



Student Number: 7760334
Date of Birth: 19 June 2004
Reference: 766/OCU/VNDD/2023/11-07-2022

11 July 2022

Offer of Admission Letter

Dear Ms Nguyen,

Congratulations! Your application to the University of Wollongong (UOW) was successful and I am pleased to offer you the following:

Bachelor of Computer Science (766)

You have chosen wisely. UOW is ranked among the world's top 1% of universities and is one of Australia's best for employer satisfaction with graduates. In fact, the federal government's latest Quality Indicators for Teaching and Learning (QILT) Employer Satisfaction Survey ranked employers' overall satisfaction with UOW graduates at 91.7%, securing UOW the top spot among all universities nationally.

For more information, visit: <https://uow.info/reputation>.

We are proud of the reputation the University has established, within Australia and internationally, and build on that reputation every year with the help of driven, determined students like you.

Your written Agreement with UOW is comprised of:

- (1) This Offer of Admission Letter; and
- (2) The document attached to this letter titled "Offer of Admission"; and
- (3) The document attached to this letter titled "Acceptance Agreement - UOW".

The documents apply in the following order in the event of any inconsistency:

- (1) Acceptance Agreement - UOW
- (2) Offer of Admission
- (3) Offer of Admission Letter

I look forward to welcoming you to UOW and wish you every success.

Yours sincerely,

Theresa Hoynes
Director, Student and Accommodation Services Division

Please note: Your official offer of admission is on the following pages. Please keep reading for more information and instructions on how to accept your offer and any conditions of enrolment.



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11 July 2022
Ms Thi Thuy Nga Nguyen
C/O IDP Education Australia - Danang
96 Le Loi St
Hai Chau District
Da Nang City
VIETNAM

Student Number: 7760334
(Please quote in all future correspondence)

Offer of Admission

Dear Ms Nguyen,

I am very pleased to offer you admission, as outlined below:

Part 1: University Course:	Bachelor of Computer Science Major: Software Engineering	
Campus	Wollongong Campus	Indicative total course tuition fee \$71,064.00
Mode of Delivery	On Campus	
Credit Points	144 credit points	Deposit Required:
CRICOS Code	012088K	Tuition fee deposit \$11,844.00
Orientation/Enrolment Date	Enrolment - 16 to 17 February 2023; Orientation - 21 to 23 February 2023	Overseas Students Health Cover (OSHC) – Single \$2,347.00
Course Start Date	27 February 2023	Student Services & Amenities Fee for first session \$157.50
Course End Date	31 December 2025	Fees Payable to Accept Offer \$14,348.50
		For OSHC Couple or Family cover, visit: www.uow.edu.au/student/finances/international .
Condition(s) of Admission	Nil	
Note	<p>This is a replacement offer following your request to defer. Please note that this deferral may affect any existing student visa you currently hold.</p> <p>Congratulations, you have been awarded a UOW University Excellence Scholarship which offers a 30 percent tuition fee reduction. Together with this offer you will find a Student Agreement which outlines the conditions associated with the scholarships. By signing and returning the Acceptance Agreement and the Scholarship Student Agreement you acknowledge that you have read, understand and agree to be bound by the offer and scholarship conditions.</p>	

All fees are reviewed annually and are subject to increase during the period of study. It is the student's responsibility to check for fee increases. UOW may publish fee increases in all or any of the Course Finder pages (which can be found at: www.uow.edu.au/study), or your fee statement. UOW and UOW College Australia reserve the right to vary the terms and conditions of this offer.

You may incur non-tuition fees as part of your course. This includes but is not limited to fees for:

- equipment;
- class excursions and/or field trips;
- having study outcomes reassessed;
- deferral of study;
- late payment of tuition fees;
- administrative fees;
- reinstatement and late enrolment fees;
- replacement ID card;
- replacement testamur;
- transcripts, archived transcripts or AHEGS;
- application fee to amend academic record;
- graduation fee;
- registered/express mail or Courier charges; and
- other circumstances in which additional fees may apply.

For further information about non-tuition fees and the associated costs please visit: www.uow.edu.au/student/finances/other-fees.

Please note that students may also be required to pay fees to external authorities, such as fees associated with undertaking mandatory external checks, e.g., police checks and immunisations, as well as any incidental costs associated with undertaking work placement, such as parking fees and uniform requirements.



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For courses with a duration of greater than 24 weeks, you may choose but are not obligated to pay more than 50% of your tuition fees before your course commences. For courses with a duration of 24 weeks or less, all of your tuition fees are payable before the course commences.

Your offer must be accepted using the attached Acceptance Agreement. Please follow the steps to accept your offer of admission and make a payment.

Step 1: Read the Offer of Admission

Step 2: Clear any conditions on the Offer of Admission

Step 3: Complete the Acceptance Agreement and sign to accept the offer

Step 4: Make a payment via flywire on <https://landing-pages.flywire.com/landing/uow>

Our Accepting Your Offer website has been designed to provide further details about your offer letter, how to accept it and vital information to help you prepare for study and life at UOW - please visit it today at: www.uow.edu.au/study/international/accept.

Congratulations on becoming a UOW student!

Yours sincerely

Theresa Hoynes
Director, Student and Accommodation Services Division



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ACCEPTANCE AGREEMENT - UOW

After reading this Acceptance Agreement, please:

1. enter your passport number and visa details,
2. choose a payment option,
3. sign and return the forms to the following email address: futurestudents@uow.edu.au.
Please Note - this Acceptance Agreement must be returned to UOW prior to payment of any course money.

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Date of Issue: 11 July 2022

Please check and complete the following information clearly and exactly the same as in your passport.

Title:	Ms	Gender:	Female
Given Name(s):	Thi Thuy Nga		
Family Name:	Nguyen		
Date of Birth:	19 June 2004	Country of Birth:	VIETNAM
Citizenship:	Vietnamese	Passport No.:	
Emergency Contacts:		City:	
Visa Type:	<input type="checkbox"/> Student <input type="checkbox"/> Visitor/Tourist <input type="checkbox"/> Other: _____		

I accept the offer of admission to the University of Wollongong (UOW), as per the following details:

Course:		Bachelor of Computer Science Major: Software Engineering	
Campus	Wollongong Campus	Indicative total course tuition fee	\$71,064.00
Mode of Delivery	On Campus	Deposit Required: Tuition fee deposit \$11,844.00 Overseas Students Health Cover (OSHC) – Single \$2,347.00 Student Services & Amenities Fee for first session \$157.50 Fee Payable to Accept Offer \$14,348.50 For OSHC Couple or Family cover, visit: www.uow.edu.au/student/finances/international .	
Credit Points	144 credit points		
CRICOS Code	012088K		
Orientation/Enrolment Date	Enrolment - 16 to 17 February 2023; Orientation - 21 to 23 February 2023		
Course Start Date	27 February 2023		
Course End Date	31 December 2025		

UOW is required to provide you with information about how your course will be divided into sessions (study periods) and how tuition fees will be divided between each of those study periods. You can access this information at: www.uow.edu.au/student/finances/international. All fees are reviewed annually and subject to increase during the period of study without notice. The indicative total course tuition fee shown is an estimate based on normal course length and progression, and the current tuition fee. Subsequent fees are normally paid per session and payment is due before the Census Date (tuition fee due date) of the relevant session. For full details of payment dates, visit: www.uow.edu.au/student/dates.



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<p>PAYMENT OPTIONS - Bachelor of Computer Science - Major: Software Engineering</p> <p>You must return this signed Acceptance Agreement before paying any course money.</p> <p>You must choose one of the following options:</p> <p>Option 1: Payment by Flywire</p> <p>Flywire allows you to pay from almost any country and any bank. You will be able to track the progress of your payment throughout the transfer process with a student dashboard and you will also be notified by email when your payment is received by UOW. Visit: www.uow.edu.au/study/international/accept to make your payment.</p> <p><input type="checkbox"/> I am required to pay the amount of \$A _____ by Flywire.</p> <p>Option 2: Sponsored Students (only if your fees will be paid direct to the University by your Government or Institutional sponsor)</p> <p><input type="checkbox"/> I am a sponsored student and have provided documentation from my sponsor (proof of sponsorship and/or Financial Guarantee). I authorise the University of Wollongong to provide and disclose to my sponsor information that is related to my enrolment, including information related to my admission, and academic studies. I have read and understand the conditions of sponsorship, including the Privacy Disclosure and Consent Statement, at: https://documents.uow.edu.au/content/groups/public/@web/@gov/documents/doc/uow038289.pdf.</p> <p>Signed: _____ Date: _____</p>

I understand that by signing and returning this form:

- I agree to be bound by all rules and regulations of UOW, any conditions of offer and fee payment due dates.
- Whilst I am in Australia and studying with UOW I am required to provide UOW with my contact details including my current residential address, mobile number, email address, emergency contacts, visa status ("My Details") and I am required to advise UOW of any changes to My Details within seven (7) days of the change, if there is any change to the information I have given to UOW.
- I am fully responsible for my education and living expenses while studying at UOW.
- I am bound by the terms and conditions of the UOW's cancellation and refund policy (see UOW Fees Policy below).
- I acknowledge that any information provided to UOW will be handled in accordance with UOW's privacy policy and may be made available to Australian Commonwealth and state government departments and agencies, pursuant to UOW's obligations under law, including the ESOS Act 2000 and the National Code. This information includes, but is not limited to, becoming an accepted student of UOW, failure to begin my course when expected, termination of my studies as a result of action by me or UOW or otherwise before my course is completed, any change in the identity or duration of my course, changes to my enrolment, any breach of visa conditions relating to attendance or satisfactory academic performance or any other matter relating to me as an accepted student. For information on the UOW's Privacy Policy, please visit: <https://documents.uow.edu.au/content/groups/public/@web/@gov/documents/doc/uow038289.pdf>.
- I agree to abide by the conditions of my student visa as set out on my student visa and <https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions>.
- I have read and accept the terms and conditions in the General Consent and Disclosure Statement which can be viewed at: www.uow.edu.au/privacy/student-privacy-and-disclosure-statement.
- All UOW students have the right to access complaint and appeal processes which UOW seeks to apply fairly, transparently, impartially and in a timely way. Further information on UOW's internal and external complaints and appeals processes are available at: www.uow.edu.au/about/governance/complaints-management.
- I am responsible for keeping a copy of this written agreement as supplied by UOW, and receipts of any payments of tuition fees or non-tuition fees.

UOW Fees Policy: Once you have made payment, a refund will only be made in accordance with following terms and conditions. For full details of the UOW's Fees Policy please refer to: <https://documents.uow.edu.au/content/groups/public/@web/@gov/documents/doc/uow058686.pdf>.

Refunds for International Students

I acknowledge and I agree to the following key terms with respect to **refunds of any tuition fees**:

- I will be eligible for a full refund in the following circumstances:
 - where I am refused a student visa, except where the refusal is due to my action or inaction, in which case an administration fee of \$1,000.00 will apply and will be deducted from the refund.
 - where University of Wollongong ("UOW") withdraws the offer of a place or is unable to provide the program for which I have applied (as per the "UOW Offer Letter"), except where the offer is withdrawn due to incorrect or incomplete information supplied by me, in which case an administration fee of \$1,000.00 will apply and will be deducted from the refund.
 - where I make a reasonable attempt to satisfy all the conditions specified in my relevant UOW Offer Letter, but I am unable to satisfy all the conditions specified in my relevant UOW Offer Letter, in which case an administration fee of \$1,000.00 will apply and will be deducted from the refund.
- I acknowledge and I understand that consideration of any refund request covered in the above clauses 3a, 3b and 3c requires me to do the following:
 - Complete the "Application for Refund of Fees - International"; and
 - document and attach evidence to the "Application for Refund of Fees - International" form that demonstrates:
 - offer withdrawal; or
 - unavailability of offered course; or
 - visa refusal from Department of Home Affairs; or
- If, as a new student, I am unable to commence a course, I acknowledge and I agree that payments of course tuition fees will be refunded as follows:
 - For refund requests that I submit before the Course Start Date as set out in my relevant UOW Offer Letter, I will be entitled to a refund of the course



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- tuition fees paid less \$1,000.00 which will be deducted from the course tuition fees to be refunded.
- b. For refund requests that I submit due to my failure to enrol in any subjects before the Census Date, I will be entitled to a refund of the course tuition fees paid less \$5,000.00, which will be deducted from the course tuition fees to be refunded.
 - c. For refund requests that I submit after the Course Start Date set out in my relevant UOW Offer Letter, but before the Census Date, I will be entitled to a refund of the course tuition fees paid less \$5,000.00, which will be deducted from the course tuition fees to be refunded.
 - d. If I am accepted at UOW and commence study, but wish to leave UOW before I have completed six (6) months of study, prior to submitting a refund request I must apply for a release from UOW and the International Student Release Policy and Procedure will apply. If I am declined a release, the following process applies:
 - i. I may appeal the decision to the Senior Manager Admissions, Fees & Scholarships within twenty (20) working days of that decision based on one of two grounds if such grounds apply to me:
 - a. lack of due process; or
 - b. relevant new or additional information which may alter the outcome of the decision.
 - ii. the Senior Manager Admissions, Fees & Scholarships will advise me of the outcome of the conclusion of the appeal within ten (10) working days or as soon as practicable.
 - iii. if I am dissatisfied with the outcome of an appeal I may appeal to an external agency within ten (10) working days of the outcome of the appeal.
4. I acknowledge and I understand that refunds covered in above clauses 3a, 3b, 3c, and 3d require me to do the following:
 - a. follow the correct procedure outlined on the "Leaving the University" web page in order to withdraw from the University; and
 - b. complete the "Application for Refund of Fees - International".
 5. I acknowledge and I understand that if I have accepted a Deferred UOW Offer Letter and then subsequently apply for a refund, the applicable refund will be calculated by UOW on the basis of the timing of the acceptance of the Deferred UOW Offer Letter, the timing of the refund application and relevant course commencement dates and Census Dates.
 6. I acknowledge and I understand that if I am intend on withdrawing from UOW, I must ensure that I have followed the correct procedures found at "Leaving the University" web page, and that I must complete the required "Leaving UOW International Form". I must follow these procedures to be considered (or assessed) for a potential release (I understand I am not guaranteed to receive a release and my application for a release will be considered by UOW in accordance with the policies and procedures of UOW). I further understand that I must be considered (or assessed) to be withdrawn from my course (which I acknowledge and agree UOW will consider in accordance with their policies and procedures), before any fees refund application can be considered by UOW and that I am not guaranteed to be withdrawn from my course.
 7. I acknowledge and I understand that if I withdraw from the UOW course and/or make a refund request after the Census Date I will not be entitled to a refund of any part of my tuition fee deposit. In this case, the tuition fee deposit will be either allocated to other subjects I have enrolled in at UOW or held as credit in my account for a limited period of time and for future study at UOW only in line with Section 13 of the UOW Fees Policy.
 8. I acknowledge and understand that the refund form submission date is an important factor in determining the refund amount I am entitled to (if any).
 9. If I am eligible for a refund, I acknowledge and I agree that any such refund will be made to me or the following other specified person(s) other than me, who can receive a refund in respect of me:
 - a. the official sponsor, being the third party who has a sponsorship agreement with UOW (if any);
 - b. the University, if I have been approved for a UOW Tuition Award, in which case UOW is the sponsor;
 - c. the [sponsor], if I have an approved Australia Awards scholarship; or
 - d. any other person(s) specified in this agreement that are to be given the right to receive a refund on behalf of me (if any).
 10. In the event that a course is not delivered this will be considered a default of UOW and the following process applies:
 - a. UOW will notify me, in writing, that the course will not be delivered, within twenty (20) working days prior to the commencement of the course;
 - b. UOW will notify, in writing, the Secretary and the Tuition Protection Service Director of the default by UOW within three (3) working days of the intended start day ("default day");
 - c. UOW will discharge its obligations to me within fourteen (14) working days after the default day;
 - d. UOW discharges its obligations to me if:
 - i. UOW arranges for me to be offered a place in an alternative course; and
 - ii. I accept the offer for an alternative course, in writing; or
 - iii. UOW provides a refund to me in accordance with clause 3.b.
 - e. UOW will notify the Secretary and the Tuition Protection Service Director of its discharge of obligations within seven (7) working days after the end of UOW's obligation period (the date UOW discharges its obligations to me).
 - f. The Tuition Protection Service requires UOW to report defaults by me and UOW to ensure I am looked after following a default in a timely way. The role of and one of the main objectives of the Tuition Protection Service is to ensure that placement and refund processes for me (and other students) are quick and streamlined.
 11. This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect my rights to take action under *Australian Consumer Law* if the *Australian Consumer Law* applies.
 12. Refunds will be made in Australian dollars and UOW reserves the right to make refunds payable in the currency of my country of origin at its absolute discretion. Where possible, refund payments will be refunded to the originating payment source.
 13. I acknowledge and I agree that these terms and conditions identify the key rights and obligations of the parties with respect to the refund of tuition fees, however for full terms and Conditions, please refer to the UOW Fees Policy at:
<https://documents.uow.edu.au/content/groups/public/@web/@gov/documents/doc/uow058686.pdf>.
 14. I acknowledge and I understand that in order to find the Census Date for any study period I must complete the following steps:
 - a. Check Course Start Date on the Conditional Offer of Admission Letter;
 - b. Go to the following web link: www.uow.edu.au/student/dates;
 - c. Click on the session that corresponds with your Course Start Date being either "Autumn, Spring, Annual, Summer Dates" or "Trimester Dates";
 - d. Scroll to the relevant session for the current year to find the relevant Census Date (Autumn session, Spring session, Annual session, Summer session, Trimester 1, Trimester 2 or Trimester 3); and
 - e. Refer to the date titled "CENSUS DATE", which is the Census Date applicable to this Written Agreement and that applies to every reference to 'Census Date' in this Written Agreement.
 15. I acknowledge and I understand that:
 - a. the "Application for Refund of Fees - International" form is located at: www.uow.edu.au/student/finances/international/refunds;
 - b. the "Leaving the University" web page and "Leaving UOW International Form" can be found at: www.uow.edu.au/student/visa-compliance/withdraw; and
 - c. the "International Student Release Policy and Procedure" can be found at:



UNIVERSITY
OF WOLLONGONG
AUSTRALIA

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<https://documents.uow.edu.au/content/groups/public/@web/@gov/documents/doc/uow076060.pdf>

Signed: _____ Date: _____

Name of the Student: _____

Parent / Legal Guardian Signature (where initial signatory is under 18 at time of signing): _____ Date: _____

Name of the Parent / Legal Guardian: _____