



**Publisher**  
AWS services emit events  
and notifications



**Amazon SNS**  
Amazon SNS sends  
notifications to  
AWS Chatbot



**AWS Chatbot**  
AWS Chatbot formats  
notifications so they are easy  
to read and sends them to  
Amazon Chime and Slack  
chat rooms

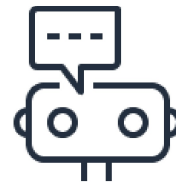


**Chat Room Notifications**  
Users receive notifications  
in the Amazon Chime and/or  
Slack chat rooms that  
you choose



## Slack

User sends a command from a Slack channel. User receives a response from AWS Chatbot



## AWS Chatbot

AWS Chatbot runs the command against an AWS service using the IAM role associated with the channel and returns a response to Slack



## AWS Service