



## SUMMARY

A bright, talented, hardworking professional with a friendly personality and the ability to work as part of a team with excellent communication and technical abilities. A multi-skilled solutions developer with an all-around ability to juggle multiple projects while meeting deadlines and comprehending complex and interdependent business processes.

## EDUCATION

### Algonquin College, Ottawa, ON

Interactive Media Design | 2023 – Present

- Learning production through computer-based web design, programming courses, video editing, and motion graphics.

### Lovely Professional University Punjab, India

B.Sc. Information Technology | 2015 – 2018

## SKILLS

- Developing web-based applications using HTML, CSS, and JavaScript code.
- Ability to code in different programming languages like PHP, C++, and C.
- Building web applications using different types of web technologies such as WordPress, Drupal, Shopify.
- Ability to develop prototypes and wireframes using Adobe XD and Figma.
- Experienced in using tools such as Adobe Illustrator and Photoshop.

## ACADEMIC PROJECT

- Prototype using HTML/CSS:  
<https://ngen0004.github.io/mtm6201-midterm/>
- Portfolio using HTML/CSS:  
<https://ngen0004.github.io/portfolio/>

## EXPERIENCE

### Dishwasher

Arlo Wine & Restaurant, Ottawa, ON | 2023 – Present

- Sorting and organizing utensils, glassware, and cookware
- Cleaning the floor, washing the dishwasher, sanitizing, and adhering to safety standards with chemical usage.
- Time management and team collaboration in peak hours to allow efficient order-taking and order preparation.
- Assisting team members with kitchen routine duties.

### Sales Analyst Executive

Airtel Telecom, Kigali, Rwanda | 2019 – 2022

- Tracked daily Float (E-money) movement on the market done by agents, Airtel Money Branches, dealers, and distributors.
- Received inbound and outbound calls from customers to resolve their transaction issues.
- Conducted follow-up calls or emails, ensured customer issues were resolved to their satisfaction, and gathered their feedback.
- Analyzed sales gross addition daily reports

## HOBBIES

- I am a football/soccer fan
- I like to swim and ride bicycle
- I like to listen to afro-beat music

## REFERENCES

James R Stunt  
Executive Chef  
Arlo Wine & Restaurant  
[jamiestunt@gmail.com](mailto:jamiestunt@gmail.com)

Abhay Sharma  
Professor & Coordinator  
Algonquin College  
[sharmaa@algonquincollege.com](mailto:sharmaa@algonquincollege.com)