is not blank (empty value) will not show all users. Instead define the component using an inclusive statement.

**Search may not find all renamed policies. (3268)**

If you have policies with the same name in different folders, use the Submit button to check for dependencies. Search may not provide complete results.

**Search doesn't recognize '\_' (3560)**

Don't use an underscore in a search string. It will not be recognized.

**Irregularities in Preview (3577)**

For Document Components, Preview does not always show a file name when no specific drive is listed in the "Documents in" field. To workaround this, specify a drive rather than listing the resource as "\\xxxxx"

**Searching for Groups (3621)**

In the lookup tables for User and Computers, you must specify the domain to find a specific group. For example, to find all groups that begin with the letter u, use the syntax "`*:u`"

**Limit the length of object names to 30 characters (3672)**

Occasionally, unpredictable behavior results from object names that are longer than 30 characters.

***Missing Functionality***

**Priority property dropdown does not have selectable values (371)**

The Priority property shown on the Properties dialogue for policies and policy components does not contain any selectable values.

## **Policy Enforcement**

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***Known Issue***

**Incorrect enforcement when the Schedule Time spans PM and AM (1088)**

A policy that specifies an enforcement schedule that spans PM and AM (e.g. 12 PM to 1 AM) is not enforced correctly. Two policies should be used to achieve the same result, one for PM hours and one for AM hours.

**Email action does not apply to Outlook Web Access (1112)**

Email action does not apply to Outlook Web Access. A policy to control file access by the browser application can control file attachments to Web email applications.

**Desktop shared folders are not enforced (1249)**

Policy for a resource is not enforced if such resource is shared and accessed remotely. Work-Around: Run ResourcePathDiscovery tool to generate all possible alias for this resource.

**Location Import can't handle the component with name starting with a number, such as street address (1652)**

Location Import can't handle the component with name starting with a number, such as street address

**Name property of Document components need to have full name with extension specified. (2187)**

You must provide the full name for Name property of document components, for example, for file "abc.txt", name property has to be "abc\*", or "abc.txt", only saying abc won't work.

**Any actions on a resource will be denied and only "READ" action is logged and notified if there is a DENY read policy in effect. (2297)**

Any actions on a resource will be denied and only "OPEN" action is logged and notified for any actions on a resource if there is a policy denying READ for this resource.

**Policy doesn't enforce PASTE operation with TO destination specified. Thus, obligations including notification and logging for PASTE will not be in effect. (2410)**

Current limitation is that No Paste outside of the active document is allowed. So policy on PASTE action with TO destination specified will not get enforced. As a result, email-notification and logging obligation won't work for PASTE policy



**Policy enforcement fails when Document Components do not use fully qualified domain name in the path definition (2471)**

UNC path names specified in Document Component must be in fully qualified domain name format.

**If [mydocuments] definition changes, i.e., the physical location that it points to changes, the resources in original [mydocuments] place will not continue to be protected. (2669)**

If [mydocuments] definition changes, i.e., the physical location that it points to changes, the resources in original [mydocuments] place will not continue to be protected.

**Desktop Enforcer doesn't support Terminal Services (2690)**

Desktop Enforcer currently doesn't support Terminal Services.

**Will see error message when uninstalling Office with agent running (2696)**

The following message will be seen when uninstalling office with agent running: "The instruction at "0x7c911639" referenced memory at "0x0013d7ed"". But office is installed successfully.

**"To Resource" is not applicable for Action "Rename" on File Server Enforcer. (2715)**

"To Resource" is not applicable for Action "Rename" on File Server Enforcer.

**Embed" Policy currently doesn't work well in PowerPoint and Excel (2721)**

Embed Policy currently doesn't work well in PowerPoint and Excel when an object is inserted into Excel and PowerPoint

**Policy based on properties in a remote network resources are not enforced. (2755)**

Resource components based on properties in a remote network resources will not be evaluated and policy containing such resource component will not be evaluated.

**Text can't be pasted within the same document after attempt of paste to protected area is denied. (2779)**

Text can't be pasted within the same document after attempt of paste to protected area is denied. The workaround is to Undo and get the Cut content back.

**Copy/Embed action doesn't prevent sending files to Zip Utility, and resources compressed in Zip Utilities will not get enforced. (2861)**

Copy/Embed action doesn't prevent sending files to Zip Utility, and resources compressed in Zip Utilities will not get enforced.

**Removable Media does not include CD burner (2887)**

Policy enforcement on removable media devices doesn't include CD burner

**"Copy-PASTE" policy will not enforce COPY-PASTE action on worksheet or formular in Excel (2889)**

Copy-PASTE policy will not enforce COPY-PASTE action on worksheet or formular in Excel

**Unable to create or save an Excel File in a folder where rename, delete, and copy/embed is denied. (2894)**

Unable to create or save an Excel File in a folder where rename, delete, and copy/embed is denied. It only happens to Excel. Workaround exists is to create a file somewhere else and copy the file into this protected area.

**"Copy-Embed" policy for IM is only enforced in specific window at Yahoo IM. (2954)**

Drag and Drop policy for IM is not enforced in the top window in Yahoo Messenger.

**Copy Policy doesn't enforce "Save As" Action in Office (3331)**

Enforcement on COPY action does not apply to "SAVE AS" menu item in Office.

**Policy Enforcement fails for "Owner, Owner Group, Owner LDAP" properties with "is not" condition. (3365)**

If resource component is defined by "Owner", "Owner Group" or "Owner LDAP" properties with "is not" condition, the policy enforcement will fail.

**Cygwin Utility is not currently supported (3412)**

Activities conducted through Cygwin will not be supported.

**Cannot set the schedule effective day of a Policy to "Last Date of a Week in a Month" (3580)**

If the schedule effective day of a policy is set to be "Last day of a week in a month", for example, last Thursday in a month, policy will not be effective at the scheduled time.

**Enforcement will not continue to work if the desktop switches to a different domain. (3651)**

Enforcement will not continue to work if the desktop switches to a different domain. Workaround is to re-install enforcer on this desktop under new domain.

**Policy doesn't enforce on resource component for subfolders under [mydocuments] as [mydocuments]\subfolder\\*\* at the first time when product is installed (3654)**

Resource components like [mydocuments]\subfolder\\*\* are not recognized. The workaround is first to define a resource component [mydocuments]\\*\*, and deploy it. Afterwards, the resource components for subfolders under [mydocuments] will permanently work.

**Policy with application component can be circumvented by renaming the application (3741)**

Policy with application component will not work if user rename the application

**IM Policy doesn't work consistently. (3747)**

Instant Message Policy doesn't work consistently.

## Reporter

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### ***Known Issue***

#### **Printable View is clipped on right side (855)**

The printable view for a detail report is clipped on the right hand side.

#### **Multiple reports may be created with the same name (2462)**

In the Reporter application, it is possible to create multiple reports with the same name, which may cause confusion with end users. Report creators should clearly describe the purpose of the report in the description field to avoid confusion.

#### **User shown in reports with multiple identifiers (2466)**

In the reporter application, a single user may be shown in reports with two different identifiers. For example, a user may be shown as both "user@domain.com" and "user@DOMAIN". In constructing queries based on user, please specify "user@domain\*" to return information for both cases.

#### **Query by resource component must be selected from picklist (3122)**

When querying for specific resource component name, it must be selected from the picklist. Resource component name typed into the text field directly will not be used in the query.