



One-Touch Automation, Inc.

Westfield, IN

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### Post Install Letter

Dear \${Contacts.First Name}, On behalf of the entire staff at One-Touch Automation, Inc.(OTA), I would like to thank you for choosing us for your recent technology project! We realize you have many choices when it comes to picking a partner and we appreciate the opportunity to earn your business.

As the President of OTA, client satisfaction is my #1 priority. The purpose of this email is to ensure that you were 100% satisfied with One-Touch Automation, Inc. and with our staff. If you were---great! If not, I want to hear about it. Please take a moment to complete a 7-question survey about your experience with One-Touch Automation, Inc. This survey should take no more than 2-3 minutes to complete. <https://www.surveymonkey.com/r/CNPGP8Y>

If you have any issues that you feel have not been resolved, please don't hesitate to reply to this email. You may also feel free to call me (Ryan McDaniel) directly at 317-896-1393. While we truly value your feedback, others do as well. If we've done a good job, please take a moment to tell others about your experience with One-Touch Automation, Inc. Below are the links to a few ratings and review sites and we would greatly appreciate any comments that you would like to share.

[Google Reviews.](#)

[Houzz.com Reviews.](#)

[Facebook](#)

Additionally, we greatly appreciate any and all referrals. Referrals are the best recommendation we can receive, so if you know friends/family/co-workers who could benefit from our services, we encourage you to pass our name along to them! Again, thank you for your business! On behalf of the entire One-Touch Automation staff, we appreciate it.

Our Service Team is here to help going forward. Call or Text the office: 317-896-1393 for any service needs. The Service Department is open from 8:00-5:00 Monday-Friday. Outside of this time, text the biz text line and someone will respond as soon as possible.

Regards, Ryan McDaniel