Nathan Hilbert

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Portfolio Website: nghilbert.github.io

EDUCATION

Bachelor of Computer Science　　　　　　　　　　　　　　　　　*Jan 2021 – Dec 2025 (exp)*
Illinois Central College (Transferring to Illinois State University Spring, 2024)
GPA: 3.0
East Peoria, IL

High School Diploma　　　　　　　　　　　　　　　　　　　　　　*Aug 2017 – Dec 2020*
Home school
Peoria, IL

EXPERIENCE

Front Desk Agent　　　　　　　　　　　　　　　　　　　　　　　*June 2021 – Dec 2022*
Holiday Inn Express
East Peoria, IL
- Checked guests into the hotel frequently throughout the day
- Solved problems by communicating with other areas of staff (Housekeeping, Maintenance, etc.)
- Answered the phone and made reservations for customers
- Helped guests with whatever they needed

Crew Member　　　　　　　　　　　　　　　　　　　　　　　　*Nov 2020 – Feb 2021*
Panera Bread
Peoria, IL
- Maintained high standards of customer service during high-volume, fast-paced operations
- Resolved complaints promptly and professionally
- Followed procedures for safe food preparation, assembly, and presentation

SKILLS

C++ | JavaScript | HTML | CSS | Java | Python | Microsoft Office | Visual Basic | Task Management

Teamwork| Decision Making | Communication | Problem Solving | Dependability