

Client Name Ballard, Chris & Kristin

Site Address: 1421 Forest Hills Dr. Westfield IN 46074

01/01/24 to 12/31/24

## **Maintenance Appendix A**

### **Ballard Residence - Maintenance Task List**

#### Security

| Name  | Trip #1  | Trip #2 | Trip #3 | Trip #4 |
|---|----------|---------|---------|---------|
| Test environmental alerts                         | Not Done | N/A     |         |         |
| Verify security keypads are operational           | Not Done | N/A     |         |         |
| Test all door contacts                            | Not Done | N/A     |         |         |
| Test motion detectors (if applicable)             | Not Done | N/A     |         |         |
| Test glass break detectors (if applicable)        | Not Done | N/A     |         |         |
| Test heat detectors (if applicable)               | Not Done | N/A     |         |         |
| Test smoke detectors (if applicable)              | Not Done | N/A     |         |         |
| Test carbon monoxide detectors (if applicable)    | Not Done | N/A     |         |         |
| Clean enclosures and equipment                    | Not Done | N/A     |         |         |
| Verify Communication with Central Monitoring      | Not Done | N/A     |         |         |
| Verify contact and call list up to date w/ Client | Not Done | N/A     |         |         |

### Surveillance

| Name   | Trip #1  | Trip #2  | Trip #3 | Trip #4 |
|--|----------|----------|---------|---------|
| Update equipment firmware/software           | Not Done | N/A      |         |         |
| Clean camera domes/lens                      | Not Done | N/A      | N/A     |         |
| Verify cameras are recording                 | Not Done | Not Done | N/A     |         |
| Verify local and remote access to recordings | Not Done | Not Done | N/A     |         |
| Verify Day/Night mode views                  | Not Done | N/A      | N/A     |         |



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## **Networking**

| Name  | Trip #1  | Trip #2 | Trip #3 | Trip #4 |
|---|----------|---------|---------|---------|
| Update networking equipment firmware/software | Not Done | N/A     |         |         |
| Verify Wi-Fi coverage                         | Not Done | N/A     |         |         |
| Clean networking equipment                    | Not Done | N/A     |         |         |
| Clean DEB48 enclosure                         | Not Done | N/A     |         |         |
| Verify DDNS is updating from Unifi            | Not Done | N/A     |         |         |
| Visually inspect network equipment            | Not Done | N/A     |         |         |
| Verify modem in bridge mode                   | Not Done | N/A     |         |         |

## **Control System**

| Name                                   | Trip #1  | Trip #2 | Trip #3 | Trip #4 |
|--|----------|---------|---------|---------|
| Clean equipment and enclosures         | Not Done |         |         |         |
| Update control system firmware         | Not Done |         |         |         |
| Test sub-system control is operational | Not Done |         |         |         |
| Update control system software         | Not Done |         |         |         |



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### A/V

| Name   | Trip #1  | Trip #2  | Trip #3 | Trip #4 |
|--|----------|----------|---------|---------|
| Test video zones for operation - all sources           | Not Done | Not Done | N/A     |         |
| Test audio zones for operation - all sources           | Not Done | Not Done | N/A     |         |
| Update source firmware                                 | Not Done | Not Done | N/A     |         |
| Verify EDID settings are correct for optimal resolutio | Not Done | N/A      | N/A     |         |
| Calibrate surround zones (as needed)                   | Not Done | N/A      |         |         |
| Update display firmware (TV/Projectors)                | Not Done | N/A      |         |         |
| Update surround receiver firmware (as needed)          | Not Done | N/A      |         |         |
| Dust out Equipment Rack                                | Not Done | N/A      |         |         |