

SOP Template

| Company Name | Process Name | Date Created | Revision Number |
|----------------------|-------------------------------|--------------|-----------------|
| One-Touch Automation | Update SOP PDFs in Client Map | 8/23/24 | 1 |

Process Frequency (Daily/Weekly/Monthly/Project Based)

As Needed

Process Description

Update the SOP PDFs for the Client Journey Map

| Who's Involved | | What are the inputs? |
|----------------|------------------------|---|
| Name | Department or Function | Documents, SOW, Approval, Labor, Software, Etc. |
| | Ops | New SOP PDF |
| | | |
| | | |
| | | |
| | | |

What are the sequential steps?

[illegible]

What are the outputs [Defined Standards of Completion or Deliverables]

New file is uploaded to the Google Drive Location

Who does the process transfer to next?

| Name | Department or Function | Milestone |
|------|------------------------|-----------|
| N/A | N/A | N/A |
| | | |
| | | |
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