## Project Description / Purpose

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| **Project Name:** | Social Determinants of Health Screening/Survey |
| **Clinic:** | Touchstone Health Services (THS) |
| **Process:** | Creating and standardized and consistent internal process to capture, analyze, and refer for services |
| **TIP 2.0 Process Milestone:** | Milestone #1 (sub-section B & C) |
| **Project Description / Purpose** | |
| Implementing a standardized Social Determinants of Health (SDOH) survey is crucial for several reasons. It ensures consistent data collection across different populations, allowing for accurate identification of social factors impacting health. This standardization facilitates better comparison and analysis of data, leading to more effective interventions and resource allocation. For Touchstone Health Services, creating a standardized and consistent process to capture, analyze, and refer for services is essential to ensure that no patient falls through the cracks. It enables timely and appropriate referrals to social services, enhancing overall patient care and outcomes. | |

## Project Overview

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| **Problem Summary:** | The current process lacks standardization in capturing and analyzing social determinants of health, leading to inconsistent data and missed opportunities for timely interventions. This impacts both staff efficiency and patient outcomes, as social factors contributing to health issues are not adequately addressed. |
| **Desired Outcome(s):** | * Implement a standardized SDOH survey across all THS clinics. * Ensure consistent data collection and analysis. * Improve referral processes to social services. * Enhance patient outcomes by addressing social determinants of health comprehensively. |
| **Benefits:** | * Improved patient care through timely and appropriate referrals. * Enhanced resource allocation based on accurate data. * Increased staff efficiency with standardized processes. * Better health outcomes by addressing underlying social factors. |

## Timeline

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|  | **Description of Task and Completion Dates** |
| **Task 1** | **Task 1:** Develop the SDOH survey - Completion Date: July 31, 2024 |
| **Task 2** | **Task 2:** Pilot the survey in select clinics - Completion Date: August 15, 2024 |
| **Task 3** | **Task 3:** Train staff on the new process - Completion Date: August 31, 2024 |
| **Task 4** | **Task 4:** Roll out the survey across all clinics - Completion Date: September 9, 2024 |
| **Task 5** | **Task 5:** Evaluate the effectiveness and make necessary adjustments - Completion Date: September 30, 2024 |

## Project Scope

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| **In Scope Project Objectives** |
| **In Scope Project Objectives**   * Developing and implementing the SDOH survey. * Training staff on the new process. * Rolling out the survey in all clinics. * Analyzing the data collected and adjusting the process as needed. |
| **Out of Scope Project Objectives or Activities** |
| **Out of Scope Project Objectives or Activities**   * Direct provision of social services. * Any unrelated clinical interventions or processes. |

## Project Team

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| **Team Lead:** | Victoria Conditt | **Project Champion:** | Kendra Rosenfeld |
| **Process Owner:** | Krista Jolkovski | **Process Manager:** | Krista Jolkovski |

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| **Stakeholders** | | | |
| **Stakeholder** | **Title** | **Department** | **Organization** |
| Courtney Cromer | EHR Manager | Information Technology | Touchstone Health Services |
| Theresa De Alva | Compliance Manager | Quality and Compliance | Touchstone Health Services |
| Gustavo Hernandez | Compliance Coordinator | Quality and Compliance | Touchstone Health Services |

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| **Project Team Members** | |
| **Name** | **Team Role** |
| Kendra Rosenfeld | Mental Health Clinician: Provides expertise in mental health, ensures survey content addresses relevant mental health issues, and helps interpret mental health-related data. |
| Robert Crippen | Data Analyst: Manages and analyzes data, interprets results, generates reports, and provides actionable insights. |
| Erica Chavez | Health Educator: Develops educational materials, communicates health information effectively to survey participants, and addresses any health-related questions or concerns. |
| Nicole Slater | Care Coordinator: Facilitates the connection between survey participants and necessary health services, ensures seamless integration of care across different providers, and follows up with participants to support their health and well-being. |

## Signatures

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| **Process Owner** | Krista Jolkovski |
| **Project Champion** | Kendra Rosenfeld |
| **Team Leader** | Victoria Conditt |