Neha Gahlot

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#### PROFILE

I have 1.3 Years of experience in the IT Industry. As a part of my assignments, I have been working as a Salesforce Developer for the USA clients. Focused on delivery excellence by keeping the Salesforce best practices in mind to minimize bugs and errors.

**WORK EXPERIENCE**

* Working as Salesforce Developer at Techila Global Services (Jan 2022 - Present)

**PROFESSIONAL SUMMARY**

**Configuration Tasks:**

● Implementation with Custom Objects, Custom Apps, Layouts, Tabs, Record types, Custom Buttons, Workflow, Process Builder, Screen Flow, Scheduled flow, Record Trigger Flow, Approval Process.

**Customization Tasks:**

● Created Apex Classes, Triggers, Future methods, Queueable Apex, Batch Apex, Test Classes.

● Worked on Lightning Web Components, Aura, Used Aura In Screen Flow.

#### TECHNICAL PROFICIENCY

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| --- | --- | --- |
| Skills | Salesforce.com, APEX, Lightning Web components, Aura, SOQL, JSON, JavaScript, HTML, Latex, CSS, Dashboards, Reports |  |
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| Tools | Workbench, Postman, Vscode, Notepad++, Apex Data Loader |  |
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| Operating System | Windows |  |
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| Documentation Tools | Microsoft Excel, Powerpoint, Word, |  |
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**PROJECT SUMMARY**

**Project #1**: WillScot Mobile Mini

**Project Name:** Fusion Mobile Mini

**Application:** Service Cloud

**Role :** Developer

**Details:** Worked on post delivery services on service cloud.

**Responsibilities:**

**● In configuration**: Created Custom fields, Layouts, Record Types, Custom Buttons, Workflow Rules, Screen Flows, Scheduled Flows, Record Trigger Flows, Email Alerts, Approval Process.

**● In customization**: Created classes and triggers, Aura, Integration.

**Project Description**: Basically, project was related to post delivery services. When the user encounters some issues/query after receiving the product. He or she needs to create a case according to the issues/query. For creating cases, there was many change actions (for one issue, one change action). Each change action was implemented by using screen flow, aura and apex classes also for approval we have used standard approval process.

**Project #2**: Image Slider

**Project Name:** Image Slider

**Role :** Developer

**Details:** Worked uploaded files to show on image slider with pause button.

**Responsibilities:**

**● In configuration**: Created Custom fields, Layouts, Record Types, Custom Buttons, Lightning Flows.

**● In customization**: Created classes and triggers, LWC.

**Project Description**: Created an application in which uploaded image will be shown as a carousel with pause button. Also need to these files in note and attachment related records. If the image path is invalid or the image does not load because the user is offline or another reason, the description and alternative text are shown in place of the image.

#### DECLARATION

I hereby declare that the above-mentioned details are true to the best of my knowledge.