

CLAY LEWIS

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PROFESSIONAL SUMMARY

Crew Member offering a positive attitude and flexible schedule. Works well independently or with others as a team. Exceptional interpersonal skills. Reliable, punctual and exceeding daily tasks in a high pressure environment.

SKILLS

- Quick learner
- Late-night shift availability
- Accustomed to shift work
- Dedicated team player
- Restaurant operations
- Point of Sale (POS) system operation
- Customer-oriented

WORK HISTORY

JULY 2017-OCTOBER 2017

Contista | Grom Gelateria | Los Angeles, CA

- Cleaned counters, machines, utensils and seating areas daily.
- Complied with standards for merchandising, stocking and storing product.
- Engendered customer loyalty by remembering personal preferences and allergy information.
- Educated coworkers and customers about new products.

JUNE 2016-SEPTEMBER 2016

Crew Member | Bronx Sandwich Company | Tustin, CA

- Resolved service, pricing and technical problems for customers by asking clear and specific questions.
- Managed customer calls effectively and efficiently in a complex, fast-paced and

challenging call center environment.

- Operated Cashier and Online orders
- inventory
- Acted professionally and patiently when addressing negative customer feedback.

OCTOBER 2013-JULY 2015

Prep Cook | Marco's Pizza | Tampa, FL

- Properly labeled and stored all raw food ingredients including produce, meat, fish, poultry, dairy and dry goods in the appropriate storage room, walk-in refrigerator, freezer or cooler.
- Changed and sanitized all cutting boards, benches and surfaces when beginning a new task to avoid cross-contamination.
- Positively engaged with customers, offering menu information, providing suggestions and showing genuine appreciation for their business.
- Handled currency and credit transactions quickly and accurately.
- Prepared specialty foods such as pizzas and sandwiches, following specific methods that required quick prep time.

EDUCATION

2016

High School Diploma:

Robinson High School, Tampa, FL