## Project Description / Purpose

|  |  |
| --- | --- |
| **Project Name:** | *SDOH Processing Improvement* |
| **Clinic:** | *Pleasant Pediatrics - all clinic locations* |
| **Process:** | *Distribution of screening tool and documentation of screening results* |
| **TIP 2.0 Process Milestone:** | *3 – Implementing a process for HRSN and connecting members to CBOs* |
| **Project Description / Purpose** | |
| *SDOH (Social Determinants of Health) screening tools are helpful to identify barriers in a patient’s life that can affect*  *their health outcomes. Having a clear picture of our patient’s socioeconomic needs helps providers make better decisions*  *and direct better care and referrals specifically for their patient.*  *Pleasant Pediatrics has done an SDOH screening tool in the past but was not continued for varied reasons (parent*  *dissatisfaction, lack of resources to refer to, lack of staff to manage the care, etc). The purpose of this project is to*  *resume, improve and continue SDOH screening with a goal of 95% completion rate in completed screens AND proper*  *documentation over 8 consecutive weeks. The success of this project will improve our case identification and connect*  *more patients with appropriate referrals, resources, and better treatment plans based on known socioeconomic status.* | |

## Project Overview

|  |  |
| --- | --- |
| **Problem Summary:** | *Non-medical conditions that significantly affect health and quality of life are called social*  *determinants of health (SDOH). In the past Pleasant Pediatrics did participate in this*  *type of screening but was dropped for several reasons. With participation in quality*  *improvement projects, Pleasant Pediatrics is determined and desires to resume and*  *improve on completing the screening so we can provide referrals, resources and*  *providers can create better treatment plans for our patients. Since it has been several*  *years since this tool has been regularly implemented, no referrals for resources have*  *been done and there has been less knowledge about patient’s socioeconomic status*  *when making treatment plans.* |
| **Desired Outcome(s):** | *Increase the number of completed SDOH screens AND proper documentation of age*  *appropriate patients; and thus downstream referrals and resources for patient’s and*  *their families.* |
| **Benefits:** | *The success of this project will increase our chance for identifying patients with*  *socioeconomic deficits and provide them with proper support, referrals, and treatment* |

## Timeline

|  |  |
| --- | --- |
|  | **Description of Task and Completion Dates** |
| **Task 1** | Task 1 Review sample SDOH screening tools to help generate one tailored to Pleasant Pediatrics (3/2024) |
| **Task 2** | Task 2 Create SDOH screening tool (3/2024) |
| **Task 3** | Task 3 Create SDOH screening protocol process/process mapping (6/2024) |
| **Task 4** | Task 4 Train and educate staff on SDOH screening protocol/process mapping (6/2024) |
| **Task 5** | Task 5 Initiate SDOH screening |

\* Add new rows as needed.

## Project Scope

|  |
| --- |
| In Scope Project Objectives |
| The primary objective of this project is to use quality improvement strategies to improve the completion AND documentation for SDOH screening for all age qualifying patients. |
| **Out of Scope Project Objectives or Activities** |
| We are not addressing any problems related to other screening measures, introducing any new screening protocol,  hiring any new staff, or making other major changes to current protocol |

## Project Team

|  |  |  |  |
| --- | --- | --- | --- |
| **Team Lead:** |  | **Project Champion:** |  |
| **Process Owner:** |  | **Process Manager:** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Stakeholders** | | | |
| **Stakeholder** | **Title** | **Department** | **Organization** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

|  |  |  |
| --- | --- | --- |
| **Project Team Members** | |  |
| **Name** | **Team Role** |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## Signatures

|  |  |
| --- | --- |
| **Process Owner** |  |
| **Project Champion** |  |
| **Team Leader** |  |