

JPMorgan Chase Bank, N.A. Columbus, OH 43218 - 2051

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February 25, 2021 through March 23, 2021 000000526036188 Account Number:

## **CUSTOMER SERVICE INFORMATION**

Web site:	Chase.com
Service Center:	1-800-935-9935
Deaf and Hard of Hearing:	1-800-242-7383
Para Espanol:	1-877-312-4273
International Calls:	1-713-262-1679



# We updated the way we post certain transactions to your account

Knowing the order in which we apply deposits and withdrawals can help you better manage your account and help you avoid possible fees and overdrafts.

### What's staving the same:

We will continue to add deposits to your account first before subtracting withdrawals. Any fees are assessed last.

During our nightly processing, we now subtract the following withdrawals from your account based on the date and time of when the transaction was authorized or shows as pending, instead of subtracting from highest to lowest dollar order:

- Automatic payments from your account, also can be referred to as ACH payments
- Checks drawn on your account, and
- Recurring debit card transactions (e.g. movie subscriptions or gym memberships)

This is how we already subtract everyday debit card transactions (e.g. groceries, gasoline or dining out), online banking transactions and ATM withdrawals.

For more information, please see the Posting Order section in the Deposit Account Agreement at chase.com/disclosures. For information about overdrafts and our overdraft services, please visit chase.com/overdraft.

If you have questions, please call us at the number on your statement. We accept operator relay calls.

## Our courtesy practice related to refunds

We may have provided you with a discretionary fee refund at your request or on our own in the past. Please keep in mind that while we did this as a courtesy, we are not required to process similar requests in the future.

<b>CHECKING SUMMARY</b>	Chase College Checking
	AMOUNT
Beginning Balance	\$1,193.91
Deposits and Additions	580.58
ATM & Debit Card Withdrawals	-72.08
Electronic Withdrawals	-222.45
Ending Balance	\$1,479.96



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TRANSACTION DE	ГΑ	IL
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DATE	DESCRIPTION	AMOUNT	BALANCE
	Beginning Balance		\$1,193.91
02/25	Card Purchase Return 02/24 Hidden Villa Www.Hiddenvil CA Card 3128	10.00	1,203.91
02/26	Paypal Transfer PPD   D: Paypalsd11	570.58	1,774.49
03/01	Card Purchase 02/27 Amzn Mktp US*P55Wr72 Amzn.Com/Bill WA Card 3128	-13.45	1,761.04
03/01	Card Purchase 02/27 Apple Com/Bill 866-712-7753 CA Card 3128	-5.31	1,755.73
03/08	Card Purchase 03/06 Act*East Bay Reg Parks 888-3272757 CA Card 3128	-8.00	1,747.73
03/08	Paypal Inst Xfer Nike.Com Web ID: Paypalsi77	-218.00	1,529.73
03/12	Card Purchase 03/12 Amzn Mktp US*5X9453D Amzn.Com/Bill WA Card 3128	-19.59	1,510.14
03/15	Recurring Card Purchase 03/13 Google *Gua 855-836-3987 CA Card 3128	-1.59	1,508.55
03/19	Recurring Card Purchase 03/19 Apple Com/Bill 866-712-7753 CA Card 3128	-0.99	1,507.56
03/22	Paypal Inst Xfer Starbucksse Web ID: Paypalsi77	-4.45	1,503.11
03/23	Card Purchase 03/22 Amzn Mktp US*0P1Tv5Z Amzn.Com/Bill WA Card 3128	-23.15	1,479.96
	Ending Balance		\$1.479.96

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS: Call us at 1-866-564-2262 or write us at the address on the front of this statement (non-personal accounts contact Customer Service) immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

Your name and account number

The dollar amount of the suspected error

• A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS: Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account. Deposit products and services are offered by JPMorgan Chase Bank, N.A. Member FDIC



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