```
class Account
 email;
 passwords;
class UserAccount
 isA Account;
 firstName;
 lastName;
 username;
 role;
}
class Branch
 isA UserAccount;
 Service[] services;
 Map mapOfHours;
 public void addService(){}
 public void removeService(){}
 public void editWorkingHours(){}
 }
class Customer
 public void createServiceRequest(){}
 public void rateABranch(){}
 public void searchForBranch(){}
 isA UserAccount;
 1 -- * ServiceRequests;
class Administrator
 isA Account;
 public void createService(){}
 public void deleteService(){}
 public void alterService(){}
 public void deleteCustomerAccount(){}
 public void deleteBranchAccount(){}
```

```
1 -- * Service;
}

class Service
{
    String name;
    Double cost;
    String[] documents;
}

class ServiceRequests{
    Integer id;
    Integer branchID;
    Service associatedService;
    Map responses;
    Boolean approved;
    customerID;
    1 -- * Service;
}
```

