Botium Toys: Scope and risk assessment report

ASSETS INCLUDE:

- On-premises equipment for in-office business needs
- Employee equipment: end-user devices (desktops/laptops, smartphones), remote workstations, headsets, cables, keyboards, mice, docking stations, surveillance cameras, etc.
- Storefront products available for retail sale on site and online; stored in the company's adjoining warehouse
- Management of systems, software, and services: accounting, telecommunication, database, security, ecommerce, and inventory management
- Internet access
- Internal network
- Data retention and storage
- Legacy system maintenance: end-of-life systems that require human monitoring

RISK ASSESSMENT:

- Currently, all Botium Toys employees have access to internally stored data and may be able to access cardholder data and customers' PII/SPII.
- Encryption is not currently used to ensure confidentiality of customer's credit card information that is accepted, processed, transmitted, and stored locally in the company's internal database.
- Access controls pertaining to least privilege and separation of duties have not been implemented.
- The IT department has ensured availability and integrated controls to ensure data integrity.
- The IT department has a firewall that blocks traffic based on an appropriately defined set of security rules.
- Antivirus software is installed and monitored regularly by the IT department.
- The IT department has not installed an intrusion detection system (IDS).
- There are no disaster recovery plans currently in place, and the company does not have backups of critical data.

- The IT department has established a plan to notify E.U. customers within 72 hours if there is a security breach. Additionally, privacy policies, procedures, and processes have been developed and are enforced among IT department members/other employees, to properly document and maintain data.
- Although a password policy exists, its requirements are nominal and not in line with current minimum password complexity requirements (e.g., at least eight characters, a combination of letters and at least one number; special characters).
- There is no centralized password management system that enforces the password policy's minimum requirements, which sometimes affects productivity when employees/vendors submit a ticket to the IT department to recover or reset a password.
- While legacy systems are monitored and maintained, there is no regular the schedule in place for these tasks and intervention methods are unclear.
- The store's physical location, which includes Botium Toys' main offices, storefront, and warehouse of products, has sufficient locks, up-to-date closed-circuit television (CCTV) surveillance, as well as functioning fire detection and prevention systems.