**Project Iteration 1**

**Activity 6**

**User-Centric Computing II**

**COMP4600**

**Spring 2025**

**Usability Test 1**

**Project Name: EasyTech**

**Team Name: Falcons**

**Team’s Project Trello board URL: https://trello.com/invite/b/678c2971529c2e7cd5a8741d/ATTIfa0e81a15d676bdd1c36339ac7f1565865DBC044/team-falcon-user-centric-project**

**Tream’s Project Github repo URL: https://github.com/nginn1/COMP4600\_TeamProject.git**

**Website URL: https://nginn1.github.io/COMP4600\_TeamProject/**

**Team members**

|  |  |
| --- | --- |
| **#** | **Name** |
| 1 | Nathan Ginn |
| 2 | Zachary Mills |
| 3 | Bernard Bawak |
| 4 |  |

**Usability tests ran by all members**

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| **Member Name** | *Nathan Ginn* |
| **Participant age** | *52* |
| **Participant gender** | *Male* |
| **Test Date** | *4/28/2025* |
| **Test Time** | *Test time here* |
| **Total time taken** | *Total test time here* |
| **Test Introduction script** | |
| * *“Hello, my name is Nathan and I am a Computing student at the University of West Georgia and I am running this test for a User-Centric Computing assignment.” “The purpose of this test is to make sure that the website my team has designed works in terms of functionality as well as in our goals to create a user friendly and accommodating product. It should only take maybe 10-15 minutes to get through the whole process.” “This is not a test of your abilities as a user or your capabilities as a computer user but a test of our product and the designs we have come up with. You are only here to provide feedback and point out things that we may not see as the developers.” “The website you will be testing for us is made for users in your age group who may be looking for help when it comes to using their phones or tablets. The goal is to make it easy to find this information without any frustrating problems that can plague sites like this and discourage users.” “Let us go ahead and get started with the test. I will pull the site up for you and give your tasks and you just navigate the site to complete said tasks.”* | |
| **The 10 Tasks users must complete and your observations**  Here you will ask the user to be at ease and complete the tasks listed below  You must observe and collect/note necessary information on the left | |
| Task 1 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 2 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 3 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 4 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 5 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 6 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 7 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 8 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 9 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| Task 10 (description of the task) | **Completed successfully:** no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
| **User’s opinions/comments/suggestions about the site** | |
| *Ask the users about the site and insert their answers here.*  *Questions that you must ask are below, but you are more than welcome ask them other questions you deem necessary -*   * *what they liked* * *what they didn’t like* * *what suggestions they can provide to make the site better for users* | |
| **The “Thank You” note to conclude the test** | |
| *“Thank you, your insights are greatly appreciated and will help us improve our product tremendously. Your part is done and now we’ll just take this information to implement any improvements we find we can make.”* | |
| **Your experience, assessment of the Usability Test** | |
| *Insert your own assessments of the test, your experience here, if there is anything you would do differently next time, if anything else needs to be added to this document, and so on.* | |

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| **Member Name** | *Jane Doe* |
| **Participant age** | *Input age here* |
| **Participant gender** | *Input gender here* |
| **Test Date** | *Test date here* |
| **Test Time** | *Test time here* |
| **Total time taken** | *Total test time here* |
| **Test Introduction script** | |
| *Insert here the introductory speech you gave to the participant to put her at ease and inform him/her about what is expected. You know from our Usability Testing lectures, and videos that an introduction is necessary.*  *The following items must be present here -*   * *Your formal introduction*   + *Your name*   + *What you do*   + *And so on* * *The purpose of the session and the time it might take* * *Put the users at ease by ensuring that they are not being tested in any way, but rather they are helping us by testing a product for us!* * *Explain about your website – do not give them too many details, we want them to explore and find out.* * *Explain how the participant is helping you by participating.*   + *Explain what you expect to find*     - *Do not tell them exact results that you hope to find, you will bias them that way*     - *Explain to them that you are trying to get a general understanding of the site’s usability, what works and what does not for a user.* * *Now point them to the website that they will have to test by giving them the URL.* | |
| **The 10 Tasks users must complete and your observations**  Here you will ask the user to be at ease and complete the tasks listed below  You must observe and collect/note necessary information on the left | |
| Task 1 (description of the task) | **Completed successfully:** yes/no  **Time taken:** in seconds  **Facial expressions:**  **Any noises made:**  **Any other gestures made:** |
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| *Ask the users about the site and insert their answers here.*  *Questions that you must ask are below, but you are more than welcome ask them other questions you deem necessary -*   * *what they liked* * *what they didn’t like* * *what suggestions they can provide to make the site better for users* | |
| **The “Thank You” note to conclude the test** | |
| *Insert the closing remarks with your Thank You speech here.* | |
| **Your experience, assessment of the Usability Test** | |
| *Insert your own assessments of the test, your experience here, if there is anything you would do differently next time, if anything else needs to be added to this document, and so on.* | |

**Accessibility tests and Markup validation**

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| **Member 1 Name** |
| *Insert the Accessibility test screenshots here* |
| *List the issues found here* |
| *Insert the HTML validation screenshots here* |
| *List the Markup issues found here* |
| **Member 2 Name** |
| *Insert the Accessibility test screenshots here* |
| *List the issues found here* |
| *Insert the HTML validation screenshots here* |
| *List the Markup issues found here* |

**Team’s assessments**

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| **Usability test results, discussions, analysis** |
| *Insert team discussions and analysis of all the usability test results. The following ust be included here -*   * 1. *summary and analysis of all the results from each member’s usability test*   2. *The future enhancements that can be made on the site based on analysis above.* |
| **Accessibility issues** |
| *List any accessibility issues your team has found and the steps yoru team will take to remedy them.* |
| **HTML Markup issues** |
| *List any markup issues your team has found and the steps your team will take to remedy them.* |