## Admin Turnover Codebook

Question 1
What is your gender?

Variable Option	ı Response	N	Freq, All	Freq, Non-Missing
Q1	[-99, NA] Missing	363	62.4%	-
	[1] Male	35	6.0%	16%
	[2] Female	182	31.3%	83%
	[3] Prefer to self-describe	O	0.00%	0.00%
	[4] Prefer not to answer	2	. 0.3%	1%

 $Q_{1_3}TEXT$  [3] Prefer to self-describe:

## No responses

Question 2

What is your age? Please enter in years.

Variable	Missing Co	mplete Rate	Mean	SD	P1	P25	P50	P75 ]	P100
Q2	364	0.3745704 4	.5.02752	11.57461	23	37	44	53	69

Question 3
What is your race/ethnicity? Please select all that apply.

Variable Option	Variable Option Response		l Freq, Non-Missing
	[-99, NA] Missing	363 61.11%	-
Q3_1	[1] American Indian or Alaska Native	4 0.67%	1.73%
Q3_2	[1] Asian	10 1.68%	4.33%
Q <sub>3_3</sub>	[1] Black or African American	5 0.84%	2.16%
Q <sub>3_4</sub>	[1] Hispanic or Latino	13 2.19%	5.63%
Q <sub>3</sub> _5	[1] Native Hawaiian or Other Pacific Islander	4 0.67%	1.73%
Q3_6	[1] White	187 31.48%	80.95%

Variable Option Response		N Freq, All Freq, Non-Missing
Q <sub>3_7</sub>	[1] Other	8 1.35% 3.46%

## $Q_{3\_7\_TEXT}$ [1] Other:

- ## prefer not to answer
- ## prefer not to answer
- ## Filipino
- ## Filipino American
- ## Brazilian
- ## European American
- ## European American

## Question 4

What is the highest degree or level of school you have COMPLETED?

Variable Option	n Response	N Freq, Al	l Freq, Non-Miss
Q <sub>4</sub>	[-99, NA] Missing	363 62.4%	-
	[1] High school diploma or equivalent (such as GED)	44 7.6%	20.1%
	[2] Some college credit, but not degree	67 11.5%	30.6%
	[3] Associate's degree (for example: AA, AS)	35 6.0%	16.0%
	[4] Bachelor's degree (for example: BA, BS)	60 10.3%	27.4%
	[5] Master's degree (for example: MA, MS, MEng, MSW, MBA)	12 2.1%	5.5%
	[6] Professional degree beyond a Bachelor's Degree (for example: MD, JD)	0 0.00%	0.00%
	[7] Doctorate degree (for example: PhD, EdD)	1 0.2%	0.5%

## Question 5

Did any of your degrees include curriculum or course content related to the following subject areas?

Variabl	e Option	Response	N Freq, Al	l Freq, Non-Missing
	Complete non-response	[-99, NA] Missing	422 73%	-
Q5_1	Aging or older adults	[-99, NA] Missing 426 73.2%		-
		[1] Yes	66 11.3%	42%

Variable	e Option	Response	N	Freq, All	Freq, Non-Missing
		[2] No	90	15.5%	58%
Q5_2	Disabilities	[-99, NA] Missing	432	74.2%	-
		[1] Yes	59	10.1%	39%
		[2] No	91	15.6%	61%
Q5_3	Behavioral or mental health	[-99, NA] Missing	<b>42</b> 9	73.7%	-
		[1] Yes	67	11.5%	44%
		[2] No	86	14.8%	56%
Q5_4	Long-term services and support	s [-99, NA] Missing	433	74.4%	-
		[1] Yes	55	9.5%	37%
		[2] No	94	16.2%	63%
Q5_5	Healthcare administration	[-99, NA] Missing	<b>42</b> 9	73.7%	-
		[1] Yes	62	10.7%	41%
		[2] No	91	15.6%	59%

Question 6 Do you currently have or have you ever had any of the following certifications or licenses?

Variable	e Option	Response	N	Freq, All	Freq, Non-Missing
		[-99, NA] Missing	382	66%	-
Q6_1	Nursing home administrator	[-99, NA] Missing	413	71.0%	-
		[1] No, never	123	21.1%	72.8%
		[2] Yes, previously	4	0.7%	2.4%
		[3] Yes, currently	42	7.2%	24.9%
Q6_2	Registered nurse (RN)	[-99, NA] Missing	429	73.71%	-
		[1] No, never	147	25.26%	96.08%
		[2] Yes, previously	1	0.17%	0.65%
		[3] Yes, currently	5	0.86%	3.27%
Q6_3	Licensed practical/vocational nurse (LPN/LVN)	) [-99, NA] Missing	428	73.54%	-

Variabl	e Option	Response	N Freq, All	Freq, Non-Missing
		[1] No, never	144 24.74%	93.5%
		[2] Yes, previously	3 0.52%	1.9%
		[3] Yes, currently	7 1.20%	4.5%
Q6_4	Certified nursing assistant (CNA)	[-99, NA] Missing	411 70.6%	-
		[1] No, never	119 20.4%	69.6%
		[2] Yes, previously	46 7.9%	26.9%
		[3] Yes, currently	6 1.0%	3.5%
Q6_5	Certified medication aide (CMA)	[-99, NA] Missing	432 74.2%	-
		[1] No, never	135 23.2%	90.0%
		[2] Yes, previously	13 2.2%	8.7%
		[3] Yes, currently	2 0.3%	1.3%
Q6_6	Other certification	[-99, NA] Missing	467 80.24%	-
		[1] No, never	49 8.42%	42.6%
		[2] Yes, previously	20 3.44%	17.4%
		[3] Yes, currently	46 7.90%	40.0%

## Q6\_6\_TEXT Other certification [1] Yes:

- ## RCF Administrator
- ## Residential Care Facility Administrator License
- ## Assisted Living Administrator
- ## EMT California
- ## Resident Care Facility Administrator
- ## nursing assistant, need to take CNA test
- ## Residential Care Facility Administrator
- ## Administrator training
- ## PHR
- ## Oregon Administrator
- $\hbox{\tt\#\# Minor in Gerontology Certificate OSU}$
- ## Residential Care Facility Administrator Certification
- ## Assisted Living Administrator
- ## ALF/RCF Administrator
- ## ALF Administrator
- ## RCF administrator
- ## ALF?RCF Licenses

- ## Registered Dietician
- ## Licensed RCF Administrator
- ## Administrators license
- ## LTC Administrator License
- ## Activities director
- ## CNA
- ## RESIDENTIAL CARE FACILITY ADMINISTRATION
- ## Assisted Living Administrator
- ## Medical Assistant
- ## Administrator Certification
- ## Residential Care Facility Administrator
- ## health records technology and medical transcription
- ## administrator license
- ## Service Coordinator
- ## RALF Administrator License
- ## RALF Administrator License
- ## HR
- ## HR
- ## EMT I
- ## alf administrator license
- ## RCF Administrator
- ## LTC Administrator
- ## Activities Director Certificate from California
- ## RCFA
- ## Alf/rcf administrator license
- ## Administrator Certificate AL and RC
- ## ALF admin License
- ## ALF admin License
- ## ALF Administrator
- ## Administrator ALF
- ## Long Term Care Administartor
- ## administrator
- ## Administrator License
- ## Assisted Living Administrator (OR)
- ## HCA trainer, Mental Health and Dementia trainer
- ## Long Term Care Administrator
- ## Assisted Living/RCF Administrators Certificate
- ## CMAA, CPC
- ## Residential Care Facility
- ## ALF administrator
- ## RCF administrator license
- ## Certified Medical Assistant
- ## Administrator
- ## CPI trainer

- ## Resident Assistant
- ## Resident Assistant
- ## Resident Assistant
- ## Certified Medical Assistant
- ## Licensed Administrator
- ## Community Base Administrator
- ## Community Base Administrator
- ## RCAL Administrator
- ## Administrator Training
- ## CPR-First Aid
- ## Activity director
- ## SLPA
- ## Speech Language Pathologist
- ## Speech Language Pathologist
- ## MC/AL Administrator Licenses
- ## ALF/RCF Administrator

In what year did you last attend the state-approved 40-hour training offered by Leading Age Oregon or Oregon Health Care Association (OHCA)?

Variable Option	Response	N	Freq, All	Freq, Non-Missing
Q <sub>7</sub>	[-99, NA] Missing	363	62.4%	-
	[1] 2020	19	3.3%	8.7%
	[2] 2019	50	8.6%	22.8%
	[3] 2018	27	4.6%	12.3%
	[4] 2017 or before	123	21.1%	56.2%

#### Question 8

How satisfied were you about the different subjects covered in the training program that you attended?

Variab	le Option	Response	N Freq, All Fre
		[-99, NA] Missing	363 62% -
Q8_1 R	Rules and regulations (e.g., health, fire)	[-99, NA] Missing	363 62.4% -
		[1] Very dissatisfied	11 1.9% 5.0

Variable	e Option	Response	N	Freq, All	Fre
		[2] Dissatisfied	4	0.7%	1.8%
		[3] Neither satisfied nor dissatisfied	23	4.0%	10.5
		[4] Satisfied	106	18.2%	48.4
		[5] Very satisfied	75	12.9%	34.2
Q8_2	Finance, accounting	[-99, NA] Missing	363	62.4%	-
		[1] Very dissatisfied	5	0.9%	2.3%
		[2] Dissatisfied	24	4.1%	11.0
		[3] Neither satisfied nor dissatisfied	84	14.4%	38.4
		[4] Satisfied	73	12.5%	33.3
		[5] Very satisfied	33	5.7%	15.1
Q8_3	Human resources and staffing	[-99, NA] Missing	364	62.5%	-
		[1] Very dissatisfied	4	0.7%	1.8%
		[2] Dissatisfied	22	3.8%	10.1
		[3] Neither satisfied nor dissatisfied	68	11.7%	31.2
		[4] Satisfied	88	15.1%	40.4
		[5] Very satisfied	36	6.2%	16.5
Q8_4	Physical environment (e.g., building/plant management)	[-99, NA] Missing	363	62.4%	-
		[1] Very dissatisfied	5	0.9%	2.3%
		[2] Dissatisfied	15	2.6%	6.8%
		[3] Neither satisfied nor dissatisfied	55	9.5%	25.1
		[4] Satisfied	104	17.9%	47.5
		[5] Very satisfied	40	6.9%	18.3
Q8_5	Leadership skills	[-99, NA] Missing	364	62.5%	-
		[1] Very dissatisfied	6	1.0%	2.8%
		[2] Dissatisfied	13	2.2%	6.00
		[3] Neither satisfied nor dissatisfied	61	10.5%	28.0
		[4] Satisfied	97	16.7%	44.5
		[5] Very satisfied	41	7.0%	18.8

Question 9 Do you agree or disagree with the following statements?

Variabl	le Option	Response
		[-99, NA] Missing
Q9_1	My training sufficiently prepared me for this position.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q9_2	I received sufficient onboarding support (e.g., mentorship) when I started this position.	. [-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q9_3	There are sufficient ongoing training opportunities for me.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q9_4	The existing opportunities for continuing education are relevant to my work.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q9_5	My employer makes it possible for me to attend training (e.g., paid time for training).	[-99, NA] Missing

Variable Option	Response
	[1] Strongly disagree
	[2] Disagree
	[3] Neither agree nor dis
	[4] Agree
	[5] Strongly agree

What is your current job title at this organization (e.g., administrator, CEO, executive director)?

- ## Administrator
- ## Executive Director
- ## Health & Wellness Director
- ## Executive Director
- ## Administrator & President of Operations
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Regional Administrator
- ## Senior Admin
- ## administrator
- ## Administrator
- ## Administrator
- ## administrator
- ## Executive Director
- ## administrator
- ## administrator
- ## Administrator
- ## Administrator
- ## Executive Director
- ## Memory Care Administrator
- ## Senior Executive Director
- ## Reflections Care Administrator
- ## Executive Director
- ## Executive Director
- ## ED
- ## Administrator
- ## administrator
- ## Administrator

- ## Executive Director
- ## Administrator
- ## administrator
- ## Executive Director
- ## Executive Director
- ## Senior Executive Director
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator
- ## Campus Administrator
- ## Administrator
- ## Administator
- ## Executive Director
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- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Memory Cara Director
- ## Executive Director
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- ## Executive Director
- ## Executive Director
- ## administrator ,ceo ,
- ## Interim Administrator
- ## Executive Director
- ## Executive Director
- ## Administrtor
- ## Admin/D00
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator
- ## Administrator

- ## Administrator
- ## Executive Director
- ## Administrator, Executive Director
- ## Executive Director
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## ADMINISTRATOR
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator
- ## Administrator
- ## Director of Health Services, RCF Administrator
- ## Administrator
- ## Executive Director
- ## ED
- ## administrator
- ## Memory Care Coordinator/ Administrator
- ## Administrator
- ## Health Services Administrator
- ## Administrator and Owner
- ## administrator
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator
- ## administrator
- ## Community Administrator
- ## Executive Director
- ## General Manager
- ## Executive Director of memory care
- ## Executive Director of memory care
- ## Executive Director
- ## administrator
- ## Executive Director

- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Memory Care Director
- ## Administrator
- ## Executive Director
- ## executive director
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator
- ## Healthcare Administrator
- ## Executive Director
- ## Owner/Administrator
- ## Administrator
- ## Admi
- ## Administrator
- ## Administrator
- ## Administrator
- ## Executive administrator
- ## Executive administrator
- ## Executive director
- ## Executive Director
- ## Regional Director Operations
- ## Executive Director
- ## administrator
- ## Administrator
- ## Executive DIrector
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Interim Administrator, President & COO
- ## Executive Director
- ## administrator

- ## Administrator
- ## Executive Director
- ## Executive Director
- ## ECU Administrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
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- ## Administrator
- ## Administrator
- ## administrator
- ## Adminitrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Memory Care Program Manager
- ## Memory Care Program Manager
- ## Executive Director in Training
- ## RCF Administrator/ NH Assistant Administrator
- ## Executive Administrator
- ## Administrator
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Administrator
- ## President/Administrator
- ## Executive Director
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Director of Health Services
- ## Administrator
- ## Executive Director
- ## Administrator
- ## Executive Director
- ## Administrator

- ## Administrator/ Health Services Director
- ## Administrator at Turner Retirement Homes, Inc.
- ## Executive Director
- ## Executive Director
- ## Administrator
- ## Executive Director
- ## Executive Director
- ## Executive Director
- ## Administrator
- ## Executive Director
- ## Administrator
- ## Administrator
- ## Administrator

## Question 10a

Do you or a member of your immediate family have partial or full ownership of this community?

Variable Option	Response	N	Freq, All	Freq, Non-Missing
Q10a	[-99, NA] Missing	363	62%	-
	[1] Yes	15	3%	7%
	[2] No	204	35%	93%

## Question 11

How long have you been an administrator at this community? Please enter in years.

Variable 1	Missing Co	mplete Rate	Mean	SD	Po :	P25 I	P50	P75 F	<b>2</b> 100
Q11	370	0.3642612 4	.141887 4.7	78493	o	1	2 5	5.625	27

## Question 12

Have you worked in any other position at this community prior to becoming an administrator?

Variable Option Response		N Freq, All Freq, Non-Missing
Q12	[-99, NA] Missing	363 62.4% -

Variable Option Response	N Freq, Al	ll Freq, Non-Missing
[1] Yes, I worked at this community as [blank]	97 16.7%	44%
[2] No, I worked at this community as an administrator only	122 21.0%	56%

```
Q12_1_TEXT [1] Yes, I worked at this community as [blank]:
## Medication Aide/Caregiver
## Executive Director
## MCM
## assistant, caregiver, med tech
## care giver, assist admin
## Caregiver, Med Tech, RCC, LPN
## Medical Records, Human Resources
## Resident Care Coordinator
## MC Admin, RCC
## Medication Manager
## Assistant Administrator
## Caregiver, med tech, restorative aid, activities coordinator, EVS Director
## HR Assistant
## Marketing director, resident services director
## Health Services Director and Memory Care Director
## Caregiver, med aid, resident care coordinator
## Business Office Manager
## owner 37yrs all positions
## Assistant Director
## med aid/Resident services coordinator
## med aid/Resident services coordinator
## Activity Coordinator
## Resident care manger
## Direct Care staff, QA coordinator, shift supervisor
## rcc
## Consultant
## RCC
## CAREGIVER/ACTIVITIES DIRECTOR
## Business Office Manager
## Courtyard Fountains
## Resident Care Coordinator
## Caregiver, MT, Office Manager
## Admin. Assistant
## activitys derector
```

## Med Tech and Resident Services Coordinator

## Resident Services Coordinator

## Assistant Admin/Activities Director ## Director of Operations ## Director of Operations ## caregiver, rcm, med tech ## Office Manager ## Dining Manager & Assistant Manager ## RCC ## Med Tech, RCC ## Shower aide, caregiver, medtech, RCC, Assistant Administrator ## RCC, Activity director, admin assistant ## Resident Services Coordinator ## Community Relations Director ## Community Relations ## Admin. Assistant ## Med Aid, Caregiver, Assistant Administrator ## Director of memory care ## Med aide and RCC ## Med aide and RCC ## Business Office Director ## Office Manager ## caregiver and med aid ## Nurse ## Memory Care Director ## President & COO ## Med Tech, RCC, Memory Care Director ## I've been with this community for 40 years Activity Director, HR director, Payroll, Transportation ## Administrator/Marketing ## I started as a NOC shift caregiver, than swing shift medication assistant, than resident care coordi ## Chef/Assistant Director ## RCC, BOM ## Resident care Manager / Medication Aide / Care Giver ## caregiver, med aide and business office manager ## caregiver, med aide and business office manager ## Program Assistant, Caregiver, Medaide, Business Office Manager, Community Relations Director ## RCM ## caregiver ## Community Relations/Caregiver ## Community Relations/Caregiver ## Community Relations/Caregiver ## Resident care coordinator ## Resident care coordinator

## RSC ## RSC

```
## I grew up working in the facility
## caregiver, resident care manager, marketer, assistant administrator
## RN and Administrator
## RN and Administrator
## caregiver, med tech, resident service director
## Community Relations
## HR
## Caregiver med Tech
## Assisted Living RN
## Foster Home Administrator
## Office manager
## Business Office Manager
## Resident Care Coordinator
## RCC, Medication Tech, Caregiver
```

Have you ever been an administrator at another assisted living, residential care, or memory care community? Please select all that apply.

Variable Option	n Responses	N Freq, All	Freq, Non-Missing
	[-99, NA] Missing	363 57.26%	-
Q13_1	[1] Assisted living/residential care (not endorsed for memory care)	84 13.25%	31.0%
Q13_2	[1] Memory care community	78 12.30%	28.8%
Q13_3	[1] No, this is the first community of which I am the administrator.	109 17.19%	40.2%

#### Question 14

What was the reason for leaving your administrator position at that last community?

Variable Option Response			l Freq, Non-Missing
Q14	[-99, NA] Missing	472 81.1%	-
	[1] I transferred to this community in the same organization	25 4.3%	22.7%
	[2] I quit	35 6.0%	31.8%
	[3] I was laid off	5 0.9%	4.5%
	[4] It closed	0 0.00%	0.00%
	[5] Other	45 7.7%	40.9%

#### Variable Option Response

N Freq, All Freq, Non-Missing

#### Q14\_5\_TEXT [5] Other:

```
## New job w/o travel
```

- ## Too long of a drive
- ## Moved
- ## I resigned
- ## distance
- ## Sold the facility
- ## Moved to different city
- ## Dissatisfactory with supervisor
- ## Closer to home
- ## Mother's Health Issues
- ## Mother's Health Issues
- ## Mother's Health Issues
- ## Moved to the East Coast
- ## Recruited to the Waterford, 30 day resignation was provided
- ## Closer to home; Autonomy
- ## Location
- ## Changed jobs do to traveling
- ## no management support
- ## I merged the two buildings, I am still the administrator for that building
- ## Building culture
- ## wanted new position
- ## hostile work environment
- ## Offered the position
- ## better pay & support
- ## Promotion
- ## moved from out of state
- ## Moved
- ## closer to home/Assited living
- ## I choose not to disclose information but it was mostly my disagreement with their operations.
- ## built on RCF
- ## Was Not an Administrator at another Community.. Was Resident Care Manager only
- ## Opportunity for a larger bed community.
- ## Interim position/laid off
- ## Transferred to Home Health and Hospice Admin
- ## New opportunity
- ## I was laid off before I could quit. Horrible management and work culture!
- ## to stop commuting
- ## They did not care about the residents, I could not work for them due to this.

Question 15 Have you ever worked in any of the following settings prior to your current job?

Variable	e Option	Response	N	Freq, All	Freq, Non-Missing
		[-99, NA] Missing	369	63%	-
Q15_1	Adult foster/care home	[-99, NA] Missing	387	66%	-
		[1] Yes	57	10%	29%
		[2] No	138	24%	71%
Q15_2	Nursing home	[-99, NA] Missing	385	66.2%	-
		[1] Yes	92	15.8%	46.7%
		[2] No	105	18.0%	53.3%
Q15_3	Home health agency (including hospice agency)	[-99, NA] Missing	397	68%	-
		[1] Yes	33	6%	18%
		[2] No	152	26%	82%
Q15_4	Home care	[-99, NA] Missing	392	67%	-
		[1] Yes	59	10%	31%
		[2] No	131	23%	69%
Q15_5	Hospital	[-99, NA] Missing	395	68%	-
		[1] Yes	33	6%	18%
		[2] No	154	26%	82%
Q15_6	Adult day care	[-99, NA] Missing	400	69%	-
		[1] Yes	12	2%	6.6%
		[2] No	170	29%	93.4%
Q15_7	Other	[-99, NA] Missing	444	76.3%	-
		[1] Yes	55	9.5%	40%
		[2] No	83	14.3%	60%

Q15\_7\_TEXT Other [1] Yes:

<sup>##</sup> memory care

<sup>##</sup> Hospice

```
## ALF
## Independent Living. ALF and Memory Care
## mental health
## Assisted Living
## Assisted Living
## Assisted Living and Skill Rehab
## Assisted Living
## Assisted Living
## Rcf
## CCRC
## memory care
## Assisted Living/ Memory Care
## ShelterCare - For Homeless Housing & Rehab
## CCRC
## assisted Living
## Mental Health
## Clinical Dietician
## Assisted Living
## AL Management Company
## State of Nevada-Dept of Aging Svcs
## Memory Care
## Childcare
## Child care
## clinic
## MD offices
## Community social worker
## Assisted living, Memory care, and independent Living
## Private care, assistant admin in dementia
## Long time parental care
## 20 years navy hospital corpsman
## Independent Living
## RCF/Memory Care
## Dr office/medical records
## Memory Care and Assisted Living. Mental Health and I/DD
## Internal Medicine
## Assisted Living/ Memory Care
## rehab
## LTC
## ALF
## Medical Clinics, Urgent Care
## Marketing Director at Memory Care and Assisted Living
## Assisted Living
## memory care / RCF
## memory care / RCF
```

```
## Caregiver/Center Manager for DME Company
## Caregiver/Center Manager for DME Company
## Caregiver/Center Manager for DME Company
## Medical Assistant
## Medical Assistant
## ACS
## doctors office
## Assisted Living
## Independent and Assited Living Community
## Skilled facility
## Other Assisted and Living, Retirement
## Assisted living
## Early Head Start
## Early Head Start
## DDA
## ALF and Memory Care
```

Considering your past work experience, how long have you worked in the long-term care or health settings listed above in total? Please include all prior jobs, even if you left and then came back. Please enter in years.

Variable	Missing Co	mplete Rate	Mean	SD	Ро	P25	P50	P75	P100
Q16	368	0.3676976 1	7.18925	9.533998	o	10	16	22	50

## Question 17

What is your current annual salary in your position as an administrator?

Variable Option	n Response	N	Freq, All	Freq, Non-Missing
Q17	[-99, NA] Missing	363	62.4%	-
	[1] Less than or equal to \$24,999	О	0.00%	0.00%
	[2] \$25,000 to \$49,999	31	5.3%	14.2%
	[3] \$50,000 to \$74,999	62	10.7%	28.3%
	[4] \$75,000 to \$99,999	91	15.6%	41.6%
	[5] \$100,000 or greater	24	4.1%	11.0%

Variable Option Response	N Freq, A	ll Freq, Non-Missing
[6] Prefer not to answer	10 1.7%	4.6%
[7] Other	1 0.2%	0.5%

Q17\_7\_TEXT [7] Other

## No responses

## Question 18

Which of the following fringe benefits does your current employer offer to you? For each benefit, please indicate whether you are offered the benefit even if you choose not to receive or use it.

Variable	e Option	Response	N	Fre
		[-99, NA] Missing	363	62%
Q18_1	Health insurance for you	[-99, NA] Missing	366	63%
		[1] Yes	198	34%
		[2] No	18	3%
Q18_2	Health insurance that includes family coverage	[-99, NA] Missing	371	63.7
		[1] Yes	166	28.5
		[2] No	41	7.0°
Q18_3	Paid personal time off or vacation time	[-99, NA] Missing	364	63%
		[1] Yes	213	37 <sup>9</sup> /
		[2] No	5	1%
Q18_4		[-99, NA] Missing	368	63%
		[1] Yes	199	34%
		[2] No	15	3%
Q18_5	Paid holidays	[-99, NA] Missing	366	63%
		[1] Yes	194	33%
		[2] No	22	4%
Q18_6	Pension	[-99, NA] Missing	398	68.3
		[1] Yes	17	2.92

Variable	e Option	Response	N	Fre
		[2] No	145	24.9
Q18_7	A 401(k) or 403(b) account	[-99, NA] Missing	368	63.2
		[1] Yes	167	28.7
		[2] No	44	7.6
Q18_8	Life insurance	[-99, NA] Missing	370	63.6
		[1] Yes	157	27.0
		[2] No	51	8.89
Q18_9	Bonus or incentive pay for (e.g., census/occupancy, incident reports). Please describe	: [-99, NA] Missing	397	68.2
		[1] Yes	101	17.4
		[2] No	78	13.4

Q18\_9\_TEXT Bonus or incentive pay for (e.g., census/occupancy, incident reports). Please describe [1] Yes:

```
## Budget, occupancy
## Bonus
## NOI
## NOI
## HIgh Occupancy Bonus
## budget related
## occupancy, NOI
## Bonus for census
## Census/occupancy
## Performance bonus
## census/occupancy
## depends on meeting the financial goals.
## Bonus for EBITDAR yr. over year growth
## Annual revenue bonuses
## bonus for roi
## 2,000 every quarter if reach census.
## census
## Occupancy bonus
## NOI, associate turnover, Census
## 10-15% base annually
## annually based on performance
## census, NOI YOY, expense management, revenue
## Bonuses every quarter
## random bonuses
```

```
## random bonuses
## NOI bonuses
## Financial management bonus. Occupancy bonus
## move in bonus
## Move in Bonus
## NONE
## marketing and NOI bonus
## up to 15% Annual Salary
## HARD WORK
## census/occupancy
## NOI bonus
## NOI bonus
## Bonus
## Quarterly bonuses if hitting benchmarks
## year end
## Profit sharing
## Profit sharing
## 1500
## 1500
## Bonus in December net operations income determined by occupancy, budget, overtime, survey, etc
## Census Bonus
## complex bonus structure; never met
## stabilized occupancy - NOI
## Occupancy
## Occupancy and NOI
## Bonus
## meeting budget monthly
## NOI
## Just a christmas bonus
## Just a christmas bonus
## Marketing
## percentage of annual NOI
## 10% of positive NOI every six months
## quarterly bonus available
## Census bonus
## Performance based
## based on private pay move ins
## Census/occupancy
## n/a
## Bonus
## bonus for occupancy
## census bonus
## Bonus for reaching and maintaining NOI/Census
```

## occupancy and overall of year performance

[4] Satisfied

```
## occupancy and overall of year performance
## Quarterly and annual bonus bases on occupancy, budget
## Census
## Census
## Census
## Occupancy and Revenue
## performance bonus
## based on NOI and survey results
## Marketing Bonus
## Quarterly bonus plan based on meeting financial goals
## based on census
## move in bonus
## Census bonus
## NOI
## Occupancy Bonus
```

## Question 19

This next question asks about how satisfied you are with each aspect of your current job listed below. To what extent are you satisfied or dissatisfied with each aspect of your job? Please select Not Applicable if a particular statement is not applicable to you or your position.

Variable	e Option	Response
		[-99, NA] Missing
Q19_1	The amount of job security I have.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_2	The amount of pay and fringe benefits I receive.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf

Variable	e Option	Response
_		[5] Very satisfied
		[6] Not applicable
Q19_3	The amount of personal growth and development I get in doing my job.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_4	The people I talk to and work with on my job.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_5	The degree of respect and fair treatment I receive from my boss.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_6	The feeling of worthwhile accomplishment I get from doing my job.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatis
		[4] Satisfied

Variable	e Option	Response
		[5] Very satisfied
		[6] Not applicable
Q19_7	The chance to get to know other people while on the job.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatis
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_8	The amount of support and guidance I receive from my supervisor.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_9	The degree to which I am fairly paid for what I contribute to this organization.	. [-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatisf
		[4] Satisfied
		[5] Very satisfied
		[6] Not applicable
Q19_10	The amount of independent thought and action I can exercise in my job.	[-99, NA] Missing
		[1] Very dissatisfied
		[2] Dissatisfied
		[3] Neither satisfied nor dissatis
		[4] Satisfied

Variable Option	Response
	[5] Very satisfied
	[6] Not applicable
Q19_11 How secure things look for me in the future in this organization.	[-99, NA] Missing
	[1] Very dissatisfied
	[2] Dissatisfied
	[3] Neither satisfied nor dissatisf
	[4] Satisfied
	[5] Very satisfied
	[6] Not applicable
Q19_12 The chance to help other people while at work.	[-99, NA] Missing
	[1] Very dissatisfied
	[2] Dissatisfied
	[3] Neither satisfied nor dissatisf
	[4] Satisfied
	[5] Very satisfied
	[6] Not applicable
Q19_13 The amount of challenges in my job.	[-99, NA] Missing
	[1] Very dissatisfied
	[2] Dissatisfied
	[3] Neither satisfied nor dissatisf
	[4] Satisfied
	[5] Very satisfied
	[6] Not applicable
Q19_14 The overall quality of the supervision I receive in my work.	[-99, NA] Missing
	[1] Very dissatisfied
	[2] Dissatisfied
	[3] Neither satisfied nor dissatis
	[4] Satisfied

Variable Option	Response
	[5] Very satisfied
	[6] Not applicable

Thinking about the community, management, and ownership where you work, to what extent do you agree or disagree with the following statements?

Variable Option	Response
	[-99, NA] Missin
Q20_1 I feel a strong sense of 'belonging' to my organization.	[-99, NA] Missin
	[1] Strongly disa
	[2] Disagree
	[3] Neither agree
	[4] Agree
	[5] Strongly agre
Q20_2 My organization really cares about my wellbeing.	[-99, NA] Missin
	[1] Strongly disa
	[2] Disagree
	[3] Neither agree
	[4] Agree
	[5] Strongly agre
Q20_3 I feel like 'part of the family' at this organization.	[-99, NA] Missin
	[1] Strongly disa
	[2] Disagree
	[3] Neither agree
	[4] Agree
	[5] Strongly agre
Q20_4 Help is available from my organization when I have a problem.	[-99, NA] Missin

Variable	e Option	Response
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_5	My job at this organization is secure.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_6	I feel 'emotionally attached' to this organization.	[-99, NA] Missing
		[1] Very dissatisfi
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_7	I would feel guilty if I left this organization right now.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_8	My organization strongly considers my goals and values.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		111 0

[2] Disagree

Variable	Option	Response
		[5] Strongly agree
Q20_9	I owe a great deal to this organization.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_10	I am confident that I will be able to work for this organization as long as I wish.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_11	I frequently think of quitting my current job.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_12	It would be very hard for me to leave my job right now even if I wanted to.	[-99, NA] Missing
		[1] Strongly disag
		[2] Disagree
		[3] Neither agree
		[4] Agree
		[5] Strongly agree
Q20_13	Right now, staying with my job at this organization is a matter of necessity as much as desired	. [-99, NA] Missing
		[1] Strongly disag

Variable Option	Response
	[3] Neither agree
	[4] Agree
	[5] Strongly agree
Q20_14 I will probably look for another job in the next year.	[-99, NA] Missing
	[1] Strongly disag
	[2] Disagree
	[3] Neither agree
	[4] Agree
	[5] Strongly agree
Q20_15 There is a good chance that I will leave this job in the next year or so.	[-99, NA] Missing
	[1] Strongly disag
	[2] Disagree
	[3] Neither agree
	[4] Agree
	[5] Strongly agre

# Question 21 Are there any job skills you would like to get training for?

Variable Option	Response	N	Freq, All	Freq, Non-Missing
Q21	[-99, NA] Missing	364	62.5%	-
	[1] Yes	94	16.2%	43%
	[2] No	124	21.3%	57%

## Question 22

Which of the following job skills would you say you would like to get training for? Please select all that apply.

Variable Option Responses		N Freq, All Freq, Non-Mi	ssing
	[-99, NA] Missing	488 38.947% -	
Q22_1	[1] Work-life balance	57 4.549% 7.45%	
Q22_2	[1] Conducting effective meetings	38 3.033% 4.97%	
Q22_3	[1] Being an effective leader	54 4.310% 7.06%	
Q22_4	[1] Leading the change process	38 3.033% 4.97%	
Q22_5	[1] Analyzing and interpreting data	24 1.915% 3.14%	
Q22_6	[1] Informed decision making	24 1.915% 3.14%	
Q22_7	[1] Creating and communicating a vision	31 2.474% 4.05%	
Q22_8	[1] Developing and implementing a strategic plan	33 2.634% 4.31%	
Q22_9	[1] Delegating tasks to others	36 2.873% 4.71%	
Q22_10	[1] Inspiring and motivating staff	57 4.549% 7.45%	
Q22_11	[1] Prioritizing	20 1.596% 2.61%	
Q22_12	[1] Problem solving	21 1.676% 2.75%	
Q22_13	[1] Time management	28 2.235% 3.66%	
Q22_14	[1] Conflict resolution and mediation	54 4.310% 7.06%	
Q22_15	[1] Oral and written communications	13 1.038% 1.70%	
Q22_16	[1] Cultivating effective relationships	27 2.155% 3.53%	
Q22_17	[1] Person-centered care / culture change	29 2.314% 3.79%	
Q22_18	[1] Team building	46 3.671% 6.01%	
Q22_19	[1] Managing teams	39 3.113% 5.10%	
Q22_20	[1] Consensus building	23 1.836% 3.01%	
Q22_21	[1] Active listening	17 1.357% 2.22%	
Q22_22	[1] Coaching, teaching, and mentoring	49 3.911% 6.41%	
Q22_23	[1] Other	7 0.559% 0.92%	

Q22\_23\_TEXT [1] Other

<sup>##</sup> Certified Dementia Specialist

<sup>##</sup> working with the state on regs

<sup>##</sup> Administrator test

<sup>##</sup> Addressing burnout; Evaluating and selecting new technology

- ## Financials
- ## Financial/aging systems
- ## Financials

Would you say your health in general is excellent, very good, good, fair, or poor?

Variable Option	n Response	N Freq, All	Freq, Non-Missing
Q23	[-99, NA] Missing	362 62.2%	-
	[1] Excellent	34 5.8%	15.5%
	[2] Very good	65 11.2%	29.5%
	[3] Good	92 15.8%	41.8%
	[4] Fair	24 4.1%	10.9%
	[5] Poor	5 0.9%	2.3%

## Question 24

How often do you feel worried, nervous, or anxious? Would you say daily, weekly, monthly, a few times a year, or never?

Variable Option	n Response	N Freq, Al	l Freq, Non-Missing
Q24	[-99, NA] Missing	362 62.20%	-
	[1] Daily	96 16.49%	43.64%
	[2] Weekly	66 11.34%	30.00%
	[3] Monthly	27 4.64%	12.27%
	[4] A few times a year	26 4.47%	11.82%
	[5] Never	5 0.86%	2.27%

## Question 25

How often do you feel depressed? Would you say daily, weekly, monthly, a few times a year, or never?

Variable Option	Response	N Freq, All	Freq, Non-Missing
Q25	[-99, NA] Missing	362 62.20%	-
	[1] Daily	22 3.78%	10.00%
	[2] Weekly	39 6.70%	17.73%
	[3] Monthly	25 4.30%	11.36%
	[4] A few times a year	96 16.49%	43.64%
	[5] Never	38 6.53%	17.27%

Following are some statements related to your work. Do you agree or disagree with each statement?

Variable	e Option	Response
		[-99, NA] Missing
Q26_1	Working here makes it hard to spend enough time with my family.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_2	Working here leaves little time for other activities.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_3	I have too much work and too little time to do it in.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor di

Variable Option		Response
		[4] Agree
		[5] Strongly agree
Q26_4	I sometimes dread the telephone ringing at home because the call might be job-related.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_5	I feel like I never had a day off.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_6	There are lots of times when my job drives me right up the wall.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_7	Sometimes when I think about my job I get a tight feeling in my chest.	[-99, NA] Missing
		[1] Strongly disagree
		[2] Disagree
		[3] Neither agree nor dis
		[4] Agree
		[5] Strongly agree
Q26_8	I feel guilty when I take time off from my job.	[-99, NA] Missing
		[1] Strongly disagree

Variable Option	Response
	[2] Disagree
	[3] Neither agree nor dis
	[4] Agree
	[5] Strongly agree
Q26_9 My job gets to me more than it should.	[-99, NA] Missing
	[1] Strongly disagree
	[2] Disagree
	[3] Neither agree nor dis
	[4] Agree
	[5] Strongly agree
Q26_10 I have felt fidgety or nervous as a result of my job.	[-99, NA] Missing
	[1] Strongly disagree
	[2] Disagree
	[3] Neither agree nor di
	[4] Agree
	[5] Strongly agree