

Case Request

Cong Ty Co Phan Thiet Bi Y Te Nam Trung

0000259

Owner

In Progress

SAVE CASE

SEND

CASE SUMMARY

GENERATE CASE FOR RAD

Reject Case

General

Sold To Code

30193252

Sold To Name

Cong Ty Co Phan Thiet Bi Y Te Nam Trung

Ship To Code

70272142

Ship To Name

20B Lo 3- Duong So 1- KCN Tan Binh- P. Tã

Customer Channel

Private entities

Route

G0341

Contact Name

Uyen Phuong

Contact Phone

0358909062

Priority Level

Category 1 *

Quality Assurance - Pharma

Category 2

Product Quality Complaint

Case Owner *

Zeta Quality Assurance (Complai...

Priority

Normal

Created By

Administrator

Complaint Source *

Client

Initial Reason *

Quality Concerns Issues - Box of ...

General Reason *

Quality Concerns Issues

Case Related
Department *

Detail Reason *

Box of blurred, dirty, torn, wrinkled

Subject *

test--khong truy cap

Description *

test--khong truy cap 2

Additional Email Informed

abc@email.com,xyz@email.com,

Add Information

Content	Attach file	Noted By	Noted On
<div>Content ...</div>	<div>Choose Files No file chosen</div>	Nguyen Thi Ha	<div><div></div><div></div></div>

Sales Order Document



Case Request

Cong Ty Co Phan Thiet Bi Y Te Nam Trung

0000259

Owner

In Progress

SAVE CASE

SEND

CASE SUMMARY

Invoice Number

1226859229 × 1226876708 ×

Search Invoice Number ...

Order Number

238414709 ×

Search Order Number ...

Government Invoice Number

0236238 × 0245981 ×

Search Government Invoice Number ...

GENERATE CASE FOR RAD

Reject Case

Sales Order Document Detail (14)



	Order Number	Billing Document	Billing Creation Date	Material Number	Material Description	SAP Batch	Batch Expiry Date	Principal	Principal Name	Confirmed Quantity
<input type="checkbox"/>	238414709	1226831728	2022-08-29	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S-+170UN22	2023-06-30	102375	Abbott GmbH	1
<input type="checkbox"/>	238414709	1226859229	2022-09-08	21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)	P-+638UP00	2023-06-12	102375	Abbott GmbH	1
<input type="checkbox"/>	238414709	1226797227	2022-08-18	21203527	ARC B12 REAGENT KIT (ATM)	P-+548UD00	2023-05-20	102375	Abbott GmbH	1
<input type="checkbox"/>	238414709			21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)			102375	ABBOTT GMBH	
<input type="checkbox"/>	238414709			21203598	WATER BATH ADDITIVE (ATM)			102375	ABBOTT GMBH	

Case Request

Cong Ty Co Phan Thiet Bi Y Te Nam Trung

0000259

Owner

In Progress

SAVE CASE

SEND

CASE SUMMARY

<input type="checkbox"/>	238414709			21203420	ALERE NT-PROBNP FOR ARC RGT (ATM)			102375	ABBOTT GMBH	GENERATE CASE FOR RAD
<input type="checkbox"/>	238414709			21203598	WATER BATH ADDITIVE (ATM)			102375	ABBOTT GMBH	
					ARC STAT HS TROPONIN					

Sales Order Document Request (3)													
	Billing Document	Billing Creation Date	Material Number	Material Description	SAP Batch	Batch Expiry Date	Principal	Principal Name	Confirmed Quantity	Request Quantity	Government IV Number		
<input type="checkbox"/>	1226831728	2022-08-29	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S-+170UN22	2023-06-30	102375	Abbott GmbH	1	1	0222492		
<input type="checkbox"/>	1226784612	2022-08-15	21203506	ARC B.R.A.H.M.S PCT RGT (ATM)	S-+560UN22	2023-05-31	102375	Abbott GmbH	1	1	0199972		
<input type="checkbox"/>	1226756776	2022-08-08	21203485	ARC.CONCENTRATED WASH BUFFER (ATM)	P-+167FN00	2023-02-11	102375	Abbott GmbH	9	3	0184471		

QA Information

Xác nhận từ hãng

Return After Delivery

Root Cause

Preventive Action

Client Ref. Number

Next Action

Deviation

- HÃNG NHẬN SỰ VỤ

Thời gian

08-02-2023 14:38

Ghi chú

- BÀN GIAO CHO HÃNG

Thời gian

08-02-2023 20:00

Ghi chú

- HÃNG PHẢN HỒI

Thời gian

08-02-2023 23:00

Ghi chú

- KẾT QUẢ

Thời gian

09-02-2023 14:38

Ghi chú

- PHẢN HỒI CHO KHÁCH HÀNG

Thời gian

DD-MM-YYYY HH:MM

09-02-2023 14:38

+



Remark ...

Case Request

Cong Ty Co Phan Thiet Bi Y Te Nam Trung

0000259

Owner

In Progress

SAVE CASE

SEND

CASE SUMMARY

GENERATE CASE FOR RAD

Reject Case

Timeline

Complaint Creation Date

08-02-2023 09:02

Case Deadline

DD-MM-YYYY HH:MM

Case Closed Date

DD-MM-YYYY HH:MM

First Response On

DD-MM-YYYY HH:MM

First Response Information

First Response Information ...

Final Response On

DD-MM-YYYY HH:MM

Final Response Information

Final Response Information ...

Case Received Date

DD-MM-YYYY HH:MM

First Response Calculate

0d 0h 0m

Remaining Time

0d 0h 0m

Final Response Duration

0d 0h 0m

Over Due

0d 0h 0m

Response Time (First to Final)

0d 0h 0m

Remark

Remark ...

Attachment File

Choose Files

No file chosen

