

Contact

Moncton, New-Brunswick
4388554321 (Mobile)
bngako@outlook.fr

www.linkedin.com/in/ngako-loic
(LinkedIn)
ngakoloic.github.io/my-portfolio/
(Portfolio)
www.flexiserve.ca/1 (Company)

Top Skills

Problem Solving
Continuous Integration and
Continuous Delivery (CI/CD)
Business Analysis

Languages

English (Full Professional)
French (Native or Bilingual)

Certifications

IBM Full Stack Software Developer
Specialization
Les fondements de la gestion de
projet agile
C# for .Net Developers
CompTIA A+
Certificat Administration d'une
architecture réseau avec CISCO

Billy Loïc Ngako Tuitcheu

FullStack Software Developer | Java | Python | React.js | C# |
Network Technician
Moncton, New Brunswick, Canada

Summary

Cumulating over two years experience as software developer, I'm a passionate and versatile professional specializing in the design, development, and maintenance of innovative IT solutions, with advanced expertise in front-end and back-end technologies.

Experience

Concentrix

Customer Support Specialist II
June 2024 - Present (5 months)
Canada

- Resolve customer issues related to fraud
- Increase customer satisfaction to increase retention
- Detect and prevent fraud
- Follow appropriate processes to resolve fraud related to an account.

CanWeb Innov Inc.

CEO
February 2024 - Present (9 months)
Moncton, New Brunswick, Canada

Responsibilities: Full stack developer within the team in charge of the development of the Flexi Serve (www.flexiserve.ca) software, which is a SAAS, allowing individuals or companies to promote their services.

Technical environment :

- Technologies: Kubernetes, Dockerfile, Microservices AWS, Pylint, Webservices REST, Visual Studio Code.
- Frontend: React.js
- Backend: Python
- Languages: Python, JavaScript, React.js, HTML, CSS, Shell, NoSQL.
- Framework : Django, Bootstrap.
- Database : PostgreSQL
- Version Controle : Github

Skills :

- Agile methods (SCRUM), CI/CD
- Unit testing, Integration Testing, Code optimization, Review and clean code,

Fiverr

Independent Software Developer

February 2023 - Present (1 year 9 months)

Quebec, Canada

Projets :

- CAR_DEALERSHIP : github.com/ngakoloic/Car_DealerShip Dec 2023 – Jan 2024
- Technologies : Kubernetes, Dockerfile, Microservices IBM Cloud, IBMi, NLU, Pylint, Webservices REST.
- Frontend : React.js
- Backend : Python
- Languages: Python, JavaScript, HTML, CSS, Shell, NoSQL.
- Framework: Django, Bootstrap.
- Database : Cloudant
- Méthodologie/Intégration: Agile (SCRUM), CI/CD.
- Version Contrôle: Git/Github
- Responsibilities: Develop a web application for a client to collect feedback and determine buyer emotion.

HGS - Hinduja Global Solutions

Technical Support

July 2022 - February 2023 (8 months)

Charlottetown, Newfoundland and Labrador, Canada

- Provide personalized assistance to users, maintaining a 90% customer satisfaction rate thanks to empathetic interactions, rapid solutions, and positive feedback.
- Rapid resolution of technical problems with a 95% success rate.

Polyclinique Idimed

IT Manager

January 2019 - January 2020 (1 year 1 month)

Douala, Cameroun

Responsabilités :

- Advanced configuration of Cisco, Mikrotik, Draytek and SCCM routers for reliable, secure and uninterrupted network management.
- Configuration and implementation of network security standards using VPNs, VLANs and IPSec

- Aruba Switch/Gateway installation and configuration.
- Proactive management of IT infrastructure, ensuring 99% system availability and a 20% reduction in downtime thanks to effective maintenance strategies.
- Configuration and implementation of network security standards through VPN, VLAN and IPSec.

Builder Services

Software Developer

June 2016 - January 2019 (2 years 8 months)

Douala, Cameroon

Responsibilities: Back-end developer within the team in charge of the development of the SoftGest software, which is a solution for the optimal management of a commercial space

Technical environment :

- Microservices, Spring Boot, Webservices REST
- DB2, PostgreSQL, Oracle
- JDK 11, Jira, Confluence, Gitlab, Docker, SonarQube, IBMi, RPG

Skills :

- Méthodes agiles (SCRUM), CI/CD,
- Test Unitaire, Test d'intégration, Optimisation du code, Revue et clean code,
- IntelliJ, Visual Studio Code, PhpStorm, VM VirtualBox, Vagrant.

Education

Université de Douala

Baccalauréat et DESS (MIFI), Génie électrique, électronique et des communications · (September 2016 - December 2019)

Université De Dschang

Diplôme d'études collégiales (DEC) en formation technique (MIFI), Secteur de l'électrotechnique - Technologie de l'électronique (Télécommunications) · (September 2013 - December 2015)

Collège communautaire du Nouveau-Brunswick (CCNB)

Certificate, Office Management · (September 2021 - June 2022)

Coursera

Certificate, Computer Software Engineering · (May 2023 - January 2024)