3 CASE SUMMARY

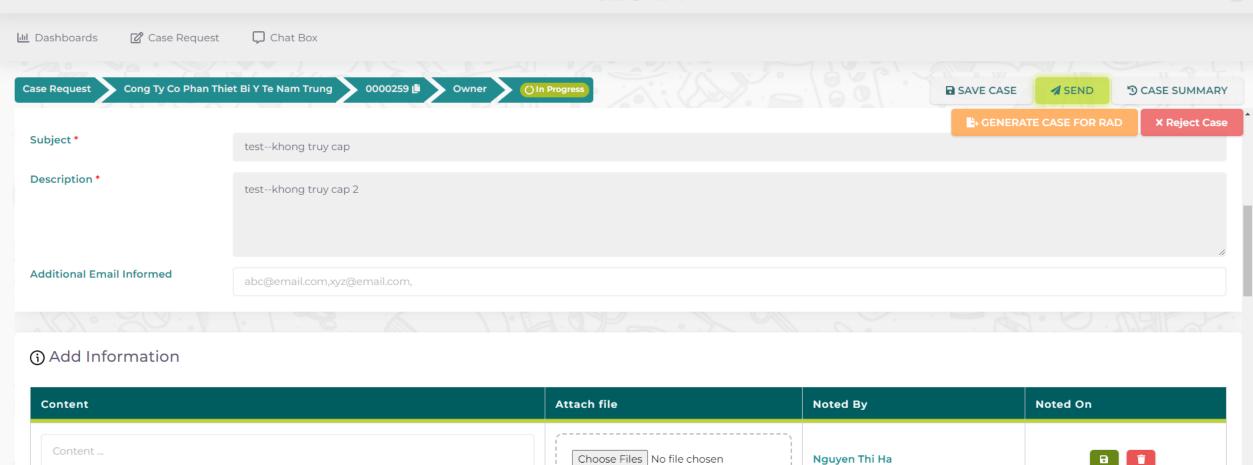
X Reject Case

Case Request Chat Box **Ⅲ** Dashboards Cong Ty Co Phan Thiet Bi Y Te Nam Trung 0000259 Owner **Case Request** () In Progress SAVE CASE ✓ SEND B GENERATE CASE FOR RAD (i) General (1) Priority Level Sold To Code 30193252 Category 1\* Initial Reason \* Quality Assurance - Pharma Quality Concerns Issues - Box of ... Sold To Name Cong Ty Co Phan Thiet Bi Y Te Nam Trung Category 2 Product Quality Complaint General Reason \* Quality Concerns Issues Ship To Code 70272142 Case Owner \* Zeta Quality Assurance (Complai... Case Related Department \* Ship To Name 20B Lo 3- Duong So 1- KCN Tan Binh- P. Ta Priority Normal Detail Reason \* Box of blurred, dirty, torn, wrinkled **Customer Channel Created By** Private entities Administrator Route Complaint Source \* G0341 Client **Contact Name** Uyen Phuong

**Contact Phone** 

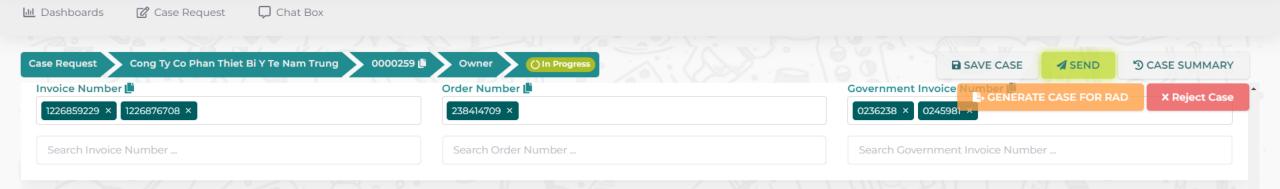
0358909062





🖺 Sales Order Document





## Sales Order Document Detail (14)

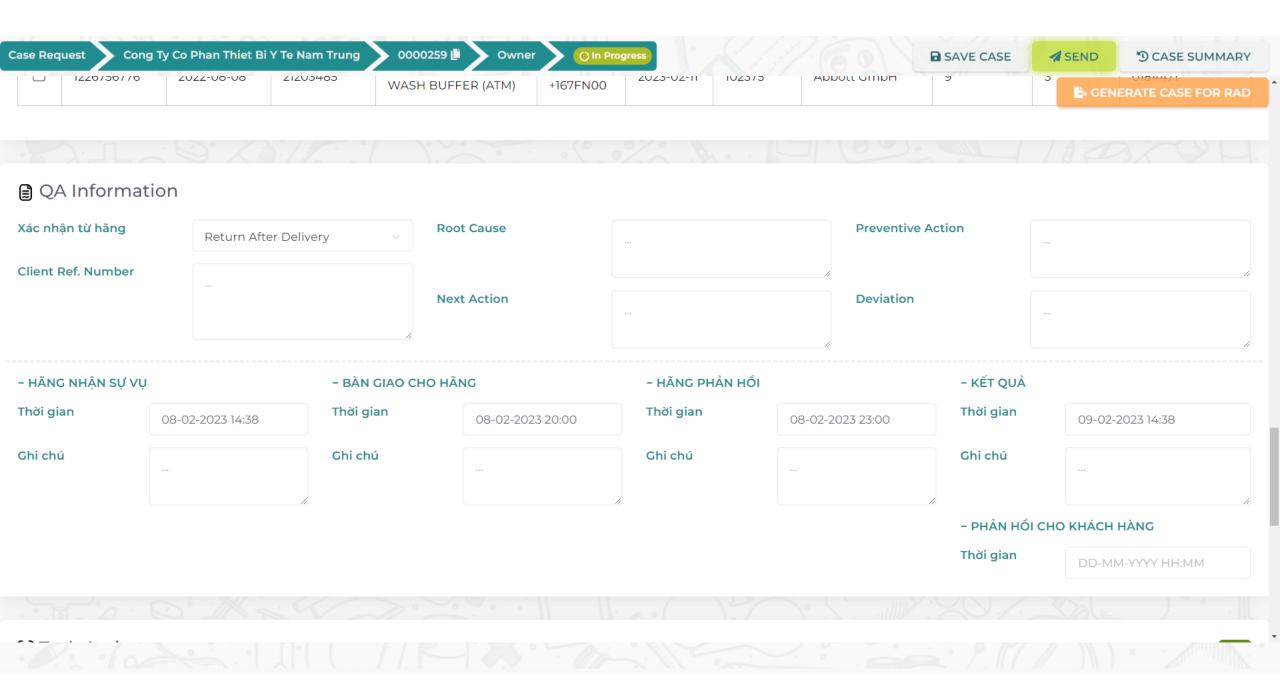
•	Order Number	Billing Document	Billing Creation Date	Material Number	Material Description	SAP Batch	Batch Expiry Date	Principal	Principal Name	Confirmed Quantity
	238414709	1226831728	2022-08-29	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S-+170UN22	2023-06-30	102375	Abbott GmbH	1
	238414709	1226859229	2022-09-08	21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)	P-+638UP00	2023-06-12	102375	Abbott GmbH	1
	238414709	1226797227	2022-08-18	21203527	ARC B12 REAGENT KIT (ATM)	P-+548UD00	2023-05-20	102375	Abbott GmbH	1
	238414709			21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)			102375	ABBOTT GMBH	
	238414709			21203598	WATER BATH ADDITIVE (ATM)			102375	ABBOTT GMBH	

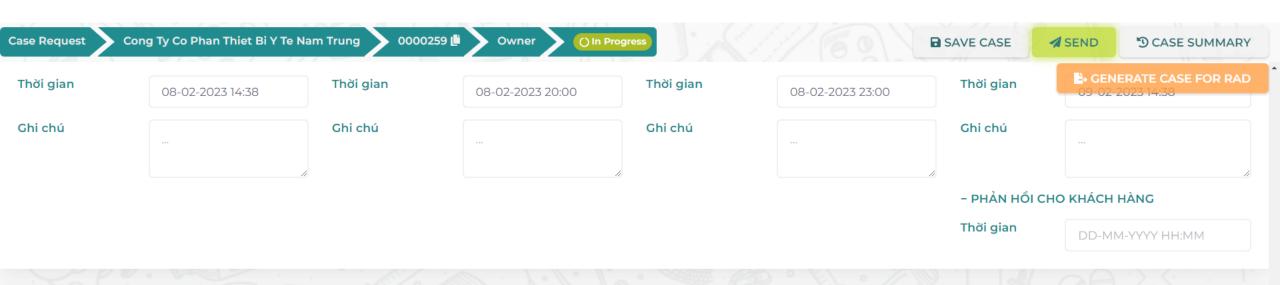
Case Req	uest Cong T	y Co Phan Thiet Bi Y Te Nam Trung	0000259 🖺 🔪 0	Owner	SAVE (	CASE SEND	CASE SUMMARY	
	238414709		21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)	102375	ABBOTT CMEN GENE	ERATE CASE FOR RAD	
	238414709		21203598	WATER BATH ADDITIVE (ATM)	102375	ABBOTT GMBH		
				A DO CTAT LIC TDODONIAL			•	

## Sales Order Document Request (3)



•	Billing Document	Billing Creation Date	Material Number	Material Description	SAP Batch	Batch Expiry Date	Principal	Principal Name	Confirmed Quantity	Request Quantity	Government IV Number
	1226831728	2022-08-29	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S- +170UN22	2023-06- 30	102375	Abbott GmbH	1	1	0222492
	1226784612	2022-08-15	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S- +560UN22	2023-05-31	102375	Abbott GmbH	1	1	0199972
	1226756776	2022-08-08	21203485	ARC.CONCENTRATED WASH BUFFER (ATM)	P- +167FN00	2023-02-11	102375	Abbott GmbH	9	3	0184471





## 🗷 Task Assign



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Complaint Creation Date	08-02-2023 09:02 First Response Calculate		0d 5h 6m	Remark	
	00 02 2023 03.02		00 311 0111	Domark	
Case Deadline		Demaining Time		Remark	
Case Deadine	14-08-2023 17:00	Remaining Time	130d 1h 15m		