## Project Description / Purpose

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| **Project Name:** | Z Code Utilization - Adults |
| **Clinic:** | *HealthyU* |
| **Process:** | Documenting Z code diagnosis via the use of the HRSN tool |
| **TIP 2.0 Process Milestone:** | *Milestone 3* |
| **Project Description / Purpose** | |
| Identification and adding of appropriate Z Code diagnosis via the use of the HRSN screening tool allows HealthyU to have the ability to track and stratify social determinants of health needs across the patient population. Current utilization of Z codes diagnoses are relatively low. The purpose of this project is to improve the identification and utilization of Z code diagnoses via the HRSN screening tool. | |

## Project Overview

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| **Problem Summary:** | HealthyU administers HRSN screenings to all patients as part of the patient check-in process. However, conversion of the HRSN screening results into trackable Z-code diagnosis is currently at 14%. This limits the clinic’s ability to track patient identified social needs across the entire patient population. |
| **Desired Outcome(s):** | Increase the number of patients with appropriate Z-code diagnoses. |
| **Benefits:** | This process will increase the opportunity to track patient health related social needs across the patient population to identify trends related to social determinants of health and address any areas where there is a need for additional community resources/support. |

## Timeline

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|  | **Description of Task and Completion Dates** |
| **Task 1** | *Meet with medical providers to determine barriers to conversion of HRSN screening results into Z-code diagnosis (July 30)* |
| **Task 2** | *Complete a Root Cause Analysis to identify additional process issues (August 15)* |
| **Task 3** | *Identify medical providers who are excelling at Z code usage to leverage their support in the project (August 15)* |
| **Task 4** | *Re-train medical providers on the Z-code diagnosis screening and attribution process (September 30)* |
| **Task 5** | *Monitor performance through PDSA cycles (December 31)* |

\* Add new rows as needed.

## Project Scope

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| **In Scope Project Objectives** |
| The primary objective of this project is to utilize quality improvement strategies to increase utilization of Z-code diagnoses. |
| **Out of Scope Project Objectives or Activities** |
| We are not changing the current HRSN screening process from the patient side, or changing the HRSN screening tool*.* |

## Project Team

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| **Team Lead:** | Emily Bofetta | **Project Champion:** | Shane Speirs, MD |
| **Process Owner:** | Sarah Davis | **Process Manager:** | Cassandra Anderson |

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| **Stakeholders** | | | |
| **Stakeholder** | **Title** | **Department** | **Organization** |
| Shane Spiers | Chief Medical Officer |  | HealthyU |
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| **Project Team Members** | |
| **Name** | **Team Role** |
| Lauren Havard, MD | Team Co-Champion |
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## Signatures

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| **Process Owner** |  |
| **Project Champion** |  |
| **Team Leader** |  |