Error message when you try to visit a Web page that is hosted on IIS 7.0: "HTTP Error 401.2 - Unauthorized"

support.microsoft.com /en-us/help/942043/error-message-when-you-try-to-visit-a-web-page-that-is-hosted-on-iis-7

Resolution 1

To resolve this problem, follow these steps.

Step 1: Turn on the Windows Authentication feature

1. Click **Start**, type control panel in the **Start Search** box, and then click **Control Panel** in the **Programs** list.
2. Click **Programs and Features**, and then click **Turn Windows features on or off**.
3. Expand **Internet Information Services**, expand **World Wide Web Services**, and then expand **Security**.
4. Click to select the **Windows Authentication** check box, and then click **OK**.

Step 2: Add the Integrated Windows authentication native module in IIS Manager

1. Click **Start**, type Inetmgr in the **Start Search** box, and then click **Inetmgr** in the **Programs** list.

   If you are prompted for an administrator password or for a confirmation, type the password, or click **Continue**.

2. In the **Connections** pane, expand the computer that is running IIS 7.0, expand **Web Sites**, and then click **Default Web Site**.
3. On the **Default Web Site Home** page, double-click **Modules**.
4. In the **Actions** pane, click **Add Native Module**.
5. In the **Add Native Module** dialog box, click to select the **WindowsAuthenticationModule** check box, and then click **OK**.

Resolution 2

Configure the Web application to use at least one authentication method. To do this, follow these steps:

1. Click **Start**, type Inetmgr in the **Start Search** box, and then click **Inetmgr** in the **Programs** list.

   If you are prompted for an administrator password or for a confirmation, type the password, or click **Continue**.

2. In the **Connections** pane, expand the computer that is running IIS 7.0, expand **Web Sites**, and then click **Default Web Site**.
3. On the **Default Web Site Home** page, double-click **Authentication**.
4. Click one of the authentication methods, and then click **Enable** in the **Actions** pane.