

Chapter 1

Listening Practice

Part 1 Photographs

Part 2 Questions and Responses

Part 3 Short Conversations

Part 4 Short Talks

Part 1

Photographs

Theme Notes

Look at the pictures below. Mark X or ✓ in the boxes.

Answer Key p.19

Words & Expressions

- counter
- decorations
- flower arrangement
- kitchen appliances
- lamp
- sofa/couch
- to be stored
- to clear away
- to line up
- to mount/hang on a wall
- to wipe

A House



- Two women are planting some herbs.
- Two women are watering some plants.



- A woman is opening a window.
- A woman is holding a pot.



- There is a vase of flowers on the counter.
- The curtains have been closed.

Words & Expressions

- assembly line
- blueprint
- business card
- chart
- conference room
- receptionist
- stock
- warehouse
- to gesture
- to give a presentation
- to have a meeting
- to make a copy
- to send a fax
- to sign a contract
- to supervise
- to take inventory
- to take a message
- to take notes

B Workplace



- Three people are sitting at a table.
- The people are looking at the screen.



- The man is putting a shelf together.
- The man is walking toward the shelf.



- The woman is typing on a computer.
- The woman is on the phone.

C Businesses

- A woman is searching through a rack.
 A woman is examining a dress.



- The woman is holding up a bottle of wine.
 The woman is pouring a glass of wine.



- The man is picking up a piece of fruit.
 The man is putting some fruit into a basket.

Words & Expressions

- checkout
- container
- food vendor
- lobby
- menu
- shopping cart
- waiter/waitress
- to fold
- to mix ingredients
- to repair
- to try on

D Other Public Places

- The boats are on the lake.
 The boats are full of people.



- The man is taking a book from a shelf.
 The man is sitting on the floor.



- Some people are seated on a bench.
 A bike is chained to a tree.

Words & Expressions

- audience
- check-in counter
- dock
- fence
- front desk
- kiosk
- platform
- railing
- spectator
- to board a train
- to descend
- to gather
- to mow
- to park
- to post
- to stack
- to stroll
- to water flowers

Mini-Tests

Listen and choose the statement that best describes what you see in the picture.

A House

Answer Key p.19



1.

001 App

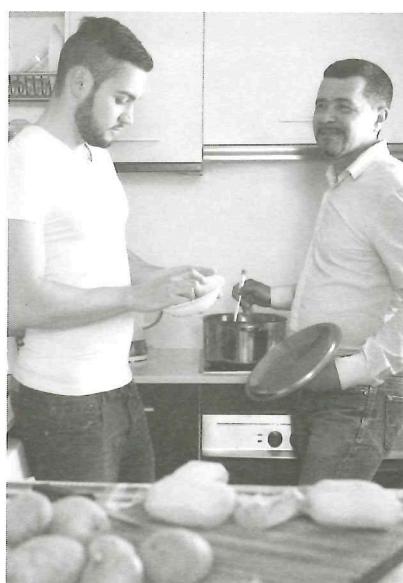
(A) (B) (C) (D)



2.

002 App

(A) (B) (C) (D)

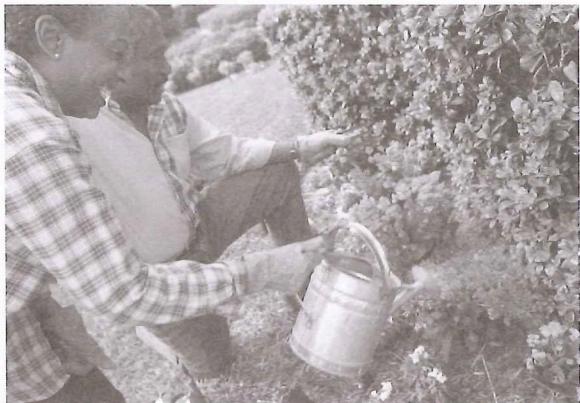


3.

003 App

(A) (B) (C) (D)

4.



004

- (A) (B) (C) (D)

5.



005

- (A) (B) (C) (D)

6.



006

- (A) (B) (C) (D)

7.



007 App

- (A) (B) (C) (D)

8.



008 App

- (A) (B) (C) (D)

9.



009 App

- (A) (B) (C) (D)

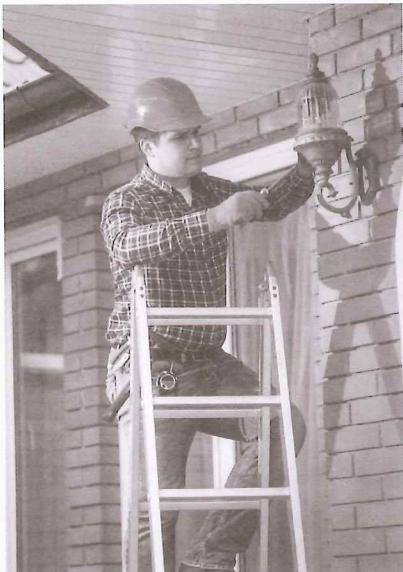
10. Listen and repeat.



010 App

- (A) (B) (C) (D)

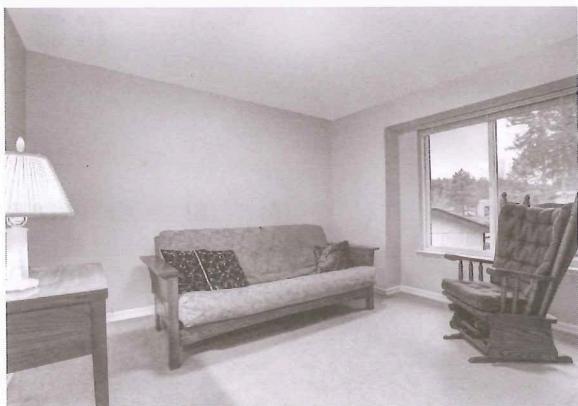
11.



011 App

- (A) (B) (C) (D)

12.



012 App

- (A) (B) (C) (D)

B Workplace

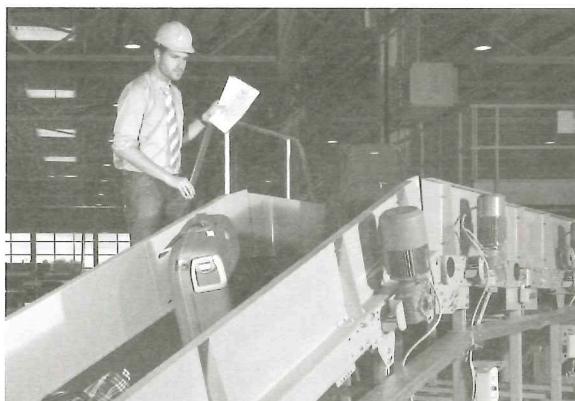
Answer Key p.19



013 App

1.

- (A) (B) (C) (D)



014 App

2.

- (A) (B) (C) (D)



015 App

3.

- (A) (B) (C) (D)

4.



016 App

- (A) (B) (C) (D)

5.



017 App

- (A) (B) (C) (D)

6.



018 App

- (A) (B) (C) (D)

7.



019 App

- (A) (B) (C) (D)

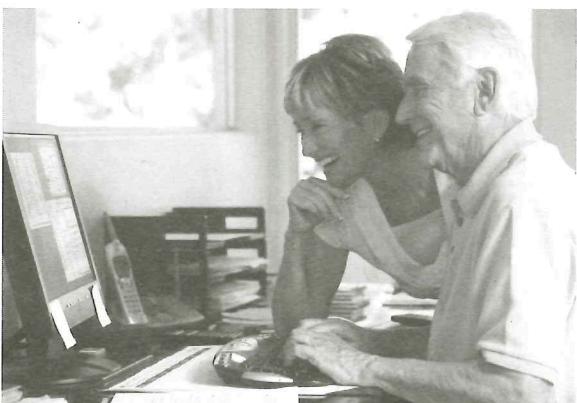
8.



020 App

- (A) (B) (C) (D)

9.



021 App

- (A) (B) (C) (D)

022 App

10.



(A) (B) (C) (D)

022 App

11.



(A) (B) (C) (D)

023 App

12.



(A) (B) (C) (D)

024 App

C Businesses

Answer Key p.19



025 App

1.

- (A) (B) (C) (D)



026 App

2.

- (A) (B) (C) (D)



027 App

3.

- (A) (B) (C) (D)

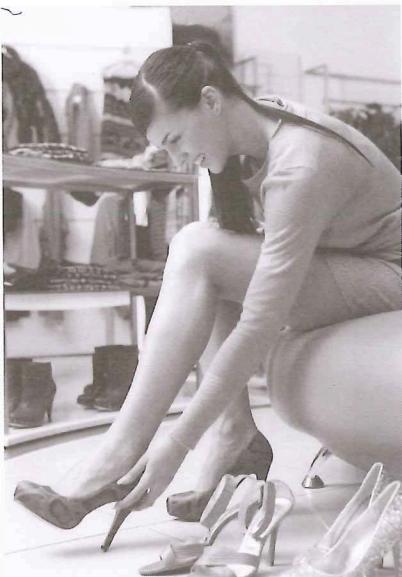
4.



028

- (A) (B) (C) (D)

5.



029

- (A) (B) (C) (D)

6.



030

- (A) (B) (C) (D)



031 App

7.

- (A) (B) (C) (D)



032 App

8.

- (A) (B) (C) (D)



033 App

9.

- (A) (B) (C) (D)

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10.



034 App

- (A) (B) (C) (D)

11.



035 App

- (A) (B) (C) (D)

12.



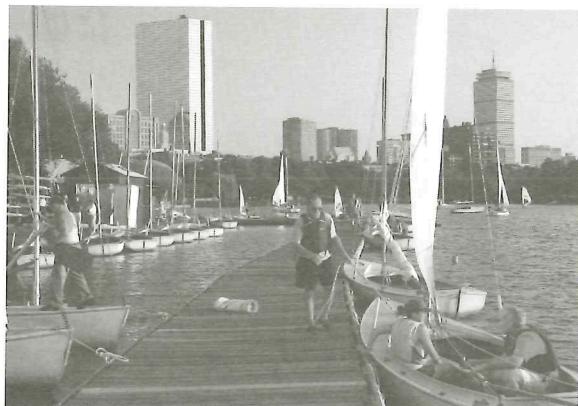
036 App

- (A) (B) (C) (D)

D Other Public Places

Answer Key p.19

1.



037 App

- (A) (B) (C) (D)

2.



038 App

- (A) (B) (C) (D)

3.



039 App

- (A) (B) (C) (D)

4.



040 App

- (A) (B) (C) (D)

5.



041 App

- (A) (B) (C) (D)

6.



042 App

- (A) (B) (C) (D)



043 App

7.

- (A) (B) (C) (D)



044 App

8.

- (A) (B) (C) (D)



045 App

9.

- (A) (B) (C) (D)

10.



046 App

- (A) (B) (C) (D)

11.



047 App

- (A) (B) (C) (D)

12.



048 App

- (A) (B) (C) (D)

Part 2

Questions and Responses

Theme Notes

Read the questions below. Mark X or ✓ in the boxes.

Answer Key p.19

A Questions with an Interrogative

Tips

Answers that express uncertainty are very common. Expect answers like these:

"Let me check the schedule."
"It's been here all day."
"I'm not sure."

1. Who/Whose/Whom

Listen for a name, position title, or pronouns (*I, someone*, etc.) in the answer. Don't confuse *who's* and *whose*.

Who is our new manager going to be?

- I think it will be Mr. Smith.
- He is a good manager.

2. What/Which

Watch the noun after *what*. *What time/What day* means "when," so look for dates and times. Similarly, other nouns that follow *what* indicate what kind of thing to listen for. If you hear *What do*, look for opinions or details about a certain item.

Pay attention to the noun after *which*. Look for phrases like *the one...* or similar phrasing in the answers.

What floor is the human resources department on?

- I think the 3rd floor.
- At 3 o'clock.

3. Where

Listen for a place.

Where is the new branch located?

- I've been told it will be in Australia.
- We have many new branches opening.

4. When

Listen for a time, date, or day of the week. Also listen for time phrases (*soon, later, etc.*).

When do you expect the clients to arrive?

- They will arrive by train.
- They will be here soon.

Tips

The answers need not be full sentences. Listen for phrases with prepositions.

"In Room 102."
"On the 5th floor."
"At the Harting Hotel."
"In Spain."

Tips

Pay attention to the tense for *when* questions. Test writers often use the wrong tense to confuse listeners. Remember which time phrases go with which tenses.

Past tense (*When did...*)
→ *ago*

Future tense (*when will...*)
→ *soon, later, in (time)*

5. Why

Listen for a reason.

Why did Mr. Jones get transferred?

- He transferred last month.
- Because he was promoted.

Tips

The answers to *why* questions often do not begin with *because*. They can even be questions.

- A: Why did we get this notice?
B: What notice?

6. How

<p><i>i. How can/do...?</i></p> <p>Listen for a way or method.</p> <p>How do I send these packages to Germany?</p> <ul style="list-style-type: none"> <input type="checkbox"/> Send them by air mail. <input type="checkbox"/> It's expensive to send mail. 	<p><i>ii. How many/much ...?</i></p> <p>Listen for a number or an amount.</p> <p>How much does a new printer cost?</p> <ul style="list-style-type: none"> <input type="checkbox"/> It's about \$50. <input type="checkbox"/> The printer is new.
<p><i>iii. How long...?</i></p> <p>Listen for a specific period of time.</p> <p>How long will you be in Hong Kong?</p> <ul style="list-style-type: none"> <input type="checkbox"/> About three weeks. <input type="checkbox"/> Maybe next time. 	<p><i>iv. How often...?</i></p> <p>Listen for frequency.</p> <p>How often do you visit headquarters?</p> <ul style="list-style-type: none"> <input type="checkbox"/> The head office is huge. <input type="checkbox"/> I go at least once a year.
<p><i>v. How was... / How do you like... / How do you feel about...?</i></p> <p>Listen for phrases of opinion, such as, <i>I think, it seems, etc.</i>, as well as adjective phrases.</p> <p>How do you like San Francisco?</p> <ul style="list-style-type: none"> <input type="checkbox"/> It's better than I imagined. <input type="checkbox"/> I feel great. 	

B Questions with No Interrogative

1. Be/Do

<p><i>i. Be-verb Questions</i></p> <p>Listen for affirmative or negative information about status or situation.</p> <p>Is this shipment ready to go out?</p> <ul style="list-style-type: none"> <input type="checkbox"/> I still need to write up the invoice. <input type="checkbox"/> Shipments are sent out every day. 	<p><i>ii. Do-verb Questions</i></p> <p>Listen for yes/no, <i>sure/of course</i>, or information about habit or action.</p> <p>Do you have time to look over my proposal?</p> <ul style="list-style-type: none"> <input type="checkbox"/> I might have time after lunch. <input type="checkbox"/> I might write my proposal after lunch.
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Tips

Some answers to *be-verb* or *do-verb* questions are another question.

- A: Why was Ann not at the meeting?
B: Didn't she take the day off?

Tips

Answers to this may be in the form of volunteering to do an action.

A: Can I have a napkin to clean up this mess?
B: Let me do that for you.

2. Auxiliary Verbs

i. *Can/May...?*

Listen for yes/no, variations of yes (*sure; of course*), and responses to questions about permission or a favor.

Can I open a window?

- No, I didn't.
- Of course! I'm sweating.

ii. *Will...?*

Listen for yes/no or a plan.

Will you be ready at 6 p.m.?

- I wasn't ready to leave when you called.
- Unfortunately, I won't be ready until 6:30.

iii. *Have...?*

Listen for yes/no, variations of yes/no phrases discussing the status of an activity, or phrases about an experience.

Have the results of the market survey been delivered yet?

- Yes, they're on your desk.
- No, George went to the store.

C Other Types of Questions

1. Indirect Questions

Listen for specific information.

When do you think you will be finished today?

- Probably at the usual time.
- I think it finished yesterday.

2. Tag Questions

Listen for yes/no or a confirming statement.

Bernard is head of research and development, isn't he?

- Sure, he researched the project.
- Yes, he was promoted last year.

3. Negative Questions

Listen for true or false information if you hear a negative question.

Isn't it too late to call the European office?

- No, they're still open.
- Yes, I'm calling the office.

Tips

Answers to negative questions might not begin with yes or no. It might be in the form of expressing uncertainty or checking on information.

"Let me check the schedule."
"No one told me."

4. Alternative Questions

Listen for preference if you hear a "Which do you prefer" type of question or question with or/rather/either/neither/both.

Will you be paying by cash or credit card?

- By credit card, please.
- I sent my payment already.

5. Declarative Sentences

Listen for expressions of emotion, opinion, extra information, or a follow-up question to the statement.

There's a lot of talk about moving to a new location.

- Really? Where do they want to go?
- Right. I moved last month.

Tips

Often, test writers write partial phrases or incomplete sentences as wrong answers for declarative sentences. These will never be the answer.

6. Suggestions

<p><i>i. Why don't...?</i></p> <p>Listen for a response to a suggestion or recommendation.</p> <p>Why don't we try that new restaurant for dinner?</p> <ul style="list-style-type: none"> <input type="checkbox"/> That's a great idea. <input type="checkbox"/> That restaurant serves good food. 	<p><i>ii. How/What about...?</i></p> <p>Listen for a response to a suggestion.</p> <p>How about going to a movie tonight?</p> <ul style="list-style-type: none"> <input type="checkbox"/> The movie got good reviews. <input type="checkbox"/> I'd love to, but I can't tonight.
<p><i>iii. Should/Shouldn't...?</i></p> <p>Listen for yes/no, or the mention of a duty or responsibility.</p> <p>Should we ask the boss what to do?</p> <ul style="list-style-type: none"> <input type="checkbox"/> That's the best thing to do. <input type="checkbox"/> That's what he said to me. <p>Shouldn't we make a reservation?</p> <ul style="list-style-type: none"> <input type="checkbox"/> That is probably a good idea. <input type="checkbox"/> I think the reservation was canceled. 	

Mini-Tests

Listen to the questions and choose the best answer.

A Questions with an Interrogative

Answer Key p.19

049 App 1. (A) (B) (C)

050 App 2. (A) (B) (C)

051 App 3. (A) (B) (C)

052 App 4. (A) (B) (C)

053 App 5. (A) (B) (C)

054 App 6. (A) (B) (C)

055 App 7. (A) (B) (C)

056 App 8. (A) (B) (C)

057 App 9. (A) (B) (C)

058 App 10. (A) (B) (C)

059 App 11. (A) (B) (C)

060 App 12. (A) (B) (C)

061 App 13. (A) (B) (C)

062 App 14. (A) (B) (C)

063 App 15. (A) (B) (C)

064 App 16. (A) (B) (C)

065 App 17. (A) (B) (C)

066 App 18. (A) (B) (C)

067 App 19. (A) (B) (C)

068 App 20. (A) (B) (C)

B Questions with No Interrogative

Answer Key p.20

069 App 1. (A) (B) (C)

070 App 2. (A) (B) (C)

071 App 3. (A) (B) (C)

072 App 4. (A) (B) (C)

073 App 5. (A) (B) (C)

074 App 6. (A) (B) (C)

075 App 7. (A) (B) (C)

076 App 8. (A) (B) (C)

077 App 9. (A) (B) (C)

078 App 10. (A) (B) (C)

079 App 11. (A) (B) (C)

080 App 12. (A) (B) (C)

081 App 13. (A) (B) (C)

082 App 14. (A) (B) (C)

083 App 15. (A) (B) (C)

084 App 16. (A) (B) (C)

085 App 17. (A) (B) (C)

086 App 18. (A) (B) (C)

087 App 19. (A) (B) (C)

088 App 20. (A) (B) (C)

C Other Types of Questions

Answer Key p.20

089 App 1. (A) (B) (C)

090 App 2. (A) (B) (C)

091 App 3. (A) (B) (C)

092 App 4. (A) (B) (C)

093 App 5. (A) (B) (C)

094 App 6. (A) (B) (C)

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106 App 18. (A) (B) (C)

107 App 19. (A) (B) (C)

108 App 20. (A) (B) (C)