## Project Description / Purpose

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| **Project Name:** | Health Leads Social Needs Screening |
| **Clinic:** | *La Frontera Center, Inc. (LFC) and Southeastern Behavioral Health Services (SEABHS)* |
| **Process:** | *Regular screening for social determinants of health (SDOH)* |
| **TIP 2.0 Process Milestone:** | *Pediatric BH AOC #3- Implement a process for screening HRSN* |
| **Project Description / Purpose** | |
| *Enter a brief description of the project, the purpose for conducting the project and a general description of what is expected to result from the project.*  *Screening for health-related social needs is crucial to ensure we are accurately capturing the full picture of needs for our clients that come in for physical and behavioral health services. Children who are living in unstable housing with their family are unlikely to see an improvement in their depression from medication alone. Children whose parents do not have reliable transportation won’t be able to make it annual physical health checkups. The purpose of this project is to train staff on the purpose of the Health Leads Social Needs Screening, ensure accurate screening of clients with their families, assignment a corresponding Z and G code, and provide internal or external resources to our clients. Currently we are screening 100% of clients that receive a clinical intake, but less than 2% show a Yes on Health Leads Social Needs Screening. From our internal audits, we show 95% of children having a Z code on their assessment. We’re hoping through this project to see an increase to 50% of clinical intakes to show a Yes on the Health Leads Social Needs Screening.* | |

## Project Overview

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| **Problem Summary:** | *Enter description of problem or performance gap identified here. Include descriptions of the impact to staff and/or patients.*  *The addition of the Health Leads Social Needs Screening tool was completed more than five years ago. While the screening tool is being completed at a 100%, the accuracy of the screening is suspect. We believe many clients and families have a health-related social need and they may or may not be getting the resources they need. We believe some staff are either skipping through the section just selecting ‘No’ or clients are saying ‘No’ because they don’t understand the importance, believe that we can help, or are fearful of being reported to DCS.* |
| **Desired Outcome(s):** | *Decrease the gap between the screenings that have a ‘Yes’ and the number of clients that show a Z code on their assessment to 50%.* |
| **Benefits:** | *Staff will complete the screening more accurately and offer resources to their clients and families. Clients and families will feel more comfortable saying ‘Yes’ knowing their Recovery Coach can help them.* |

## Timeline

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|  | **Description of Task and Completion Dates** |
| **Task 1** | *Complete recorded video training on the Health Leads Social Needs Screening tool (7/19/2024)* |
| **Task 2** | *Share recorded video for implementation of screening with the new Clinical Assessment (8/1/2024)* |
| **Task 3** | *Pull a report to see how many screening tools have a Y from 8/1-8/31/24 (9/5/2024)* |
| **Task 4** | *Complete 5 Whys RCA with staff (9/30/2024)* |
| **Task 5** | *Complete PDSA cycles (begin first one 10/1/2024)* |

\* Add new rows as needed.

## Project Scope

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| **In Scope Project Objectives** |
| *The primary objective of this project is to improve screening accuracy through training.* |
| **Out of Scope Project Objectives or Activities** |
| *We are not addressing referrals completed based on the screening or changing screenings.* |

## Project Team

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| **Team Lead:** | Kristin Ross | **Project Champion:** | Kathy Wells |
| **Process Owner:** | Adrienne Trees & Gina Fiscus | **Process Manager:** | Heather King |

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| **Stakeholders** | | | |
| **Stakeholder** | **Title** | **Department** | **Organization** |
| *Monica Malone* | *Clinical Supervisor* | *Child Family Center (CFC)* | *La Frontera Center, Inc.* |
| *Erin D’Amore* | *Clinical Supervisor* | *Main Clinic- Child* | *La Frontera Center, Inc.* |
| *Robert Hall* | *Clinical Supervisor* | *Cielos (Adolescent)* | *La Frontera Center, Inc.* |
| *Annette Carnes* | *Clinical Supervisor* | *Willcox/Benson* | *Southeastern Behavioral Health Services* |

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| **Project Team Members** | |
| **Name** | **Team Role** |
| *Kristin Ross* | *Coordination of communication and ensuring activities meet standard of project* |
| *Gina Fiscus & Adrienne Trees* | *Implementation of project interventions* |
| *Kathy Wells* | *Technology and operation support of project interventions* |
| *Heather King* | *Ensuring project interventions meet current clinical practices* |

## Signatures

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| **Process Owner** | Project charter reviewed and responsibility confirmed via email |
| **Project Champion** | Project charter reviewed and responsibility confirmed via email |
| **Team Leader** | Project charter reviewed and responsibility confirmed via email |